

DAFTAR PUSTAKA

- Adebayo, D.O. (2006). Workload, Social Support, and Work-School Conflict Among Nigerian Nontraditional Students. *Journal of Career Development*, 33(2), 125–141.
- Anafarta, N. (2011). The Relationship between Work-Family Conflict and Job Satisfaction: A Structural Equation Modeling (SEM) Approach. *International Journal of Business and Management*, 6(4), 168-177.
- Bennett, M.M., Beehr, T.A., dan Ivanitskaya, L.V. (2017). Work-family conflict: differences across generations and life cycles. *Journal of Managerial Psychology*, 32(4), 314–332.
- Biddle, B. (1986). Recent Development in Role Theory. *Annual Review of Sociology*, 12, 67-92.
- Butler, A.B. (2007). Job characteristics and college performance and attitudes: A model of work-school conflict and facilitation. *Journal of Applied Psychology*, 92(2), 500–510.
- Carlson, D. S. dan Perrewé, P. L. (1999). The Role of Social Support in the Stressor-Strain Relationship: An Examination of Work-Family Conflict. *Journal of Management*, 25(4), 513–540.
- Cassell, S.K. (2017). HRM Solutions for Retaining Millennials in Western Societies. *Mediterranean Journal of Social Sciences*, 8(5), 141–149.
- Chang, Chia-Ming, Wu, Chao-Sen, Mui, Wui-Chiu, dan Yi-Hsuan Lin. (2018). The Impact of Perceived Supervisor Support and Workplace Friendship on Organizational Citizenship Behavior in Sport Center. *International Journal of Organizational Innovation*, 10(4), 140–149.
- Chin, W.W. 1995. Partial Least Squareis to LISREL as Principal Componwnta Analysis is to cammon Factor Analysis. *Technology Studies*, 2, 315-319.
- Cooper, D.R. dan Schindler, P.S. (2014). *Business Research Methods*, 12th Edition. McGraw-Hill/Irwin, New York.
- Eisenberger, R., Armeli, S., Rexwinkel, B., Lynch, P.D., dan Rhoades, L. (2002). Reciprocation of perceived organizational support. *Journal of Applied Psychology*, 86(1), 42–51.
- Gibson, James L., Ivancevich, John M., Donnelly, James H., James H, Jr., dan Konopaske, Rober. (2007). *Organizations: Behavior, Structure, Processes, thirteenth edition*. McGraw-Hill: Singapore.
- Gok, S., Karatuna, I., dan Karaca, P.O. (2015). The Role of Perceived Supervisor Support and Organizational Identification in Job Satisfaction. *Procedia - Social and Behavioral Sciences*, 177, 38–42.

- Greenhaus, Jeffrey H. dan Beutell, Nichols J.. (1985). "Sources of Conflict between Work and Family Roles". *Academy of Management Review*, 10(1), 76-88.
- Hair Jr, J. F, Sarstedt, M., Hopkins, L., dan G. Kuppelwieser, V. (2014). Partial least squares structural equation modeling (PLS-SEM). *European Business Review*, 26(2), 106–121.
- Hair, J.F., Risher, J.J., Sarstedt, M., dan Ringle, C.M. (2019). When to use and how to report the results of PLS-SEM. *European Business Review*, 31(1), 2-24.
- Hair, J.F., William, C.B., Barry, J.B., dan Rolph, E.A.. (2010). *Multivariate Data Analysis: A Global Perspective*, 7th edition. Pearson Prentice Hall, New Jersey.
- Henseler, J., Ringle, C.M., dan Sarstedt, M. (2014). A new criterion for assessing discriminant validity in variance-based structural equation modeling. *Journal of the Academy of Marketing Science*, 43(1), 115–135.
- Hershatter, A. Dan Epstein, M. (2010). Millennials and the World of Work: An Organization and Management Perspective. *Journal of Business and Psychology*, 25(2), 211–223.
- Hostetler, A.J., Sweet, S., dan Moen, P. (2007). *Gendered career paths: A life course perspective on returning to school*, *Sex Roles*, 56(1–2), 85–103.
- Hsu, Y.R. (2011). Work-family conflict and job satisfaction in stressful working environments: The moderating roles of perceived supervisor support and internal locus of control. *International Journal of Manpower*, 32(2), 233-248.
- Jha, Y. dan Jha, S. (2019). Examining the Relationship Between Job-Family Interference and Job Satisfaction: The Role of Organizational, Task, and Personal Resources as Moderators. *Journal of Management Research*. 19 (3), 180-192.
- Johnson, R.R. (2012). Police Officer Job Satisfaction. *Police Quarterly*, 15(2), 157–176.
- Kasworm, C.E. (2003). Setting the Stage: Adults in Higher Education. *New Directions for Student Services*, 2003(102), 3–10.
- Kelly, E.L., Moen, P., Oakes, J.M., Fan, W., Okechukwu, C., Davis, K.D., dan Casper, L.M. (2014). Changing Work and Work-Family Conflict. *American Sociological Review*, 79(3), 485–516.
- Khattak, S.R., Batool, S., Rehman, S.U., Fayaz, M., dan Asif, M. (2017). The Buffering Effect of Perceived Supervisor Support on the Relationship between Work Engagement and Behavioral Outcomes. *Journal of Managerial Sciences*, 11, 61–82.

Kim, K.S. (2019). The influence of hotels high-commitment HRM on job engagement of employees: Mediating effects of workplace happiness and mental health. *Appl. Res. Qual*, 14, 507–525.

Kinicki, A. dan Fugate, M. (2018). *Organizational behavior: A practical, problem-solving approach*. McGraw-Hill Education, New York.

Kock, N. (2010). How Are The Model Fit Indices Calculated By WarpPLS?. Tersedia di <http://warppls.blogspot.com/2010/01/how-are-model-fit-indicescalculated-by.html> diakses pada 28 Desember 2019

Kopp, L.R. (2013). The Effects of Perceived Supervisor Work-Life Support on Employee Work-Life Balance, Job Satisfaction, Organizational Commitment, and Organizational Citizenship Behavior (tesis tidak diterbitkan). University of Wisconsin-Stout: Wisconsin.

Kundu, Subhash dan Rina,. (2013). Work - Life Conflicts of Working Couples and Their Management : A Theoretical Framework. *IJCEM International Journal of Computational Engineering & Management*, 16, 43-51.

Laughman, C., Boyd, E.M. dan Rusbasan, D. (2016). Burnout as a Mediator Between Work–School Conflict and Work Outcomes. *Journal of Career Development*, 43(5), 413–425.

Lavrakas, P.J. (2008). *Encyclopedia of survey research methods*. Sage Publications, Thousand Oaks.

Linh, N. T.T., Jin, T.C., Kiong, T.P., dan Fah, B.C.Y. (2016). Work-family conflict and employee job satisfaction: A comparison of state-owned and foreign-invested enterprises in Vietnam. *Journal of Asian Business Strategy, Asian Economic and Social Society*, 6(4), 63-72.

Locke, E.A. (1970). Job satisfaction and job performance: A theoretical analysis. *Organisational Behavior and Human Performance*, 5, 484–500.

Locke, E.A. (1976). *The nature and causes of job satisfaction*, in Dunnette, M. (Ed.), *Handbook of Industrial and Organizational Psychology*. Rand McNally, Chicago.

Markel, K.S. dan Frone, M.R. (1998). Job characteristics, work–school conflict, and school outcomes among adolescents: Testing a structural model. *Journal of Applied Psychology*, 83(2), 277–287.

McNall, L.A. dan Michel, J.S. (2010). A Dispositional Approach to Work–School Conflict and Enrichment. *Journal of Business and Psychology*, 26(3), 397–411.

Mendoza, M.L. dan Maldonado, C.O. (2014). Meta-analytic of the relationship between employee job satisfaction and customer satisfaction. *Suma de Negocios*, 5(11), 4–9.

Netemeyer, R.G., Boles, J.S., dan McMurrian, R. (1996). Development and validation of work-family conflict and family-work conflict scales. *Journal of Applied Psychology*, 81(4), 400–410.

Neuman, W.L. (2017). *Metodologi Penelitian Sosial: Pendekatan Kualitatif dan Kuantitatif*, Edisi 7. Indeks, Jakarta.

Ng, T.W.H. dan Sorensen, K.L. (2008). Toward a Further Understanding of the Relationships Between Perceptions of Support and Work Attitudes: A Meta-Analysis. *Group & Organization Management*, 33(3), 243–268.

Nohe, C., Meier, L L., Sonntag, K., dan Michel, A. (2015). The chicken or the egg? A meta-analysis of panel studies of the relationship between work-family conflict and strain. *Journal of Applied Psychology*, 100(2), 522-536.

Park, Y. dan Sprung, J. M. (2014). Weekly work-school conflict, sleep quality, and fatigue: Recovery self-efficacy as a cross-level moderator. *Journal of Organizational Behavior*, 36(1), 112–127.

Pope, J.A., Sánchez, C.M., Lehnert, K., dan Schmid, A.S. (2014). Why Do Gen Y Students Study Abroad? Individual Growth and the Intent to Study Abroad. *Journal of Teaching in International Business*, 25(2), 97–118.

Sanders, M.J. (2014). Social Role as one Explanatory Link between Individual and Organizational Levels in Mesoergonomic Frameworks. *Proceedings of the Human Factors and Ergonomics Society Annual Meeting*, 58(1), 1400–1404.

Sekaran, U. dan Bougie, R. (2016). *Research methods for business: a skill-building approach*, 7th edition. John Wiley & Sons: Haddington.

Shanock, L.R. dan Eisenberger, R. (2006). When supervisors feel supported: Relationships with subordinates' perceived supervisor support, perceived organizational support, and performance. *Journal of Applied Psychology*, 91(3), 689–695.

Sholihin, M. dan Ratmono, D. (2013). *Analisis SEM-PLS dengan WarpPLS 3.0 untuk Hubungan Nonlinier dalam Penelitian Sosial dan Bisnis*. Penerbit Andi, Yogyakarta.

Singh, R. and Nayak, J. (2015), Mediating role of stress between work-family conflict and job satisfaction among the police officials: Moderating role of social support. *Policing: An International Journal*, 38(4), 738-753.

Smith, T.J. dan Nichols, T. (2015) Understanding the Millennial Generation. *The Journal of Business Diversity*, 15, 39-47.

Soomro, A., Breitenecker, R. dan Shah, S. (2018). Relation of work-life balance, work-family conflict, and family-work conflict with the employee performance-

moderating role of job satisfaction. *South Asian Journal of Business Studies*, 7(1), 129-146.

Tammelin, M., Malinen, K., Rönkä, A., dan Verhoef, M. (2016). Work Schedules and Work–Family Conflict Among Dual Earners in Finland, the Netherlands, and the United Kingdom. *Journal of Family Issues*, 38(1), 3–24.

Trzesniewski, K.H. dan Donnellan, M.B. (2010). Rethinking “Generation Me”: A Study of Cohort Effects from 1976-2006. *Perspectives on Psychological Science*, 5(1), 58–75.

Wang, P., Lawler, J.J. dan Shi K.. (2010). Work—Family Conflict, Self-Efficacy, Job Satisfaction, and Gender: Evidences From Asia. *Journal of Leadership & Organizational Studies*, 17(3), 298–308.

Warner, M.A., dan Hausdorf, P.A. (2009). The positive interaction of work and family roles. *Journal of Managerial Psychology*, 24(4), 372–385.

Weer, C. dan Greenhaus, J. H. (2014). Family-to-Work Conflict. *Encyclopedia of Quality of Life and Well-Being Research*, 2, 2210–2211.

Weingarten, R.M. (2009). Four Generations, One Workplace: A Gen X-Y Staff Nurse’s View of Team Building in the Emergency Department. *Journal of Emergency Nursing*, 35(1), 27–30.