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Analisis Penggunaan Aplikasi Jogja Smart Service (JSS) (Ditinjau dari The unified model of e-government adoption)
AULIYA TRY ANGGRAINI, Dr.Ag.Subarsono,MA., M.Si
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Kepada Yth. Responden

Perihal: Kuesioner Faktor-faktor yang mempengaruhi masyarakat (Pengguna) dalam penerimaan teknologi

Responden yang terhormat, perkenalkan saya Auliya Try Anggraini, mahasiswa Magister Administrasi Pulik, Fakultas Ilmu Sosial dan Ilmu Politik, Universitas Gadjah Mada. Saat ini saya sedang melakukan penelitian tentang kesiapan dan penerimaan teknologi Masyarakat Kota Yogyakarta terhadap program Aplikasi Jogja Smart Service. Melalui pengantar ini, saya memohon bantuan dan kesediaan Bapak/Ibu/saudara/i untuk mengisi angket ini dengan jujur dan obyektif. Kerahasiaan identitas responden akan dijaga sesuai dengan kode etik penelitian. Apabila pada pertanyaan, Bapak/Ibu/Saudara/i dapat menghubungi saya melalui email: tryaauliya@gmail.com. Atas bantuan Bapak/Ibu/ Saudara/i saya mengucapkan terimakasih.

Yogyakarta, September 2019

Peneliti

Auliya Try Anggraini

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Lampiran 1 Kesioner Penelitian

Nomor Responden : (Di isi oleh Peneliti)

Tanggal Pengumpulan Data :

Waktu Pengumpulan Data :

Data Responden

Lingkarilah atau isilah data dibawah ini pada tempat yang tersedia

Jenis Kelamin 1. Laki-laki 2. Perempuan

Usia ..... tahun

Tingkat Pendidikan 1. Tidak Sekolah 2. SD 3. SMP 4. SMU 5.SMK 6. Diploma 7.Sarjana

Petunjuk Pengisian Kuesioner Tabel 1

Berilah tanda (X) pada kolom yang tersedia, sesuai dengan pengalaman anda.

Sangat Tidak Setuju : STS (1)

Tidak Setuju : TS (2)

Netral : N (3)

Setuju : S (4)

Sangat Setuju : SS (5)

No	Pernyataan	Jawaban				
		STS	TS	N	S	SS
EKSPEKTASI KINERJA(Peformence Expectany)						
1	Menggunakan aplikasi Jogja Smart Service dapat membantu menyelesaikan **pekerjaan lebih cepat**	**1**	**2**	**3**	**4**	**5**
2	Menggunakan aplikasi Jogja Smart Service dapat meningkatkan **hasil kinerja pengguna baik secara**	**1**	**2**	**3**	**4**	**5**

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	kualitas maupun kuantitas					
3	Menggunakan aplikasi Jogja Smart City dapat **meningkatkan produktivitas**	**1**	**2**	**3**	**4**	**5**
4	Menggunakan aplikasi Jogja Smart City membuat lebih **efektif**	**1**	**2**	**3**	**4**	**5**
	EKSPEKTASI USAHA (Effort Expectancy)					
5	Aplikasi Jogja Smart Service **mudah diakses**	**1**	**2**	**3**	**4**	**5**
7	Aplikasi Jogja Smart Service **mudah dimengerti dan dioperasikan**	**1**	**2**	**3**	**4**	**5**
8	Menggunakan aplikasi Jogja Smart Sevice secara **fleksibel** dimanapun saya berada dan kapanpun	**1**	**2**	**3**	**4**	**5**
9	Menggunakan aplikasi Jogja Smart Service akan **mempersingkat waktu** saya dalam mencari informasi dari pada saya mencari informasi secara manual	**1**	**2**	**3**	**4**	**5**
	PENGARUH SOSIAL (SOSIAL INFLUENCE)					
10	Saya menggunakan aplikasi Jogja Smart Service karena **diajak oleh teman maupun rekan kerja**	**1**	**2**	**3**	**4**	**5**
11	Saya menggunakan aplikasi Jogja Smart Service karena **diajak oleh keluarga**	**1**	**2**	**3**	**4**	**5**
12	Saya menggunakan aplikasi Jogja Smart Services karena adanya **sosialisasi oleh pemerintah**	**1**	**2**	**3**	**4**	**5**
	USE-E-GOVERMENT					

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Ada **keinginan untuk terus menerus** menggunakan aplikasi Jogja Smart Service	**1**	**2**	**3**	**4**	**5**
Menggunakan aplikasi jogja smart service merupakan **ide yang bagus**	**1**	**2**	**3**	**4**	**5**
Menggunakan aplikasi jogja smart servicc merupakan **hal yang bermanfaat**	**1**	**2**	**3**	**4**	**5**

LAMPIRAN 1.1

Hasil Uji Validitas Variabel Penelitian

1. Uji Validitas Performance Expectancy

Correlations

		X1.1	X1.2	X1.3	X1.4	EkspektasiKinerja
X1.1	Pearson Correlation	1	.563**	.596**	.582**	.841**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	99	99	99	99	99
X1.2	Pearson Correlation	.563**	1	.589**	.556**	.818**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	99	99	99	99	99
X1.3	Pearson Correlation	.596**	.589**	1	.477**	.808**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	99	99	99	99	99
X1.4	Pearson Correlation	.582**	.556**	.477**	1	.808**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	99	99	99	99	99
EkspektasiKinerja	Pearson Correlation	.841**	.818**	.808**	.808**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	99	99	99	99	99

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Correlations

		X1.1	X1.2	X1.3	X1.4	EkspektasiKinerja
X1.1	Pearson Correlation	1	.563**	.596**	.582**	.841**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	99	99	99	99	99
X1.2	Pearson Correlation	.563**	1	.589**	.556**	.818**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	99	99	99	99	99
X1.3	Pearson Correlation	.596**	.589**	1	.477**	.808**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	99	99	99	99	99
X1.4	Pearson Correlation	.582**	.556**	.477**	1	.808**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	99	99	99	99	99
EkspektasiKinerja	Pearson Correlation	.841**	.818**	.808**	.808**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	99	99	99	99	99

**. Correlation is significant at the 0.01 level (2-tailed).

2. Uji Validitas Effort Expectancy

Correlations

		X2.1	X2.2	X2.3	X2.4	EkspektasiUsaha
X2.1	Pearson Correlation	1	.652**	.471**	.553**	.817**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	99	99	99	99	99
X2.2	Pearson Correlation	.652**	1	.574**	.558**	.856**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	99	99	99	99	99
X2.3	Pearson Correlation	.471**	.574**	1	.493**	.779**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	99	99	99	99	99

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X2.4	Pearson Correlation	.553**	.558**	.493**	1	.803**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	99	99	99	99	99
EkspektasiUsaha	Pearson Correlation	.817**	.856**	.779**	.803**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	99	99	99	99	99

**. Correlation is significant at the 0.01 level (2-tailed).

3. Uji Validitas Sosial influence

Correlations

		X3.1	X3.2	X3.3	PengaruhSosial
X3.1	Pearson Correlation	1	.484**	.474**	.783**
	Sig. (2-tailed)		.000	.000	.000
	N	99	99	99	99
X3.2	Pearson Correlation	.484**	1	.488**	.815**
	Sig. (2-tailed)	.000		.000	.000
	N	99	99	99	99
X3.3	Pearson Correlation	.474**	.488**	1	.828**
	Sig. (2-tailed)	.000	.000		.000
	N	99	99	99	99
PengaruhSosial	Pearson Correlation	.783**	.815**	.828**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	99	99	99	99

**. Correlation is significant at the 0.01 level (2-tailed).

4. Uji Validitas Use-egoverment

Correlations

		Y1	Y2	Y3	Use-egoverment
Y1	Pearson Correlation	1	.613**	.794**	.902**
	Sig. (2-tailed)		.000	.000	.000

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	N	99	99	99	99
Y2	Pearson Correlation	.613**	1	.668**	.850**
	Sig. (2-tailed)	.000		.000	.000
	N	99	99	99	99
Y3	Pearson Correlation	.794**	.668**	1	.922**
	Sig. (2-tailed)	.000	.000		.000
	N	99	99	99	99
Use-egoverment	Pearson Correlation	.902**	.850**	.922**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	99	99	99	99

**. Correlation is significant at the 0.01 level (2-tailed).

1. Uji Reliabilitas Performance Expectacy

Reliability Statistics

Cronbach's Alpha	N of Items
.835	4

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X1.1	11.51	4.661	.698	.776
X1.2	11.67	5.020	.679	.786
X1.3	11.76	4.961	.654	.796
X1.4	11.68	4.752	.634	.806

2. Uji Reliabilitas Effort Expectancy

Reliability Statistics

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Cronbach's Alpha	N of Items
.830	4

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X2.1	11.57	5.452	.671	.780
X2.2	11.58	5.083	.725	.754
X2.3	11.62	5.565	.603	.809
X2.4	11.55	5.353	.634	.796

3. Uji Reliabilitas Social Influenced

Reliability Statistics

Cronbach's Alpha	N of Items
.733	3

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X3.1	7.22	1.440	.555	.655
X3.2	7.43	1.269	.565	.635
X3.3	7.38	1.178	.559	.649

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4. **Uji Reliabilitas Use-egoverment**

Reliability Statistics

Cronbach's Alpha	N of Items
.871	3

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
Y1	8.09	1.879	.772	.800
Y2	8.06	2.078	.676	.885
Y3	8.01	1.826	.815	.760