

**THE EFFECT OF JOB INSECURITY ON  
ORGANIZATIONAL CITIZENSHIP BEHAVIOR  
AND JOB SATISFACTION AS THE MEDIATING VARIABLE**  
A Study of PT XYZ in Department OK

**Thesis**

As a partial fulfillment to obtain a Master Degree

Study Program in Master of Management



Submitted by  
**Dyah Ayu Citraningrum**  
16/407062/PEK/22297

to  
**FACULTY OF ECONOMICS AND BUSINESS  
UNIVERSITAS GADJAH MADA  
2019**