

DAFTAR PUSTAKA

- Abraham, S.E., Karns, L.A., Shaw, K., Mena, M.A. (2001), "Managerial competencies and the managerial performance appraisal process," *Journal of Management Development*, Vol 20 No 10, 2001, pp. 842-852
- Boice, D.F., Kleiner, B.H. (1997), "Designing effective performance appraisal systems," *Work Study*, Volume 46 · Number 6 · 1997 · pp. 197-201
- Boslaugh, S., Watters, P.A. (2008), *Statistics in a Nutshell*, Sebastopol, CA : O'Reilly Media Inc.
- Gratton, Robert (2004), "Teacher appraisal: a lesson on confusion over purpose," *International Journal of Educational Management*, Volume 18 · Number 5 · 2004 · pp. 292-296
- Grote, D. (2002), *The Performance Appraisal, Question & Answer Book, A Survival Guide for Managers*, 1st edition, New York : AMACOM / American Management Association
- Kelly, K.O., Angela Ang, S.Y., Chong, W.L., Hu, W.S. (2007), "Teacher appraisal and its outcomes in Singapore primary schools," *Journal of Educational Administration*, Vol. 46 No. 1, 2008, pp. 39-54
- Kreitner, R ; Kinicki, A (2008), *Organizational Behavior*, 8th edition, New York : McGraw-Hill Companies
- Lembaga Pengembangan Insani. (2007), "Penilaian Karya Pegawai Lembaga Pengembangan Insani Dompot Dhuafa", LPI DD
- Lind, D.A., Marchal, W.G., Wathen, S.A. (2008), *Statistical Techniques in Business & Economics with Global Data Sets*, 13th edition, New York : McGraw-Hill Companies
- MH, Setia Budi (2005), "Persepsi Anggota tentang Peran Pemimpin Kelompok Pada Masyarakat Miskin Kota di Kecamatan Bogor Timur, Kota Bogor," Thesis Studi Ilmu Penyuluhan Pembangunan, Sekolah Pasca Sarjana, Institut Pertanian Bogor
- Millward, L. (2005), *Understanding Occupational and Organizational Psychology*, 1st edition, London : Sage Publications Limited
- Odhiambo, George O (2005), "Teacher appraisal : the experiences of Kenyan secondary school teachers," *Journal of Educational Administration* Vol. 43 No. 4, 2005, pp. 402-416
- Robbins, Stephen P (2003), *Organizational Behavior*, 10 th edition, Upper Sadle River, NJ : Pearson Education International
- Subijanto (2006), "Sosok Guru Profesional Pasca Undang-Undang Guru dan Dosen," *Jurnal Pendidikan dan Kebudayaan*, No. 061 Tahun ke 12, hal 485-499
- Supriyo (2008), "Hubungan antara Motivasi Berprestasi dan Sikap Guru terhadap Manajemen peningkatan Mutu Pendidikan dengan Kinerja Guru," Penelitian dalam www.guruvalah.com



UNIVERSITAS
GADJAH MADA

Analisis pemasaran terhadap fenomena keberhasilan J.CO Donuts

ROSIDA, Sandra Dewi, Ike Janita Dewi, Dr.,M.B.A

Universitas Gadjah Mada, 2010 | Diunduh dari <http://etd.repository.ugm.ac.id/>

- Uyanto, S.S. (2006), *Pedoman Analisis Data dengan SPSS*, edisi ke 2, Yogyakarta : Graha Ilmu
- Wiese, D.S., Buckley, M.R. (1998), "The evolution of the performance appraisal process," *Journal of Management History*, Vol. 4 No. 3, 1998, pp. 233-249
- Wilson, J.P., Western, S. (2000), "Performance appraisal : an obstacle to training and development?," *Career Development International*, 6 / 2 (2000) p. 93-99