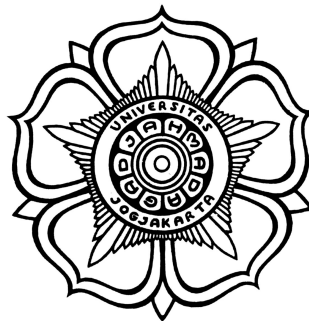


EVALUATION TO IMPROVE ONLINE PUBLIC SERVICE DELIVERY
(A CASE STUDY OF PUBLIC SERVICE UNIT, MINISTRY OF INDUSTRY,
REPUBLIC OF INDONESIA)

Thesis

As one of the requirements to earn Master's Degree
in Graduate Program of Public Administration



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