

DAFTAR PUSTAKA

- Adams, B.D., Waldherr, S., Sartori, J., (2008) "Trust in Teams Scale, Trust in Leaders Scale: Manual for Administration and Analyses". Defence Research and Development Canada – Toronto No. CR 2008-090.
- Algahtani, A., (2014) "Are Leadership and Management Different ? A Review" *Journal Management Policies and Practices*, Vol. 2 No. 3, pp. 71-82.
- Armenakis, A.A., Harris, S.G. and Mossholder, K.W. (1993), "Creating readiness for organizational change", *Human Relations*, Vol. 46 No. 6, pp. 681-703.
- Bass, B.M., Avolio, B.J., (1990). "Developing Transformational Leadership: 1992 and Beyond". *Journal of European Industrial Training*, Vol.14. Iss: 5, Doi: 10.1108/03090599010135122. Tersedia di <http://dx.doi.org/10.1108/03090599010135122>.
- Bass, B.M., Avolio, B.J., (2004) " Multifactor Leadership Questionnaire Rater Booklet (MLQM)". Mind Garden, Inc.
- Bass. B.M., Riggio. R.E., (2006) "*Transformasional Leadership*". 2nd Edition. Published by Lawrence Erlbaum Associates.
- Bovey, W.H. and Hede, A. (2001), "Resistance to organizational change: the role of cognitive and affective processes", *Leadership & Organization Development Journal*, Vol. 22 Nos 7/8, pp. 372-382.
- Boyne, G.A., (2002) "Public and Private Management: What's The Difference ?", *Journal of Management Studies*, 0022-2380.
- Braun, S., Peus, C., Weisweiler, S. and Frey, D. (2013), "Transformational leadership, job satisfaction, and team performance: a multilevel mediation model of trust", *The Leadership Quarterly*, Vol. 24 No. 1, pp. 270-283.
- Budiani, Ari. (2007) "Hubungan antara gaya kepemimpinan dan penerimaan perubahan, dengan *trust* pada pemimpin sebagai variabel pemediasi pada PT. Indosat Tbk". Master tesis., Universitas Gajah Mada, Yogyakarta.
- Cai .W.J., Loon. M., Wong .P.H.K., (2018) "Leadership, trust in management and acceptance of change in Hong Kong's Civil Service Bureau", *Journal of Organizational Change Management*, Vol. 31 Issue: 5, pp.1054-1070. Tersedia di <https://doi.org/10.1108/JOCM-10-2016-0215>.
- Chawla, A. and Kelloway, E.K. (2004), "Predicting openness and commitment to change", *Leadership & Organization Development Journal*, Vol. 25 No. 6, pp. 485-498.

- Cooper, D.R., Schindler, P.S., (2014). “*Business Research Methods*”. 12th Edition. Published by McGraw Hill Education.
- Creswell, J.W., (2014). “*Research Design: Qualitative, Quantitative, and Mixed Methods Approaches*”. 4th Edition. Published by SAGE Publications Ltd.
- Daft, R.L., (2008). “*The Leadership Experince*”. 4th Edition. Published by Thomson South-Western.
- Dinas Komunikasi, Informatika dan Statistik. (2017). *Data Pokok Kabupaten Kapuas Hulu Tahun 2017*. Putussibau.
- Fabio, A.D., Bernaud J.-L., dan Loarer, E. (2014). “Emotional intelligence or personality in resistance to change? Empirical results in an Italian health context”. *J. Employ. Couns.* 51, 146–157. doi: 10.1002/j.2161-1920.2014.00048.x
- Fabio, A.D., Gori, A. (2016), “Developing a new instrument for assessing acceptance to change”, *Front. Psychol*, Tersedia di <https://doi.org/10.3389/fpsyg.2016.00802>
- Ghozali, I., (2011). *Aplikasi analisis multivariate dengan program IBM SPSS 19*. Edisi 5. Badan penerbit Universitas Diponegoro.
- Grover, S.L., Abid-Dupont, M.A., Manville, C., Hasel, M.C., (2019). “Repairing broken trust between leaders and followers: How violation characteristic temper apologies”. *Journal Business Ethics*. 155, 853-870. Doi: 10.1007/s10551-017-3509-3.
- Hassan, A., Ahmed, F., (2011). Authentic Leadership, Trust and Worg Engagement. *International Journal of Human and Social Sciences*. 6(3). 164-170.
- Hughes, R.L., Ginnet, R.C., Curphy, G.J., (2019). “*Leadership: Enhancing the lesson of experience*”. 9th Edition. Published by McGraw-Hill Education.
- Huy, O.N. (2002), “Emotional balancing of organizational continuity and radical change: the contribution of middle managers”, *Administrative Science Quarterly*, Vol. 47 No. 1, pp. 31-69.
- Kementerian Pendayagunaan Aparatur Negara dan Reformasi Birokrasi, (2015) “*Road Map Reformasi biriokrasi 2015-2019*”.
- Kinicki. A., Fugate. M., (2018). “*Organizational Behavior: A Practical, Problem – Solving Approach*”. 2nd Edition. Published by Mc Graw Hill Education.
- Kotter., J.P., (2007). “Leading Change: Why Transformation Effort Fail”. *Harvard Business Review*. Pp 92-107.

- Kotter, J.P., (2018). "8 Step to Accelerate change in your organization". Kotter. Diakses pada 10 September 2019. Tersedia di <https://www.kotterinc.com/8-steps-process-for-leading-change/>.
- Kreitner, R., Kinicki, A., (2011). "*Organizational Behavior*". 9th Edition. Published by McGraw Hill Irwin.
- Lind, D.A., Marchal, W.G., Wathen, S.A., (2019). "*Basic Statistics for Business & Economics*". 9th Edition. Published by Mc Graw Hill Education.
- Mayer, R.C., Davis, J.H., Schoorman, F.D., (1995). "An Integrative Model of Organizational Trust". *The Academy Management Review*. Vol 20. No. 3. Pp. 709-734.
- McShane. S.L., Glinow. M.A.V., (2018). "*Organizational Behavior: Emerging Knowledge. Global Reality*". 8th Edition. Published by Mc Graw Hill Education.
- Narsa, N.P.D.R.H., (2018) "Inovasi Pelayanan: Telaah Literatur Perbandingan Sektor Privat dan Sektor Publik
- O'Brien, G., (2002). "Participation as the key to successful change-a public sector case study". *Leadership and organization*. doi:10.1108/01437730210449339.
- Palmer, I., Dunford, R., Buchanan, D.A., (2017). "*Managing Organizational Change*" 3rd Edition. Published by Mc Graw Hill Education.
- Pemerintah Indonesia. (1999). "Undang-undang Nomor 22 Tahun 1999 tentang Pemerintahan Daerah".
- Pemerintah Indonesia. (2007). "Peraturan Presiden Republik Indonesia Nomor 41 Tahun 2007 tentang Organisasi Perangkat Daerah".
- Pemerintah Indonesia. (2010). "Peraturan Presiden Republik Indonesia nomor 81 Tahun 2010 tentang grand design reformasi birokrasi 2010-2025".
- Pemerintah Indonesia. (2014). "Undang-undang Nomor 23 Tahun 2014 tentang Pemerintahan Daerah".
- Rao, M.S., (2014). "Transfromational Leadership – an academic case study". *Industrial and Commercial Training*. Vol. 46 No. 3, pp 150-154, Doi: 10.1108/ICT-07-2013-0043.
- Samah, S., (2017). "The Roles of Managers and Acceptance of Change in the Public Sector". *International Journal of Academic Research in Business and Social Sciences*. Vol 7. No. 9. Doi: 10.6007/IJARBSS/v7-i9/3304.

- Schindler, P.S., (2019) “*Business Research Methods*” 13th Edition. Published by Mc Graw Hill Education.
- Sekaran, U., (2016). “*Research Method for Business: a Skill-Building Approach*”. New York. John Willey and Sons, Inc.
- Shaaban, S., (2017) “The Impact of The Leadership Stye on Middle Manager’s motivation: A Study of the Ministry of Civil Aviation in Egypt”. *Journal of Business and Management Sciences*, Vol. 5, No. 3, 100-107, Doi: 10.12691/jbms-5-3-5.
- Tayal. R., Upadhya. R.K., Yadav. M., Rangnekar. S., Singh. R., (2018) “The impact of transformational leadership on employees’ acceptance to change: Mediating effects of innovative behaviour and moderating effect of the use of information technology”, *VINE Journal of Information and Knowledge Management Systems*, Vol. 48 Issue: 4, pp.559-578. Tersedia di <https://doi.org/10.1108/VJKMS-05-2018-0039>.
- Vermeulen, F., Puranam, P., dan Gulati, R., (2010) “Change for change’s sake”. *Harvard Business Review*. June 2010 issue. Diakses pada tanggal 5 September 2019. Tersedia di <https://hbr.org/2010/06/change-for-changes-sake>.
- World Economic Forum (2018). “The Global Competitiveness Report” WEFForum.
- Yukl. Gary A., (2013). “*Leadership in Organization*”. 8th Edition, Published by Pearson.