

ABSTRACT

The utilization of communication information technology in governmental administration has created a new term, i.e. e-Government. It is stated that E-Government is capable to realize efficiency and effectiveness in government organizations to perform tasks and functions. BKD as one of SKPD in Dumai Municipality has adopted Personnel Management Information System (SIMPEG) as one of e-Government efforts.

SIMPEG has been established as a facility to carry out computerized personnel administration to create directed and efficient personnel data management. At least there are two objectives of SIMPEG development. First is to create personnel information, and second is to establish personnel database of Dumai Municipality.

This research aimed to identify the effectiveness of SIMPEG implementation and development in the BKD of Dumai Municipality, and factors affecting the implementation and development. This was a descriptive research using interviews, documentations, and observations as collection technique.

The effectiveness of SIMPEG was able to be identified from to what extent SIMPEG could meet the objectives of implementation and development. The results indicated that SIMPEG which the BKD of Dumai Municipality had established, had not been considered as effective yet. This was identified from the unavailability of personnel administration information in general. Factors affecting SIMPEG BKD of Dumai Municipality involve human (leadership and executing human resources) and technological factors (hardware and software).

Key Words : Effectiveness, SIMPEG