

Abstract

This research explores the delay in patent registration workflow by analyzing the factors that cause delay in the Ministry of Law and Human Right, Indonesia. The objective of this research is to bring improvement in the patent registration system specially to make the process of patent registration efficient. This research uses qualitative method and relies on primary data of interview data of government officers who are in in charge in processing patent documents. There are 4 main stages of patent registration: registration, formality examination, publication, and substantive examination. The secondary data are also used to see the allocated time of each step. The result of this research shows that the delay of substantive examination caused by red tapes, workload, qualification, and decision process.

Keywords: The Ministry of Law and Human Right/Administrative Delay/substantive examination/Indonesia.