

	<b>Page</b>
<b>Title Page</b> .....	<b>i</b>
<b>Approval Page</b> .....	<b>ii</b>
<b>Statement</b> .....	<b>iii</b>
<b>Acknowledgement</b> .....	<b>iv</b>
<b>List of Contents</b> .....	<b>v</b>
<b>List of Tables</b> .....	<b>viii</b>
<b>Appendices</b> .....	<b>ix</b>
<b>Summary</b> .....	<b>x</b>
<b>Abstract</b> .....	<b>xi</b>
<b>CHAPTER I INTRODUCTION</b> .....	<b>1</b>
A. Background Problems .....	1
B. Problem Formulation .....	5
C. Research Objectives .....	6
D. Research Benefit .....	6
E. Research Originality .....	7
<b>CHAPTER II LITERATURE REVIEW</b> .....	<b>9</b>
A. Definitions of Sanitation .....	9
1. Sanitation .....	9
2. Definition of Hygiene .....	10
3. Sanitation and Hygiene Requirements .....	11
B. Definitions of Behavior and Food Handler .....	14
1. Behavior .....	14
2. Food Handler .....	15
C. Quality of Service of Restaurant .....	17
1. Definition of Restaurant .....	17
2. The Dimension of Service Quality .....	18

3. Definition of Food	18
D. Theoretical Framework	11
E. Conceptual Framework	24
F. Hypothesis and Statements of the Research	24

**CHAPTER III RESEARCH METHODOLOGY** ..... 26

A. Research Design	26
B. Research Location and Subjects	26
C. Population	26
D. Size of Samples	27
E. Determining Sample Size	27
F. Identification of Research Variables	28
G. Operational Definitions of Variables	28
H. Research Instrument	29
I. Data Analysis	30
J. Research Ethics	32
K. The Research Difficulties and Limitation	32

**CHAPTER IV RESULT AND DISCUSSIONS** ..... 34

A. The Research Results/ Data	34
1. Description of Research Location	34
2. Research Subject	34
3. Univariate Analysis	35
4. Bivariate Analysis	38
5. Multivariate Analysis	42
B. Discussion	43
1. Univariate Analysis	45
2. Bivariate Analysis	48
3. Multivariate Analysis	55



<b>CHAPTER V CONCLUSION AND SUGGESTION</b>	<b>58</b>
A. CONCLUSION	58
B. SUGGESTION	58
<b>BIBLIOGRAPHY</b>	<b>59</b>
<b>ATTACHMENT</b>	<b>64</b>
a. Check list of environmental health sanitation	64
b. Check List of Behaviors of Food Handlers	65
c. Check List of Restaurant Quality	66
d. List of Recapitulation of Result of Research in the Restaurant Problem of Environment of Health	68
e. List of Recapitulation of Result of Research in the Restaurant Problem of Behaviors of Food Handlers	70
f. List of Recapitulation of Result of Research in the Restaurant Problem of Quality of Restaurant	72
g. The Map of Dili	74