

## DAFTAR PUSTAKA

- Allen, N.J. & Meyer, J.P.,1990. *The measurement and antecedence of affective,continuance and normative commitment to organization*. Journal occupational psychology, 63, 1 – 18, The British Psychological society
- Anthony, R.N. & Govindarajan, V., 2007, *Management Control System*, Mc Graw Hill.
- Anthony, W.P., Kacmar, M.K. & Perrewe.P. L., 2006, *Human Resource Management*, Thomson Corporation.
- BNI, 2009. *Annual Report*, PT Bank Negara Indonesia (Persero) Tbk.
- Chughtai, A.A., 2008, *Impact of Job Involvement on In – Role Job Performance and Organixational Citizenship Behaviour*. *Journal of Behavioral & Applied Management*.
- Fleet, D. D. V., Griffin, R.W. & Moorhead, G., 1991, *Behavior in Organization*, Houghton Mifflin Company.
- Gibson, J.L., Donnelly, J. H., Ivancevich, J.M. & Konopaske, R., 2004, *Organizations Behaviour Structure Processes*. Mc Graw Hill.
- Greenberg, J. & Baron, R.A., 2003, *Behavior in Organizations*, Pearson Prent Hall.
- Griffin, R.W. & Moorhead, G. 1992. *Organizational Behaviour*. Third Edition. Houghton Mifflin Company.
- Istijanto, 2010, *Riset Sumber Daya Manusia*, PT Gramedia.
- Juwita, R., 1997. *Hubungan kepuasan kerja dengan kinerja perawat di Rumah Sakit Islam Jakarta Timur*, Tesis MM UI.
- Kanungo, R. 1982. *Measure of job & work involvement*, Journal of applied Psychology.

- Katrinli, A., Atabay, G., Gunay, G. & Gunsu, B., 2004. *Leader member exchange, organizational identification and the mediating role of job involvement for nurses*, Journal compilation JAN Original Research, Blackwell Publishing Ltd.
- Kreitner, R. & Kinicki, A., 2008, *Organizational Behavior*. McGraw-Hill Companies.
- Kuncoro, M., 2009, *Metode Riset untuk Bisnis & Ekonomi*, Penerbit Erlangga.
- Laurensia, R., 2006, *Pengaruh Gaya Kepemimpinan Transformasional terhadap Kepuasan Kerja dan Komitmen organisasional*, Tesis MM UI.
- Leung, M., Chen, D. & Yu, J., 2008, *Demystifying Moderate Variables of The Interrelationship among Affective Commitment, Job Performance and Job Satisfaction of Construction Professional*, *Journal of Construction Engineering & Management*, ASCE.
- Luthans, F., 1992, *Organizational Behaviour*, Sixth Edition. Mc Graw Hill, New York.
- Pedhazur, E.J. dan Schmelkin, L.P. 1991. *Measurement, design, analysis : An Integrated Approach*, Hillsdale, New Jersey.
- Pierro, A., Kruglansk, A.W. & E. Higgins, E.T., 2006. *Progress Takes Work: Effect of The Locomotion Dimension on Job Involvement, Effort Investment and Task Performance in Organization*, *Journal of Applied Social Psychology*.
- Riduwan. 2000. *Metode dan Teknik Menyusun Tesis*, Alfabeta, Bandung.
- Robbins, S.P. & Judge, T.A., 2009, *Organizational Behavior*, Pearson Prentice Hall.
- Robbins, SP., 2001, *Organizational Behaviour*, PrenticeHall, New Jersey.
- Sainul, 2002, *Tipe – tipe Komitmen & Pengaruhnya terhadap Kinerja Aparatur Eselon III & IV pada Sekretaris Daerah Kabupaten Kendari*, Tesis MMUGM.
- Sekaran, U., 2006, *Research Methods for Busines*, Penerbit Salemba Empat.
- Siagian, E. G., 2002, *Pengaruh Motivasi dan Komitmen organisasional terhadap Kinerja Pegawai Sekretariat Daerah Kabupaten Dairi*, Tesis MMUGM.



UNIVERSITAS  
GADJAH MADA

**Pengaruh kepuasan kerja, komitmen afektif dan keterlibatan kerja terhadap kinerja di BNI Card Center**

WIJAYANTI, Yuni Dwi, Neila Ramdhani, Dr., M.Si., M.Ed

Universitas Gadjah Mada, 2010 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Wood,J., Wallace,J., Zeffone,R.M., Kennedy, D.J., Schemerhorn, J.R., Hunt,J.G., & Osborn,R.N., 1994, *Organizational Behavior, An Asia – Pacific Persepektif*, John Wiley & Sons.

[www.bni.co.id](http://www.bni.co.id), tanggal 25 September 2010.