

## **TABLE OF CONTENTS**

APPROVAL PAGE.....	ii
PLAGIARISM FREE STATEMENT.....	iii
FOREWORD.....	iv
TABLE OF CONTENTS.....	v
LIST OF TABLES.....	viii
LIST OF FIGURES.....	ix
ABSTRACT.....	x
ABSTRAK.....	xi
CHAPTER I INTRODUCTION.....	1
1.1    Research Background.....	1
1.2    Research Problem.....	3
1.3    Research Scope.....	3
1.4    Research Objective.....	3
1.5    Research Advantage.....	3
1.6    Thesis Outline.....	3
CHAPTER II LITERATURE REVIEW.....	5
CHAPTER III THEORETICAL BASIS.....	8
3.1    Traffic Congestion.....	8
3.2    Twitter.....	9
3.3    Text Mining.....	10
3.4    Preprocessing.....	10
3.4.1    Cleansing.....	11
3.4.2    Case Folding.....	11
3.4.3    Tokenization.....	11
3.4.4    Stopwords Removal.....	12
3.4.5    Stemming.....	12
3.5    Weighting.....	12
3.6    Classification.....	13

3.7	Model Evaluation.....	16
<b>CHAPTER IV ANALYSIS AND DESIGN..... 18</b>		
4.1	Requirement Analysis.....	18
4.2	Research Steps.....	18
4.3	Data Collection Design.....	21
4.4	System Design.....	22
4.4.1	Data Labeling.....	24
4.4.2	Removing Irrelevant Data.....	24
4.4.3	Preprocessing.....	25
4.4.4	Feature Extraction.....	29
4.4.5	Dataset Splitting.....	30
4.4.6	Training.....	30
4.4.7	Testing.....	32
4.4.8	Performance Calculation.....	33
4.4.9	Identification of Traffic Flow.....	33
<b>CHAPTER V IMPLEMENTATION..... 35</b>		
5.1	Data Collection and Labeling Implementation.....	36
5.2	Preprocessing Implementation.....	36
5.2.1	Case Folding.....	36
5.2.2	Cleansing.....	37
5.2.3	Stemming.....	40
5.3	Feature Extraction Implementation.....	42
5.4	Splitting Dataset Implementation.....	43
5.5	Training Implementation.....	44
5.6	Testing Implementation.....	45
5.7	Implementation of Performance Calculation.....	45
5.8	Identification of Traffic Flow.....	46
<b>CHAPTER VI RESULT AND DISCUSSION..... 49</b>		
6.1	Results of Data Collection and Manual Labeling.....	49
6.2	Results of Preprocessing.....	51

6.3	Results of Feature Extraction.....	51
6.4	Results of Splitting Dataset.....	53
6.5	Results of Training.....	54
6.6	Results of Testing.....	55
6.7	Results of Performance Calculation.....	55
6.8	Results of Identifying Traffic Flow.....	57
CHAPTER VII CONCLUSION AND SUGGESTION.....		63
7.1	Conclusion.....	63
7.2	Suggestion.....	63
REFERENCES.....		64
ATTACHMENT.....		68