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Kepada Yth. Responden

Perihal: Kuesioner Faktor-faktor yang mempengaruhi masyarakat (Pengguna) dalam penerimaan teknologi

Responden yang terhormat, perkenalkan saya Auliya Try Anggraini, mahasiswa Magister Administrasi Publik, Fakultas Ilmu Sosial dan Ilmu Politik, Universitas Gadjah Mada. Saat ini saya sedang melakukan penelitian tentang kesiapan dan penerimaan teknologi Masyarakat Kota Yogyakarta terhadap program Aplikasi Jogja Smart Service. Melalui pengantar ini, saya memohon bantuan dan kesediaan Bapak/Ibu/saudara/i untuk mengisi angket ini dengan jujur dan obyektif. Kerahasiaan identitas responden akan dijaga sesuai dengan kode etik penelitian. Apabila pada pertanyaan, Bapak/Ibu/Saudara/i dapat menghubungi saya melalui email: [tryaauliya@gmail.com](mailto:tryaauliya@gmail.com). Atas bantuan Bapak/Ibu/ Saudara/i saya mengucapkan terimakasih.

Yogyakarta, September 2019

Peneliti

Auliya Try Anggraini



## Lampiran 1 Kesioner Penelitian

Nomor Responden : (Di isi oleh Peneliti)

Tanggal Pengumpulan Data :

Waktu Pengumpulan Data :

### Data Responden

Lingkarilah atau isilah data dibawah ini pada tempat yang tersedia

- |                    |                  |              |            |        |
|--------------------|------------------|--------------|------------|--------|
| Jenis Kelamin      | 1. Laki-laki     | 2. Perempuan |            |        |
| Usia               | ..... tahun      |              |            |        |
| Tingkat Pendidikan | 1. Tidak Sekolah | 2. SD        | 3. SMP     | 4. SMU |
|                    | 5. SMK           | 6. Diploma   | 7. Sarjana |        |

### Petunjuk Pengisian Kuesioner Tabel 1

Berilah tanda (X) pada kolom yang tersedia, sesuai dengan pengalaman anda.

Sangat Tidak Setuju : STS (1)

Tidak Setuju : TS (2)

Netral : N (3)

Setuju : S (4)

Sangat Setuju : SS (5)

No	Pernyataan	Jawaban				
		STS	TS	N	S	SS

### EKSPEKTASI KINERJA (Performance Expectancy)

- |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|
| 1 | Menggunakan aplikasi Jogja Smart Service dapat membantu menyelesaikan <b>pekerjaan lebih cepat</b>    | 1 | 2 | 3 | 4 | 5 |
| 2 | Menggunakan aplikasi Jogja Smart Service dapat meningkatkan <b>hasil kinerja pengguna baik secara</b> | 1 | 2 | 3 | 4 | 5 |



### kualitas maupun kuantitas

3	Menggunakan aplikasi Jogja Smart City dapat <b>meningkatkan produktivitas</b>	1	2	3	4	5
4	Menggunakan aplikasi Jogja Smart City membuat lebih <b>efektif</b>	1	2	3	4	5

### EKSPEKTASI USAHA (Effort Expectancy)

5	Aplikasi Jogja Smart Service <b>mudah diakses</b>	1	2	3	4	5
7	Aplikasi Jogja Smart Service <b>mudah dimengerti dan dioperasikan</b>	1	2	3	4	5
8	Menggunakan aplikasi Jogja Smart Service secara <b>fleksibel</b> dimanapun saya berada dan kapanpun	1	2	3	4	5
9	Menggunakan aplikasi Jogja Smart Service akan <b>mempersingkat waktu</b> saya dalam mencari informasi dari pada saya mencari informasi secara manual	1	2	3	4	5

### PENGARUH SOSIAL (SOSIAL INFLUENCE)

10	Saya menggunakan aplikasi Jogja Smart Service karena <b>diajak oleh teman maupun rekan kerja</b>	1	2	3	4	5
11	Saya menggunakan aplikasi Jogja Smart Service karena <b>diajak oleh keluarga</b>	1	2	3	4	5
12	Saya menggunakan aplikasi Jogja Smart Services karena adanya <b>sosialisasi oleh pemerintah</b>	1	2	3	4	5

### USE-E-GOVERMENT



Ada keinginan untuk terus menerus

1      2      3      4      5

menggunakan aplikasi Jogja Smart

Service

Menggunakan aplikasi jogja smart      1      2      3      4      5

service merupakan **ide yang bagus**

Menggunakan aplikasi jogja smart      1      2      3      4      5

servicc merupakan **hal yang**

**bermanfaat**

## LAMPIRAN 1.1

### Hasil Uji Validitas Variabel Penelitian

#### 1. Uji Validitas Performance Expectancy

Correlations

		X1.1	X1.2	X1.3	X1.4	EkspektasiKinerja
X1.1	Pearson Correlation	1	.563 **	.596 **	.582 **	.841 **
	Sig. (2-tailed)		.000	.000	.000	.000
	N	99	99	99	99	99
X1.2	Pearson Correlation	.563 **	1	.589 **	.556 **	.818 **
	Sig. (2-tailed)	.000		.000	.000	.000
	N	99	99	99	99	99
X1.3	Pearson Correlation	.596 **	.589 **	1	.477 **	.808 **
	Sig. (2-tailed)	.000	.000		.000	.000
	N	99	99	99	99	99
X1.4	Pearson Correlation	.582 **	.556 **	.477 **	1	.808 **
	Sig. (2-tailed)	.000	.000	.000		.000
	N	99	99	99	99	99
EkspektasiKin erja	Pearson Correlation	.841 **	.818 **	.808 **	.808 **	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	99	99	99	99	99



**Correlations**

		X1.1	X1.2	X1.3	X1.4	EkspektasiKinerja
X1.1	Pearson Correlation	1	.563**	.596**	.582**	.841**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	99	99	99	99	99
X1.2	Pearson Correlation	.563**	1	.589**	.556**	.818**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	99	99	99	99	99
X1.3	Pearson Correlation	.596**	.589**	1	.477**	.808**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	99	99	99	99	99
X1.4	Pearson Correlation	.582**	.556**	.477**	1	.808**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	99	99	99	99	99
EkspektasiKin erja	Pearson Correlation	.841**	.818**	.808**	.808**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	99	99	99	99	99

\*\*. Correlation is significant at the 0.01 level (2-tailed).

## 2. Uji Validitas Effort Expectancy

**Correlations**

		X2.1	X2.2	X2.3	X2.4	EkspektasiUsaha
X2.1	Pearson Correlation	1	.652**	.471**	.553**	.817**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	99	99	99	99	99
X2.2	Pearson Correlation	.652**	1	.574**	.558**	.856**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	99	99	99	99	99
X2.3	Pearson Correlation	.471**	.574**	1	.493**	.779**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	99	99	99	99	99



X2.4	Pearson Correlation	.553**	.558**	.493**	1	.803**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	99	99	99	99	99
EkspektasiUs aha	Pearson Correlation	.817**	.856**	.779**	.803**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	99	99	99	99	99

\*\*. Correlation is significant at the 0.01 level (2-tailed).

### 3. Uji Validitas Sosial influence

**Correlations**

		X3.1	X3.2	X3.3	PengaruhSosial
X3.1	Pearson Correlation	1	.484**	.474**	.783**
	Sig. (2-tailed)		.000	.000	.000
	N	99	99	99	99
X3.2	Pearson Correlation	.484**	1	.488**	.815**
	Sig. (2-tailed)	.000		.000	.000
	N	99	99	99	99
X3.3	Pearson Correlation	.474**	.488**	1	.828**
	Sig. (2-tailed)	.000	.000		.000
	N	99	99	99	99
PengaruhS osial	Pearson Correlation	.783**	.815**	.828**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	99	99	99	99

\*\*. Correlation is significant at the 0.01 level (2-tailed).

### 4. Uji Validitas Use-egovernment

**Correlations**

		Y1	Y2	Y3	Use-egoverment
Y1	Pearson Correlation	1	.613**	.794**	.902**
	Sig. (2-tailed)		.000	.000	.000



N		99	99	99	99
Y2	Pearson Correlation	.613**	1	.668**	.850**
	Sig. (2-tailed)	.000		.000	.000
N		99	99	99	99
Y3	Pearson Correlation	.794**	.668**	1	.922**
	Sig. (2-tailed)	.000	.000		.000
N		99	99	99	99
Use-	Pearson Correlation	.902**	.850**	.922**	1
egov	Sig. (2-tailed)	.000	.000	.000	
erm					
ent	N	99	99	99	99

\*\*. Correlation is significant at the 0.01 level (2-tailed).

## 1. Uji Reliabilitas Performance Expectancy

**Reliability Statistics**

Cronbach's Alpha	N of Items
.835	4

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X1.1	11.51	4.661	.698	.776
X1.2	11.67	5.020	.679	.786
X1.3	11.76	4.961	.654	.796
X1.4	11.68	4.752	.634	.806

## 2. Uji Reliabilitas Effort Expectancy

**Reliability Statistics**



UNIVERSITAS

GADJAH MADA

Cronbach's Alpha	N of Items
.830	4

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X2.1	11.57	5.452	.671	.780
X2.2	11.58	5.083	.725	.754
X2.3	11.62	5.565	.603	.809
X2.4	11.55	5.353	.634	.796

### 3. Uji Reliabilitas Social Influenced

**Reliability Statistics**

Cronbach's Alpha	N of Items
.733	3

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X3.1	7.22	1.440	.555	.655
X3.2	7.43	1.269	.565	.635
X3.3	7.38	1.178	.559	.649



#### 4. Uji Reliabilitas Use-egovernment

**Reliability Statistics**

Cronbach's Alpha	N of Items
.871	3

**Item-Total Statistics**

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
Y1	8.09	1.879	.772	.800
Y2	8.06	2.078	.676	.885
Y3	8.01	1.826	.815	.760