

DAFTAR PUSTAKA

- Abdallah, A. B., Abdullah, M. I., & Saleh, F. I. M. (2017). The effect of trust with suppliers on hospital supply chain performance: The mediating role of supplier integration. *Benchmarking: An International Journal*, 24(3), 694–715. <https://doi.org/10.1108/BIJ-05-2016-0062>
- Abushaikha, I. (2018). The influence of logistics clustering on distribution capabilities: a qualitative study. *International Journal of Retail & Distribution Management*, 46(6), 577–594. <https://doi.org/10.1108/IJRDM-01-2018-0018>
- Adams, F. G., Richey Jr., R. G., Autry, C. W., Morgan, T. R., & Gabler, C. B. (2014). Supply Chain Collaboration, Integration, and Relational Technology: How Complex Operant Resources Increase Performance Outcomes. *Journal of Business Logistics*, 35(4), 299–317. Retrieved from <http://10.04.87/jbl.12074>
- Agan, Y. (2011). Impact of Operations, Marketing, and Information Technology Capabilities on Supply Chain Integration. *Journal of Economic & Social Research*, 13(1), 27–56.
- Aguezzoul, A. (2014). Third-party logistics selection problem: A literature review on criteria and methods. *Omega*, 49, 69–78. <https://doi.org/10.1016/j.omega.2014.05.009>
- Aiken, L. R. (1980). Content Validity and Reliability of Single Items or Questionnaires. *Educational and Psychological Measurement*, 40(4), 955–959. <https://doi.org/10.1177/001316448004000419>
- Akamp, M., & Müller, M. (2013). Supplier management in developing countries. *Journal of Cleaner Production*, 56, 54–62. <https://doi.org/http://dx.doi.org/10.1016/j.jclepro.2011.11.069>
- Akkermans, H. A., Bogerd, P., & Wassenhove, L. N. Van. (2003). The impact of ERP on supply chain management: Exploratory findings from a European Delphi study. *European Journal Of Operational Research*, 146, 284–301. [https://doi.org/10.1016/S0377-2217\(02\)00550-7](https://doi.org/10.1016/S0377-2217(02)00550-7)
- Alam, A., Bagchi, P. K., Kim, B., Mitra, S., & Seabra, F. (2014). The mediating effect of logistics integration on supply chain performance: A multi-country study. *The International Journal of Logistics Management*, 25(3), 553–580. <https://doi.org/10.1108/IJLM-05-2013-0050>
- Alfalla-Luque, R., Marin-Garcia, J. A., & Medina-Lopez, C. (2015). An analysis of the direct and mediated effects of employee commitment and supply chain integration on organisational performance. *International Journal of Production Economics*, 162, 242–257. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2014.07.004>
- Alfalla-Luque, R., Medina-Lopez, C., & Dey, P. K. (2013). Supply chain integration framework using literature review. *Production Planning & Control*, 24(8–9), 800–817. <https://doi.org/10.1080/09537287.2012.666870>
- Alkhatib, S. F., Darlington, R., & Nguyen, T. T. (2015). Logistics Service Providers (LSPs) evaluation and selection: Literature review and framework

- development. *Strategic Outsourcing: An International Journal*, 8(1), 102–134. <https://doi.org/10.1108/SO-12-2014-0028>
- Anderson, E. J., Coltman, T. I. M., Devinney, T. M., & Keating, B. (2011). What Drives the Choice of A Third-Party Logistics Provider? *Journal of Supply Chain Management*, 47(2), 97–115. <https://doi.org/10.1111/j.1745-493X.2011.03223.x>
- Antonio, K. W. L., Richard, C. M. Y., & Tang, E. (2009). The complementarity of internal integration and product modularity: An empirical study of their interaction effect on competitive capabilities. *Journal of Engineering and Technology Management*, 26(4), 305–326. <https://doi.org/https://doi.org/10.1016/j.jengtecman.2009.10.005>
- Arshinder, K., Kanda, A., & Deshmukh, S. G. (2011). A review on supply chain coordination: coordination mechanisms, managing uncertainty and research directions. In T.-M. Choi & T. C. E. Cheng (Eds.), *Supply Chain Coordination under Uncertainty* (pp. 39–82). https://doi.org/10.1007/978-3-642-19257-9_3
- Arya, B., & Lin, Z. (2007). Understanding Collaboration Outcomes From an Extended Resource-Based View Perspective: The Roles of Organizational Characteristics, Partner Attributes, and Network Structures. *Journal of Management*, 33(5), 697–723. <https://doi.org/10.1177/0149206307305561>
- Ashenbaum, B., & Maltz, A. (2017). Purchasing-logistics integration and supplier performance: an information-processing view. *The International Journal of Logistics Management*, 28(2), null. <https://doi.org/10.1108/IJLM-07-2014-0113>
- Ataseven, C., & Nair, A. (2017). Assessment of supply chain integration and performance relationships: A meta-analytic investigation of the literature. *International Journal of Production Economics*, 185, 252–265. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2017.01.007>
- Ataseven, C., Nair, A., & Ferguson, M. (2017). An Examination of the Relationship between Intellectual Capital and Supply Chain Integration in Humanitarian Aid Organizations: A Survey-Based Investigation of Food Banks: A Survey-Based Investigation of Food Banks. *Decision Sciences*.
- Atinc, G., Simmering, M. J., & Kroll, M. J. (2012). Control Variable Use and Reporting in Macro and Micro Management Research. *Organizational Research Methods*, 15(1), 57–74. <https://doi.org/10.1177/1094428110397773>
- Awad, D. (2010). A broader view of the supply chain integration challenges. *Int. J. Business Performance and Supply Chain Modelling*, 2(3).
- Ayman, O., Beth, D., Myers, B. M., & Mentzer, T. J. (2012). A Global Analysis of Orientation, Coordination, and Flexibility in Supply Chains. *Journal of Business Logistics*, 33(2), 128–144. <https://doi.org/10.1111/j.0000-0000.2012.01045.x>
- Azwar, S. (2017). *Reliabilitas dan Validitas (IV)*. Yogyakarta: Pustaka Pelajar.
- Bae, H. (2011). The Relationships between Environment, Integration and Performance in Supply Chain Contexts. *The Asian Journal of Shipping and Logistics*, 27(1), 61–90. [https://doi.org/https://doi.org/10.1016/S2092-5212\(11\)80003-9](https://doi.org/https://doi.org/10.1016/S2092-5212(11)80003-9)

- Bain, J. S. (1959). *Industrial Organization*. New York: Wiley.
- Ballou, R. H. (2007). The evolution and future of logistics and supply chain management. *European Business Review*, 19(4), 332–348.
<https://doi.org/10.1108/09555340710760152>
- Bals, L., & Turkulainen, V. (2017). Achieving efficiency and effectiveness in Purchasing and Supply Management: Organization design and outsourcing. *Journal of Purchasing and Supply Management*, 23(4), 256–267.
<https://doi.org/https://doi.org/10.1016/j.pursup.2017.06.003>
- Banchuen, P., Sadler, I., & Shee, H. (2017). Supply chain collaboration aligns order-winning strategy with business outcomes. *IIMB Management Review*, 29(2), 109–121. <https://doi.org/https://doi.org/10.1016/j.iimb.2017.05.001>
- Banerjee, P. (2003). Resource dependence and core competence: insights from Indian software firms. *Technovation*, 23(3), 251–263.
[https://doi.org/https://doi.org/10.1016/S0166-4972\(01\)00120-1](https://doi.org/https://doi.org/10.1016/S0166-4972(01)00120-1)
- Barney, J. (2012). Purchasing, Supply Chain Management and Sustained Competitive Advantage: The Relevance of Resource-Based Theory. *Journal of Supply Chain Management*, 48(2), 3–6. <https://doi.org/10.1111/j.1745-493X.2012.03265.x>
- Barney, J.B., & Clark, D. . (2007). *Resource-based theory creating and sustaining competitive advantages*. New York: Oxford University Press, USA.
- Barney, Jay. (1991). Firm Resources and Sustained Competitive Advantage. *Journal of Management*, 17(1), 99–120.
<https://doi.org/10.1177/014920639101700108>
- Barney, Jay B. (2012). Purchasing, Supply Chain Management and Sustained Competitive Advantage: The Relevance of Resource-based Theory. *Journal of Supply Chain Management*, 48(2), 3–6. <https://doi.org/10.1111/j.1745-493X.2012.03265.x>
- Barratt, M., & Oke, A. (2007). Antecedents of supply chain visibility in retail supply chains: A resource-based theory perspective. *Journal of Operations Management*, 25(6), 1217–1233.
<https://doi.org/https://doi.org/10.1016/j.jom.2007.01.003>
- Barrett, P. (2007). Structural equation modelling: Adjudging model fit. *Personality and Individual Differences*, 42(5), 815–824.
<https://doi.org/https://doi.org/10.1016/j.paid.2006.09.018>
- Basnet, C. (2013). The measurement of internal supply chain integration. *Management Research Review*, 36(2), 153–172.
<https://doi.org/10.1108/01409171311292252>
- Beamon, B. M. (1999). Measuring supply chain performance. *International Journal of Operations & Production Management*, 19(3), 275–292.
<https://doi.org/10.1108/01443579910249714>
- Becker, W., & Dietz, J. (2004). R&D cooperation and innovation activities of firms - Evidence for the German manufacturing industry. *Research Policy*, 33(2), 209–223. <https://doi.org/10.1016/j.respol.2003.07.003>
- Berglund, M., van Laarhoven, P., Sharman, G., & Wandel, S. (1999). Third-Party Logistics: Is There a Future? *The International Journal of Logistics Management*, 10(1), 59–70. <https://doi.org/10.1108/09574099910805932>

- Bhatnagar, R., & Viswanathan, S. (2000). Re-engineering global supply chains: Alliances between manufacturing firms and global logistics services providers. *International Journal of Physical Distribution & Logistics Management*, 30(1), 13–34. <https://doi.org/10.1108/09600030010307966>
- Blome, C., Paulraj, A., & Schuetz, K. (2014). *Supply chain collaboration and sustainability : a profile deviation analysis*. 34(5), 639–663. <https://doi.org/10.1108/IJOPM-11-2012-0515>
- Bolumole, Y. A. (2003). Evaluating the Supply Chain Role of Logistics Service Providers. *The International Journal of Logistics Management*, 14(2), 93–107. <https://doi.org/10.1108/09574090310806620>
- Boon-itt, S., & Wong, C. Y. (2011). The moderating effects of technological and demand uncertainties on the relationship between supply chain integration and customer delivery performance. *International Journal of Physical Distribution & Logistics Management*, 41(3), 253–276. <https://doi.org/10.1108/09600031111123787>
- Borade, A. B., & Bansod, S. V. (2010). Study of vendor-managed inventory practices in Indian industries. *Journal of Manufacturing Technology Management*, 21(8), 1013–1038. <https://doi.org/10.1108/17410381011086810>
- Boyer, K. K., & Lewis, M. W. (2002). Competitive Priorities: Investigating The Need For Trade-Offs in Operations Strategy. *Production and Operations Management*, 11(1), 9–20. <https://doi.org/10.1111/j.1937-5956.2002.tb00181.x>
- Boyle, E., Humphreys, P., & McIvor, R. (2008). Reducing supply chain environmental uncertainty through e-intermediation: An organisation theory perspective. *International Journal of Production Economics*, 114(1), 347–362. <https://doi.org/10.1016/j.ijpe.2008.01.010>
- Brahm, F., & Tarzijan, J. (2016). Relational Contracts and Collaboration in The Supply Chain: Impact of Expected Future Business Volume on The Make-Or-Buy Decision. *Journal of Supply Chain Management*, 52(3), 48–67. Retrieved from <https://search.proquest.com/docview/1807679609?accountid=13771>
- Byrne, M. B. (2016). *Structural Equation Modeling with Amos Basic Concepts, Applications, and Programming* (Third). New York: Routledge.
- Caemmerer, B., & Wilson, A. (2010). Customer feedback mechanisms and organisational learning in service operations. *International Journal of Operations & Production Management*, 30(3), 288–311. <https://doi.org/10.1108/01443571011024638>
- Cámara, S. B., Fuentes, J. M., & Marín, J. M. M. (2015). Cloud computing, Web 2.0, and operational performance: The mediating role of supply chain integration. *The International Journal of Logistics Management*, 26(3), 426–458. <https://doi.org/10.1108/IJLM-07-2013-0085>
- Cao, Z., Huo, B., Li, Y., & Zhao, X. (2015a). Competition and supply chain integration: a taxonomy perspective. *Industrial Management & Data Systems*, 115(5), 923–950. <https://doi.org/10.1108/IMDS-10-2014-0315>
- Cao, Z., Huo, B., Li, Y., & Zhao, X. (2015b). The impact of organizational

- culture on supply chain integration: a contingency and configuration approach. *Supply Chain Management: An International Journal*, 20(1), 24–41. <https://doi.org/10.1108/SCM-11-2013-0426>
- Carter, C. R., Meschnig, G., & Kaufmann, L. (2015). Moving to the Next Level: Why Our Discipline Needs More Multilevel Theorization. *Journal of Supply Chain Management*, 51(4), 94–102. <https://doi.org/10.1111/jscm.12083>
- Carter, C. R., Rogers, D. S., & Choi, T. Y. (2015). Toward the Theory of the Supply Chain. *Journal of Supply Chain Management*, 51(2), 89–97. <https://doi.org/10.1111/jscm.12073>
- Cavazos, D. E., Patel, P., & Wales, W. (2012). Mitigating environmental effects on new venture growth: The critical role of stakeholder integration across buyer and supplier groups. *Journal of Business Research*, 65(9), 1243–1250. <https://doi.org/http://dx.doi.org/10.1016/j.jbusres.2011.11.004>
- Chang, W., Ellinger, A. E., Kim, K. (Kate), & Franke, G. R. (2016). Supply chain integration and firm financial performance: A meta-analysis of positional advantage mediation and moderating factors. *European Management Journal*, 34(3), 282–295. <https://doi.org/http://dx.doi.org/10.1016/j.emj.2015.11.008>
- Chavez, R., Yu, W., Gimenez, C., Fynes, B., & Wiengarten, F. (2015). Customer integration and operational performance: The mediating role of information quality. *Decision Support Systems*, 80, 83–95. <https://doi.org/http://dx.doi.org/10.1016/j.dss.2015.10.001>
- Chen, H., Daugherty, P. J., & Landry, T. D. (2009). Supply chain process integration: A theoretical framework. *Journal of Business Logistics*, 30(2), 27–46. <https://doi.org/10.1002/j.2158-1592.2009.tb00110.x>
- Chen, H., Daugherty, P. J., & Landry, T. D. (2011). Supply Chain Process Integration: A Theoretical Framework. *Journal of Business Logistics*, 30(2), 27–46. <https://doi.org/10.1002/j.2158-1592.2009.tb00110.x>
- Chen, H., Daugherty, P. J., & Roath, A. S. (2009). Defining and operationalizing supply chain process integration. *Journal of Business Logistics*, 30(1), 63–84. <https://doi.org/10.1002/j.2158-1592.2009.tb00099.x>
- Chen, H., Tian, Y., Ellinger, A. E., & Daugherty, P. J. (2010). Managing logistics outsourcing relationships: An empirical investigation in China. *Journal of Business Logistics*, 31(2), 279–299.
- Chen, H., Zemanek Jr., J. E., Mai, E. (Shirley), & Tian, Y. (2015). Relationship Flexibility in a 3PL Context: Impacts of Network Embeddedness, Guanxi, and Explicit Contract. *Journal of Marketing Channels*, 22(4), 253–264. <https://doi.org/10.1080/1046669X.2015.1113490>
- Chen, I. J., & Paulraj, A. (2004). Understanding supply chain management: critical research and a theoretical framework. *International Journal of Production Research*, 42(1), 131–163. <https://doi.org/10.1080/00207540310001602865>
- Chiambaretto, P. (2015). Resource Dependence and Power-Balancing Operations in Alliances: The Role of Market Redefinition Strategies. *M@n@gement*, 18(3), 205–233. <https://doi.org/10.3917/mana.183.0205>
- Chiang, A.-H., Chen, W.-H., & Wu, S. (2015). Does high supply chain integration

- enhance customer response speed? *The Service Industries Journal*, 35(1–2), 24–43. <https://doi.org/10.1080/02642069.2014.979406>
- Chikán, A. (2001). Integration of production and logistics — in principle, in practice and in education. *International Journal of Production Economics*, 69(2), 129–140. [https://doi.org/https://doi.org/10.1016/S0925-5273\(99\)00102-4](https://doi.org/https://doi.org/10.1016/S0925-5273(99)00102-4)
- Childerhouse, P., & Towill, D. R. (2011). Arcs of supply chain integration. *International Journal of Production Research*, 49(24), 7441–7468. <https://doi.org/10.1080/00207543.2010.524259>
- Christoffersen, J. (2013). A Review of Antecedents of International Strategic Alliance Performance: Synthesized Evidence and New Directions for Core Constructs. *International Journal of Management Reviews*, 15(1), 66–85. <https://doi.org/10.1111/j.1468-2370.2012.00335.x>
- Christoher, M. (2011). *Logistics and supply chain management* (Fourth). Great Britain: Pearson Education Limited.
- Cigolini, R., & Rossi, T. (2008). Evaluating supply chain integration: a case study using fuzzy logic. *Production Planning & Control*, 19(3), 242–255. <https://doi.org/10.1080/09537280801916249>
- Clark, T. H., Croson, D. C., & Schiano, W. T. (2001). A Hierarchical Model of Supply-Chain Integration: Information Sharing and Operational Interdependence in the US Grocery Channel. *Information Technology and Management*, 2(3), 261–288. <https://doi.org/10.1023/A:1011497025090>
- Co, H. C., & Barro, F. (2009). Stakeholder theory and dynamics in supply chain collaboration. *International Journal of Operations & Production Management*, 29(6), 591–611. <https://doi.org/10.1108/01443570910957573>
- Coase, R. H. (1937). The Nature of the Firm. *Economica*, 4(16), 386–405. <https://doi.org/10.2307/2626876>
- Cousins, P. D., & Lawson, B. (2007). *The Effect of Socialization Mechanisms and Performance Measurement on Supplier Integration in New Product Development*. 18, 311–326. <https://doi.org/10.1111/j.1467-8551.2007.00514.x>
- Cousins, P. D., & Menguc, B. (2006). The implications of socialization and integration in supply chain management. *Journal of Operations Management*, 24(5), 604–620. <https://doi.org/10.1016/j.jom.2005.09.001>
- Crook, T. R., & Combs, J. G. (2007). Sources and consequences of bargaining power in supply chains. *Journal of Operations Management*, 25(2), 546–555. <https://doi.org/10.1016/j.jom.2006.05.008>
- Croom, S., Romano, P., & Giannakis, M. (2000). Supply chain management: an analytical framework for critical literature review. *European Journal of Purchasing & Supply Management*, 6(1), 67–83. [https://doi.org/10.1016/S0969-7012\(99\)00030-1](https://doi.org/10.1016/S0969-7012(99)00030-1)
- Dabhilkar, M., Bengtsson, L., von Haartman, R., & Åhlström, P. (2009). Supplier selection or collaboration? Determining factors of performance improvement when outsourcing manufacturing. *Journal of Purchasing and Supply Management*, 15(3), 143–153. <https://doi.org/https://doi.org/10.1016/j.pursup.2009.05.005>

- Danese, P. (2006). The extended VMI for coordinating the whole supply network. *Journal of Manufacturing Technology Management*, 17(7), 888–907. <https://doi.org/10.1108/17410380610688223>
- Danese, P. (2013). Supplier integration and company performance: A configurational view. *Omega (United Kingdom)*, 41(6), 1029–1041. <https://doi.org/10.1016/j.omega.2013.01.006>
- Danese, P., & Bortolotti, T. (2014). Supply chain integration patterns and operational performance: a plant-level survey-based analysis. *International Journal of Production Research*, 52(23), 7062–7083. <https://doi.org/10.1080/00207543.2014.935515>
- Danese, P., & Romano, P. (2013). The moderating role of supply network structure on the customer integration-efficiency relationship. *International Journal of Operations & Production Management*, 33(4), 372–393. <https://doi.org/10.1108/01443571311307226>
- Danese, P., Romano, P., & Formentini, M. (2013). The impact of supply chain integration on responsiveness: The moderating effect of using an international supplier network. *Transportation Research Part E: Logistics and Transportation Review*, 49(1), 125–140. <https://doi.org/10.1016/j.tre.2012.08.002>
- Das, A., Narasimhan, R., & Talluri, S. (2006). Supplier integration-Finding an optimal configuration. *Journal of Operations Management*, 24(5), 563–582. <https://doi.org/10.1016/j.jom.2005.09.003>
- De Grahl, A., & Hartmann, E. (2012). Success factors in logistics outsourcing. *Success Factors in Logistics Outsourcing*, 9783834970(3), 1–109. <https://doi.org/10.1007/978-3-8349-7084-8>
- De Toni, A., & Nassimbeni, G. (2000). Just-in-time purchasing: an empirical study of operational practices, supplier development and performance. *Omega*, 28(6), 631–651. [https://doi.org/https://doi.org/10.1016/S0305-0483\(00\)00016-5](https://doi.org/https://doi.org/10.1016/S0305-0483(00)00016-5)
- Derrouiche, R., Neubert, G., & Bouras, A. (2008). Supply chain management: a framework to characterize the collaborative strategies. *International Journal of Computer Integrated Manufacturing*, 21(4), 426–439. <https://doi.org/10.1080/09511920701574461>
- Devaraj, S., Krajewski, L., & Wei, J. C. (2007). Impact of eBusiness technologies on operational performance: The role of production information integration in the supply chain. *Journal of Operations Management*, 25(6), 1199–1216. <https://doi.org/10.1016/j.jom.2007.01.002>
- Doloreux, D., Shearmur, R., & Guillaume, R. (2015). Collaboration, Transferable and Non-transferable Knowledge, and Innovation: A Study of a Cool Climate Wine Industry (Canada). *Growth and Change*, 46(1), 16–37. <https://doi.org/10.1111/grow.12090>
- Done, A., Voss, C., & Rytter, N. G. (2011). Best practice interventions: Short-term impact and long-term outcomes. *Journal of Operations Management*, 29(5), 500–513. <https://doi.org/10.1016/j.jom.2010.11.007>
- Drees, J. M., & Heugens, P. P. M. A. R. (2013). Synthesizing and extending resource dependence theory. *Journal of Management*, 39(6), 1666–1698.

<https://doi.org/10.1177/0149206312471391>

- Droge, C., Jayaram, J., & Vickery, S. K. (2004). The effects of internal versus external integration practices on time-based performance and overall firm performance. *Journal of Operations Management*, 22(6), 557–573. <https://doi.org/https://doi.org/10.1016/j.jom.2004.08.001>
- Droge, C., Vickery, S. K., & Jacobs, M. A. (2012). Does supply chain integration mediate the relationships between product/process strategy and service performance? An empirical study. *International Journal of Production Economics*, 137(2), 250–262. <https://doi.org/10.1016/j.ijpe.2012.02.005>
- Dubois, A., Hulthén, K., & Pedersen, A.-C. (2004). Supply chains and interdependence: a theoretical analysis. *Journal of Purchasing and Supply Management*, 10(1), 3–9. <https://doi.org/http://dx.doi.org/10.1016/j.pursup.2003.11.003>
- Duncan, R. B. (1972). Characteristics of Organizational Environments and Perceived Environmental Uncertainty. *Administrative Science Quarterly*, 17(3), 313–327. <https://doi.org/10.2307/2392145>
- Durach, C. F., Kembro, J., & Wieland, A. (2017). A New Paradigm for Systematic Literature Reviews in Supply Chain Management. *Journal of Supply Chain Management*, 53(4), 67–85. <https://doi.org/10.1111/jscm.12145>
- Ellegaard, C., & Koch, C. (2012). The effects of low internal integration between purchasing and operations on suppliers' resource mobilization. *Journal of Purchasing and Supply Management*, 18(3), 148–158. <https://doi.org/http://dx.doi.org/10.1016/j.pursup.2012.06.001>
- Ellinger, A. E. (2000). Improving Marketing/Logistics Cross-Functional Collaboration in the Supply Chain. *Industrial Marketing Management*, 29(1), 85–96. [https://doi.org/https://doi.org/10.1016/S0019-8501\(99\)00114-5](https://doi.org/https://doi.org/10.1016/S0019-8501(99)00114-5)
- Ellinger, A. E., Chen, H., Tian, Y., & Armstrong, C. (2015). Learning orientation, integration, and supply chain risk management in Chinese manufacturing firms. *International Journal of Logistics Research and Applications*, 18(6), 476–493. <https://doi.org/10.1080/13675567.2015.1005008>
- Ellram, L. M., & Cooper, M. C. (2014). Supply chain management: It's all about the journey, not the destination. *Journal of Supply Chain Management*, 50(1), 8–20. <https://doi.org/10.1111/jscm.12043>
- Ellram, L., & Tate, W. L. (2015). Redefining supply management's contribution in services sourcing. *Journal of Purchasing and Supply Management*, 21(1), 64–78. <https://doi.org/https://doi.org/10.1016/j.pursup.2014.10.001>
- Ellström, D. (2015). Supplier integration in the assortment management of builders' merchants. *International Journal of Retail & Distribution Management*, 43(7), 634–651. <https://doi.org/10.1108/IJRDM-03-2014-0029>
- Eltantawy, R. (2008). Supply management contribution to channel performance: a top management perspective. *Management Research News*, 31(3), 152–168. <https://doi.org/10.1108/01409170810851267>
- Eltantawy, R. A., Giunipero, L., & Fox, G. L. (2009). A strategic skill based model of supplier integration and its effect on supply management performance. *Industrial Marketing Management*, 38(8), 925–936.

- <https://doi.org/https://doi.org/10.1016/j.indmarman.2008.12.022>
- Eslami, M. H., & Melander, L. (2019). Exploring uncertainties in collaborative product development: Managing customer-supplier collaborations. *Journal of Engineering and Technology Management*, 53, 49–62.
<https://doi.org/https://doi.org/10.1016/j.jengtecman.2019.05.003>
- Esper, T. L., Ellinger, A. E., Stank, T. P., Flint, D. J., & Moon, M. (2010). Demand and supply integration: a conceptual framework of value creation through knowledge management. *Journal of the Academy of Marketing Science*, 38(1), 5–18. <https://doi.org/10.1007/s11747-009-0135-3>
- Fabbe-Costes, N., Jahre, M., & Roussat, C. (2009). Supply chain integration: the role of logistics service providers. *International Journal of Productivity and Performance Management*, 58(1), 71–91.
<https://doi.org/10.1108/17410400910921092>
- Fabbe-Costes, N., & Jahre, M. (2008). Supply chain integration and performance: a review of the evidence. *The International Journal of Logistics Management*, 19(2), 130–154. <https://doi.org/10.1108/09574090810895933>
- Fagerström, B., & Jackson, M. (2002). Efficient collaboration between main and sub-suppliers. *Computers in Industry*, 49(1), 25–35.
[https://doi.org/https://doi.org/10.1016/S0166-3615\(02\)00056-8](https://doi.org/https://doi.org/10.1016/S0166-3615(02)00056-8)
- Farahani, R. Z., Asgari, N., & Davarzani, H. (2009). *Supply Chain and Logistics in National, International and Governmental Environment: Concepts and Models*. <https://doi.org/10.1007/978-3-7908-2156-7>
- Feng, M., Yu, W., Chavez, R., Mangan, J., & Zhang, X. (2017). Guanxi and operational performance: the mediating role of supply chain integration. *Industrial Management & Data Systems*, 117(8), 1650–1668.
<https://doi.org/10.1108/IMDS-06-2016-0198>
- Fink, R. C., Edelman, L. F., Hatten, K. J., & James, W. L. (2006). Transaction cost economics, resource dependence theory, and customer–supplier relationships. *Industrial and Corporate Change*, 15(3), 497–529. Retrieved from <http://dx.doi.org/10.1093/icc/dtl008>
- Fisher, M. L. (1997). What is the right supply chain for your product? *Harvard Business Review*, (75), 105–117.
- Flynn, B. B., Huo, B., & Zhao, X. (2010). The impact of supply chain integration on performance: A contingency and configuration approach. *Journal of Operations Management*, 28(1), 58–71.
<https://doi.org/10.1016/j.jom.2009.06.001>
- Flynn, B. B., Koufteros, X., & Lu, G. (2016). On theory in supply chain uncertainty and its implications for supply chain integration. *Journal of Supply Chain Management*, 52(3), 3–27. Retrieved from <https://search.proquest.com/docview/1807679641?accountid=13771>
- Foerstl, K., Hartmann, E., Wynstra, F., & Moser, R. (2013). Cross-functional integration and functional coordination in purchasing and supply management: Antecedents and effects on purchasing and firm performance. *International Journal of Operations & Production Management*, 33(6), 689–721. <https://doi.org/10.1108/IJOPM-09-2011-0349>
- Fornell, C., & Larcker, D. F. (1981). Evaluating Structural Equation Models with

- Unobservable Variables and Measurement Error. *Journal of Marketing Research*, 18(1), 39–50. <https://doi.org/10.2307/3151312>
- Forza, C. (2002). Survey research in operations management: a process-based perspective. *International Journal of Operations & Production Management*, 22(2), 152. <https://doi.org/10.1108/01443570210414310>
- Fredendall, L. D., Craig, J. B., Fowler, P. J., & Damali, U. (2009). Barriers to Swift, Even Flow in the Internal Supply Chain of Perioperative Surgical Services Department: A Case Study*. *Decision Sciences*, 40(2), 327–349. <https://doi.org/10.1111/j.1540-5915.2009.00232.x>
- Freiling, J. (2008). RBV and the Road to the Control of External Organizations. *Management Revue*, 19(1/2), 33–52. Retrieved from <http://www.jstor.org/stable/41783570>
- Fricker, R. D., & Schonlau, M. (2002). Advantages and Disadvantages of Internet Research Surveys: Evidence from the Literature. *Field Methods*, 14(4), 347–367. <https://doi.org/10.1177/152582202237725>
- Frohlich, M. T., & Westbrook, R. (2001). Arcs of integration: An international study of supply chain strategies. *Journal of Operations Management*, 19(2), 185–200. [https://doi.org/10.1016/S0272-6963\(00\)00055-3](https://doi.org/10.1016/S0272-6963(00)00055-3)
- Füller, J., Faullant, R., & Matzler, K. (2010). Triggers for virtual customer integration in the development of medical equipment — From a manufacturer and a user’s perspective. *Industrial Marketing Management*, 39(8), 1376–1383. <https://doi.org/https://doi.org/10.1016/j.indmarman.2010.04.003>
- Furlan, A., Romano, P., & Camuffo, A. (2006). Customer-supplier integration forms in the air-conditioning industry. *Journal of Manufacturing Technology Management*, 17(5), 633–655. <https://doi.org/10.1108/17410380610668568>
- Gadde, L.-E., & Wynstra, F. (2018). Purchasing management and the role of uncertainty. *IMP Journal*, 12(1), 127–147. <https://doi.org/10.1108/IMP-05-2017-0030>
- Gelderman, C. J., Semeijn, J., & Plugge, N. (2016). The role of critical incidents in the development of global sourcing—results of an in-depth case study. *Journal of Purchasing and Supply Management*, 22(3), 214–224. <https://doi.org/https://doi.org/10.1016/j.pursup.2016.05.003>
- Gerlagh, R., & Liski, M. (2011). Strategic resource dependence. *Journal of Economic Theory*, 146(2), 699–727. <https://doi.org/http://dx.doi.org/10.1016/j.jet.2010.09.007>
- Ghozali, I., & Fuad. (2014). *SEM Teori, Konsep dan Aplikasi dengan menggunakan Program Lisrel 9.10* (Empat). Semarang: Badan Penerbit Universitas Diponegoro.
- Gimenez, C., Van Der Vaart, T., & Van Donk, D. P. (2012). Supply chain integration and performance: the moderating effect of supply complexity. *International Journal of Operations & Production Management*, 32(5), 583–610. <https://doi.org/10.1108/01443571211226506>
- Gimenez, C., & Ventura, E. (2005). Logistics-production, logistics-marketing and external integration: Their impact on performance. *International Journal of Operations & Production Management*, 25(1), 20–38.

- <https://doi.org/10.1108/01443570510572222>
- Giri, B. C., & Sarker, B. R. (2017). Improving performance by coordinating a supply chain with third party logistics outsourcing under production disruption. *Computers & Industrial Engineering*, *103*, 168–177.
<https://doi.org/https://doi.org/10.1016/j.cie.2016.11.022>
- Giunipero, L. C., Hooker, R. E., Joseph-Matthews, S., Yoon, T. E., & Brudvig, S. (2008). A decade of SCM literature: Past, present and future implications. *Journal of Supply Chain Management*, *44*(4), 66–86.
<https://doi.org/10.1111/j.1745-493X.2008.00073.x>
- Gligor, D. M. (2014). The role of demand management in achieving supply chain agility. *Supply Chain Management: An International Journal*, *19*(5/6), 577–591. <https://doi.org/10.1108/SCM-10-2013-0363>
- Gligor, D. M., & Holcomb, M. (2014). The road to supply chain agility: an RBV perspective on the role of logistics capabilities. *The International Journal of Logistics Management*, *25*(1), 160–179. <https://doi.org/10.1108/IJLM-07-2012-0062>
- Golini, R., Caniato, F., & Kalchschmidt, M. (2017). Supply chain integration within global manufacturing networks: a contingency flow-based view. *Journal of Manufacturing Technology Management*, *28*(3), 334–352.
<https://doi.org/10.1108/JMTM-11-2015-0100>
- González-Pereira, B., Guerrero-Bote, V. P., & Moya-Anegón, F. (2010). A new approach to the metric of journals' scientific prestige: The SJR indicator. *Journal of Informetrics*, *4*(3), 379–391.
<https://doi.org/https://doi.org/10.1016/j.joi.2010.03.002>
- Gonzalez-Zapatero, C., Gonzalez-Benito, J., & Lannelongue, G. (2017). Understanding how the functional integration of purchasing and marketing accelerates new product development. *International Journal of Production Economics*, *193*, 770–780.
<https://doi.org/https://doi.org/10.1016/j.ijpe.2017.09.004>
- Govindan, K., Fattahi, M., & Keyvanshokoo, E. (2017). Supply chain network design under uncertainty: A comprehensive review and future research directions. *European Journal of Operational Research*, *263*(1), 108–141.
<https://doi.org/https://doi.org/10.1016/j.ejor.2017.04.009>
- Grewal, D., Roggeveen, A. L., Sisodia, R., & Nordfält, J. (2017). Enhancing Customer Engagement Through Consciousness. *Journal of Retailing*, *93*(1), 55–64. <https://doi.org/http://dx.doi.org/10.1016/j.jretai.2016.12.001>
- Grubic, T., & Fan, I.-S. (2010). Supply chain ontology: Review, analysis and synthesis. *Computers in Industry*, *61*(8), 776–786.
<https://doi.org/https://doi.org/10.1016/j.compind.2010.05.006>
- Guan, W., & Rehme, J. (2012). Vertical integration in supply chains: driving forces and consequences for a manufacturer's downstream integration. *Supply Chain Management: An International Journal*, *17*(2), 187–201.
<https://doi.org/10.1108/13598541211212915>
- Gulati, R., & Sytch, M. (2007). Dependence Asymmetry and Joint Dependence in Interorganizational Relationships: Effects of Embeddedness on a Manufacturer's Performance in Procurement Relationships. *Administrative*

- Science Quarterly*, 52(1), 32–69. Retrieved from <http://www.jstor.org/stable/20109902>
- Gunasekaran, A, Patel, C., & Tirtiroglu, E. (2001). Performance measures and metrics in a supply chain environment. *International Journal of Operations & Production Management*, 21(1/2), 71–87. <https://doi.org/10.1108/01443570110358468>
- Gunasekaran, Angappa, & Kobu, B. (2007). Performance measures and metrics in logistics and supply chain management: a review of recent literature (1995–2004) for research and applications. *International Journal of Production Research*, 45(12), 2819–2840. <https://doi.org/10.1080/00207540600806513>
- Hair, J. F., Black, W. C., Babin, B. B., & Anderson, R. E. (2014). *Multivariate Data Analysis* (7th ed.). Essex: Pearson Education Limited.
- Halaszovich, T. F., & Kinra, A. (2018). The impact of distance, national transportation systems and logistics performance on FDI and international trade patterns: Results from Asian global value chains. *Transport Policy*. <https://doi.org/https://doi.org/10.1016/j.tranpol.2018.09.003>
- Hald, K. S., & Mouritsen, J. (2013). Enterprise resource planning, operations and management: Enabling and constraining ERP and the role of the production and operations manager. *International Journal of Operations & Production Management*, 33(8), 1075–1104. <https://doi.org/10.1108/IJOPM-11-2011-0430>
- Halldorsson, A., Kotzab, H., Mikkola, J. H., & Skjoett-Larsen, T. (2007). Complementary theories to supply chain management. *Supply Chain Management: An International Journal*, 12(4), 284–296. <https://doi.org/10.1108/13598540710759808>
- Halldórsson, Á., & Skjøtt-Larsen, T. (2004). Developing logistics competencies through third party logistics relationships. *International Journal of Operations & Production Management*, 24(2), 192–206. <https://doi.org/10.1108/01443570410514885>
- Halley, A., & Beaulieu, M. (2005). Knowledge Management Practices in the Context of Supply Chain Integration: The Canadian Experience. *Supply Chain Forum: An International Journal*, 6(1), 66–91. <https://doi.org/10.1080/16258312.2005.11517139>
- Handfield, R. B. (1993). A resource dependence perspective of Just-in-Time purchasing. *Journal of Operations Management*, 11(3), 289–311. [https://doi.org/http://dx.doi.org/10.1016/0272-6963\(93\)90005-A](https://doi.org/http://dx.doi.org/10.1016/0272-6963(93)90005-A)
- Hara, Y. (2019). Integrated marketing channel relationships: integration dimensions and channel performance. *Journal of Business & Industrial Marketing*, 0(0). <https://doi.org/10.1108/JBIM-01-2018-0050>
- Harland, C. (1997). Supply chain operational performance roles. *Integrated Manufacturing Systems*, 8(2), 70–78. <https://doi.org/10.1108/09576069710165756>
- Harrigan, K. R. (1984). Formulating Vertical Integration Strategies. *The Academy of Management Review*, 9(4), 638–652. <https://doi.org/10.2307/258487>
- Harrigan, K. R. (1985). Vertical Integration and Corporate Strategy. *The Academy of Management Journal*, 28(2), 397–425. <https://doi.org/10.2307/256208>

- He, Y., Keung Lai, K., Sun, H., & Chen, Y. (2014). The impact of supplier integration on customer integration and new product performance: The mediating role of manufacturing flexibility under trust theory. *International Journal of Production Economics*, 147(PART B), 260–270. <https://doi.org/10.1016/j.ijpe.2013.04.044>
- He, Y., Lai, K. K., Sun, H., & Chen, Y. (2014). The impact of supplier integration on customer integration and new product performance: The mediating role of manufacturing flexibility under trust theory. *International Journal of Production Economics*, 147, Part, 260–270. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2013.04.044>
- He, Y., Sun, H., Ni, W., & Ng, S. C. H. (2017). Re-examining the effects of supplier integration on operations performance: a relational view. *International Journal of Operations & Production Management*, 37(12), 1702–1721. <https://doi.org/10.1108/IJOPM-04-2016-0205>
- Heide, J. B. (1994). Interorganizational Governance in Marketing Channels. *Journal of Marketing*, 58(1), 71–85. <https://doi.org/10.2307/1252252>
- Heizer, J., Render, B., & Munson, C. (2017). *Operations Management* (12th ed.). Pearson.
- Helmuth, C. A., Craighead, C. W., Connelly, B. L., Collier, D. Y., & Hanna, J. B. (2015). Supply chain management research: Key elements of study design and statistical testing. *Journal of Operations Management*, 36, 178–186. <https://doi.org/https://doi.org/10.1016/j.jom.2014.12.001>
- Hitt, M. A., Xu, K., & Carnes, C. M. (2016). Resource based theory in operations management research. *Journal of Operations Management*, 41, 77–94. <https://doi.org/http://dx.doi.org/10.1016/j.jom.2015.11.002>
- Hofenk, D., Schipper, R., Semeijn, J., & Gelderman, C. (2011). The influence of contractual and relational factors on the effectiveness of third party logistics relationships. *Journal of Purchasing and Supply Management*, 17(3), 167–175. <https://doi.org/https://doi.org/10.1016/j.pursup.2011.04.003>
- Holcim. (2017). *Annual Report: Differentiated by Innovation*. Jakarta.
- Horn, P., Scheffler, P., & Schiele, H. (2014). Internal integration as a pre-condition for external integration in global sourcing: A social capital perspective. *International Journal of Production Economics*, 153, 54–65. <https://doi.org/https://doi.org/10.1016/j.ijpe.2014.03.020>
- Hou, H., Chaudhry, S., Chen, Y., & Hu, M. (2017). Physical distribution, logistics, supply chain management, and the material flow theory: a historical perspective. *Information Technology and Management*, 18(2), 107–117. <https://doi.org/10.1007/s10799-015-0229-1>
- Hovenkamp, H. J. (2010). The Law of Vertical Integration and the Business Firm: 1880-1960. *95 Iowa Law Review* 863.
- Hu, L., & Bentler, P. M. (1999). Cutoff criteria for fit indexes in covariance structure analysis: Conventional criteria versus new alternatives. *Structural Equation Modeling: A Multidisciplinary Journal*, 6(1), 1–55. <https://doi.org/10.1080/10705519909540118>
- Huan, S. H., Sheoran, S. K., & Wang, G. (2004). A review and analysis of supply chain operations reference (SCOR) model. *Supply Chain Management: An*

- International Journal*, 9(1), 23–29.
<https://doi.org/10.1108/13598540410517557>
- Huang, M.-C., Yen, G.-F., & Liu, T.-C. (2014). Reexamining supply chain integration and the supplier's performance relationships under uncertainty. *Supply Chain Management: An International Journal*, 19(1), 64–78.
<https://doi.org/10.1108/SCM-04-2013-0114>
- Huo, B, Ye, Y., Zhao, X., & Shou, Y. (2016). The impact of human capital on supply chain integration and competitive performance. *International Journal of Production Economics*, 178, 132–143.
<https://doi.org/10.1016/j.ijpe.2016.05.009>
- Huo, Baofeng. (2012). The impact of supply chain integration on company performance: An organizational capability perspective. *Supply Chain Management: An International Journal*, 17(6), 596–610.
<https://doi.org/10.1108/13598541211269210>
- Huo, Baofeng, Flynn, B. B., & Zhao, X. (2017). Supply Chain Power Configurations and Their Relationship with Performance. *Journal of Supply Chain Management*, 53(2), 88–111. <https://doi.org/10.1111/jscm.12139>
- Huo, Baofeng, Han, Z., Chen, H., & Zhao, X. (2015). The effect of high-involvement human resource management practices on supply chain integration. *International Journal of Physical Distribution & Logistics Management*, 45(8), 716–746. <https://doi.org/10.1108/IJPDLM-05-2014-0112>
- Huo, Baofeng, Han, Z., & Prajogo, D. (2016). Antecedents and consequences of supply chain information integration: a resource-based view. *Supply Chain Management: An International Journal*, 21(6), 661–677.
<https://doi.org/10.1108/SCM-08-2015-0336>
- Huo, Baofeng, Han, Z., Zhao, X., Zhou, H., Wood, C. H., & Zhai, X. (2013). The impact of institutional pressures on supplier integration and financial performance: Evidence from China. *International Journal of Production Economics*, 146(1), 82–94.
<https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2013.01.013>
- Huo, Baofeng, Liu, C., Chen, H., & Zhao, X. (2017). Dependence, trust, and 3PL integration: an empirical study in China. *International Journal of Physical Distribution & Logistics Management*, 47(9), 927–948.
<https://doi.org/10.1108/IJPDLM-09-2016-0284>
- Huo, Baofeng, Wang, Q., Zhao, X., & Hua, Z. (2017). Barriers to third-party logistics integration: empirical evidence from China. *Industrial Management & Data Systems*, 117(8), 1738–1760. <https://doi.org/10.1108/IMDS-08-2016-0344>
- Huo, Baofeng, Ye, Y., Zhao, X., & Shou, Y. (2016). The impact of human capital on supply chain integration and competitive performance. *International Journal of Production Economics*, 178, 132–143.
<https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2016.05.009>
- Huo, Baofeng, Ye, Y., Zhao, X., & Zhu, K. (2016). Supply chain quality integration: A taxonomy perspective. *International Journal of Production Economics*. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2016.05.004>

- Ibrahim, S. E., & Altahawi, K. F. M. (2018). Opportunism and the dynamics of strategic outsourcing relationships. *Journal of Global Operations and Strategic Sourcing*, 11(2), 224–249. <https://doi.org/10.1108/JGOSS-09-2017-0035>
- Iyer, K. N. S., Germain, R., & Claycomb, C. (2009). B2B e-commerce supply chain integration and performance: A contingency fit perspective on the role of environment. *Information & Management*, 46(6), 313–322. <https://doi.org/http://dx.doi.org/10.1016/j.im.2009.06.002>
- Jacob, F. (2006). Preparing industrial suppliers for customer integration. *Industrial Marketing Management*, 35(1), 45–56. <https://doi.org/https://doi.org/10.1016/j.indmarman.2005.08.007>
- Jacobs, F. R., & Weston, F. C. ‘Ted.’ (2007). Enterprise resource planning (ERP)—A brief history. *Journal of Operations Management*, 25(2), 357–363. <https://doi.org/http://dx.doi.org/10.1016/j.jom.2006.11.005>
- Jacobs, M. A., Yu, W., & Chavez, R. (2016). The effect of internal communication and employee satisfaction on supply chain integration. *International Journal of Production Economics*, 171, Part, 60–70. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2015.10.015>
- Jayaram, J. (2008). Supplier involvement in new product development projects: dimensionality and contingency effects. *International Journal of Production Research*, 46(13), 3717–3735. <https://doi.org/10.1080/00207540600787010>
- Jayaram, J., Tan, K.-C., & Nachiappan, S. P. (2010). Examining the interrelationships between supply chain integration scope and supply chain management efforts. *International Journal of Production Research*, 48(22), 6837–6857. <https://doi.org/10.1080/00207540903358329>
- Jayaram, J., & Tan, K. C. (2010). Supply chain integration with third-party logistics providers. *International Journal of Production Economics*, 125(2), 262–271. <https://doi.org/10.1016/j.ijpe.2010.02.014>
- Jayaram, J., & Xu, K. (2013). The relative influence of external versus internal integration on plant performance in China. *International Journal of Production Economics*, 146(1), 59–69. <https://doi.org/https://doi.org/10.1016/j.ijpe.2013.03.024>
- Jayaram, J., Xu, K., & Nicolae, M. (2011). The direct and contingency effects of supplier coordination and customer coordination on quality and flexibility performance. *International Journal of Production Research*, 49(1), 59–85. <https://doi.org/10.1080/00207543.2010.508935>
- Jia, F., Zuluaga-Cardona, L., Bailey, A., & Rueda, X. (2018). Sustainable supply chain management in developing countries: An analysis of the literature. *Journal of Cleaner Production*, 189, 263–278. <https://doi.org/https://doi.org/10.1016/j.jclepro.2018.03.248>
- Johnsen, T. E. (2009). Supplier involvement in new product development and innovation: Taking stock and looking to the future. *Journal of Purchasing and Supply Management*, 15(3), 187–197. <https://doi.org/https://doi.org/10.1016/j.pursup.2009.03.008>
- Kalinga, J. (2017). An integrated framework for ERP system implementation. *International Journal of Accounting & Information Management*, 25(1),

- 91–109. <https://doi.org/10.1108/IJAIM-04-2016-0038>
- Kannan, V. R., & Tan, K. C. (2010). Supply chain integration: cluster analysis of the impact of span of integration. *Supply Chain Management: An International Journal*, 15(3), 207–215. <https://doi.org/10.1108/13598541011039965>
- Kaufmann, L., & Gaeckler, J. (2015). On the relationship between purchasing integration and purchasing decision-making speed. *International Journal of Physical Distribution & Logistics Management*, 45(3), 214–236. <https://doi.org/10.1108/IJPDLM-05-2013-0150>
- Kauremaa, J., & Tanskanen, K. (2016). Designing interorganizational information systems for supply chain integration: a framework. *The International Journal of Logistics Management*, 27(1), 71–94. <https://doi.org/10.1108/IJLM-01-2013-0008>
- Kembro, J., Selviaridis, K., & Näslund, D. (2014). Theoretical perspectives on information sharing in supply chains: a systematic literature review and conceptual framework. *Supply Chain Management: An International Journal*, 19(5/6), 609–625. <https://doi.org/10.1108/SCM-12-2013-0460>
- Kim, D. Y. (2013). Relationship between supply chain integration and performance. *Operations Management Research*, 6(1–2), 74–90. <https://doi.org/10.1007/s12063-013-0079-0>
- Kim, H., Hoskisson, R. E., & Wan, W. P. (2004). Power Dependence, Diversification Strategy, and Performance in Keiretsu Member Firms. *Strategic Management Journal*, 25(7), 613–636. Retrieved from <http://www.jstor.org/stable/20142149>
- Kim, J. G., Chatfield, D., Harrison, T. P., & Hayya, J. C. (2006). Quantifying the bullwhip effect in a supply chain with stochastic lead time. *European Journal of Operational Research*, 173(2), 617–636. <https://doi.org/10.1016/j.ejor.2005.01.043>
- Kim, M., & Chai, S. (2016). Assessing the impact of business uncertainty on supply chain integration. *The International Journal of Logistics Management*, 27(2), 463–485. <https://doi.org/10.1108/IJLM-11-2014-0175>
- Kim, S. K., & Hsieh, P.-H. (2003). Interdependence and Its Consequences in Distributor-Supplier Relationships: A Distributor Perspective through Response Surface Approach. *Journal of Marketing Research*, 40(1), 101–112. Retrieved from <http://www.jstor.org/stable/30038838>
- Kim, S. W. (2007). Organizational structures and the performance of supply chain management. *International Journal of Production Economics*, 106(2), 323–345. <https://doi.org/https://doi.org/10.1016/j.ijpe.2006.07.010>
- Kim, S. W. (2009). An investigation on the direct and indirect effect of supply chain integration on firm performance. *International Journal of Production Economics*, 119(2), 328–346. <https://doi.org/10.1016/j.ijpe.2009.03.007>
- Kirchoff, J. F., Koch, C., & Nichols, B. S. (2011). Stakeholder perceptions of green marketing: the effect of demand and supply integration. *International Journal of Physical Distribution & Logistics Management*, 41(7), 684–696. <https://doi.org/10.1108/09600031111154134>
- Klassen, R. D., & Vachon, S. (2006). Extending green practices across the supply

- chain: The impact of upstream and downstream integration. *International Journal of Operations & Production Management*, 26(7), 795–821.
<https://doi.org/10.1108/01443570610672248>
- Kocabasoglu, C., Prahinski, C., & Klassen, R. D. (2007). Linking forward and reverse supply chain investments: The role of business uncertainty. *Journal of Operations Management*, 25(6), 1141–1160.
<https://doi.org/https://doi.org/10.1016/j.jom.2007.01.015>
- Koufteros, X. A., Cheng, T. C. E., & Lai, K.-H. (2007). “Black-box” and “gray-box” supplier integration in product development: Antecedents, consequences and the moderating role of firm size. *Journal of Operations Management*, 25(4), 847–870.
<https://doi.org/http://dx.doi.org/10.1016/j.jom.2006.10.009>
- Koufteros, X. A., Rawski, G. E., & Rupak, R. (2010). Organizational Integration for Product Development: The Effects on Glitches, On-Time Execution of Engineering Change Orders, and Market Success. *Decision Sciences*, 41(1), 49–80. <https://doi.org/10.1111/j.1540-5915.2009.00259.x>
- Koufteros, X., Vickery, S. K., & Dröge, C. (2012). The Effects of Strategic Supplier Selection on Buyer Competitive Performance in Matched Domains: Does Supplier Integration Mediate the Relationships? *Journal of Supply Chain Management*, 48(2), 93–115. <https://doi.org/10.1111/j.1745-493X.2012.03263.x>
- Koufteros, X., Vonderembse, M., & Jayaram, J. (2005). Internal and External Integration for Product Development: The Contingency Effects of Uncertainty, Equivocality, and Platform Strategy. *Decision Sciences*, 36(1), 97–133. <https://doi.org/10.1111/j.1540-5915.2005.00067.x>
- Kozlenkova, I. V., Samaha, S. A., & Palmatier, R. W. (2014). Resource-based theory in marketing. *Journal of the Academy of Marketing Science*, 42(1), 1–21. <https://doi.org/10.1007/s11747-013-0336-7>
- Ku, E. C. S., Wu, W.-C., & Chen, Y. J. (2015). The relationships among supply chain partnerships, customer orientation, and operational performance: the effect of flexibility. *Information Systems and E-Business Management*, 14(2), 415–441. <https://doi.org/10.1007/s10257-015-0289-0>
- Kuo, Y., Yang, T., Parker, D., & Sung, C.-H. (2016). Integration of customer and supplier flexibility in a make-to-order industry. *Industrial Management & Data Systems*, 116(2), 213–235. <https://doi.org/10.1108/IMDS-12-2014-0373>
- Lai, F., Chu, Z., Wang, Q., & Fan, C. (2012). The Impact of Supply Chain Integration on Mass Customization Capability: An Extended Resource-Based View. *IEEE Transactions on Engineering Management*, 59(3), 443–456.
<https://doi.org/10.1109/TEM.2012.2189009>
- Lai, F., Chu, Z., Wang, Q., & Fan, C. (2013). Managing dependence in logistics outsourcing relationships: evidence from China. *International Journal of Production Research*, 51(10), 3037–3054.
<https://doi.org/10.1080/00207543.2012.752591>
- Lai, K., Edwin Cheng, T. C., & Yeung, A. C. L. (2004). An Empirical Taxonomy for Logistics Service Providers. *Maritime Economics & Logistics*, 6(3), 199–219. <https://doi.org/10.1057/palgrave.mel.9100109>

- Lai, K., Wong, C. W. Y., & Lun, Y. H. V. (2014). The role of customer integration in extended producer responsibility: A study of Chinese export manufacturers. *International Journal of Production Economics*, 147, Part, 284–293. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2013.06.028>
- Lambert, D. M., & Enz, M. G. (2017). Issues in Supply Chain Management: Progress and potential. *Industrial Marketing Management*, 62, 1–16. <https://doi.org/https://doi.org/10.1016/j.indmarman.2016.12.002>
- Larson, P. D., & Gammelgaard, B. (2001). The Logistics Triad: Survey and Case Study Results. *Transportation Journal*, 41(2/3), 71–82. Retrieved from <http://www.jstor.org/stable/20713494>
- Larson, P., & Halldorsson, A. (2004). Logistics versus supply chain management: An international survey. *International Journal of Logistics Research and Applications*, 7(1), 17–31. <https://doi.org/10.1080/13675560310001619240>
- Lau, A. K. W. (2014). Influence of contingent factors on the perceived level of supplier integration: A contingency perspective. *Journal of Engineering and Technology Management*, 33, 210–242. <https://doi.org/http://dx.doi.org/10.1016/j.jengtecman.2014.07.002>
- Lau, A. K. W., Tang, E., & Yam, R. C. M. (2010). *Effects of Supplier and Customer Integration on Product Innovation and Performance: Empirical Evidence in Hong Kong Manufacturers*. 761–777.
- Lavie, D. (2006). The Competitive Advantage of Interconnected Firms: An Extension of the Resource-Based View. *The Academy of Management Review*, 31(3), 638–658. <https://doi.org/10.2307/20159233>
- Lee-Mortimer, A. (1994). Supplier Integration. *World Class Design to Manufacture*, 1(6), 39–43. <https://doi.org/10.1108/09642369210071334>
- Lee, H.-Y., Seo, Y.-J., & Dinwoodie, J. (2016). Supply chain integration and logistics performance: the role of supply chain dynamism. *The International Journal of Logistics Management*, 27(3), 668–685. <https://doi.org/10.1108/IJLM-06-2015-0100>
- Lee, L. H., So, C. K., & Tang, S. C. (2000). The Value of Information Sharing in a Two-Level Supply Chain. *Management Science*, 46(5), 626–643. <https://doi.org/10.1287/mnsc.46.5.626.12047>
- Leong, G. K., Snyder, D. L., & Ward, P. T. (1990). Research in the process and content of manufacturing strategy. *Omega*, 18(2), 109–122. [https://doi.org/https://doi.org/10.1016/0305-0483\(90\)90058-H](https://doi.org/https://doi.org/10.1016/0305-0483(90)90058-H)
- Leuschner, R., Carter, C. R., Goldsby, T. J., & Rogers, Z. S. (2014). Third-Party Logistics: A Meta-Analytic Review and Investigation of Its Impact on Performance. *Journal of Supply Chain Management*, 50(1), 21–43. Retrieved from <https://search.proquest.com/docview/1546406842?accountid=13771>
- Leuschner, R., Rogers, D. S., & Charvet, F. F. (2013). A Meta-Analysis of Supply Chain Integration and Firm Performance. *Journal of Supply Chain Management*, 49(2), 34–57. <https://doi.org/10.1111/jscm.12013>
- Li, G., Yang, H., Sun, L., & Sohal, A. S. (2009). The impact of {IT} implementation on supply chain integration and performance. *International Journal of Production Economics*, 120(1), 125–138. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2008.07.017>

- Li, M., Zheng, X., & Zhuang, G. (2017). *Information technology-enabled interactions , mutual monitoring , and supplier-buyer cooperation : A network perspective.*
- Liao, J., & Stonebraker, P. W. (2004). Environmental turbulence, strategic orientation: Modeling supply chain integration. *International Journal of Operations & Production Management*, 24(10), 1037–1054. <https://doi.org/10.1108/01443570410558067>
- Lii, P., & Kuo, F. I. (2016). Innovation-oriented supply chain integration for combined competitiveness and firm performance. *International Journal of Production Economics*, 174, 142–155. <https://doi.org/10.1016/j.ijpe.2016.01.018>
- Lintukangas, K., Peltola, S., & Virolainen, V.-M. (2009). Some issues of supply management integration. *Journal of Purchasing and Supply Management*, 15(4), 240–248. <https://doi.org/https://doi.org/10.1016/j.pursup.2009.03.001>
- Liu, C., Huo, B., Liu, S., & Zhao, X. (2015). Effect of information sharing and process coordination on logistics outsourcing. *Industrial Management & Data Systems*, 115(1), 41–63. <https://doi.org/10.1108/IMDS-08-2014-0233>
- Liu, G. (Jason), Shah, R., & Schroeder, R. G. (2012). The relationships among functional integration, mass customisation, and firm performance. *International Journal of Production Research*, 50(3), 677–690. <https://doi.org/10.1080/00207543.2010.537390>
- Lockstrom, M., Schadel, J., Moser, R., & Harrison, N. (2011). Domestic Supplier Integration in The Chinese Automotive Industry: The Buyer’s Perspective. *Journal of Supply Chain Management*, 47(4), 44–63. <https://doi.org/10.1111/j.1745-493X.2011.03239.x>
- Luo, Y. (2007). Are joint venture partners more opportunistic in a more volatile environment? *Strategic Management Journal*, 28(1), 39–60.
- Luu, T. (2017). Market responsiveness: antecedents and the moderating role of external supply chain integration. *Journal of Business & Industrial Marketing*, 32(1), 30–45. <https://doi.org/10.1108/JBIM-07-2015-0133>
- Mackelprang, A. W., & Malhotra, M. K. (2015). The impact of bullwhip on supply chains: Performance pathways, control mechanisms, and managerial levers. *Journal of Operations Management*, 36, 15–32. <https://doi.org/10.1016/j.jom.2015.02.003>
- Mackelprang, A. W., Robinson, J. L., Bernardes, E., & Webb, G. S. (2014). The relationship between strategic supply chain integration and performance: A meta-analytic evaluation and implications for supply chain management research. *Journal of Business Logistics*, 35(1), 71–96. <https://doi.org/10.1111/jbl.12023>
- Madhani, P. M. (2015). Demand chain management: enhancing customer lifetime value through integration of marketing and supply chain management. *The IUP Journal of Business Strategy*, 12(3), 7–16.
- Maloni, M. J., & Carter, C. R. (2006). Opportunities for Research in Third-Party Logistics. *Transportation Journal*, 45(2), 23–38. Retrieved from <http://www.jstor.org/stable/20713632>
- Mandal, S., & Jha, R. R. (2017). Exploring the importance of collaborative assets

- to hospital-supplier integration in healthcare supply chains. *International Journal of Production Research*, 0(0), 1–18.
<https://doi.org/10.1080/00207543.2017.1381349>
- Mao, Z., Zhang, S., & Li, X. (2017). Low carbon supply chain firm integration and firm performance in China. *Journal of Cleaner Production*, 153(Supplement C), 354–361.
<https://doi.org/https://doi.org/10.1016/j.jclepro.2016.07.081>
- Marasco, A. (2008). Third-party logistics: A literature review. *International Journal of Production Economics*, 113(1), 127–147.
<https://doi.org/https://doi.org/10.1016/j.ijpe.2007.05.017>
- Marchet, G., Melacini, M., Perotti, S., Sassi, C., & Tappia, E. (2017). Value creation models in the 3PL industry: what 3PL providers do to cope with shipper requirements. *International Journal of Physical Distribution & Logistics Management*, 47(6), 472–494. <https://doi.org/10.1108/IJPDLM-04-2016-0120>
- McIvor, R. (2009). How the transaction cost and resource-based theories of the firm inform outsourcing evaluation. *Journal of Operations Management*, 27(1), 45–63. <https://doi.org/http://dx.doi.org/10.1016/j.jom.2008.03.004>
- McNaughton, R. B., & Cozzarin, B. P. (2014). Inter-organizational linkages and resource dependence. *Cogent Economics & Finance*, 2(1).
<https://doi.org/10.1080/23322039.2014.920269>
- Mears-Young, B., & Jackson, M. C. (1997). Integrated logistics—call in the revolutionaries! *Omega*, 25(6), 605–618.
[https://doi.org/http://dx.doi.org/10.1016/S0305-0483\(97\)00032-7](https://doi.org/http://dx.doi.org/10.1016/S0305-0483(97)00032-7)
- Mejza, M. C., & Wisner, J. D. (2001). The Scope and Span of Supply Chain Management. *The International Journal of Logistics Management*, 12(2), 37–55. <https://doi.org/10.1108/09574090110806280>
- Mellat-Parast, M., & Spillan, J. E. (2014). Logistics and supply chain process integration as a source of competitive advantage: An empirical analysis. *The International Journal of Logistics Management*, 25(2), 289–314.
<https://doi.org/10.1108/IJLM-07-2012-0066>
- Mello, J. (2015). Internal and External Collaboration: The Keys to Demand-Supply Integration. *Foresight*, (36).
- Mendes Primo, M. A. (2010). Supply chain integration mechanisms for alleviating supply problems in manufacturing firms. *Operations Management Research*, 3(1), 43–59. <https://doi.org/10.1007/s12063-009-0027-1>
- Menor, L. J., Kristal, M. M., & Rosenzweig, E. D. (2007). Examining the Influence of Operational Intellectual Capital on Capabilities and Performance. *Manufacturing & Service Operations Management*, 9(4), 559–578. <https://doi.org/10.1287/msom.1060.0131>
- Mentzer, J. T., DeWitt, W., Keebler, J. S., Min, S., Nix, N. W., Smith, C. D., & Zacharia, Z. G. (2001). Defining Supply Chain Management. *Journal of Business Logistics*, 22(2), 1–25. <https://doi.org/10.1002/j.2158-1592.2001.tb00001.x>
- Mittal, R., Abbasi, H., & Pareek, S. (2012). Supply Chain Integration in Vendor

- Managed Inventory. *Journal of Supply Chain Management Systems*, 1(2), 56–64.
- Momoh, A., Roy, R., & Shehab, E. (2010). Challenges in enterprise resource planning implementation: state-of-the-art. *Business Process Management Journal*, 16(4), 537–565. <https://doi.org/10.1108/14637151011065919>
- Morash, E. A., & Clinton, S. R. (1998). Supply Chain Integration: Customer Value through Collaborative Closeness versus Operational Excellence. *Journal of Marketing Theory and Practice*, 6(4), 104–120. Retrieved from <http://www.jstor.org/stable/40469940>
- Morgan, C. (2004). Structure, speed and salience: performance measurement in the supply chain. *Business Process Management Journal*, 10(5), 522–536. <https://doi.org/10.1108/14637150410559207>
- Morgan, T., Obal, M., & Anokhin, S. (2018). Customer participation and new product performance: Towards the understanding of the mechanisms and key contingencies. *Research Policy*, 47(2), 498–510. <https://doi.org/https://doi.org/10.1016/j.respol.2018.01.005>
- Mortensen, O., & Lemoine, O. W. (2008). Integration between manufacturers and third party logistics providers ? *International Journal of Operations & Production Management*, 28(4), 331–359. <https://doi.org/10.1108/01443570810861552>
- Moyano-Fuentes, J., Sacristán-Díaz, M., & Garrido-Vega, P. (2016). Improving supply chain responsiveness through Advanced Manufacturing Technology: the mediating role of internal and external integration. *Production Planning & Control*, 27(9), 686–697. <https://doi.org/10.1080/09537287.2016.1166277>
- Mulaik, S. A., James, L. R., Van Alstine, J., Bennett, N., Lind, S., & Stilwell, C. D. (1989). Evaluation of goodness-of-fit indices for structural equation models. *Psychological Bulletin*, 105(3), 430–445. <https://doi.org/http://dx.doi.org/10.1037/0033-2909.105.3.430>
- Nagarajan, V., Savitskie, K., Ranganathan, S., Sen, S., & Alexandrov, A. (2013). The effect of environmental uncertainty, information quality, and collaborative logistics on supply chain flexibility of small manufacturing firms in India. *Asia Pacific Journal of Marketing and Logistics*, 25(5), 784–802. <https://doi.org/10.1108/APJML-09-2011-0065>
- Nakano, M., Akikawa, T., & Shimazu, M. (2013). Process integration mechanisms in internal supply chains: case studies from a dynamic resource-based view. *International Journal of Logistics Research and Applications*, 16(4), 328–347. <https://doi.org/10.1080/13675567.2013.813919>
- Narasimhan, R., & Kim, S. W. (2002). Effect of supply chain integration on the relationship between diversification and performance: evidence from Japanese and Korean firms. *Journal of Operations Management*, 20(3), 303–323. [https://doi.org/http://dx.doi.org/10.1016/S0272-6963\(02\)00008-6](https://doi.org/http://dx.doi.org/10.1016/S0272-6963(02)00008-6)
- Narasimhan, R., & Swink, M. (2010). *On Decisions for Integration Implementation : An Examination of Complementarities Between Product-Process Technology Integration and Supply Chain Integration*. 41(2), 355–373.
- Narayanan, S., Jayaraman, V., Luo, Y., & Swaminathan, J. M. (2011). The

- antecedents of process integration in business process outsourcing and its effect on firm performance. *Journal of Operations Management*, 29(1), 3–16. <https://doi.org/http://dx.doi.org/10.1016/j.jom.2010.05.001>
- Neely, A., Gregory, M., & Platts, K. (1995). Performance measurement system design: A literature review and research agenda. *International Journal of Operations & Production Management*, 15(4), 80–116. <https://doi.org/10.1108/01443579510083622>
- Nesheim, T. (2001). Externalization of the core: antecedents of collaborative relationships with suppliers. *European Journal of Purchasing & Supply Management*, 7(4), 217–225. [https://doi.org/https://doi.org/10.1016/S0969-7012\(01\)00003-X](https://doi.org/https://doi.org/10.1016/S0969-7012(01)00003-X)
- Neuman, W. L. (2014). *social Research Methods: Qualitative and Quantitative Approaches* (Seventh). Pearson Education Limited.
- Newbert, S. L. (2008). Value, Rareness, Competitive Advantage, and Performance: A Conceptual-Level Empirical Investigation of the Resource-Based View of the Firm. *Strategic Management Journal*, 29(7), 745–768. Retrieved from <http://www.jstor.org/stable/20142054>
- Nienhüser, W. (2008). Resource Dependence Theory - How Well Does It Explain Behavior of Organizations? *Management Revue*, 19(1/2), 9–32. Retrieved from <http://www.jstor.org/stable/41783569>
- Oghazi, P., Rad, F. F., Zaefarian, G., Beheshti, H. M., & Mortazavi, S. (2016). Unity is strength: A study of supplier relationship management integration. *Journal of Business Research*, 69(11), 4804–4810. <https://doi.org/http://dx.doi.org/10.1016/j.jbusres.2016.04.034>
- Olavarrieta, S., & Ellinger, A. E. (1997). Resource-based theory and strategic logistics research. *International Journal of Physical Distribution & Logistics Management*, 27(9/10), 559–587. <https://doi.org/10.1108/09600039710188594>
- Padilha, C. K., & Gomes, G. (2016). Innovation culture and performance in innovation of products and processes: a study in companies of textile industry. *RAI Revista de Administração e Inovação*, 13(4), 285–294. <https://doi.org/http://dx.doi.org/10.1016/j.rai.2016.09.004>
- Padma, P., & Wagenseil, U. (2018). Retail service excellence: antecedents and consequences. *International Journal of Retail & Distribution Management*, 46(5), 422–441. <https://doi.org/10.1108/IJRDM-09-2017-0189>
- Pagell, M., Wu, Z., & Wasserman, M. E. (2010). Thinking differently about purchasing portfolios: an assessment of sustainable sourcing. *Journal of Supply Chain Management*, 46(1), 57–73.
- Palmer, J. W., & Griffith, D. A. (1998). Information Intensity: A Paradigm for Understanding Web Site Design. *Journal of Marketing Theory and Practice*, 6(3), 38–42. Retrieved from <http://www.jstor.org/stable/40469910>
- Panayides, P. M., & So, M. (2005). Logistics service provider-client relationships. *Transportation Research Part E: Logistics and Transportation Review*, 41(3), 179–200. <https://doi.org/10.1016/j.tre.2004.05.001>
- Parente, R. C., Baack, D. W., & Hahn, E. D. (2011). The effect of supply chain integration, modular production, and cultural distance on new product

- development: A dynamic capabilities approach. *Journal of International Management*, 17(4), 278–290.
<https://doi.org/https://doi.org/10.1016/j.intman.2011.08.001>
- Park, S. H., Chen, R., & Gallagher, S. (2002). Firm Resources as Moderators of the Relationship between Market Growth and Strategic Alliances in Semiconductor Start-ups. *The Academy of Management Journal*, 45(3), 527–545. <https://doi.org/10.2307/3069379>
- Parker, D. B., Zsidisin, G. A., & Ragatz, G. L. (2008). Timing and Extent of Supplier Integration in New Product Development: A Contingency Approach. *Journal of Supply Chain Management*, 44(1), 71–83.
<https://doi.org/10.1111/j.1745-493X.2008.00046.x>
- Paulraj, A., & Chen, I. J. (2007). Environmental uncertainty and strategic supply management: A resource dependence perspective and performance implications. *Journal of Supply Chain Management*, 43(3), 29–42.
<https://doi.org/10.1111/j.1745-493X.2007.00033.x>
- Paulraj, Antony, & Chen, I. J. (2007a). Environmental Uncertainty and Strategic Supply Management: A Resource Dependence Perspective and Performance Implications. *Journal of Supply Chain Management*, 43(3), 29–42.
<https://doi.org/10.1111/j.1745-493X.2007.00033.x>
- Paulraj, Antony, & Chen, I. J. (2007b). Strategic Buyer–Supplier Relationships, Information Technology and External Logistics Integration. *Journal of Supply Chain Management*, 43(2), 2–14. <https://doi.org/10.1111/j.1745-493X.2007.00027.x>
- Pearson, J. N., & Carr, A. S. (2002). The impact of purchasing and supplier involvement on strategic purchasing and its impact on firm’s performance. *International Journal of Operations & Production Management*, 22(9), 1032–1053. <https://doi.org/10.1108/01443570210440528>
- Peng, D. X., Verghese, A., Shah, R., & Schroeder, R. G. (2013). The Relationships Between External Integration and Plant Improvement and Innovation Capabilities: The Moderation Effect of Product Clockspeed. *Journal of Supply Chain Management*, 49(3), 3–24. Retrieved from <https://search.proquest.com/docview/1467435358?accountid=13771>
- Peteraf, M. A. (1993). The cornerstones of competitive advantage: A resource-based view. *Strategic Management Journal*, 14(3), 179–191.
<https://doi.org/10.1002/smj.4250140303>
- Petersen, Kennerh J, Handfield, R. B., Lawson, B., & Cousins, P. D. (2008). Buyer Dependency and Relational Capital Formation: The Mediating Effects of Socialization Processes and Supplier Integration. *Journal of Supply Chain Management*, 44(4), 53–65. <https://doi.org/10.1111/j.1745-493X.2008.00072.x>
- Petersen, Kenneth J, Handfield, R. B., & Ragatz, G. L. (2003). *A Model of Supplier Integration into New Product Development*. (919), 284–299.
- Petersen, Kenneth J, Handfield, R. B., & Ragatz, G. L. (2005). Supplier integration into new product development: coordinating product, process and supply chain design. *Journal of Operations Management*, 23(3), 371–388.
<https://doi.org/https://doi.org/10.1016/j.jom.2004.07.009>

- Pfeffer, J., & Salancik, G. R. (1978). *The External Control of Organizations: A Resource Dependence Perspective*. New York: New York: Harper & Row.
- Piotr, S. (2008). Examining the conditions of ERP implementations: lessons learnt from adopters. *Business Process Management Journal*, 14(1), 105–123. <https://doi.org/10.1108/14637150810849445>
- Podsakoff, P. M., MacKenzie, S. B., Lee, J.-Y., & Podsakoff, N. P. (2003). Common method biases in behavioral research: A critical review of the literature and recommended remedies. *Journal of Applied Psychology*, Vol. 88, pp. 879–903. <https://doi.org/10.1037/0021-9010.88.5.879>
- Podsakoff, P. M., MacKenzie, S. B., & Podsakoff, N. P. (2012). Sources of Method Bias in Social Science Research and Recommendations on How to Control It. *Annual Review of Psychology*, 63(1), 539–569. <https://doi.org/10.1146/annurev-psych-120710-100452>
- Prajogo, D., Chowdhury, M., Yeung, A. C. L., & Cheng, T. C. E. (2012). The relationship between supplier management and firm's operational performance: A multi-dimensional perspective. *International Journal of Production Economics*, 136(1), 123–130. <https://doi.org/https://doi.org/10.1016/j.ijpe.2011.09.022>
- Prajogo, D., Oke, A., & Olhager, J. (2016). Supply chain processes: Linking supply logistics integration, supply performance, lean processes and competitive performance. *International Journal of Operations & Production Management*, 36(2), 220–238. <https://doi.org/10.1108/IJOPM-03-2014-0129>
- Prajogo, D., & Olhager, J. (2012). Supply chain integration and performance: The effects of long-term relationships, information technology and sharing, and logistics integration. *International Journal of Production Economics*, 135(1), 514–522. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2011.09.001>
- Quigley, J., Walls, L., Demirel, G., MacCarthy, B. L., & Parsa, M. (2018). Supplier quality improvement: The value of information under uncertainty. *European Journal of Operational Research*, 264(3), 932–947. <https://doi.org/https://doi.org/10.1016/j.ejor.2017.05.044>
- Rajahonka, M., & Bask, A. (2016). The development of outbound logistics services in the automotive industry: A logistics service provider's view. *The International Journal of Logistics Management*, 27(3), 707–737. <https://doi.org/10.1108/IJLM-08-2012-0082>
- Ralston, P. M., Blackhurst, J., Cantor, D. E., & Crum, M. R. (2015). A Structure-Conduct-Performance Perspective of How Strategic Supply Chain Integration Affects Firm Performance. *Journal of Supply Chain Management*, 51(2), 47–64. Retrieved from <https://search.proquest.com/docview/1678722023?accountid=13771>
- Razak Ibrahim, A., Pandiyan Kaliani Sundram, V., Chandran, V. G. R., & Hussein Zolait, A. (2010). Supply chain integration: an empirical study on manufacturing industry in Malaysia. *Journal of Systems and Information Technology*, 12(3), 210–221. <https://doi.org/10.1108/13287261011070830>
- Reimann, F., & Ketchen, D. J. (2017). Power in Supply Chain Management. *Journal of Supply Chain Management*, 53(2), 3–9. <https://doi.org/10.1111/jscm.12140>

- Richey, R. G., Roath, A. S., Whipple, J. M., & Fawcett, S. E. (2011). Exploring a governance theory of supply chain management: barriers and facilitators to integration. *Journal of Business Logistics*, 31(1), 237–256.
<https://doi.org/10.1002/j.2158-1592.2010.tb00137.x>
- Roemer, E. (2004). Managing Asymmetric Resource Dependence and Environmental Risk in Relationships by Real Options. *Management Revue*, 15(1), 89–106. Retrieved from <http://www.jstor.org/stable/41783452>
- Rosenzweig, E. D., Roth, A. V., & Dean, J. W. (2003). The influence of an integration strategy on competitive capabilities and business performance: An exploratory study of consumer products manufacturers. *Journal of Operations Management*, 21(4), 437–456.
[https://doi.org/https://doi.org/10.1016/S0272-6963\(03\)00037-8](https://doi.org/https://doi.org/10.1016/S0272-6963(03)00037-8)
- Rousseau, D. M. (1985). Issues of level in organizational research: Multi-level and cross-level perspectives. *Research in Organizational Behavior*, 7, 1–37.
- Rousseau, R., Egghe, L., & Guns, R. (2018). Chapter 6 - Journal Citation Analysis. In R. Rousseau, L. Egghe, & R. Guns (Eds.), *Becoming Metric-Wise* (pp. 155–199). <https://doi.org/https://doi.org/10.1016/B978-0-08-102474-4.00006-6>
- Rungtusanatham, M., Salvador, F., Forza, C., & Choi, T. Y. (2003). Supply-chain linkages and operational performance: A resource-based-view perspective. *International Journal of Operations & Production Management*, 23(9), 1084–1099. <https://doi.org/10.1108/01443570310491783>
- Rusbult, C. E., & Van Lange, P. A. M. (2003). Interdependence, Interaction, and Relationships. *Annual Review of Psychology*, 54(1), 351–375.
<https://doi.org/10.1146/annurev.psych.54.101601.145059>
- Saccani, N., & Perona, M. (2007). Shaping buyer–supplier relationships in manufacturing contexts: Design and test of a contingency model. *Journal of Purchasing and Supply Management*, 13(1), 26–41.
<https://doi.org/https://doi.org/10.1016/j.pursup.2007.03.003>
- Saeed, K. A., Malhotra, M. K., & Grover, V. (2005). Examining the Impact of Interorganizational Systems on Process Efficiency and Sourcing Leverage in Buyer–Supplier Dyads. *Decision Sciences*, 36(3), 365–396.
<https://doi.org/10.1111/j.1540-5414.2005.00077.x>
- Saeed, K. A., Malhotra, M. K., & Grover, V. (2011). Interorganizational System Characteristics and Supply Chain Integration: An Empirical Assessment*. *Decision Sciences*, 42(1), 7–42. <https://doi.org/10.1111/j.1540-5915.2010.00300.x>
- Sagawa, J. K., & Nagano, M. S. (2015). Integration, uncertainty, information quality, and performance: a review of empirical research. *The International Journal of Advanced Manufacturing Technology*, 79(1), 299–306.
<https://doi.org/10.1007/s00170-015-6836-5>
- Sai Hong, T., Sadegh Sabouri, M., Ghobakhloo, M., & Amirzadeh, K. (2011). Electronic commerce-enabled supply chain process integration and business value. *Journal of Systems and Information Technology*, 13(4), 344–368.
<https://doi.org/10.1108/13287261111183960>
- Sambasivan, M., & Yen, C. N. (2010). Strategic alliances in a manufacturing

- supply chain: Influence of organizational culture from the manufacturer's perspective. *International Journal of Physical Distribution & Logistics Management*, 40(6), 456–474. <https://doi.org/10.1108/09600031011062191>
- Sambharya, R. B., & Banerji, K. (2006). The Effect of Keiretsu Affiliation and Resource Dependencies on Supplier Firm Performance in the Japanese Automobile Industry. *MIR: Management International Review*, 46(1), 7–37. Retrieved from <http://www.jstor.org/stable/40836070>
- Sandmeier, P., & Morrison, P. D. (2008). A Learning Framework for Customer Integration: Know-how Acquisition, Dissemination and Utilization. *Journal of Business Market Management*, 2(2), 79–98.
- Scheuermann, A., & Leukel, J. (2014). Supply chain management ontology from an ontology engineering perspective. *Computers in Industry*, 65(6), 913–923. <https://doi.org/https://doi.org/10.1016/j.compind.2014.02.009>
- Schiele, H. (2010). Early supplier integration: the dual role of purchasing in new product development. *R&D Management*, 40(2), 138–153. <https://doi.org/10.1111/j.1467-9310.2010.00602.x>
- Schmitz, T., Schweiger, B., & Daft, J. (2016). The emergence of dependence and lock-in effects in buyer–supplier relationships — A buyer perspective. *Industrial Marketing Management*, 55, 22–34. <https://doi.org/https://doi.org/10.1016/j.indmarman.2016.02.010>
- Schoenherr, T., & Swink, M. (2012). Revisiting the arcs of integration: Cross-validations and extensions. *Journal of Operations Management*, 30(1–2), 99–115. <https://doi.org/http://doi.org/10.1016/j.jom.2011.09.001>
- Schroeder, R. G., & Flynn, B. B. (2001). *High performance manufacturing : global perspectives*. New York: Wiley.
- Schumacker, R. E., & Lomax, R. G. (2010). *A beginner's guide to structural equation modeling*. New York, NY: Taylor and Francis Group.
- Schumm, W. R., Pratt, K. K., Hartenstein, J. L., Jenkins, B. A., & Johnson, G. A. (2013). Determining Statistical Significance (Alpha) and Reporting Statistical Trends: Controversies, Issues, and Facts. *Comprehensive Psychology*, 2, 03.CP.2.10. <https://doi.org/10.2466/03.CP.2.10>
- Selviaridis, K., & Spring, M. (2007). Third party logistics: a literature review and research agenda. *The International Journal of Logistics Management*, 18(1), 125–150. <https://doi.org/10.1108/09574090710748207>
- Seuring, S., & Müller, M. (2008). From a literature review to a conceptual framework for sustainable supply chain management. *Journal of Cleaner Production*, 16(15), 1699–1710. <https://doi.org/https://doi.org/10.1016/j.jclepro.2008.04.020>
- Shah, R., & Goldstein, S. M. (2006). Use of structural equation modeling in operations management research: Looking back and forward. *Journal of Operations Management*, 24(2), 148–169. <https://doi.org/https://doi.org/10.1016/j.jom.2005.05.001>
- Shi, X., & Liao, Z. (2015). Inter-firm dependence, inter-firm trust, and operational performance: The mediating effect of e-business integration. *Information and Management*, 52(8), 943–950. <https://doi.org/10.1016/j.im.2015.06.010>
- Shou, Y., Li, Y., Park, Y., & Kang, M. (2017a). Supply chain integration and

- operational performance: The contingency effects of production systems. *Journal of Purchasing and Supply Management*.
<https://doi.org/https://doi.org/10.1016/j.pursup.2017.11.004>
- Shou, Y., Li, Y., Park, Y. W., & Kang, M. (2017b). The impact of product complexity and variety on supply chain integration. *International Journal of Physical Distribution & Logistics Management*, 47(4), 297–317.
<https://doi.org/10.1108/IJPDLM-03-2016-0080>
- Shub, A. N., & Stonebraker, P. W. (2009). The human impact on supply chains: evaluating the importance of “soft” areas on integration and performance. *Supply Chain Management: An International Journal*, 14(1), 31–40.
<https://doi.org/10.1108/13598540910927287>
- Siew-Phaik, L., Downe, A. G., & Sambasivan, M. (2013). Strategic alliances with suppliers and customers in a manufacturing supply chain. *Asia - Pacific Journal of Business Administration*, 5(3), 192–214.
<https://doi.org/10.1108/APJBA-11-2012-0077>
- Simchi-Levi, D., Kaminsky, P., & Simchi-Levi, E. (2003). *Designing and managing the supply chain: Concepts, strategies, and case studies*. Boston: McGraw-Hill/Irwin.
- Singh, P. J., & Power, D. (2009). The nature and effectiveness of collaboration between firms, their customers and suppliers: a supply chain perspective. *Supply Chain Management: An International Journal*, 14(3), 189–200.
<https://doi.org/10.1108/13598540910954539>
- Singh, P. J., & Power, D. (2014). Innovative knowledge sharing, supply chain integration and firm performance of Australian manufacturing firms. *International Journal of Production Research*, 52(21), 6416–6433.
<https://doi.org/10.1080/00207543.2013.859760>
- Skinner, W. (1969). Manufacturing—Missing Link in Corporate Strategy. *Harvard Business Review*, May-June, 136–145.
- Skipworth, H., Godsell, J., Wong, C. Y., Saghiri, S., & Julien, D. (2015). Supply chain alignment for improved business performance: an empirical study. *Supply Chain Management: An International Journal*, 20(5), 511–533.
<https://doi.org/10.1108/SCM-06-2014-0188>
- Skjoett-Larsen, T. (2000). Third party logistics – from an interorganizational point of view. *International Journal of Physical Distribution & Logistics Management*, 30(2), 112–127. <https://doi.org/10.1108/09600030010318838>
- So, S., & Sun, H. (2010). Supplier integration strategy for lean manufacturing adoption in electronic-enabled supply chains. *Supply Chain Management: An International Journal*, 15(6), 474–487.
<https://doi.org/10.1108/13598541011080455>
- So, S., & Sun, H. (2011). An extension of IDT in examining the relationship between electronic-enabled supply chain integration and the adoption of lean production. *International Journal of Production Research*, 49(2), 447–466.
<https://doi.org/10.1080/00207540903433866>
- Spector, P. E., & Brannick, M. T. (2011). Methodological Urban Legends: The Misuse of Statistical Control Variables. *Organizational Research Methods*, 14(2), 287–305. <https://doi.org/10.1177/1094428110369842>

- Spina, G., & Zotteri, G. (2001). The strategic context of customer-supplier partnerships: evidence from a global survey. *Integrated Manufacturing Systems*, 12(7), 483–492. <https://doi.org/10.1108/09576060110407798>
- Springinkle, M., & Wallenburg, C. M. (2012). Improving distribution service performance through effective production and logistics integration. *Journal of Business Logistics*, 33(4), 309–323.
- Squire, B., Cousins, P. D., Lawson, B., & Brown, S. (2009). The effect of supplier manufacturing capabilities on buyer responsiveness: The role of collaboration. *International Journal of Operations & Production Management*, 29(8), 766–788. <https://doi.org/10.1108/01443570910977689>
- Sreedevi, R., & Saranga, H. (2017). Uncertainty and supply chain risk: The moderating role of supply chain flexibility in risk mitigation. *International Journal of Production Economics*, 193, 332–342. <https://doi.org/https://doi.org/10.1016/j.ijpe.2017.07.024>
- Sridharan, R., & Simatupang, T. M. (2005). Supply chain discontent. *Business Process Management Journal*, 11(4), 349–369. <https://doi.org/10.1108/14637150510609390>
- Srinivasan, R., & Swink, M. (2015). Leveraging Supply Chain Integration through Planning Comprehensiveness: An Organizational Information Processing Theory Perspective. *Decision Sciences*, 46(5), 823–861. <https://doi.org/10.1111/dec.12166>
- Stank, T. P., Keller, S. B., & Daugherty, P. J. (2001). Supply Chain Collaboration and Logistical Service Performance. *Journal of Business Logistics*, 22(1), 29–48. <https://doi.org/10.1002/j.2158-1592.2001.tb00158.x>
- Stefansson, G. (2006). Collaborative logistics management and the role of third-party service providers. *International Journal of Physical Distribution & Logistics Management*, 36(2), 76–92. <https://doi.org/10.1108/09600030610656413>
- Stevens, G. C. (1989). Integrating the Supply Chain. *International Journal of Physical Distribution & Materials Management*, 19(8), 3–8. <https://doi.org/10.1108/EUM00000000000329>
- Stevens, G. C., & Johnson, M. (2016). Integrating the Supply Chain ... 25 years on. *International Journal of Physical Distribution & Logistics Management*, 46(1), 19–42. <https://doi.org/10.1108/IJPDLM-07-2015-0175>
- Stewart, G. (1997). Supply-chain operations reference model (SCOR): the first cross-industry framework for integrated supply-chain management. *Logistics Information Management*, 10(2), 62–67. <https://doi.org/10.1108/09576059710815716>
- Stonebraker, P. W., & Liao, J. (2006). Supply chain integration: exploring product and environmental contingencies. *Supply Chain Management: An International Journal*, 11(1), 34–43. <https://doi.org/10.1108/13598540610642457>
- Su, Y., & Yang, C. (2010). Why are enterprise resource planning systems indispensable to supply chain management? *European Journal of Operational Research*, 203(1), 81–94. <https://doi.org/http://dx.doi.org/10.1016/j.ejor.2009.07.003>

- Sun, H., & Ni, W. (2012). The impact of upstream supply and downstream demand integration on quality management and quality performance. *International Journal of Quality & Reliability Management*, 29(8), 872–890. <https://doi.org/10.1108/02656711211270342>
- Sundram, V. P. K., Chandran, V. G. R., & Bhatti, M. A. (2016). Supply chain practices and performance: the indirect effects of supply chain integration. *Benchmarking: An International Journal*, 23(6), 1445–1471. <https://doi.org/10.1108/BIJ-03-2015-0023>
- Svensson, G., Ferro, C., Hogevoold, N., Padin, C., & Varela, J. C. S. (2018). Developing a theory of focal company business sustainability efforts in connection with supply chain stakeholders. *Supply Chain Management: An International Journal*, 23(1), 16–32. <https://doi.org/10.1108/SCM-12-2015-0461>
- Świerczek, A. (2014). The impact of supply chain integration on the “snowball effect” in the transmission of disruptions: An empirical evaluation of the model. *International Journal of Production Economics*, 157(1), 89–104. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2013.08.010>
- Swink, M., Narasimhan, R., & Wang, C. (2007). Managing beyond the factory walls: Effects of four types of strategic integration on manufacturing plant performance. *Journal of Operations Management*, 25(1), 148–164. <https://doi.org/https://doi.org/10.1016/j.jom.2006.02.006>
- Swink, M., & Schoenherr, T. (2015). The effects of cross-functional integration on profitability, process efficiency, and asset productivity. *Journal of Business Logistics*, 36(1), 69–87.
- Tan, A. W. K., Yifei, Z., Zhang, D., & Hilmola, O.-P. (2014). State of third party logistics providers in China. *Industrial Management & Data Systems*, 114(9), 1322–1343. <https://doi.org/10.1108/IMDS-06-2014-0179>
- Tan, K. H., Ali, M. H., Makhbul, Z. M., & Ismail, A. (2017). The impact of external integration on halal food integrity. *Supply Chain Management: An International Journal*, 22(2), 186–199. <https://doi.org/10.1108/SCM-05-2016-0171>
- Tarifa-Fernandez, J., & Burgos-Jiménez, J. De. (2017). Supply chain integration and performance relationship: a moderating effects review. *The International Journal of Logistics Management*, 28(4), 1243–1271. <https://doi.org/10.1108/IJLM-02-2016-0043>
- Teller, C., Kotzab, H., Grant, D. B., & Holweg, C. (2016). The importance of key supplier relationship management in supply chains. *International Journal of Retail & Distribution Management*, 44(2), 109–123. <https://doi.org/10.1108/IJRDM-05-2015-0072>
- Terjesen, S., Patel, P. C., & Sanders, N. R. (2012). Managing Differentiation-Integration Duality in Supply Chain Integration*. *Decision Sciences*, 43(2), 303–339. <https://doi.org/10.1111/j.1540-5915.2011.00345.x>
- Thun, J.-H. (2010). Angles of integration: an empirical analysis of the alignment of internet-based information technology and global supply chain integration. *Journal of Supply Chain Management*, 46(2), 30–44. <https://doi.org/10.1111/j.1745-493X.2010.03188.x>

- Toni, A. De, Nassimbeni, G., & Tonchia, S. (1994). New Trends in the Supply Environment. *Logistics Information Management*, 7(4), 41–50.
<https://doi.org/10.1108/09576059410066426>
- Tran, O., Park, K., & Hong, P. (2010). Electronic commerce applications for supply chain integration and competitive capabilities: An empirical study. *Benchmarking: An International Journal*, 17(4), 539–560.
<https://doi.org/10.1108/14635771011060585>
- Tranfield, D., Denyer, D., & Smart, P. (2003). Towards a methodology for developing evidence-informed management knowledge by means of systematic review. *British Journal of Management*, 14(3), 207–222.
<https://doi.org/10.1111/1467-8551.00375>
- Tsinopoulos, C., & Mena, C. (2015). Supply chain integration configurations: process structure and product newness. *International Journal of Operations and Production Management*, 35(10), 1437–1459.
<https://doi.org/10.1108/IJOPM-08-2013-0369>
- Turkulainen, V., Kauppi, K., & Nermes, E. (2017). Institutional explanations: Missing link in operations management? Insights on supplier integration. *International Journal of Operations & Production Management*, 37(8), 1117–1140. <https://doi.org/10.1108/IJOPM-10-2015-0608>
- Turkulainen, V., & Ketokivi, M. (2012). Cross-functional integration and performance: what are the real benefits? *International Journal of Operations & Production Management*, 32(4), 447–467.
<https://doi.org/10.1108/01443571211223095>
- Turkulainen, V., Roh, J., Whipple, J. M., & Swink, M. (2017). Managing Internal Supply Chain Integration: Integration Mechanisms and Requirements. *Journal of Business Logistics*, n/a-n/a. <https://doi.org/10.1111/jbl.12165>
- Turner, G. B., LeMay, S. A., Hartley, M., & Wood, C. M. (2000). Interdependence and Cooperation in Industrial Buyer-Supplier Relationships. *Journal of Marketing Theory and Practice*, 8(1), 16–24. Retrieved from <http://www.jstor.org/stable/40470213>
- Tversky, A., & Kahneman, D. (1975). Judgment under uncertainty: Heuristics and biases. In *Utility, probability, and human decision making* (pp. 141–162). Springer.
- Ulrich, D., & Barney, J. B. (1984). Perspectives in Organizations: Resource Dependence, Efficiency, and Population. *The Academy of Management Review*, 9(3), 471–481. <https://doi.org/10.2307/258287>
- Un, C. A., & Asakawa, K. (2015). Types of R&D Collaborations and Process Innovation: The Benefit of Collaborating Upstream in the Knowledge Chain. *Journal of Product Innovation Management*, 32(1), 138–153.
<https://doi.org/10.1111/jpim.12229>
- Vachon, S., & Klassen, R. D. (2007). *Supply chain management and environmental technologies : the role of integration*. 45(2), 401–423.
<https://doi.org/10.1080/00207540600597781>
- van der Vaart, T., & van Donk, D. P. (2008). A critical review of survey-based research in supply chain integration. *International Journal of Production Economics*, 111(1), 42–55. <https://doi.org/10.1016/j.ijpe.2006.10.011>

- van der Vorst, J. G. A. J., & Beulens, A. J. M. (2002). Identifying sources of uncertainty to generate supply chain redesign strategies. *International Journal of Physical Distribution & Logistics Management*, 32(6), 409–430. <https://doi.org/10.1108/09600030210437951>
- Van Deursen, J., & Mello, J. (2014). A Roadmap to Collaborative Planning, Forecasting, and Replenishment. *Foresight*, (33), 8–12.
- van Donk, D. P., & van Doorne, R. (2015). The impact of the customer order decoupling point on type and level of supply chain integration. *International Journal of Production Research*, 54(9), 2572–2584. <https://doi.org/10.1080/00207543.2015.1101176>
- van Hoek, R. I. (1998). “Measuring the unmeasurable” - measuring and improving performance in the supply chain. *Supply Chain Management: An International Journal*, 3(4), 187–192. <https://doi.org/10.1108/13598549810244232>
- van Hoek, R. I. (2000). Role of third party logistic services in customization through postponement. *International Journal of Service Industry Management*, 11(4), 374–387. <https://doi.org/10.1108/09564230010355395>
- van Laarhoven, P., Berglund, M., & Peters, M. (2000). Third-party logistics in Europe – five years later. *International Journal of Physical Distribution & Logistics Management*, 30(5), 425–442. <https://doi.org/10.1108/09600030010336216>
- Vanpoucke, E., Vereecke, A., & Muylle, S. (2017). Leveraging the impact of supply chain integration through information technology. *International Journal of Operations & Production Management*, 37(4), 510–530. <https://doi.org/10.1108/IJOPM-07-2015-0441>
- Vázquez-Casielles, R., Iglesias, V., & Varela-Neira, C. (2017). Manufacturer–distributor relationships: role of relationship-specific investment and dependence types. *Journal of Business & Industrial Marketing*, 32(8), 1245–1260. <https://doi.org/10.1108/JBIM-10-2016-0244>
- Vereecke, A., & Muylle, S. (2006). Performance improvement through supply chain collaboration in Europe. *International Journal of Operations & Production Management*, 26(11), 1176–1198. <https://doi.org/10.1108/01443570610705818>
- Verma, R., & Goodale, J. C. (1995). Statistical power in operations management research. *Journal of Operations Management*, 13(2), 139–152. [https://doi.org/10.1016/0272-6963\(95\)00020-S](https://doi.org/10.1016/0272-6963(95)00020-S)
- Vigtil, A. (2007). Information exchange in vendor managed inventory. *International Journal of Physical Distribution & Logistics Management*, 37(2), 131–147. <https://doi.org/10.1108/09600030710734848>
- Vijayarathy, L. R. (2010). Supply integration: An investigation of its multi-dimensionality and relational antecedents. *International Journal of Production Economics*, 124(2), 489–505. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2010.01.010>
- Walters, D. (2006). Demand chain effectiveness – supply chain efficiencies: A role for enterprise information management. *Journal of Enterprise Information Management*, 19(3), 246–261.

- <https://doi.org/10.1108/17410390610658441>
- Wamba, S. F. (2012). Achieving supply chain integration using RFID technology: The case of emerging intelligent B-to-B e-commerce processes in a living laboratory. *Business Process Management Journal*, 18(1), 58–81.
<https://doi.org/10.1108/14637151211215019>
- Wang, X., Persson, G., & Huemer, L. (2016). Logistics service providers and value creation through collaboration: A case study. *Long Range Planning*, 49(1), 117–128. <https://doi.org/http://dx.doi.org/10.1016/j.lrp.2014.09.004>
- Wang, Z., Huo, B., Qi, Y., & Zhao, X. (2016). A resource-based view on enablers of supplier integration: evidence from China. *Industrial Management & Data Systems*, 116(3), 416–444. <https://doi.org/10.1108/IMDS-04-2015-0146>
- Ward, P. T., & Duray, R. (2000). Manufacturing strategy in context: environment, competitive strategy and manufacturing strategy. *Journal of Operations Management*, 18(2), 123–138. [https://doi.org/https://doi.org/10.1016/S0272-6963\(99\)00021-2](https://doi.org/https://doi.org/10.1016/S0272-6963(99)00021-2)
- Wei, G. (2012). Vertical integration in supply chains: driving forces and consequences for a manufacturer's downstream integration. *Supply Chain Management: An International Journal*, 17(2), 187–201.
<https://doi.org/10.1108/13598541211212915>
- Wei, H.-L., Wong, C. W. Y., & Lai, K. (2012). Linking inter-organizational trust with logistics information integration and partner cooperation under environmental uncertainty. *International Journal of Production Economics*, 139(2), 642–653. <https://doi.org/https://doi.org/10.1016/j.ijpe.2012.05.036>
- Wernerfelt, B. (1984). a Resource-Based View of the Firm. *Strategic Management Journal*, 5(2), 171–180.
<https://doi.org/10.1002/smj.4250050207>
- Whetten, D. A. (1989). What constitutes a theoretical contribution? *Academy of Management Review*, 14(4), 490–495.
- Wiengarten, F., Humphreys, P., Gimenez, C., & McIvor, R. (2016). Risk, risk management practices, and the success of supply chain integration. *International Journal of Production Economics*, 171, 361–370.
<https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2015.03.020>
- Wiengarten, F., & Longoni, A. (2015). A nuanced view on supply chain integration: a coordinative and collaborative approach to operational and sustainability performance improvement. *Supply Chain Management*, 20(2), 139.
- Wiengarten, F., Pagell, M., Ahmed, M. U., & Gimenez, C. (2014). Do a country's logistical capabilities moderate the external integration performance relationship? *Journal of Operations Management*, 32(1), 51–63.
<https://doi.org/https://doi.org/10.1016/j.jom.2013.07.001>
- Williams, B. D., Roh, J., Tokar, T., & Swink, M. (2013). Leveraging supply chain visibility for responsiveness: The moderating role of internal integration. *Journal of Operations Management*, 31(7–8), 543–554.
<https://doi.org/10.1016/j.jom.2013.09.003>
- Williamson, O. (1975). *Markets and hierarchies, analysis and antitrust implications: A study in the economics of internal organization*. New York:

Free Press.

- Williamson, O. E. (2008). Outsourcing: Transaction Cost Economics and Supply Chain Management. *Journal of Supply Chain Management*, 44(2), 5–16. <https://doi.org/10.1111/j.1745-493X.2008.00051.x>
- Willis, G., Genchev, S. E., & Chen, H. (2016). Supply chain learning, integration, and flexibility performance: an empirical study in India. *The International Journal of Logistics Management*, 27(3), 755–769. <https://doi.org/10.1108/IJLM-03-2014-0042>
- Wolf, J. (2011). Sustainable Supply Chain Management Integration: A Qualitative Analysis of the German Manufacturing Industry. *Journal of Business Ethics*, 102(2), 221–235. Retrieved from <http://www.jstor.org/stable/41475952>
- Wong, C. W. Y., Sancha, C., & Thomsen, C. G. (2017). A national culture perspective in the efficacy of supply chain integration practices. *International Journal of Production Economics*, 193(Supplement C), 554–565. <https://doi.org/https://doi.org/10.1016/j.ijpe.2017.08.015>
- Wong, C. W. Y., Wong, C. Y., & Boon-itt, S. (2013). The combined effects of internal and external supply chain integration on product innovation. *International Journal of Production Economics*, 146(2), 566–574. <https://doi.org/10.1016/j.ijpe.2013.08.004>
- Wong, C. Y., & Boon-itt, S. (2008). The influence of institutional norms and environmental uncertainty on supply chain integration in the Thai automotive industry. *International Journal of Production Economics*, 115(2), 400–410. <https://doi.org/https://doi.org/10.1016/j.ijpe.2008.05.012>
- Wong, C. Y., Boon-itt, S., & Wong, C. W. Y. (2011). The contingency effects of environmental uncertainty on the relationship between supply chain integration and operational performance. *Journal of Operations Management*, 29(6), 604–615. <https://doi.org/http://dx.doi.org/10.1016/j.jom.2011.01.003>
- Wong, C. Y., Wong, C. W. Y., & Boon-itt, S. (2015). Integrating environmental management into supply chains: A systematic literature review and theoretical framework. *International Journal of Physical Distribution & Logistics Management*, 45(1/2), 43–68. <https://doi.org/10.1108/IJPDLM-05-2013-0110>
- Wong, C. Y., Wong, C. W. Y., & Boon-itt, S. (2017). Do arcs of integration differ across industries? Methodology extension and empirical evidence from Thailand. *International Journal of Production Economics*, 183, Part, 223–234. <https://doi.org/https://doi.org/10.1016/j.ijpe.2016.11.001>
- Woodward, J. (1965). *Industrial Organization: Theory and Practice*. London: Oxford University Press.
- WorldBank. (2015). *Improving Indonesia's Freight Logistics System: A Plan of Action*. Jakarta.
- WorldBank. (2018). *Connecting to Compete 2018- Trade Logistics in the Global Economy: The Logistics Performance Index and Its Indicators*. Washington, DC.
- Wright, S. C. W. (1984). Manufacturing strategy: Defining the missing link. *Strategic Management Journal*, 5(1), 77–91.

- <https://doi.org/10.1002/smj.4250050106>
- Wu, G. (2013). The influence of green supply chain integration and environmental uncertainty on green innovation in Taiwan's IT industry. *Supply Chain Management: An International Journal*, 18(5), 539–552. <https://doi.org/10.1108/SCM-06-2012-0201>
- Wu, W., Chiag, C., Wu, Y., & Tu, H. (2004). The influencing factors of commitment and business integration on supply chain management. *Industrial Management & Data Systems*, 104(4), 322–333. <https://doi.org/10.1108/02635570410530739>
- Xu, D., Huo, B., & Sun, L. (2014). Relationships between intra-organizational resources, supply chain integration and business performance: An extended resource-based view. *Industrial Management & Data Systems*, 114(8), 1186–1206. <https://doi.org/10.1108/IMDS-05-2014-0156>
- Yang, Q., & Zhao, X. (2016). Are logistics outsourcing partners more integrated in a more volatile environment? *International Journal of Production Economics*, 171, Part, 211–220. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2015.09.036>
- Yang, Y. S., Kull, T. J., Nahm, A. Y., & Li, B. (2017). Attitudes toward supplier integration: the USA vs China. *International Journal of Operations & Production Management*, 37(8), 1094–1116. <https://doi.org/10.1108/IJOPM-08-2015-0504>
- Yao, Y., Evers, P. T., & Dresner, M. E. (2007). Supply chain integration in vendor-managed inventory. *Decision Support Systems*, 43(2), 663–674. <https://doi.org/10.1016/j.dss.2005.05.021>
- Yeo, K. T., & Ning, J. H. (2002). Integrating supply chain and critical chain concepts in engineer-procure-construct (EPC) projects. *International Journal of Project Management*, 20(4), 253–262. [https://doi.org/https://doi.org/10.1016/S0263-7863\(01\)00021-7](https://doi.org/https://doi.org/10.1016/S0263-7863(01)00021-7)
- Yeung, J. H. Y., Selen, W., Zhang, M., & Huo, B. (2009). The effects of trust and coercive power on supplier integration. *International Journal of Production Economics*, 120(1), 66–78. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2008.07.014>
- Yu, W., Jacobs, M. A., Salisbury, W. D., & Enns, H. (2013). The effects of supply chain integration on customer satisfaction and financial performance: An organizational learning perspective. *International Journal of Production Economics*, 146(1), 346–358. <https://doi.org/10.1016/j.ijpe.2013.07.023>
- Yu, Y., & Huo, B. (2017). The impact of relational capital on supplier quality integration and operational performance. *Total Quality Management & Business Excellence*, 0(0), 1–20. <https://doi.org/10.1080/14783363.2017.1366265>
- Yunus, E. N., & Tadisina, S. K. (2016). Drivers of supply chain integration and the role of organizational culture: Empirical evidence from Indonesia. *Business Process Management Journal*, 22(1), 89–115. <https://doi.org/10.1108/BPMJ-12-2014-0127>
- Zacharia, Z. G., Sanders, N. R., & Nix, N. W. (2011). The Emerging Role of the Third-Party Logistics Provider (3PL) as an Orchestrator. *Journal of Business*

- Logistics*, 32(1), 40–54. <https://doi.org/10.1111/j.2158-1592.2011.01004.x>
- Zailani, S., & Rajagopal, P. (2005). Supply chain integration and performance: US versus East Asian companies. *Supply Chain Management: An International Journal*, 10(5), 379–393. <https://doi.org/10.1108/13598540510624205>
- Zhang, M., Guo, H., Huo, B., Zhao, X., & Huang, J. (2017). Linking supply chain quality integration with mass customization and product modularity. *International Journal of Production Economics*. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2017.01.011>
- Zhang, M., & Huo, B. (2013). The impact of dependence and trust on supply chain integration. *International Journal of Physical Distribution & Logistics Management*, 43(April 2016), 544–563. <https://doi.org/10.1108/IJPDLM-10-2011-0171>
- Zhang, M., Zhao, X., Voss, C., & Zhu, G. (2016). Innovating through services, co-creation and supplier integration: Cases from China. *International Journal of Production Economics*, 171, Part, 289–300. <https://doi.org/http://dx.doi.org/10.1016/j.ijpe.2015.09.026>
- Zhao, G., Feng, T., & Wang, D. (2015). Is more supply chain integration always beneficial to financial performance? *Industrial Marketing Management*, 45(1), 162–172. <https://doi.org/10.1016/j.indmarman.2015.02.015>
- Zhao, L., Huo, B., Sun, L., & Zhao, X. (2013). The impact of supply chain risk on supply chain integration and company performance: a global investigation. *Supply Chain Management: An International Journal*, 18(2), 115–131. <https://doi.org/10.1108/13598541311318773>
- Zhao, Xiande, Huo, B., Flynn, B. B., & Yeung, J. H. Y. (2008). The impact of power and relationship commitment on the integration between manufacturers and customers in a supply chain. *Journal of Operations Management*, 26(3), 368–388. <https://doi.org/http://dx.doi.org/10.1016/j.jom.2007.08.002>
- Zhao, Xiande, Huo, B., Selen, W., & Yeung, J. H. Y. (2011). The impact of internal integration and relationship commitment on external integration. *Journal of Operations Management*, 29(1), 17–32. <https://doi.org/https://doi.org/10.1016/j.jom.2010.04.004>
- Zhao, Xiande, Xie, J., & Zhang, W. J. (2002). The impact of information sharing and ordering co-ordination on supply chain performance. *Supply Chain Management: An International Journal*, 7(1), 24–40. <https://doi.org/10.1108/13598540210414364>
- Zhao, Xiaofeng, Zhao, H., & Hou, J. (2010). B2B e-hubs and information integration in supply chain operations. *Management Research Review*, 33(10), 961–979. <https://doi.org/10.1108/01409171011083978>
- Zhao, Y., Cavusgil, E., & Cavusgil, S. T. (2014). An investigation of the black-box supplier integration in new product development. *Journal of Business Research*, 67(6), 1058–1064. <https://doi.org/http://dx.doi.org/10.1016/j.jbusres.2013.06.006>
- Zhu, W., Ng, S. C. H., Wang, Z., & Zhao, X. (2017). The role of outsourcing management process in improving the effectiveness of logistics outsourcing.

International Journal of Production Economics, 188, 29–40.

<https://doi.org/https://doi.org/10.1016/j.ijpe.2017.03.004>

Zotteri, G., & Spina, G. (2000). The implementation process of customer-supplier partnership: lessons from a clinical perspective. *International Journal of Operations & Production Management*, 20(10), 1164–1182.

<https://doi.org/10.1108/01443570010343726>

Zsidsin, G. A., Hartley, J. L., Bernardes, E. S., & Saunders, L. W. (2015). Examining supply market scanning and internal communication climate as facilitators of supply chain integration. *Supply Chain Management: An International Journal*, 20(5), 549–560. <https://doi.org/10.1108/SCM-10-2014-0364>