

## DAFTAR PUSTAKA

- Ayanian, J. Z., (2016). Donabedian's Lasting Framework for Health Care Quality. *New England Journal med* 375;3 [nejm.org](http://nejm.org) July 21, 2016
- Breimaier E. Helga et.al. The Consolidated Framework for Implementation Research (CFIR). *BMC Nursing*: 2015 <https://doi.org/10.1186/s12912-015-0088-4>
- CFIR. (2014). Consolidated framework for implementation research guide. Retrieved from <http://cfirguide.org/index.html>
- Cote-marcil, C. (2015). Influential Factors To Design and Implement Qi Project Using the Model Of Improvement, (September).
- Creswell, (2015). Penelitian Kualitatif & Desain Riset. In Yogyakarta: Pustaka Pelajar.
- Creswell, J. W. (2016). Research design Pendekatan kualitatif, Kuantitatif dan Mixed. (K. R. P. Fawaid Achmad, Ed.) (Ed-4th-Cet.1 ed.). Yogyakarta: Pustaka Pelajar.
- CSMA. (2016). Standards of Practice for Case Management. [www.csma.org](http://www.csma.org)
- Curran, et al., (2012). Effectiveness-implementation Hybrid Designs, <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3731143/>
- Damschroder, L. J., & Hagedon, H. J.. (2011). A guiding framework and approach for implementation research in substance use disorders treatment. *PubMed*. <https://www.ncbi.nlm.nih.gov/pubmed/21443291>
- Damschroder, L. J., Aron, D. C., Keith, R. E., Kirsh, S. R., Alexander, J. a, & Lowery, J. C. (2009). Fostering implementation of health services research findings into practice: a consolidated framework for advancing implementation science. *Implementation Science*, 4(50), 40–55. <http://doi.org/10.1186/1748-5908-4-50>
- Damschroder, L. J., & Lowery, J. C. (2013). Evaluation of a large-scale weight management program using the consolidated framework for implementation research (CFIR). *Implementation Science : IS*, 8(1), 51. <http://doi.org/10.1186/1748-5908-8-51>
- Elo, S., & Kyngäs, H. (2008). The qualitative content analysis process. *Journal of Advanced Nursing*, 62(1), 107–115. <http://doi.org/10.1111/j.1365-2648.2007.04569.x>
- Gershon, R. R., Stone, P. W., & Bakken, S. (2004). Measurement of Organizational Culture and Climate in Healthcare. *The Journal of Nursing Administration*. <http://doi.org/10.1097/00005110-200401000-00008>

- Gilson, L. Daire, J. (2011). Leadership and Governance within the South African health system. In: Padarath, A; English, E, (eds.) South African Health Review 2011. Health Systems Trust, Durban. ISBN 978-1-919839-71-4  
<https://researchonline.lshtm.ac.uk/id/eprint/1082607>
- Gupta, P. (2006). Beyond PDCA : A New Process Management Model. Quality Progress. [www.asq.org](http://www.asq.org)
- Harries, J. (2015). Measuring and improving patients' experience of care. The Royal Pharmaceutical Society.  
<https://www.rpharms.com/Portals/0/RPS%20document%20library/Open%20access/Professional%20standards/Professional%20standards%20for%20Hospital%20pharmacy/patient-experience-report.pdf?ver=2016-10-27-125729-413>
- Helfrich, C. D., Weiner, B. J., McKinney, M. M., & Minasian, L. (2007). Determinants of Implementation Effectiveness, 279–303
- Helga, E. B. et al, (2015). The Consolidated Framework for Implementation Research (CFIR): a useful theoretical framework for guiding and evaluating a guideline implementation process in a hospital-based nursing practice. BMC Nursing.  
<https://bmcnurs.biomedcentral.com/articles/10.1186/s12912-015-0088-4>
- Huber, L. (2010). Leadership and Nursing Management (fourth edition). Saunders.
- C. D., Weiner, B. J., McKinney, M. M., & Minasian, L. (2007). Determinants of Implementation Effectiveness, 279–303.
- Kaplan, H. C., Brady, P. W., Dritz, M. C., Hooper, D. K., Linam, W. M., Froehle, M., & Margolis, P. (2010). The Influence of Context on Quality Improvement Success in Health Care: A Systematic Review of the Literature, 88(4), 500–559.
- Kemenkes RI. (2013). Rencana Aksi Nasional Pencegahan Penularan HIV dari Ibu ke Anak (PPIA) Indonesia (2013-2017). Jakarta
- Kemenkes RI. (2013). Peraturan Menteri Kesehatan nomor 51 tahun 2013 tentang Pedoman Pencegahan Penularan HIV dari Ibu ke Anak. Jakarta
- Kemenkes RI. (2015). Rencana Strategis Kementerian Kesehatan Republik Indonesia Tahun 2015-2019. Jakarta.
- Kemenkes RI. (2016). Menkes sampaikan agenda SDGs dalam Rakerkesnas 2016. Retrieved from <http://www.depkes.go.id/article/print/16040400006/menkes-sampaikan-agenda-sdgs-dalam-rakerkesnas-2016.html>

- Kemenkes RI. (2016). Rencana Aksi Nasional Kesehatan Ibu dan Bayi Baru Lahir 2017-2030. Jakarta
- Kemenkes RI. (2017). Laporan HIV / AIDS Triwulan IV tahun 2017. Jakarta
- Lee, S., Choi, K., Kang, H., Cho, W., & Chae, Y. O. O. M. I. (2002). Assessing the factors influencing continuous quality improvement implementation : experience in Korean hospitals, 14(5), 383–391.
- Leo, M. (2014). Analisis Implementasi Standar Akreditasi Rumah Sakit Versi 2012 Terhadap Persiapan Penilaian Akreditasi Rumah Sakit Umum DELI. Sumatera Utara. Retrieved from <http://repository.usu.ac.id/handle/123456789/54907>
- Lewis, S. (2007). Accreditation in Health Care and Education : the Promise, the Performance, and Lessons Learned, (October). Retrieved from [https://www.researchgate.net/profile/Steven\\_Lewis3/publication/237481993](https://www.researchgate.net/profile/Steven_Lewis3/publication/237481993)
- Lueveswanij S, Nittayananta W, Robison. (2000). Changing knowledge, attitudes, and practices of Thai oral health personnel with regard to AIDS. [https://www.ncbi.nlm.nih.gov/pubmed/?term=Lueveswanij%20S%5BAuthor%5D&cauthor=true&cauthor\\_uid=11108404](https://www.ncbi.nlm.nih.gov/pubmed/?term=Lueveswanij%20S%5BAuthor%5D&cauthor=true&cauthor_uid=11108404)
- Lu, Y. (2018). Using Consolidated Framework for Implementation Research to Improve Information Governance Implementation in Healthcare. Oregon Health & Science University. Retrieved from <https://pdfs.semanticscholar.org/e125/955313e0520fe4b7d0f756810eb75d9a3e31.pdf>
- Marhcal et al. (2005). HIV/AIDS and the health workforce crisis. <https://www.ncbi.nlm.nih.gov/pubmed/15807792>
- Moleong, L. (2014). Metodologi Penelitian Kualitatif. Edisi Revisi. Bandung: PT Remaja Rosdakarya.
- Ngui, S. K. (2014). Strategies for the implementation of traffic regulations. <https://pdfs.semanticscholar.org/5039/5a7252f840a72321c2ab56b5435676dce443.pdf>  
Univerty of Nairobi
- Onatade, R. (2017). Using the Consolidated Framework for Implementation Research to Evaluate a New Discharge Medication Prescription Pathway
- Peter, D. H., Tran, N. T., & Adam, T. (2013). Implementation Research in Health: A Practical Guide. Geneva Switzerland: WHO.

- Peter, D. H., Tran, N. T., & Adam, T.. (2014). *Implementation Research Toolkit*. Geneva Switzerland: WHO.
- Peters, D. H., El-saharty, S., Siadat, B., Janovsky, K., & Vujicic, M. (2009). *Improving Health Service Delivery in Developing Countries*. Washington DC: World Bank Publications. <http://doi.org/10.1596/978-0-8213-7888-5>
- Picton, C. (2015). *Measuring and improving patients' experience of care*. The Royal Pharmaceutical Society. <https://www.rpharms.com/Portals/0/RPS%20document%20library/Open%20access/Professional%20standards/Professional%20standards%20for%20Hospital%20pharmacy/patient-experience-report.pdf?ver=2016-10-27-125729-413>
- Plsek PE, Greenhalgh T. (2001). The challenge of complexity in health care. *British Medical Journal* 323: 625–8. <https://www.bmj.com/content/323/7313/625>
- Plsek, PE. (2001). Complexity, leadership, and management in healthcare organisations. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC1121291/>
- Plsek, PE. (2003). Complexity and the Adoption of Innovation in Health Care. <https://www.nihcm.org/pdf/Plsek.pdf>
- Proctor, E. K. (2010). Outcomes for Implementation Research. *Adm Policy Ment Health* (2011) 38:65–76 doi: 10.1007/s10488-010-0319-7
- Proctor, E. K., Powell, B. J., & McMillen, J. C. (2013). Implementation strategies: recommendations for specifying and reporting. *Implementation Science : IS*, 8, 139. <http://doi.org/10.1186/1748-5908-8-139>
- Proctor, E., Silmere, H., Raghavan, R., Hovmand, P., Aarons, G., Bunger, A., Hensley, M. (2011). Outcomes for Implementation Research: Conceptual Distinctions, Measurement Challenges, and Research Agenda. <http://doi.org/10.1007/s10488-010-0319-7>
- Remme et al., (2010). Defining Research to Improve Health System [https://www.who.int/alliance-hpsr/alliancehpsr\\_defresearcharticleplos.pdf](https://www.who.int/alliance-hpsr/alliancehpsr_defresearcharticleplos.pdf)
- Republik Indonesia. (2014). Peraturan Menteri Kesehatan Republik Indonesia Nomor 75 Tahun 2014 Tentang Pusat Kesehatan Masyarakat. Jakarta: Kementerian Kesehatan.
- Republik Indonesia. (2016). Peraturan Menteri Kesehatan Republik Indonesia Nomor 44 Tahun 2016 Tentang Pedoman Manajemen Puskesmas. Jakarta: Kementerian Kesehatan.

- Republik Indonesia. (2018). Peraturan Pemerintah Republik Indonesia nomor 2 tahun 2018 tentang Standar Pelayanan Minimal (SPM) bidang kesehatan
- Republik Indonesia. (2017). Peraturan Presiden 59 tahun 2017 tentang Pelaksanaan Pencapaian Tujuan Pembangunan Berkelanjutan
- Republik Indonesia. (2009). Undang-undang Republik Indonesia nomor 25 tahun 2009 tentang Pelayanan Publik
- Saqib, S. Arooj, A. Ikram, S. & Rashid, S. (2015). The Role of Leadership in Strategy Formulation and Implementation. International Journal of Management & Organizational Studies. VOLUME 1, ISSUE 2 ISSN: 2305-2600 Page 32
- Selano, M. K., et all (2016). Pengaruh manajemen kasus terhadap kualitas hidup penderita HIV/AIDS. Jurnal Keperawatan Notokusumo, Vol. IV, No. 1, Agustus 2016
- Steinwachs, D. M. (2004). Transforming the Work Environment of Nurses: Keeping Patients Safe. National Academies Press  
[https://www.ncbi.nlm.nih.gov/books/NBK216190/pdf/Bookshelf\\_NBK216190.pdf](https://www.ncbi.nlm.nih.gov/books/NBK216190/pdf/Bookshelf_NBK216190.pdf)
- Shabbir, B. & Raza Naqvi, R. (2016). Impact of Workload and Job Complexity on Employee Job Performance with the Moderating Role of Social Support and Mediating Role of Job Stress. <https://www.omicsonline.org/open-access/impact-of-workload-and-job-complexity-on-employee-job-performance-with-the-moderating-role-of-social-support-and-mediating-role-of-2168-9601-1000214.php?aid=86005>
- Shortell, S. M., Brien, J. L. O., Carman, J. M., Richard, W., Hughes, E. F. X., Boerstir, H., & Connor, O. (2017). Assessing the Impact of Continuous Quality Improvement / Total Quality Management Assessing the Impact of Continuous Quality Improvement / Total Quality Management : Concept versus Implementation, (March).
- Subarsono, (2015). Analisis Kebijakan Publik Konsep, Teori dan Aplikasi. In Yogyakarta: Pustaka Pelajar.
- Sugiyono, (2008). Memahami Penelitian Kualitatif. In Bandung: Alfabeta.
- Team, C. R., Research, C. for C. M., & Complex, N. C. R. (n.d.). Consolidated Framework for Implementation Research. Retrieved from <http://cfirguide.org/constructs.html>
- Trisnantoro, L. (2016a). Chapter 1 Riset Implementasi. Indonesia Implementation Research. Pusat Kebijakan Dan Manajemen Kesehatan UGM. Yogyakarta.
- Trisnantoro, L. (2016b). Chapter 3 Riset Implementasi. Indonesia Implementation Research. Pusat Kebijakan Dan Manajemen Kesehatan UGM. Yogyakarta.

- Trisnantoro, L. (2016c). Chapter 4 Riset Implementasi. Indonesia Implementation Research. Pusat Kebijakan Dan Manajemen Kesehatan UGM. Yogyakarta.
- Trisnantoro, L. (2016d). Chapter 5 Riset Implementasi. Indonesia Implementation Research. Pusat Kebijakan Dan Manajemen Kesehatan UGM. Yogyakarta.
- UCLG-ASPAC. (2016). Tujuan Pembangunan Berkelanjutan yang perlu diketahui oleh Pemerintah Daerah
- UNAIDS. (2018). <https://www.unaids.org/en/regionscountries/countries/indonesia>
- Utarini, A. (2011). Mutu Pelayanan Kesehatan Di Indonesia: Sistem Regulasi Yang Responsif. Retrieved from [http://www.kebijakankesehatanindonesia.net/v13/images/Mutu\\_pelayanan\\_kesehatan\\_di\\_Indonesia-pidato\\_penguksuhan\\_Adi\\_Utarini\\_versi\\_pdf\\_final.pdf](http://www.kebijakankesehatanindonesia.net/v13/images/Mutu_pelayanan_kesehatan_di_Indonesia-pidato_penguksuhan_Adi_Utarini_versi_pdf_final.pdf)
- Utarini, A. (2000). Kuliah Metode Penelitian Kualitatif, UGM. Yogyakarta
- Vissers, J.M.H., Bertrand, J.W.M., and De Vries, G. (2001). A Framework for Productioncontrol in Health Care Organizations. *Prod Plan Control*, 12: 591–604.
- Wang, Q. Et al. (2015). Using Plan-Do-Check-Act Circulation to Improve the Management of Panic Value in the Hospital. *Chin Med J (Engl)*. 2015 Sep 20; 128(18): 2535–2538. [https://www.ncbi.nlm.nih.gov/pubmed/?term=Wang%20Q%5BAuthor%5D&cauthor=true&cauthor\\_uid=26365975](https://www.ncbi.nlm.nih.gov/pubmed/?term=Wang%20Q%5BAuthor%5D&cauthor=true&cauthor_uid=26365975)
- Weiner, B. J., Haynes-maslow, L., Kahwati, L. C., Linda, S., & Campbell, M. K. (2012). Implementing the MOVE ! Weight-Management Program in the Veterans Health Administration , 2007-2010 : A Qualitative Study, 9, 2007– 2010.
- WHO. (2004). Quality improvement in primary health care. The Journal of Ambulatory Care Management. Retrieved from <http://apps.who.int/iris/bitstream/10665/119694/1/dsa231.pdf>
- WHO. (2008). The World Health report 2008 - Primary healthcare: Now More Than Ever. Healthcare Policy. <http://doi.org/10.12927/hcpol.2013.22778>
- WHO. (2014). Implementation Research Toolkit. Geneva Switzerland: WHO.
- WHO. (2015). *Global Strategy for Women's, Children's and Adolescents' Health 2016-2030*. Retrieved from <https://www.who.int/life-course/partners/global-strategy/globalstrategyreport2016-2030-lowres.pdf>
- Wiyono, D. (2008). Manajemen Mutu Rumah Sakit dan Kepuasan Pasien. CV. Duta Prima, Airlangga, Surabaya

- Wu, Z. Et all. (1999). Knowledge of HIV/AIDS among health care workers in China. Pub Med
- Wolf, J. A., (2014). Defining Patient Experience. Patient Experience Journal, Volume 1, Issue 1  
- April 2014
- Yin, R. K. (2015). Studi Kasus, Desain dan Metode (Ed.1-Cet.1 ed.). Jakarta: Rajawali Pers.
- Zarifraftar, M., & Aryankhesal, A. (2016). Challenges of Implementation of Accreditation Standards for Health Care Systems and Organizations : A Systematic Review. Journal of Management Sciences, 2(3), 191–201. Retrieved from <http://www.jmsjournal.com/fulltext/paper-05042016124426.pdf>