

Abstract

PT. Smart Tbk is a big company which run in agribusiness of palm in Indonesia. This company have wide business integration. Each process in this company start from planting, processing palm to become CPO, until CPO processing to become final product which interdependent each other, it's mean that punctuality from final product from each activities have strategic value for company. Therefore, interdependent business process in operational level obtain full attention from PT. Smart Tbk management by forming an organization which called PMO (Project Management Office) and assigned to controlling projects which run in work unit of PT. Smart Tbk.

Analyze which conducted is analyzing comparison between completion development project of PKS before and after PMO functioned by company. Beside that, analyzing completion of major deliverable from a development project of PKS, hence known, any activities with biggest risk which delay an project completion.

Contribution of PMO organization in controlling project, simplifying company in conducting integration in business, hence able to reduce delay of development project PKS. Suggestion from that recommendation is to maximize strategies in operational level which require full commitment and support from top management to implementation and authority of PMO in controlling project.

Keywords : Business Integration Strategy, PMO, Project Management.