

ABSTRACT

Global business competition demands industrial businesses to fulfill and be international standard in order to control markets. Competition and demand of international standard cause Occupational Health and Safety (OHS) as an important global issue, therefore an OHS system management is needed to prevent accidents happening in a workplace. Implementation of OHS system management is a main solution for almost all manufacturing industries. The best effective standard in the world for OHS system is OHSAS 18001. This standard was launched for the first time in 1999 and had been renewed in 2007. Many big manufacturing firms worldwide has been implementing this system as well as PT. Phapros Tbk.

The objective from this research is to acknowledge staff behavior of PT. Phapros Tbk's Occupational Health and Safety implementation in a workplace in order to achieve OHSAS 18001 certification. In this research, the author used an Importance-Performance Analysis, introduced by James & Martilla in 1977, to identify OHS. This research is categorized as a descriptive research, based on problem characteristic and data analyze. Primary data was collected by conducting interview and sending out questionnaires to respective staff, secondary data was collected from relevance information to this research. Researched variants are some elements in company's OHS with management approval.

Survey results showed strength indicators should be maintained and results showed weakness indicators should be reviewed by the management. Mean of Importance 3,48 and Mean of Performance 2,97 showed that PT. Phapros Tbk has been implementing OHS system very well. By processing ISO 9001 and ISO 14001, PT. Phapros Tbk would easily get OHSAS 18001 certification due to its compatibility character.

Key word: OHS system management, OHSAS 18001, Importance-performance Analysis