

DAFTAR PUSTAKA

- Badan Nasional Penanggulangan Bencana. 2011. *Indeks Rawan Bencana Indonesia*. Jakarta.
- Badan Nasional Penanggulangan Bencana. 2013. *Indeks Risiko Bencana Indonesia*. Jakarta.
- Badan Nasional Penanggulangan Bencana. 2015. *Daftar Identifikasi Masalah (DIM) Rapat Koordinasi Nasional BNPB & BPBD 2015*. Jakarta
- Badan Nasional Penanggulangan Bencana. GEMA BNPB Desember 2014 Vol. 5 No. 3. Jakarta.
- Badan Nasional Penanggulangan Bencana. GEMA BNPB September 2013 Vol. 4 No. 2. Jakarta.
- Badan Nasional Penanggulangan Bencana. GEMA BNPB September 2014 Vol. 5 No. 2. Jakarta.
- Barata, Atep Adya. 2004. *Dasar-dasar Pelayanan Prima: Persiapan Membangun Budaya Pelayanan Prima untuk Meningkatkan Kepuasan dan Loyalitas Pelanggan*. Jakarta: Elex Media Komputindo.
- Eade, D. 1997. *Capacity Building*. Oxford: Oxfam.
- Farazmand, Ali. 2009. "Building Administrative Capacity for the Age of Rapid Globalization: A Modest Prescription for the Twenty-First Century". *Public Administration Review November-December 2009*.
- Franks, Tom. 1999. "Capacity building and institutional development: reflections on water". *Public Administration and Development*. 19 (1) hal. 51-61.
- Gerrity E.T., Steinglass P. 1994. Relocating Stress Following Natural Disasters. *Individual and Community Responses to Trauma and Disaster: The Structure of Human Chaos*, pp.220-247

- Grindle, Merilee S. 1997. *Getting Good Government: Capacity Building in the Public Sectors of Developing Countries*. United States: Harvard University Press.
- Indian Institute of Disaster Management. 2007. *Encyclopedia of Disaster Management*. New Delhi: Jnanada Prakashan.
- Jousset, P., Pallister, J., dan Surono. 2013. The 2010 Eruption of Merapi Volcano. *Journal of Volcanology and Geothermal Research*, 261, 1-6
- Kusumasari, Bevaola. 2014. *Manajemen Bencana dan Kapabilitas Pemerintah Lokal*. Yogyakarta: Gava Media.
- Lusthaus, C., dkk. 2002. *Organizational Assessment: A Framework for Improving Performance*. Washington DC: International Development Research Centre and Inter-American Development Bank.
- Lusthaus, C., G. Anderson, dan E. Murphy. 1995. *Institutional Assessment: A Framework for Strengthening Organizational Capacity for IDRC's Research Partners*. Ottawa: International Development Research Centre.
- Lusthaus, C., M.H. Adrien, dan M. Perstinger. 1999a. *Capacity Development: Definitions, Issues, and Implications for Planning, Monitoring, and Evaluation*. Montreal: Universalia.
- Lusthaus, C., M.H. Adrien, dan M. Perstinger. 1999b. *Enhancing Organizational Performance*. Ottawa: International Development Research Centre.
- McLaughlin, Curtis P. 1986. *The Management of Nonprofit Organizations*. Canada: John Wiley & Sons, Inc.
- Morgan, Peter. 1998. *Capacity and Capacity Development: Some Strategies*. Canada. Canadian International Development Agencies (CIDA).
- Moynihan, D.P. 2008. Learning Under Uncertainty: Networks in Crisis Management. *Public Administration Review*, March/April, pp.350-365.
- Muhammad, Fadel. 2007. "Signifikansi Peran Manajemen Kewirausahaan terhadap Kinerja Pemerintah Daerah". Disertasi pada Universitas Gadjah Mada.



OECD. 1994. *Non-Financial Enterprises Financial Statistics 1993*. Paris: OECD Publications.

Pfeffer, Jeffrey. 1995. *Competitive Advantage Through People: Unleashing the Power of the Work Force*. Harvard Bussiness Press.

Prastowo, Andi. 2001. *Metode Penelitian Kualitatif: Dalam Perspektif Rancangan Penelitian*. Yogyakarta: Ar-Ruzz Media.

Quarantelli, E. L. 1987 *Criteria Which Could be Used in Assessing Disaster Preparedness Planning and Management*. Newark: Disaster Research Center, University of Delaware.

Quarantelli, E. L. 1997. Ten Criteria for Evaluating the Management of Community Disasters. *Disasters*, 21 (I), pp.39-56.

Ratminto dan Atik Septi Winarsih. 2005. *Manajemen Pelayanan: Pengembangan Model Konseptual, Penerapan Citizen's Charter dan Standar Pelayanan Minimal*. Yogyakarta: Pustaka Pelajar.

Rondinelli, Dennis A. 1990. *Proyek Pembangunan sebagai Manajemen Terpadu: Pendekatan Adaptif terhadap Administrasi Pembangunan*. Jakarta: Bumi Aksara.

Sadikin, Didik., Erwan Agus Purwanto, dan Ratminto. 2006. "Adaptasi Organisasi Badan Pengawasan Keuangan dan Pembangunan (BPKP) di Era Otonomi Daerah". *Jurnal Sosiosains*, 19 (4). Yogyakarta: Universitas Gadjah Mada.

Savitri, N.G. 2005. *Panduan Manajemen Kerelawanan*. Jakarta: Piramedia.

Shaluf, I. M. 2007. Disaster Types. *Disaster Prevention and Management*, 16 (5), 704-717.

Shaluf, I. M. 2008. Technological Disaster Stages and Management. *Disaster Prevention and Management*, 17 (1), pp.114-126

Tjiptono, Fandy. 2003. *Prinsip-prinsip Total Quality Service*. Yogyakarta: Penerbit Andi.



- United Nations Development Program. 1998. *Capacity Assessment and Development in Systems and Strategic Management Context*. New York: UNDP.
- United Nations Development Program. 2000. *Capacity for Sustainable Development. Policy Journal Vol 1*. New York: UNDP.
- Uphoff, N. 1994. *Puzzles of Productivity in Public Organizations*. Oakland: Institute of Contemporary Studies Press.
- Van Horne, James dan John M. W. Jr. 1997. *Prinsip-prinsip Manajemen Keuangan*. Jakarta: Salemba Empat.
- VanSant, Jerry. 2003. *Challenges of Local NGO Sustainability*. Duke Center for International Development.
- Wignaraja, Kanni. 2009. *Capacity Development: A UNDP Primer*. New York: United Nations Development Programme Bureau for Development Policy.
- Wirawan. 2009. *Evaluasi Kinerja Sumber Daya Manusia: Teori, Aplikasi, dan Penelitian*. Jakarta: Salemba Empat.