

DAFTAR PUSTAKA

- Anderson, D., Linda, S., dan Anderson, A. (2001). *Beyond Change Management*. Jossey Bass, San Fransisco.
- Arikunto, S. (2016). *Prosedur Penelitian: Suatu Pendekatan Praktik*. Rineka Cipta, Jakarta.
- Boohene, R., dan Williams, A.A. (2012). Resistance to Organisational Change: A Case Study of Oti Yeboah Complex Limited. *International Business and Management*, 4 (1), 135-145.
- Burnes, B. (2000). *Managing Change*. Pearson Education Limited, Essex-England.
- Burnes, B. (2015). Understanding Resistance to Change – Building on Coch and French. *Journal of Change Management*. 15 (2), 92-116.
- Greenberg, J., dan Baron, R.A. (2007). *Behaviour in Organization*. Prentice Hall International, Inc, New Jersey.
- Hussey, D.E. (2000). *How to Manage Organizational Change*. Kogan Page Limited, London.
- Kho, B. (2018). Pengertian Manajemen Perubahan (*Change Management*). Tersedia di <https://ilmumanajemenindustri.com/pengertian-manajemen-perubahan-change-management.html>, diakses pada 6 Desember 2019.
- Moloeng, L.,J. (2007). *Metodologi Penelitian Kualitatif*. Remaja Rosdakarya, Bandung.
- Oreg, S. (2003). Resistance to Change: Developing an Individual Differences Measure. *Journal of Applied Psychology*, 88 (4), 680-693.
- Rafferty, A.E., dan Jimmieson N.L. (2017). Subjective Perceptions of Organizational Change and Employee Resistance to Change: Direct and Mediated Relationships with Employee Well-being. *British Journal of Management*, 28, 248-264.
- Palmer, I., Dunford, R., dan Akin, G. (2009). *Managing Organizational Change*. McGraw-Hill Companies, Inc, Boston
- Potts, R., dan LaMarsh,J. (2004). *Managing Change for Succes*. Duncan Baird Publishers, London.

- Stettner, M. (2003). *The New Manager's Handbook*. PT. Bhuana Ilmu Populer, Jakarta.
- Sugiyono. (2007). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. CV. Alfabeta, Bandung.
- Tanzeh, A. (2011). *Metodologi Penelitian Praktis*. Teras, Yogyakarta.
- Wibowo. (2018). *Manajemen Perubahan: Edisi Ketiga*. PT. RajaGrafindo Persada, Depok.
- Yilmaz, D., and Kilicoglu, G. (2013). Resistance to Change and Ways of Reducing Resistance in Educational Organizations. *European Journal of Research on Education*, 1 (1), 14-21.