

DAFTAR PUSTAKA

- Arabian, Tina *et al.* 2013. *A Research on the Impact of Cost of Quality Models and Reporting System on Managing Cost of Quality*. UPM University.
- Ariani, Wahyu D. 2014. *EKMA4265 Modul 1*. Tangerang: Universitas Terbuka.
- Besterfield, D.H. 1979. *Quality Control*. Englewood Cliff-NJ: Prentice-Hall Inc.
- Crosby, Philip B. 1979. *Quality is Free*. New York: McGraw Hill.
- Ellianto, Mario.S.Dwi., *et al.* 2015. "Usulan Penerapan Six Sigma, FMEA, dan Fuzzy Untuk Meningkatkan Kualitas Produk: Botol Sabun Cair". *Journal of Engineering and Management in Industrial System*3, no. 1:28.
- Feigenbaum, A.V. 1983. *Total Quality Control (3rd Edition)*. New York: McGraw Hill.
- Gaspersz, V. 1998. *Statistical Process Control*. Jakarta: PT Gramedia Pustaka Umum.
- Gaspersz, V. 2002. *Total Quality Management*. Bogor: Vinchristo Publication.
- Gaspersz, V. 2005. *Total Quality Management*. Jakarta: PT Gramedia Pustaka Umum.
- Hansen, D.R, and M.M. Mowen. 2007. *Managerial Accounting*. Oklahoma: South-Western.
- Hansen, D.R, and M.M. Mowen. 2015. *Cornerstone of Cost Accounting*. Oklahoma: South-Western.
- Jaju, S.b., R.P. Mohanty dan R.R. Lakhe. 2009. *Towards Managing Quality Cost: A Case Study*. *Total Quality Management & Business Excellence*, 20(10): 1075-1094