

ABSTRAK

ANALISIS PENYEBAB KETERLAMBATAN PENGIRIMAN *INBOUND* BARANG JADI KE GUDANG DI PT INTEGRATED HEALTHCARE INDONESIA

IRMA WULANDRIANI SIGALINGGING
17/421905/PEK/23482

PT Integraed Healthcare Indonesia (PT IHI) adalah perusahaan *toll manufacturing* PT Johnson and Johnson Indonesia (PT JJID). PT IHI menerapkan strategi produksi *make to order* (MTO). MTO adalah melakukan produksi setelah mendapatkan perintah pesanan dari PT JJID. Penelitian ini mengidentifikasi permasalahan dalam proses pengiriman *inbound* dari departemen produksi ke departemen logistik dan pergudangan, serta memberikan usulan perbaikan untuk masalah yang ada di PT IHI melalui diagram fishbone.

Penelitian ini adalah penelitian deskriptif eksploratori dengan studi kasus. Perolehan data penelitian melalui pengamatan langsung, dan data sekunder dari departemen logistik dan pergudangan PT IHI. Hasil dari penelitian menggunakan diagram fishbone diidentifikasi empat faktor utama sebagai penyebab terjadinya keterlambatan pengiriman *inbound* dari departemen produksi ke departemen logistik dan pergudangan. Keempat faktor utama tersebut antara lain: metode, material, proses, dan manusia.

Kata kunci: gudang, pergudangan, produktivitas, produktivitas gudang, diagram fishbone.

ABSTRACT

ANALYSIS OF CAUSE DELAYS IN DELIVERY OF GOODS INBOUND TO WAREHOUSE IN PT INTEGRATED HEALTHCARE INDONESIA

IRMA WULANDRIANI SIGALINGGING
17/421905/PEK/23482

PT Integraed Healthcare Indonesia (PT IHI) is a toll manufacturing company of PT Johnson and Johnson Indonesia (PT JJID). PT IHI implemented a make to order (MTO) production strategy. MTO is doing production after getting an order from PT JJID. This research identifies problems in the process of sending inbound from the production department to the logistics and warehousing department, as well as providing suggestions for improvement for existing problems at PT IHI through a fishbone diagram

This research is an exploratory descriptive study with case studies. Acquisition of research data through direct observation, and secondary data from the logistics and warehousing department of PT IHI. The results of the study using a fishbone diagram identified four main factors as the cause of the delay in inbound shipments from the production department to the logistics and warehousing department. The four main factors include: methods, materials, processes, and people.

Key Words: *warehouse, warehousing, productivity, warehouse productivity, fishbone diagram.*