UNIVERSITAS
GADJAH MADA
ANALISA STRATEGI PENGENDALIAN RISIKO OPERASIONAL PROGRAM BRANCHLESS BANKING DI PT XXX
FAUZIA TANTRI, B.M Purwanto Dr.,M.B.A
Universitas Gadjah Mada, 2019 | Diunduh dari http://etd.repository.ugm.ac.id/

DAFTAR PUSTAKA

Aloqab A.A, Raweh B, Alobaidi F.(2018).Operational Risk Management in Financial Institution: An Overview. *Business and Economic Research* 8(2), 11-32.

Bank XXX. (2017).Laporan Keuangan Tahunan.

----------.(2018).Laporan Keuangan Tahunan.

Cooper, D.R., dan Schindler, P.S.(2000).Business Reseacth Methods. Seventh Edition.McGraw-Hill, New York.

Chapelle, Ariane.(2019).Operastioanl Risk Management: Best Practices in the Financial Services Industriy.John Wiley & Sons, Ltd, Cornwall.

Dzombo, K.G., Kilika, M.J., Maingi,J.(2017).The Effect of Branchless Banking Strategy on the Financial Performance of Commercial Banks in Kenya. *International Journal of Financial Research,* 8(4), 167-183.

Hess, C.(2011).The impact of financial crisis on operational risk in the financial services industry: Empirical evidence. *The Journal of Operational Risk,* 6(1), 23. https:doi.org/10.21314/JOP.2011.087.

Ikatan Bankir Indonesia.(2017).Manajemen Risiko 1: Mengidentifikasi Risiko Pasar, Operasional, dan Kredit Bank. PT Gramedia Pustaka Utama, Jakarta.

Lauer, Kate, Denise, Dias, and Michael Tarazi.(2011).Bank Agents Risk Management, Mitigation, and Supervision. Fokus Note 75. CGAP, Washington.

Lubis, NP.(2018).Perlindungan Hukum Bagi Nasabah Terhadap Agen BRILink Berdasarkan Peraturan Otoritas Jasa Keungan Nomor.19/POJK.03/2014 Tentang Layanan Keuangan Tanpa Kantor dalam Rangka Keuangan Inklusif di Wilayah Kota Pekanbaru. *Journal Online Mahasiswa UNRI Fakultas Hukum,* 5(1), 1-13.

Mas, Ignacio, dan Siedek, Hannah.(2008).Banking through Networks of Retail Agents. Focus Notes 47. The Consultative Group to Assist the Poor (CGAP), Washington D.C.

OJK.(2015).Buku Saku: Layanan Keuangan Tanpa Kantor Dalam Rangka Keuangan Inklusif (Laku Pandai). Departemen Penelitian dan Pengaturan Perbankan (DPNP), Jakarta.

-------(2018).Laporan Profil Industri Perbankan Triwulan III 2018.

UNIVERSITAS
GADJAH MADA
ANALISA STRATEGI PENGENDALIAN RISIKO OPERASIONAL PROGRAM BRANCHLESS BANKING DI PT XXX
FAUZIA TANTRI, B.M Purwanto Dr.,M.B.A
Universitas Gadjah Mada, 2019 | Diunduh dari http://etd.repository.ugm.ac.id/

Sarah, Hidayati. 2013. Journal of Islamic Economics and Finance Vol 3 No 2. IPB. Bogor.

Sekaran, Uma. (2000). Research Method for Business: A Skill Buiilding Approach, Third Edition, John Wiley and Sons, Inc, New York.

Susilo, Leo J dan Kaho, Victor Riwu. (2019). Manajemen Risiko: Panduan Untuk Risk Leaders dan Risk Practitioners ISO 31000:2018. PT Grasindo: Jakarta.

TEMPO.CO.(2018). OJK Ungkap Pembobolan Dana Nasabah BPR Multi Artha Mas Sejahtera. Tersedia di https://google.com/amp/s/bisnis.tempo.co/amp/1119144/ojk-ungkap-pembobolan-dana-nasabah-bank-bpr-multi-artha-sejahtera diakses pada 21 Maret 2019.

Thompson, Jr.,A.A., Peteraf, M.A., Gamble, J.E., dan Strickland III, A.J. (2016). Crafting and Executing Strategy-The quest for competitive advantage: Concepts and cases, 20th Edition McGraw-Hill, New York.

TRIBUNnew.com.(2019). Lawan Fintech, Perbankan Andalkan Laku Pandai. Tersedia di http://makassar.tribunews.com/2019/03/18/lawan-fintech-perbankan-andalkan-agen-laku-pandai di akses pada 10 April 2019.