

DAFTAR PUSTAKA

- Ahearne, M., Mathieu, J., dan Rapp, A. (2005). To Empower or Not to Empower Your Sales Force An Empirical Examination of the Influence of Leadership Empowerment Behavior on Customer Satisfaction and Performance. *Journal of Applied Psychology*, 90(5), 945–955.
- Ahmad, S. (2013). Paradigms of Quality of Work Life. *Journal of Human Values*, 19(1), 73-82.
- Albrecht, S. L., dan Andretta, M. (2011). The influence of empowering leadership, empowerment and engagement on affective commitment and turnover intentions in community health service workers: Test of a model. *Leadership in Health Services*, 24, 228-237.
- Almalki, M. J., Fitzgerald, G., dan Clark, M. (2012). Quality of Work Life Among Primary Health Care Nurses in The Jazan Region. Saudi Arabia: A Cross-Sectional Study, 1–13.
- Amundsen, Stein, dan Øyvind L. Martinsen. (2014)a. Empowering Leadership: Construct Clarification, Conceptualization, and Validation of A New Scale. *The Leadership Quarterly* 25 (3): 487–511.
- Andrianto, F., dan Ratnaningsih, I. Z. (2018). Hubungan antara Gaya Kepemimpinan Autentik dengan Keterikatan Kerja pada Perawat Rumah Sakit “X” Semarang. *Jurnal Empati*, 7(2), 252-258.
- Arnold, J. A., Arad, S., Rhoades, J. A., dan Drasgow, F. (2000). The empowering leadership questionnaire: the construction and validation of a new scale for measuring leader behaviors. *Journal of Organizational Behavior*, 21, 249- 269.
- Bakker, A. B., Schaufeli, W. B., Leiter, M. P., dan Taris, T. W. (2008). *Work Engagement: An emerging concept in occupational health psychology*. *Work & stress*, 22, 187-200.
- Bakker, A. B., dan Leiter, M. P. (2010). *Work Engagement: A Handbook of Essential Theory and Research*. New York: Psychology Press.
- Baron, Reuben M., dan Kenny, David A. (1986). The Moderator-Mediator Variable Distinction in Social Psychological Research: Conceptual, Strategic, and Statistical Considerations, *Journal of Personality and Social Psychology*, 51.
- Brancato, V. (2003). *Enhancing Psychological Empowerment for nurses*. *Pennsylvania Nurse*, 50, 10-11.
- Brooks, B. A., dan Anderson, M. A. (2004). Nursing work life in acute care. *Journal of Nursing Care Quality*, 19(3):269–275.
- Cascio, W. F. (2003). *Managing Human Resources : Productivity, QWL and Profits*. Irwin : McGraw Hill.
- Cascio, W.F. (2006). *Managing Human Resources : Productivity, Quality of Life, Profits*. McGraw-Hill Irwin.

- Cascio. (2013). *Managing Human Resource*. McGraw Hill.
- De Clercq, D., Bouckenoghe, D., Raja, U. dan Matsyborska, G. (2014). Servant leadership and work engagement: the contingency effects of leader-follower social capital. *Human Resource Development Quarterly*, 25(2), 183-212.
- Demerouti, E., Bakker, A. B. dan Gevers, J. M. P. (2015). Job crafting and extra-role behavior: the role of work engagement and flourishing. *Journal of Vocational Behavior*, 91, 87-96.
- Erkutlu, H., dan Chafra, J. B. (2013). Empowering Leadership and Work Engagement: the roles of Self-Efficacy and Identification with Leader. *Management Research Review*,. 10.13140/RG.2.1.2541.0645.
- Fontes, L., Gomes, R., Goncalves, A., dan Simaes, C. (2019). Stress and Work Engagement in Health Professionals. In P. Arezes *et al.* (Eds.), *Occupational and environmental safety and health*. 553-561.
- Hair, J. F., Hult, G. T., Ringle, C. M., dan Sarstedt, M. (2014). *A Primer on Partial Least Squares Structural Equation Modeling*. Los Angeles: Sage.
- Harter, J.K., Schmidt, F.L., dan Hayes, T.L. (2002). Business-Unit-Level Relationship Between Employee Satisfaction, Employee Engagement, and Business Outcomes: A Meta-Analysis. *Journal of Applied Psychology*, 87, 268–279.
- Hassi, A. (2019). Empowering leadership and management innovation in the hospitality industry context The mediating role of climate for creativity. *International Journal of Contemporary Hospitality Management*, 31(4), 1785-1800.
- Inter-Agency Standing Committee. (2020). *Catatan tentang aspek kesehatan jiwa dan psikososial wabah COVID-19 Versi 1.0*. Tersedia di https://www.who.int/docs/default-source/searo/indonesia/covid19/catatan-tentang-aspek-kesehatan-jiwa-dan-psikososial-wabah-covid-19-feb-2020-indonesian.pdf?sfvrsn=ebae5645_2 diakses pada tanggal 17 Mei 2020.
- Iskandar, K. F., Tumbuanm W. J., dan Sendow, G. M. (2019). Analisis Keterlibatan Kerja, Kualitas Kehidupan Kerja, dan Insentif terhadap Kinerja Karyawan di PT. Air Manado. *Jurnal EMBA*, 7(3), 2821-2830.
- Karatepe O. M., dan Avci T. (2017). The effects of psychological capital and work engagement on nurses' lateness attitude and turnover intentions. *Journal of Management Development*, 1-24.
- Kock, N. (2018). *WarpPLS 6.0 User Manual Version 6.0*. Laredo, Texas: ScriptWarp Systems.
- Kahn, W.A. (1990). Psychological Conditions of Personal Engagement and Disengagement at Work. *Academy of Management Journal*. 33, 692- 724.
- Kementerian Kesehatan Republik Indonesia. (2020). *Data dan Informasi COVID-19 Di Indonesia*.
- Kundu, S. C., dan Kumar, S. (2018). Empowering Leadership and Job Performance: Mediating Role of Psychological Empowerment. *Management Research Review*, 42(5), 605-624.

- Lee, M. C. C., Idris, M. A., & Delfabbro, P. H. (2017). The linkages between hierarchical culture and empowering leadership and their effects on employees' work engagement: Work meaningfulness as a mediator. *International Journal of Stress Management*, 24, 392-415.
- Liu, E., & Huang, J. (2019). Occupational self-efficacy, organizational commitment, and work engagement. *Social Behavior and Personality: An international journal*, 47(8), e8046
- Mauruh, C. V. (2016). Mauruh, C. V. (2016). *Bagaimana merespon tingginya beban kerja perawat*. Kompasiana. http://www.kompasiana.com/chelyveronica/bagaimana-merespon-tingginya-beban-kerja-perawat_575a07526523bdad04ca92de. diakses pada tanggal 18 Mei 2020.
- Mohammed, S. (2013). Evaluation of occupational risk factors for nurses and CNAs : Analysis of Florida workers. *Compensation Claims Database*, (January).
- Mufidah, S., Mujiasih, E., dan Prihatsanti, U. (2013). Hubungan antara Persepsi terhadap Kualitas Kehidupan Kerja dengan Semangat Kerja Agen PT. Prudential Life Assurance Kantor Cabang Semarang. 2(3), 1-7.
- Muller, M., Bezuidenhout, M., dan Jooste, K. (2008). *Health care service management*. Cape Town: Juta and Co.Ltd.
- Nayak, T., Sahoo, C.K., dan Mohanty, P.K. (2018). Workplace Empowerment. Quality of Work Life and Employee Commitment: A Study on Indian Healthcare Sector. *Journal of Asia Business Studies*, 12(2), 117-136.
- Nurendra, A. M., dan Purnamasari, W. (2017). Hubungan Kualitas Kehidupan Kerja dan Keterikatan Kerja pada Pekerja Wanita. *Jurnal Ilmiah Psikologi*, 2(2), 148-158.
- Oyoh, Somantri, I., dan Yudianto, K. (2017). Kualitas Kehidupan Kerja Perawat di Puskesmas Pangandaran. *Jurnal Keperawatan Padjadjaran*, 5(3), 289-296.
- Park, J. G., dan Joo, B, K. (2017). The Effects of Empowering Leadership on Psychological Well-Being and Job Engagement: The Mediating Role of Psychological Capital. *Leadership & Organization Development Journal*, 38(3), 350-367.
- Rahmayuni, T. D., dan Ratnaningsih, I. Z. (2018). Hubungan antara Kualitas Kehidupan Kerja dengan Keterikatan Kerja pada Wartawan TV X Jakarta. *Jurnal Empati*, 7(1), 373-380.
- Rana, S., dan Singh, V. (2016). Employee Empowerment and Job Satisfaction: An Empirical Study in IT Industry. *Journal of Humanities And Social Science*, 21(10), 23-29.
- Rifmawati, Y. N., dan Suyasa, P. T. Y. (2016). Peran Kualitas Kehidupan Kerja terhadap Keinginan untuk Mengundurkan Diri dan Komitmen Organisasi. *Proceeding Forum Ilmiah Psikologi Indonesia*. 73-95.
- Saks, A. M. (2006). Antecedents and consequences of employee engagement. *Journal of Managerial Psychology*, 21(7), 600-619.
- Saks, A. M., dan Gruman, J. A. (2014). What do we really know about employee

- engagement?. *Human Resource Development Quarterly*, 25, 155–182.
- Schaufeli, W. B., Salanova, M., Gonzalez-Roma, V., dan Bakker, A. B. (2002). The measurement of engagement and burnout: a two sample confirmatory factor analytic approach. *Journal of Happiness Studies*, 3(1), 71-92.
- Schaufeli, W. B. dan Bakker, A. B. (2004). Job demands, job resources, and their relationship with burnout and engagement: a multi-sample study. *Journal of Organizational Behavior*, 25(3), 293-315.
- Schindler, P. S. (2019). *Business Research Methods*. New York: McGraw-Hill.
- Shader, K., Broome, M.E., Broome, C.D., West, M.E. and Nash, M. (2001), Factors influencing satisfaction and anticipated turnover for nurses in an academic medical center. *Journal of Nursing Administration*, Vol. 31 No. 4, pp. 210-216.
- Sholihin, M., dan Ratmono, D. (2013). *Analisis SEM-PLS dengan WarpPLS 3.0*. Yogyakarta: Andi Offset.
- Simanullang, R. T., dan Ratnaningsih, I. Z. (2018). Hubungan antara Kesejahteraan Psikologis dengan Keterikatan Kerja pada Perawat Instalasi Rawat Inap di Rumah Sakit x Kota Semarang. *Jurnal Empati*, 7(4), 290-296.
- Sirgy, M.J., Efraty, D., Siegel, P., dan Lee, D, J. (2001). A New Measure of Quality of Work Life (QWL) Based on Need Satisfaction and Spillover Theories. *Social Indicators Research*, 55(3), 241-302.
- Sirin, M. dan Sokmen S.M. (2015). Quality of Nursing Work Life Scale: The Psychometric Evaluation of The Turkish Version. *International Journal of Caring Sciences*. 8(3), 543–554.
- Tuckey, M.R., Bakker, A.B. dan Dollard, M.F. (2012), “Empowering leaders optimize working conditions for engagement: a multilevel study”, *Journal of Occupational Health Psychology*, 17(1), 15-27.
- Walumbwa, F.O., Wang, P., Wang, H., Schaubroeck, J. dan Avolio, B.J. (2010), Psychological processes linking authentic leadership to follower behaviors. *The Leadership Quarterly*, 21(5), 901-914.
- World Health Organization. (2020). *Situation Reports Coronavirus Disease (COVID-19)*. Tersedia di <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports> diakses pada tanggal 15 Mei 2020.