

TABLE OF CONTENTS

TABLE OF CONTENTS	iv
ABSTRACT	1
ABSTRAK	2
INTRODUCTION	3
LITERATURE REVIEW	6
Types of Health Service	6
a. Primary Health Care	6
b. Secondary Health Services	6
c. Tertiary Health Services	7
The Application of Referral System	7
The Importance of Policy Implementation	8
Policy Implementation Model	9
Hypotheses	12
RESEARCH METHODS	13
FINDINGS	15
Overview of the Implementation of Referral System and the Influencing Factors	16
The Relation between Communications, Resources, Disposition, Bureaucratic Structure and the Referral System at Healthcare Center X, Agam Regency	17
The Result of Multivariate Analysis with Logistic Regression Test	18
DISCUSSION	20
The Relationship between Communication and the Implementation of Referral System at Healthcare Center X in Agam Regency	20
The Relationship between Resources and the Implementation of Referral System at Healthcare Center X in Agam Regency	21
The Relationship between Disposition and the Implementation of Referral System at Healthcare Center X in Agam Regency	23
The Relationship between Bureaucratic Structure and the Implementation of Referral System at Puskesmas X in Agam Regency	24
CONCLUSION	26
REFERENCES	27