

ABSTRAK

Latar Belakang: Puskesmas Gamping II Sleman Yogyakarta merupakan puskesmas yang telah menerapkan Mesin Anjungan Pendaftaran Mandiri (APM) untuk melakukan pendaftaran pasien. Penerapan mesin APM telah ada sejak bulan Januari 2019, sehingga mesin APM ini tergolong baru di Puseksmas Gamping II. Dalam penerapan mesin ini, belum pernah dilakukan evaluasi maupun penilaian terkait persepsi pengguna terhadap penerimaan teknologi tersebut.

Tujuan: Mengevaluasi penerapan Mesin Anjungan Pendaftaran Mandiri (APM) pasien rawat jalan di Puskesmas Gamping II Sleman Yogyakarta.

Metode Penelitian: Jenis Penelitian yang digunakan merupakan penelitian kuantitatif dengan rancangan *cross sectional* dan pendekatan analitik. Teknik pengambilan data menggunakan kuisioner dan sampel penelitian ini berjumlah 98 responden. Teknik analisis data menggunakan teknik analisis korelasi *Spearman-rank* dengan menggunakan Software R.

Hasil: Variabel yang berpengaruh secara signifikan, yaitu: *user training* terhadap *perceived ease of use* dan *perceived usefulness* yang menunjukkan hasil *p_value* masing-masing 0,0001982 dan 0,00359, *perceived ease of use* terhadap *perceived usefulness* hasil *p_value* 0,005577, *perceived ease of use* dan *perceived usefulness* terhadap *intention to use* *p_value* masing-masing 0,004379 dan 0,001706.

Kesimpulan: Terdapat 5 variabel yang berpengaruh signifikan yaitu: *user training* terhadap *perceived ease of use*, *user training* terhadap *perceived usefulness*, *perceived ease of use* terhadap *perceived usefulness*, *perceived ease of use* terhadap *intention to use*, *perceived usefulness* terhadap *intention to use*. Dan terdapat satu variabel yang tidak signifikan yaitu: *intention to use* terhadap *actual system use*.

Kata kunci: Evaluasi, mesin anjungan pendaftaran mandiri, TAM.

ABSTRACT

Backgrounds: *Gamping II Sleman primary health care is primary health care that apply Self-Registration Machine for register patient. Self-Registration Machine has been implemented since Januari 2019, so that machine relatively new registration service at Gamping II Sleman primary health care. The implementation of this machine, there has never been an evaluation or assesment related to the user's perception of the technology.*

Objective: *To evaluate implementation Self-Registration Machine for outpatient at Puskesmas Gamping II Sleman.*

Methods: *This research is quantitative with cross sectional design and analytical approach. The data collection technique used questionnaires and the subjects are 98 respondents. The data analytics technique used Spearman-rank correlation analysis technique using R software.*

Result: *The variables that have a significant effect, includes: user training to perceived ease of use and perceived usefulness that each p_value result are 0,0001982 and 0,00359, perceived ease of use to perceived usefulness that p_value is 0,005577, perceived ease of use and perceived usefulness to intention to use with p_value are 0,004379 and 0,001706.*

Conclusion: *There are 5 variables that have a significant effect, includes: user training to perceived ease of use, user training to perceived usefulness, perceived ease of use to perceived usefulness, perceived ease of use to intention to use, perceived usefulness to intention to use. And 1 variable that has a significant effect is intention to use to actual system use.*

Keywords: *Evaluation, Self-Registration Machine, TAM.*