

LIST OF CONTENTS

	Page
Title Page	i
Approval Page	ii
Statement	iii
Acknowledgement	iv
List of Contents	v
List of Tables	viii
Appendices	ix
Summary	x
Abstract	xi
 CHAPTER I INTRODUCTION	 1
A. Background Problems	1
B. Problem Formulation	5
C. Research Objectives	6
D. Research Benefit	6
E. Research Originality	7
 CHAPTER II LITERATURE REVIEW	 9
A. Definitions of Sanitation	9
1. Sanitation	9
2. Definition of Hygiene	10
3. Sanitation and Hygiene Requirements	11
B. Definitions of Behavior and Food Handler	14
1. Behavior	14
2. Food Handler	15
C. Quality of Service of Restaurant	17
1. Definition of Restaurant	17
2. The Dimension of Service Quality	18

3. Definition of Food	18
D. Theoretical Framework	11
E. Conceptual Framework	24
F. Hypothesis and Statements of the Research	24

CHAPTER III RESEARCH METHODOLOGY **26**

A. Research Design	26
B. Research Location and Subjects	26
C. Population	26
D. Size of Samples	27
E. Determining Sample Size	27
F. Identification of Research Variables	28
G. Operational Definitions of Variables	28
H. Research Instrument	29
I. Data Analysis	30
J. Research Ethics	32
K. The Research Difficulties and Limitation	32

CHAPTER IV RESULT AND DISCUSSIONS **34**

A. The Research Results/ Data	34
1. Description of Research Location	34
2. Research Subject	34
3. Univariate Analysis	35
4. Bivariate Analysis	38
5. Multivariate Analysis	42
B. Discussion	43
1. Univariate Analysis	45
2. Bivariate Analysis	48
3. Multivariate Analysis	55



CHAPTER V CONCLUSION AND SUGGESTION	58
A. CONCLUSION	58
B. SUGGESTION	58
BIBLIOGRAPHY	59
ATTACHMENT	64
a. Check list of environmental health sanitation	64
b. Check List of Behaviors of Food Handlers	65
c. Check List of Restaurant Quality	66
d. List of Recapitulation of Result of Research in the Restaurant Problem of Environment of Health	68
e. List of Recapitulation of Result of Research in the Restaurant Problem of Behaviors of Food Handlers	70
f. List of Recapitulation of Result of Research in the Restaurant Problem of Quality of Restaurant	72
g. The Map of Dili	74