

ABSTRAK

Penelitian dilakukan di PT. ABC yang bertujuan untuk menganalisis penerapan tata kelola TI sesuai dengan kerangka kerja COBIT 5 serta memberikan gambaran tingkat kapabilitas tata kelola TI berdasarkan kriteria dari *Process Assessment Model* COBIT 5 melalui *Self Assessment Guide* yang diterbitkan oleh ISACA. Identifikasi proses tata kelola TI disesuaikan dengan tujuan organisasi yang dipetakan terhadap *IT-Related Goal* sehingga diperoleh beberapa domain yang akan diukur. Pengukuran proses memastikan optimalisasi sumber daya (Domain EDM04), memastikan transparansi para pemangku kepentingan (Domain EDM05), mengelola kerangka manajemen teknologi informasi (Domain APO01), mengelola sumber daya manusia (Domain APO07), identifikasi dan membangun solusi (Domain BAI03), mengelola kontinuitas bisnis (Domain DSS06) berada pada kategori *largely achieved* dengan tingkat kapabilitas berada pada level satu dan sistem monitor area pengendalian internal (Domain MEA02) berada pada kategori *partially achieved* dengan tingkat kapabilitas berada pada level nol.

This study aimed to analyze the application of IT governance in PT. ABC complied with the COBIT 5 framework and to provide an overview of the capabilities of IT governance based on the criteria of the COBIT 5 Process Assessment Model through the Self-Assessment Guide published by ISACA. The identification of IT governance processes was adjusted to the objectives of the organization mapped against the IT-Related Goal that several domains will be measured. The IT process measurement of ensure resource optimisation (Domain EDM04), ensure stakeholder transparency (Domain EDM05), anage the IT management framework (Domain APO01), manage human resources (Domain APO07), manage solutions identifications and build (Domain BAI03), manage business process controls (Domain DSS06) was in the category of largely achieved with the capability levels at first level and monitor, evaluate and assess the system of internal control (Domain MEA02) was in the category of partially achieved with the capability levels at second level.

Keywords : IT Governance, COBIT 5, Capability Process Model