

## TABLE OF CONTENTS

<b>COVER PAGE</b>	<b>i</b>
<b>APPROVAL PAGE</b>	<b>ii</b>
<b>TABLE OF CONTENTS</b>	<b>iii</b>
<b>LIST OF FIGURES .....</b>	<b>v</b>
<b>LIST OF TABLE.....</b>	<b>vi</b>
<b>STATEMENT OF AUTHENTICITY .....</b>	<b>vii</b>
<b>ACKNOWLEDGEMENT .....</b>	<b>x</b>
<b>ABSTRACT .....</b>	<b>xi</b>
A. Background.....	12
B. Relevance.....	17
C. Problem Statement .....	18
D. Research Objective .....	18
D. Research Impact.....	19
E. Originality .....	20
<b>CHAPTER II LITERATURE REVIEW .....</b>	<b>22</b>
A. Literature Review .....	22
B. Theoretical Framework .....	30
C. Conceptual Framework .....	31
D. Research Questions.....	32
<b>CHAPTER III. RESEARCH METHODS.....</b>	<b>33</b>
A. Research Type and Design .....	33
B. Research Settings and Time .....	33
F. Operational Definition of Variables .....	37
G. Data Collection and Research Instrument.....	39
I. Research Ethics .....	40
J. Research Process.....	40
K. Research Limitations .....	41
<b>CHAPTER IV: RESULT AND DISCUSSION .....</b>	<b>42</b>
A. Results .....	42
B. Discussion.....	58
<b>CHAPTER V: CONCLUSION AND RECOMMENDATIONS .....</b>	<b>63</b>
A. Conclusion.....	63

B. Recommendations.....	64
<b>BIBLIOGRAPHY .....</b>	<b>65</b>
<b>APPENDIX .....</b>	<b>70</b>