

REFERENSI

- Allen, N. J., & Meyer, J. P. (1990). The measurement and antecedents of affective, continuance and normative commitment to the organization. *Journal of occupational and organizational psychology*, 63(1), 1-18.
- Allen, N. J., & Meyer, J. P. (1996). Affective, continuance, and normative commitment to the organization: An examination of construct validity. *Journal of vocational behavior*, 49(3), 252-276.
- Armstrong, D. J., Brooks, N. G., & Riemenschneider, C. K. (2015). Exhaustion from information system career experience: implications for turn-away intention. *Applied Psychology*, 86(3), 499-512.
- Aydogdu, S., & Asikgil, B. (2011). An empirical study of the relationship among job satisfaction, organizational commitment and *turnover intention*. *International review of management and marketing*, 1(3), 43-53.
- Buys, C., & Rothmann, S. (2010). *Burnout* and engagement of reformed church ministers. *SA journal of industrial psychology*, 36(1), 1-11.
- Cannon, N. H., & Herda, D. N. (2016). Auditors' Organizational Commitment, *Burnout*, and *Turnover Intention*: A Replication. *Behavioral Research in Accounting*, 28(2), 69-74.
- Carmeli, A., & Weisberg, J. (2006). Exploring *turnover intentions* among three professional groups of employees. *Human Resource Development International*, 9(2), 191-206.
- Carod-Artal, F. J., & Vázquez-Cabrera, C. (2013). *Burnout* syndrome in an international setting. In *Burnout for experts*(pp. 15-35). Springer, Boston, MA.
- Chen, C. F., & Yu, T. (2014). Effects of positive vs negative forces on the *burnout-commitment-turnover* relationship. *Journal of Service Management*, 25(3), 388-410.
- Cho, Y. N., Rutherford, B. N., Friend, S. B., Hamwi, G. A., & Park, J. (2017). The role of emotions on frontline employee *turnover intentions*. *Journal of Marketing Theory and Practice*, 25(1), 57-68.
- Cooper, Donald R. & Schindler, Pamela S. (2014). *Business Research Methods: Twelfth Edition*. New York: McGraw-Hill International Edition
- Du Plooy, J., & Roodt, G. (2010). Work engagement, *burnout* and related constructs as predictors of *turnover intentions*. *SA Journal of Industrial Psychology*, 36(1), 13.
- Farradinna, S., & Halim, F. W. (2016). The Consequences of Work-family Conflict, *Burnout* and Organizational Commitment among Women in Indonesia. *Procedia-Social and Behavioral Sciences*, 219, 241-247.
- Fogarty, T. J., & Kalbers, L. P. (2015). Internal auditor *burnout*: An examination of behavioral consequences. In *Advances in Accounting Behavioral Research* (pp. 51-86). Emerald Group Publishing Limited.
- Frederick J. Slack, John N. Orife, and Fred P. Anderson. (2010). Effects of Commitment to Corporate Vision on Employee Satisfaction with Their

- Organization: An Empirical Study in the United States. *International Journal of Management* 27, no. 3.
- Ghozali, I. (2011). *Analisis Multivariate Program IBM SPSS 19*. Semarang: Badan Penerbit Universitas Diponegoro.
- Grandey, A. A. (2000). Emotional regulation in the workplace: A new way to conceptualize emotional labor. *Journal of occupational health psychology*, 5(1), 95.
- Groover, M. (2015). *Fundamentals of Modern Manufacturing: Materials, Processes, and Systems*. New York: Wiley.
- Gujarati, D., & Porter, D. (2009). *Basic econometrics*. New York: McGraw-Hill Irwin.
- Hair, J. F., Black, W. C., Babin, B. J., Anderson, R. E., & Tatham, R. L. (2010). *Multivariate data analysis (Vol. 5)*: Prentice hall Upper Saddle River, NJ.
- Hedges, K. (2015). Competition At Work: Positive Or Positively Awful?. *Forbes.com*.
<https://www.forbes.com/sites/work-in-progress/2015/07/08/competition-at-work-positive-or-positively-awful/#7a6188962da8>
- Herda, D. N., & Lavelle, J. J. (2012). The auditor-audit firm relationship and its effect on *burnout* and *turnover intention*. *Accounting Horizons*, 26(4), 707-723.
- Houtman, I., Jettinghof, K., Cedillo, L., & World Health Organization. (2007). Raising awareness of stress at work in developing countries: a modern hazard in a traditional working environment: advice to employers and worker representatives.
- Huang, I. C., Chuang, C. H. J., & Lin, H. C. (2003). The Role of *Burnout* in the Relationship between Perceptions off Organizational Politics and *Turnover Intentions*. *Public Personnel Management*, 32(4), 519-531.
- Jung, H. S., Yoon, H. H., & Kim, Y. J. (2012). Effects of culinary employees' role stress on *burnout* and *turnover intention* in hotel industry: moderating effects on employees' tenure. *The Service Industries Journal*, 32(13), 2145-2165.
- Jung, J., & Kim, Y. (2012). Causes of newspaper firm employee *burnout* in Korea and its impact on organizational commitment and *turnover intention*. *The International Journal of Human Resource Management*, 23(17), 3636-3651.
- Kang, B., Twigg, N. W., & Hertzman, J. (2010). An examination of social support and social identity factors and their relationship to certified chefs' *burnout*. *International Journal of Hospitality Management*, 29(1), 168-176.
- Kim, J. (2015). What Increases Public Employees' *Turnover Intention*?. *Public Personnel Management*, 44(4), 496-519.
- Kim, J. (Sunny), Song, H. J., & Lee, C.-K. (2016). Effects of corporate social responsibility and internal marketing on organizational commitment and *turnover intentions*. *International Journal of Hospitality Management*, 55, 25-32.
- Kim, J. (2018). The contrary effects of intrinsic and extrinsic motivations on *burnout* and *turnover intention* in the public sector. *International Journal of Manpower*, 39(3), 486-500.

- Leiter, M. P., & Schaufeli, W. B. (1996). Consistency of the *burnout* construct across occupations. *Anxiety, stress, and coping*, 9(3), 229-243.
- Lind, Douglas A., Marchal, William G., Wathen, Samuel A.(2015). *Statistical Techniques in Business & Economics: Sixteenth Edition*. New York: McGraw Hill Education
- Maslach, C., & Jackson, S. E. (1981). The measurement of experienced *burnout*. *Journal of organizational behavior*, 2(2), 99-113.
- Maslach, C., Jackson, S. E., & Leiter, M. P. (1996). *Maslach Burnout Inventory Manual* (3rd ed.). Mountain View, CA: CPP, Inc.
- Maslach, C., Schaufeli, W. B., & Leiter, M. P. (2001). Job *burnout*. *Annual review of psychology*, 52(1), 397-422.
- Memari, N., Mahdieh, O., & Marnani, A. B. (2013). The impact of Organizational Commitment on Employees Job Performance." A study of Meli bank. *Interdisciplinary journal of contemporary research in business*, 5(5), 164-171.
- Meyer, J. P., & Allen, N. J. (1991). A three-component conceptualization of organizational commitment. *Human Resource Management Review*, 1, 61–89.
- Maslach, C.; Jackson, S.E.; Leiter, M.P. (2016). *Maslach Burnout Inventory Manual* (Fourth Edition). Menlo Park, CA: Mind Garden, Inc.
- Morgan, G. (2017). The 5 Things That Are Causing Employees To Burn Out. Fast Company. <https://www.fastcompany.com/3067827/the-5-things-that-are-causing-employees-to-burn-out>
- Mowday, R. T., Steers, R. M., & Porter, L. W. (1979). The measurement of organizational commitment. *Journal of vocational behavior*, 14(2), 224-247.
- O'Reilly, C. A., Chatman, J., & Caldwell, D. F. (1991). People and organizational culture: A profile comparison approach to assessing person-organization fit. *Academy of management journal*, 34(3), 487-516.
- Reinardy, S. (2011). Newspaper journalism in crisis: *Burnout* on the rise, eroding young journalists' career commitment. *Journalism*, 12(1), 33-50.
- Roelofs, J., Verbraak, M., Keijsers, G. P., De Bruin, M. B., & Schmidt, A. J. (2005). Psychometric properties of a Dutch version of the Maslach *Burnout Inventory General Survey* (MBI-DV) in individuals with and without clinical *burnout*. *Stress and Health*, 21(1), 17-25.
- Sekaran, U., & Bougie, R. (2016). *Research methods for business: A skill building approach*. John Wiley & Sons.
- Schaufeli, W.B., M.P. Leiter, C. Maslach and S.E. Jackson: 1996, 'Maslach *Burnout Inventory-General Survey*', in C. Maslach, S.E. Jackson and M.P. Leiter (eds.), *The Maslach Burnout Inventory-Test Manual* (3rd edn) (Consulting Psychologists Press, Palo Alto, CA)
- Schaufeli, W. B., Leiter, M. P., & Maslach, C. (2009). *Burnout: 35 years of research and practice*. *Career development international*, 14(3), 204-220.
- Schawbel, D. (2017). What Employers Will Worry About in 2017. *Fortune*.
- Shepherd, C. D., Marchisio, G., Morrish, S. C., Deacon, J. H., & Miles, M. P. (2010). *Entrepreneurial burnout: Exploring antecedents, dimensions and*

- outcomes. *Journal of research in marketing and entrepreneurship*, 12(1), 71-79.
- Solís, E. R. R., & Monroy, V. I. B. (2015). Between love and war: the effects of affective commitment in organizational politics and organizational performance. *Journal of organizational culture, communications and conflict*, 19(2), 69.
- Steel, R. P. (2002). *Turnover* theory at the empirical interface: Problems of fit and function. *Academy of Management Review*, 27(3), 346-360.
- Tan, D. S., & Akhtar, S. (1998). Organizational commitment and experienced *burnout*: An exploratory study from a Chinese cultural perspective. *The International Journal of Organizational Analysis*, 6(4), 310-333.
- Tourigny, L., Baba, V. V., Han, J., & Wang, X. (2013). Emotional exhaustion and job performance: the mediating role of organizational commitment. *The International Journal of Human Resource Management*, 24(3), 514-532.
- Utami, I., & Nahartyo, E. (2013). The effect of Type A personality on auditor *burnout*: Evidence from Indonesia.
- Valcour, M. (2016). 4 Steps to Beating *Burnout*. *Harvard Business Review*.
- Werang, B. R., Asmaningrum, H. P., & Irianto, O. (2015). Relationship Between Teachers' Job *Burnout*, Teachers' Organizational Commitment, and Teachers Job Performance at State Elementary Schools in Boven Digoel Regency, Papua, Indonesia. *International Journal of Science and Research (IJSR)*, 4(2), 826 – 830