



**The Influence of Emotional Intelligence on Organizational Citizenship Behavior with Emotional Labor as Mediating Variable A Study in the Hotel Industry in Yogyakarta**  
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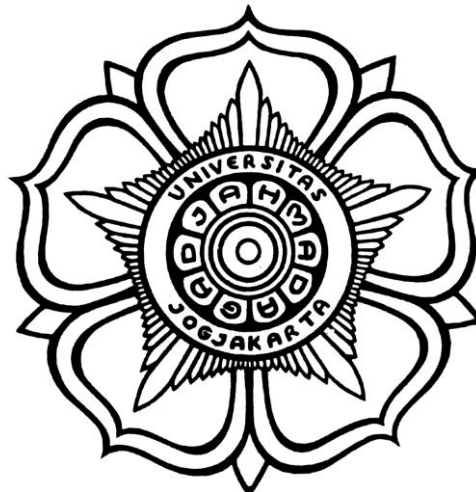
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ORGANIZATIONAL CITIZENSHIP BEHAVIOR WITH EMOTIONAL  
LABOR AS MEDIATING VARIABLE: A STUDY IN THE HOTEL  
INDUSTRY IN YOGYAKARTA**

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Study Program in Master of Management



Supervisor:

T. Hani Handoko, M.B.A., Ph.D

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