

## DAFTAR PUSTAKA

- Anderson, S. (2012). Public, private, neither, both? Publicness theory and the analysis of healthcare organisations. *Social Science & Medicine*, 74(3): 313-322.
- Antunes, A. F., Jacobs, B., Groot, R. d., Thin, K., Hanvoravongchai, P., & Flessa, S. (2018). Equality in financial access to healthcare in Cambodia from 2004 to 2014. *Health Policy and Planning*, Vol 0(0): 1-14.
- Barry, B. (1967). *The public interest*. In *Political philosophy*, ed. A. Quinton. Oxford: Oxford University Press.
- Bode, I. (2019). Publicness in times of market accountability: Lessons from a changing hospital industry in Germany. *Public Policy and Administration*, Vol. 34(1): 3-21.
- Bourgon, J. (2007). Responsive, responsible and respected government: towards a New Public Administration theory. *International Review of Administrative Sciences*, Vol. 73(1): 7-26.
- Bozeman, B. (2002). Public-Value Failure: When Efficient Markets May Not Do. *Public Administration Review*, Vol. 62(2): 145-161.
- Bozeman, B. (2007). *Public Values and Public Interest*. Washington D.C: Georgetown University Press.
- Braybrooke, D. (1972). The public interest: The present and future of the concept. *Journal of Philosophy*, 69 (2): 197-99.
- Budiarto, W., & Sugiharto, M. (2013, January 01). *BIAYA KLAIM INA CBGS DAN BIAYA RIIL PENYAKIT KATASTROPIK RAWAT INAP PESERTA JAMKESMAS DI RUMAH SAKIT STUDI DI 10 RUMAH SAKIT MILIK KEMENTERIAN KESEHATAN JANUARI-MARET 2012*. Retrieved from Buletin Penelitian Sistem Kesehatan: <http://ejournal.litbang.depkes.go.id/index.php/hsr/article/view/3146>
- Cheng, S.-H., Chen, C.-C., & Tsai, S.-L. (2012). The impacts of DRG-based payments on health care provider behaviors under a universal coverage system: A population-based study. *Health Policy*, Vol. 107(2-3): 202-208.
- CNBC Indonesia. (2019, January 5). *Banyak RS Setop Layani BPJS Kesehatan, Berapa Jumlah Faskes?* Retrieved from CNBC NEWS:

<https://www.cnbcindonesia.com/news/20190105133006-4-49261/banyak-rs-setop-layani-bpjs-kesehatan-berapa-jumlah-faskes>

- Cochran, C. E. (1974). Political science and “the public interest. *The Journal of Politics*, 36 (2): 327–55.
- Creswell, J. W. (2013). *Qualitative Inquiry & Research Design: Choosing Among Five Approaches (Third Edition)*. Thousand Oaks, CA: SAGE.
- Denhardt, R. (1995). *Public Administration: An Action Orientation. 2nd Ed.* Belmont, CA: Wadsworth Publishing Company.
- Denzin, N. K. (2011). *The Sage Handbook of Qualitative Research (Fourth Edition)*. Thousand Oaks, CA: SAGE.
- Dumaris, H. (2016). Analisis Perbedaan Tarif Rumah Sakit dan Tarif INA-CBG’s Pelayanan Rawat Jalan di RSUD Budhi Asih Jakarta Tahun 2015. *Jurnal Administrasi Rumah Sakit*, Vol. 3(1): 20-28.
- Dwiyanto, A. (2018). *Ilmu Administrasi Publik di Indonesia*. Yogyakarta: Gajah Mada University Press.
- Gupta, H. (2007). Gupta, H. (2007). The Role of Insurance in Health Care Management in India. *International Journal of Health Care Quality Assurance*, Vol. 20(5).
- Hale, K. (2011). *How Information Matters: Network and Public Policy Innovation*. Washington D.C: Georgetown University Press.
- Haque, M. S. (2001). The Diminishing Publicness of Public Service under the Current Mode of Governance. *Public Administration Review*, Vol. 61(1): 65-82.
- Harrison, L. (2001). *Political Research: An Introduction*. New York: Routledge.
- Koppell, J. G. (2010). Administration without Borders. *Public Administration Review*, 70, s46-s55.
- Moulton, S. (2009). *Putting Together the Publicness Puzzle: A Framework for Realized Publicness*. Ohio: Ohio State University.
- Muslimah, Andayani, T. M., Pinzon, R., & Endarti, D. (2017). PERBANDINGAN BIAYA RIIL TERHADAP TARIF INA-CBG’s PENYAKIT STROKE ISKEMIK DI RS BETHESDA YOGYAKARTA. *Jurnal Manajemen dan Pelayanan Farmasi UGM*, Vol. 7(2): 105-115.
- Pesch, U. (2008). The Publicness of Public Administration. *Administration and Society*, Vol 40(2): 170-193.

- Pradani, E. A., Lelonowati, D., & Sujianto. (2017). Keterlambatan Pengumpulan Berkas Verifikasi Klaim BPJS di RS X. *Jurnal Medicoeticolegal dan Manajemen Rumah Sakit*, Vol. 6(2): 112-121.
- Rauner, M. S., & Schaffhauser-Linzati, M.-M. (2002). Impact of the new Austrian inpatient payment strategy on hospital behavior: A system-dynamics model. *Socio-Economic Planning Sciences*, Vol. 36(3): 161-182.
- Ridde, V., Kouanda, S., Yameogo, M., Kadio, K., & Bado, A. (2013). Why do Women Pay More Than They Should? A Mixed Methods Study of the Implementation Gap in Policy to Subsidize the Costs of Deliveries in Burkina Faso. *Evaluation and Program Planning*, Vol. 36(1): 145-152.
- Scott, W. R. (2004). Institutions and Organizations. In K. G. Smith, & M. A. Hitt, *Institutional Theory: Contributing to a Theoretical Research Program. In Great Minds in Management: The Process of Theory Development* (pp. 460-484). Oxford: Oxford University Press.
- Stanley-Clarke, N., Sanders, J., & Munford, R. (2014). The Role of Government Policy in Service Development in a New Zealand Statutory Mental Health Service: Implications for Policy Planning and Development. *Australian Psychiatry*, Vol. 22(6): 557-559.
- Sugiyono. (2015). *Metode Penelitian Kuantitatif kualitatif dan R&D*. Indonesia: Alfabeta.
- Suratman, D. R., & Widiyanto, I. (2016). PENGARUH DISKUALITAS PELAYANAN TERHADAP NEGATIVE WORD OF MOUTH (WOM) DENGAN KETIDAKPUASAN PASIEN SEBAGAI VARIABEL INTERVENING (Studi Pada Puskesmas Ngesrep Di Kota Semarang). *Jurnal Studi Manajemen & Organisasi*, Vol. 12: 44-56.
- Susan, L. C., & Kennedy, W. J. (1998). *Managing Public Dispute*. San Fransisco, California: Jossey-Bass.
- Van, W. P., & Schut, T. F. (2008). UNIVERSAL MANDATORY HEALTH INSURANCE IN THE NETHERLANDS: A MODEL FOR THE UNITED STATES? *Human Affairs*, Vol. 27(3): 71-81.
- Vihjalmsson, R. (2016). Public views on the role of government in funding and delivering health services. *Scandinavian Journal of Public Health*, Vol. 44(5): 446-454.

- Wang, W., Temsah, G., & Mallick, L. (2017). The Impact of Health Insurance on Maternal Health Care Utilization: Evidence from Ghana, Indonesia, and Rwanda. *Oxford Health Policy and Planning*, Vol 32 (366-375).
- Yavari, M., Azimi, L., Abadi, G. K., Baladast, M., Mahmoudi, S. S., & Vahidi, S. (2015). Hospital Income Loss due to Incomplete Clinical Documentation: A Survey of Service Items and Potential Causes in the Iranian Teaching Hospitals. *International Journal of Hospital Research*, Vol. 4(3): 137-141.
- Yin, R. (2009). *Case Study Research: Design and Method (Fourth Edition)*. Thousand Oaks, CA: SAGE.