



INTISARI

Penelitian ini bertujuan untuk menganalisis sistem perawatan aset oprasional medis RS. PANTI RAPIH Yogyakarta. Penelitian ini memakai dua alat nalaisis yaitu *importance performace analysis (IPA)* dan SWOT analisis, dan untuk mengukur keakuratan kuesioner menggunakan skala likert, serta uji validitas dan reabilitas.

Dari hasil analis sistem perawatan asset oprasional medis RS. PANTI RAPIH Yogyakarta dan analisa yang dilakukan dari hasil pengumpulan dan pengolahan data yang dilakukan melalui kuesioner dan wawancara dari pihak karyawan dan manajemen di RS.Panti Rapih, memperoleh kesimpulan sebagai berikut.

Importance Performanve analisis dalam hasil uji per vaiabel menunjukkan SOP sudah ada tetapi belum berjalan dengan baik di karenakan adanya beberapa faktor yang menghambat diantaranya: SDM yang masih kurang baik dalam kualitas dan kuantitas dikerenakan kemajuan Teknologi medis yang semakin maju dan kurangnya ada lembaga yang khusus mengembangkan ketrampilan bagi para perawat teknik alat medis. Kurangnya informasi dan komunikasi antara perawat dan bagian Teknik medis dalam perawatan dan peancatatan kerusakan alat medis, Penjadwalan dalam perawatan alat medis tidak berjalan sesuai dengan apa yang direncanakan, pengecekan hanya di lakuan oleh pengguna alat tidak oleh bagian perawatan teknik medis, pengecekan hanya ketika ada keluhan itu saja harus mengisi surat pemberitahuan/SP3 sebagai pelaporan alat yang rusak atau tidak dapat berfungsi, selain itu juga kurangnya informasi terhadap alat-alat yang sudah di perbaiki atau terkalibrasi atau pun alat yang baru datang sehingga menyebabkan adanya *miss comunication* antar perawat dan yang merawat alat-alat tersebut, adanya hambatan dalam perawatan alat medis karena kadang kala suku cadang yang langka di pasaran dan harus menunggu lama jika ada suku cadang tersebut disebabkan harus menunggu kiriman dari luar kota atau dari negara lain.

Analisis SWOT Berdasarkan analisis SWOT maka sistem perawatan asset oprasional medis RS. PANTI RAPIH Yogyakarta berada di Kuadran 1 yang Merupakan situasi yang sangat menguntungkan, organisasi memiliki peluang dan kekuatan sehingga dapat memanfaatkan peluang yang ada. Strategi yang harus diterapkan dalam kondisi ini adalah mendukung kebijakan pertumbuhan yang agresif (Startegi SO atau strategi kekuatan – peluang), dan memiliki kekuatan yang peluang yang besar untuk bersaing diantara pesaing Rumah sakit di Yogyakarta selain itu sehingga dapat dikatakan sistem perawatan aset oprasioanal bisa berjalan dengan baik.

Kata kunci : Rumah sakit, *Importance Performanve analisis*, Analisis SWOT

ABSTRACT

The objective of this research is to analyze maintenance system of operational asset medic in RS. Panti Rapih Yogyakarta analyze the medical care system asset Operations. Penelitian nalaisis uses two tools namely importance performace analysis (IPA) and SWOT analysis, and to measure the accuracy of the questionnaire using a Likert scale, as well as validity and reliability

From the results of asset maintenance systems analyst RS. Panti Rapih Yogyakarta and the analysis of the results of collecting and processing data through questionnaires and interviews of the employees and management at RS. Panti Rapih Yogyakarta obtain the following conclusion:

Importance Performanve analysis of test results per vaiabel showed SOP already exist but have not run well in because there are several factors that hamper including: human resources are lacking both in quality and quantity because advancement of medical technology and there is a lack of specialized institutions that develop skills for the nurses medical equipment engineering. Lack of information and communication between nurses and the medical techniques in the treatment and medical equipment damage, schaduleing in the treatment of medical devices do not walk according to what was planned, just checking by the end user is not by the medical engineering maintenance, checking only when there are complaints that alone should fill out a notification letter / SP3 as a reporting tool that get damaged or not functioning, but it is also a lack of information on tools that have been calibrated or any repair or new equipment arrived, causing a miss communication between nurses and the treating tools, The need for performance improvement, especially the relationship between management and employees as far less attention when employees have complaints, especially the use of medical devices or even an employee is not competent in their fields so often creating small conflicts between employees or between employees and management, barriers him in the care of medical equipment for which spare parts are sometimes scarce on the market and have to wait longer if there are such parts because they have to wait for shipments from out of town or from another country.

SWOT Analysis Based on SWOT analysis of the medical care system Asset Operations RS. Panti Rapih Yogyakarta was in Quadrant 1, which is a very profitable situation, the organization has the opportunity and strength so as to take advantage of existing opportunities. The strategy should be applied in this condition is to support the aggressive growth policies (Strategy SO or power strategies - opportunities), and have the power of a great opportunity to compete among rival hospitals in Yogyakarta, other than that so it can be said operational asset maintenance system can be run to be better.

Key note: Hospital , *Importance Performancece analysis*, Analisis SWOT