

DAFTAR PUSTAKA

- Adelia, Y., Setyanto, N. W., & Made Tantrika, C. F. (2014). Pendekatan lean healthcare untuk meminimasi waste di rumah sakit islam unisma malang. *Jurnal Rekayasa dan Manajemen Sistem Industri*, 2(2), p292-301.
- Anonim. (2010). *Lean Healthcare Indonesia Layanan Kesehatan yang Cepat, Selamat, Hemat, dan Bermutu Tinggi: Muda/Waste/Pemborosan*. Retrieved Februari 10, 2019, from Lean Indonesia: <http://www.lean-indonesia.com/2010/01/muda-waste-pemborosan.html>
- Awaj, Y., Singh, A., & Amedie, W. (2013). Quality improvement using statistical process control tools in glass bottles manufacturing company. *International Journal for Quality Research*, 7(1): 107-126.
- Besterfield, D. H. (2003). *Total Quality Management: Third Edition*. New Jersey: Pearson Education.
- Chen, L. dan Meng, B. (2010). The application of value stream mapping based lean production system. *International Journal of Business and Management*, Vol 6-6.
- Cory, R.A. Hallam, dan Carolina, C. (2018). Lean healthcare: scale, scope and sustainability. *International Journal of Health Care Quality Assurance*, Vol. 31 Issue: 7, pp.684-696.
- Gaspersz, V. (2011). *Lean Six Sigma for Manufacturing and Service*. Jakarta: PT Gramedia Pustaka Utama.

- Gorener, A., & Toker, K. (2013). Quality improvement in manufacturing processes to defective products using pareto analysis and FMEA. *Beypkent University Journal of Social Sciences*, Vol.6 (2): 45-62.
- Graban, M. (2009). *Lean Hospitals: Improving Quality, Patient Safety, And Employee Satisfaction*. New York: Productivity Press.
- Heizer, Jay, Barry, R., dan Chuck, M. (2017). *Operation Management: Sustainability and Supply Chain Management, 12th edition*. Texas: Pearson Education.
- Hines, P. dan Taylor, D. (2000). *Going Lean, Lean Enterprise Research Center*. USA: Cardiff Business School.
- Hines, P., & Rich, N. (1997). The seven value stream mapping tools. *International Journal of Operation and Production Management*, Vol. 17 (1), pp. 46-64.
- Jain, K. (2017). Use of Failure Mode Effect Analysis (FMEA) to Improve Medication. *International Journal of Health Care Quality Assurance*, Vol. 30 Issue: 2, pp.175-186.
- Leslie, M., Hagood, C., Royer, A., Reece, C. P., & Maloney, S. (2006). Using Lean Methods to Improve OR Turnover Times. *Aorn Journal*, Vol 84, No 5.a.
- Misbah, A., Pratikno, & Widhiyanuriyawan, D. (2015). Upaya meminimalkan non value added activities produk mebel dengan penerapan metode lean manufacturing. *Jemis*, Vol.3 (1), pp: 47-54.

- Monden, Y. (2009). *Sistem Produksi Toyota: Suatu Ancangan Terpadu untuk Penerapan Just in Time, Diterjemahkan oleh: Dr Edi Nugroho*. Jakarta: PT Pustaka Binaman Pressindo.
- Ookalkar, A., Joshi, A. G., & Ookalkar, D. S. (2009). Quality improvement in haemodialysis process using FMEA. *International Journal of Quality & Reliability Management*, Vol. 26 Issue: 8, pp.817-830.
- Pohan, I. S. (2002). *Jaminan Mutu Layanan Kesehatan*. Jakarta: Penerbit Buku Kedokteran.
- Rohani, J. M. dan Zahree, S. M. (2015). Production Line Analysis via Value Stream Mapping: A Lean Manufacturing Process of Color Industry. *Procedia Manufacturing*, Vol. 2, pp. 6-10.
- Rother, M., dan Shook, J. (2003). *Learning to See: Value Stream Mapping to Create Value and Eliminate Muda*. Cambridge, Massachusetts, USA: The Lean Enterprise Institute.
- Sutari, O. (2015). Process Improvement using Lean Principles on the Manufacturing of Wind Turbine Components – a Case Study. *Materials Today: Proceedings 2*, pp. 3429-3437.