

DAFTAR PUSTAKA

BUKU, JURNAL dan PENELITIAN

- Ahmad Fitriansyah, Hary Budiarto, J. S. (2013). Metode Pemeringkatan E-Government Indonesia (PeGI) Untuk Audit Tata Kelola Teknologi. *Seminar Nasional Sistem Informasi Indonesia*, 2–4.
- Aisyah, M. N., Nugroho, M. A., & Sagoro, E. M. (2014). Pengaruh Technology Readiness terhadap Penerimaan Teknologi Komputer pada UMKM di Yogyakarta. *Jurnal Economia*, 10(2), 105–119.
- Akbar, O. (2017). DKI Raih Penghargaan dalam Ajang WeGO General Assembly di Rusia.
- Akman, I., Yazici, A., Mishra, A., & Arifoglu, A. (2005). E-Government: a global view and an empirical evaluation of some attributes of citizens. *Government Information Quarterly*, 22(2), 239–257.
- Alawadhi, S., Aldama-Nalda, A., Chourabi, H., Gil-Garcia, J. ., Leung, S., Mellouli, S., & Walker, S. (2012). Building understanding of smart city initiatives. *International Conference on Electronic Government*, 40–53.
- Albino, V., Berardi, U., & Dangelico, R. . (2015). Smart Cities: Definitions, dimensions, performance, and initiatives. *Journal of Urban Technology*, 22(1), 3–21.
- Alghamdi, I. A., Goodwin, R., & Rampersad, G. (2011). E-Government Readiness Assessment for Government Organizations in Developing Countries, 4(3), 3–17. <https://doi.org/10.5539/cis.v4n3p3>
- Allwinkle, Cruickshank, S. &, & Peter. (2011). Creating Smarter Cities: An Overview. *Journal of Urban Technology*, 8(2), 1–16.
- Alshehri, M., & Drew, S. (2010). E-Government Fundamentals. In *Proceeding of the IADIS International Conference ICT, Society and Human Beings* (pp. 35–42). Freiburg, Germany: IADIS Press.
- Alshehri, M., Drew, S., & Alghamdi, R. (2012). E-Government Services : Applying The Utaut Model, 69–76.
- Andika, I. W. A., & Rastini, N. M. (2012). Pengaruh Variabel Demografi dan Technology Readiness Terhadap Perilaku Belanja Online di Kota Denpasar, 1160–1174.



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX

SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY

DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Asgarkhani, M. (2007). The Reality of Social Inclusion Through Digital Government. *Journal of Technology in Human Services*, 25(1–2), 127–146.

Aström, J., Karlsson, M., Linde, J., & Pirannejad, A. (2012). Understanding the rise of e-participation in non-democracies: Domestic and international factors. *Government Information Quarterly*, 29, 142–150.

Awoleye, M., Oluwaranti, A., Siyanbola, W., & Adagunodo, R. (n.d.). Assessment of E-Governance Resource Use in South-Western Nigeria. In *Proceedings of the 2nd International Conference on Theory and Practice of Electronic Governance* (pp. 154–159). New York: ACM Press.

Azab, Nahed, A., Sherif, K., & Georgios, D. (2009). A Suggested Framework for Assessing Electronic Government Readiness in Egypt. *Jurnal E-Government*, 7(1).

Azab, Nahed, A., Sherif, K., & Georgios, D. (2009). A Suggested Framework for Assessing Electronic Government Readiness in Egypt. *Jurnal E-Government*, 7(1).

Badri, M., & Alshare, K. (2008). A Path Analytical Model and Measurement of The Business Value of E-Government: An International Perpective. *International Journal of Information Management*, 14(1), 105–127.

Bakry, S. . (2004). Development of e-Government: A Stop View. *International Journal of Network Management*, 14, 339–350.

Bătăgan, L. (2011). Smart cities and sustainability models. *Informatica Economică*, 15(3), 80–87.

Castelnovo, W., Misuraca, G., & Savoldelli, A. (2015). Smart cities governance the need for a holistic approach to assessing urban participatory policy making. *Social Science Computer Review*, 34(6), 724–739.

Chang, A., & Kannan, P. (2006). Employee Technology Readiness and Adoption of Wireless Technology and Services. *The 39th Annual Hawaii International Conference on System Sciences, System Sciences, Hawai*, 2–3.

Chanyagorn, O., & Bundid, K. (2011). ICT Readiness Assesment Model for Public and Pricate Organizations in Developing Country. *International Journal of Information and Education Technology*, 1(2).

Chatfield, A. ., Reddick, C. ., & Brajawidagda, U. (2015). Government surveillance disclosures, bilateral trust and Indonesia–Australia cross-border security cooperation: Social network analysis of Twitter data. *Government Information Quarterly*, 32(2), 118–128.



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX

SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY

DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

- Cheng, Y., Yu, T., Huang, C., Chien, Y., & Chin-Cheh, Y. (2011). The Comparison of Three Major Occupations for User Acceptance of Information Technology: Applying the UTAUT Model. *iBusiness*, 3, 147–158.
- Chiu, Y, F.-T. ., S, -C, & Tseng, -C C. (2010). Exploring The Antecedents of Use Intention in The Context of Retail Service Innovations. *International Journal of Retail & Distribution Management*, 38(6), 443–459.
- Chung, H., Lee, G., & Kuo, R. (2016). Determinants of Public Servants ' Intention to Adopt E-Government Learning. *Review of Public Personnel Administration*, 36(4), 396–411. <https://doi.org/10.1177/0734371X15590482>
- Cocchiglia, M., & Vernaschi, S. (2006). E-Government for Development: Rhetoric and Reality. *Journal of E-Government*, 2(2), 3–18.
- Cohen, B. (2013). What exactly a smart city?
- Colesca, S., & Dobrica, L. (2008). Adoption and Use of E-Government Services: The Case of Romania. *Journal of Applied Research and Technology*, 6(3), 204–217.
- Compeau, D. ., & Higgins, C. . (1995). Application of Social Cognitive Theory to Training for Computer Skill. *Information Systems Research*, 6(2), 118–143.
- Compeau, D. ., & Higgins, C. . (1995). Computer Self-Efficacy: Development of a Measure and Initial Test. *MIS Quarterly*, 19(2), 189–211.
- Consulting, D., & Deloitte&Touche. (2000). *At The Dawn of E-Government: The Citizen as Customer*.
- Craswell, J. W. (2009). *Research Design; Qualitative, Quantitative, and Mixed Methods Approaches*. Los Angeles: Sage.
- Dameri, R. . (2013). Searching for smart city definition: a comprehensive proposal. *International Journal of Computers & Technology*, 11(2), 2544–2551.
- Dasgupta, S. (2007). User Acceptance of Case Tools in System Analysis and Design: Empirical Study. *Jurnal Od Informatics Education Research*, 9(1), 51–78.
- Davis, F. . (1989). Perceived Usefulness, Perceived Ease of Use and Acceptance of Information System Technology. *MIS Quarterly*, 13(3), 319–339.
- Davis, F. ., Bagozzi, R. ., & Warshaw, P. . (1992). Extrinsic and Intrinsic Motivation to Use Computers in the Workplace. *Journal of Applied Social Psychology*, 22(14), 1111–1132.
- Díaz-Díaz, R., & D, P.-G. (2016). Implementation of social media concepts for e-government:



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX

SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY

DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Case study of a social media tool for value co-creation and citizen participation. *Journal of Organizational and End User Computing (JOEUC)*, 28(3), 104–121.

Dolton, P., & Pelkonen, P. (2008). The Wage Effects of Computer Use: Evidence from WERS 2004. *British Journal of Industrial Relations*, 46(4), 587–630.

Dukic, G. (2016). Public administration employees ' readiness and acceptance of e-government : findings from a Croatian survey.

<https://doi.org/10.1177/026666916671773>

Duwi Priyatno. (2012). *Cara Kilat Belajar Analisis Data SPSS 20*. Yogyakarta: ANDI.

Ebrahim, Z., & Irani, Z. (2005). E-Government Adoption: Architecture and Barriers. *Business Process Management Journal*, 11, 589–611.

Edmunds, R., Thorpe, M., & Conole, G. (2010). Student Attitudes Towards and Use of ICT in Course Study, Work and Social Activity. *British Journal of EduCational Technology*, 43(1), 71–84.

Eger, J. . (2009). Smart growth, smart cities, and the crisis at the pump a worldwide phenomenon. *I-Ways*, 32(1), 47–53.

Federici, T., Braccini, A. ., & Saebo, O. (2015). Gentlemen, all aboard!" ICT and party politics: Reflections from a mass-eParticipation experience. *Government Information Quarterly*, 32(3), 287–298.

F.Hair, J., Black, W. C., Babin, B. J., & Anderson, R. E. (1995). *Multivaroate Data Analysis. A Global Perspective*.

Fishbein, M., & Ajzen, I. (1975). *Belief, Attitude, Intention and Behavior: An Introduction to Theory and Research*. Addison-Wesley, Reading. MA.

Florida, R. (2008). *Who's your city? How the creative economy is making where you live the most important decision of your life*. New York: Basic Books.

Gaffar, K., Singh, L., & Thomas, T. D. (2013). *The Utility of the UTAUT Model in Explaining Mobile Learning Adoption in Higher Education in Guyana*. University of Guyana, Guyana.

Gant, J. (2008). *Electronic Government for Developing Countries*. International Telecommunication Union (ITU). Geneva.

Gazhali, I. (2011). *Aplikasi Analisis Multivariate dengan Program SPSS*. Semarang: BP Universitas Diponogoro.



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX

SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY

DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Ghavamifar, A., L. B., & G. M. (2008). The Comparison of Different E-Readiness Assessment Tools. In Information and Communication Technologies: From Theory to Applications. *3rd International Conference On, IEEE*, 1–5.

Giffinger, R., Fertner, C., Kramar, H., Kalasek, R., Pichler-Milanoč, N., & Meijers, R. (2007). *Smart cities. Ranking of European medium-size cities*. Vienna.

Gokceoglu, E., & Yavuz, N. (2013). Evaluating E-Government Initiatives in Turkey drrom the Perspective of Public Employees: A Case Study and Preliminary Findings. *International Journal of Information Technology & Computer Science*, 12(1), 119–129.

Grönlund, Å. (2001). Democracy in an IT-framed society. *Communications of the ACM*, 44(1), 23–26.

Hajduk, S. (2016). The Concept of Smart City in Urban Management. *Business, Management and Education*, 14(1), 34–49. <https://doi.org/10.3846/bme.2016.319>

Hancke, G. ., & Silva, B. . (2013). The role of advanced sensing in smart cities. *Sensors* 13, 393–425. <https://doi.org/http://dx.doi.org/10.3390/s130100393>

Handayani, P. W., & Yulianti. (2011). *Analisis Faktor-Faktor yang Memengaruhi Penerimaan Pengguna dalam Menggunakan Sistem ERP dengan Studi Kasus PT.XYZ*. Unievrstas Indonesia.

Handayani, R. (2005). Analisis Faktor-Faktor yang Mempengaruhi Niat Menggunakan Pemanfaatan Sistem Informasi dan Penggunaan Sistem Informasi (Studi Empiris pada Perusahaan Manufaktir di Bursa Efek Jakarta). Tesis Program Studi Magister Sains Akuntansi Universitas Diponegoro.

Handayani, T., & Sudiana. (2015). Analisis Penerapan Model UTAUT (Unified Theory of Acceptance and Use of Technology) Terhadap Perilaku Pengguna Sistem Informasi (Studi Kasus: Sistem Informasi Akademik Pada STTNAS Yogyakarta). *Jurnal Angkasa*, VII(2), 165–180.

Harry, S. ., Gombachika, & Gift, K. (2012). ICT Readiness and Acceptance among TEVT students in University of Malawi. *Campus-Wide Information Systems*, 30(1), 35–43.

Hart, P. ., & Teeter, R. . (2000). *E-Government: The Next American Revolution*.

Hasani, N., & Beleraj, B. (2013). E-Government as An Anti Corruption Tool. The Case of Albania. *Academic Journal of Interdisciplinary Studies*, 2(8), 712–716.

Hollands, R. . (2008). Will the real smart city please stand up? *City*, 12(3), 303–320. <https://doi.org/http://dx.doi.org/10.1080/13604810802479126>



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX
SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY
DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Homburg, V. (2008). Red Tape and Reforms: Trajectories of Technological and Managerial Reforms in Public Administration. *International Journal of Public Administration*, 31(7), 749–770.

Hong, S., Im, I., & Kang, M. S. (2012). *Anpp International Comparison of Technology Adoption: Testing The UTAUT Model*. Yonsei University.

Hourali, M. dkk. (2013). A Model for E-Readiness Assessment of Iranian Small and Medium Enterprises. *Journal of Faculty of Engineering*, 41(7), 969–985.

Imran, A. (2015). Typical Perception and Usage of Computers amongst The Public Sector Officials in a Least Developed Country: Bangladesh Study. In *From Information to Smart Socoety: Environment. Politics, and Economics* (Mola L, Pe, pp. 297–313). Cham: Springer International Publishing.

Jaafar, M., Ramayah, T., Abdul-Aziz, A., & Saad, B. (2007). Technology Readiness among Managers of Malaysian Construction Firms. *Engineering, Construction and Architectural Managament*, 14(2), 180–191.

Jaya, S. (2001). Implementasi dan Perkembangan E-Government, 37–52.

Jukic, T., Kunstelj, M., Decman, M., & Vintar, M. (2008). Civil Servants View of The DeVelopment of E-Government in Slovenia. *International Public Administration Review*, 6(4), 35–62.

Karyam, Kusumadewi, D., & Syaukani, M. (2013). Analisis Faktor-Faktor Niat menggunakan Pemanfaatan dan Perilaku Penggunaan Sistem Ekokardiografi. *Jurnal Statistik. Fakultas MIPA, Universitas Islam Indonesia*.

Katharina, R. (2015). E-government dan ICT dalam Penyelenggaraan Pemerintahan. *Pusat Pengkajian, Pengolahan Data Dan Informasi, Sekretariat Jendral DPR RI*, VII(22), 17.

Koh, C. E., Prybutok, V. R., Ryan, S., & Ibragimova, B. (2006). The Importance of Strategic Readiness in an Emerging E-Government Environment. *Business Process Management Journal*, 12(1), 22–33.

Kourtit, K., & Nijkamp, P. (2012). Smart cities in the innovation age. *Innovation: The European Journal of Social Science Research*, 25(2), 93–95.
<https://doi.org/http://dx.doi.org/10.1080/13511610.2012.660331>

Kumar, D., & Panchanatham N. (2014). Strategies for Effective E-Governance Readiness. *Jounral of Exclusive Management Science*, 3(9), 1–5.



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX
serta UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY
DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si
Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Kurnaedi, D. (2017). Penerapan “LIVE” Smart City Kota Tangerang. *Journal Technology Acceptance Model*, 8(1), 18–28.

Ku, Y.-C., & Tai, Y.-M. (2013). *Will Stock Investors Use Mobile Stock Trading A Benefit-Risk Assessment Based on A Modified UTAUT Model*. National Pingtung Institute of Commerce: Taiwan.\

Lai, C.-S. (2007). The Effects of Technology Readiness Index and IT-based services on The Service Quality in The Hotel Industry. *PICMET, Portland, OR*, 2743–2747.

Lai, M. (2008). Technology Readiness, Internet Self-Efficacy and Computing Experience of Professional Accounting Students. *Campus-Wide Information Systems*, 25(1), 18–29.

Lai, M., & Chong, M. (2007). Professional Students’ Technology Readiness Prior Computing Experience, and Acceptance of E-Learning Systems. *Malaysian Accounting Review*, 6(1), 85–99.

Lallana, & Emmanuel, C. (2009). *Modul 2: Kebijakan, Proses, dan Tata Kelola TIK untuk Pembangunan*.

Lam, S., Chiang, J., & Parasuraman, A. (2008). Effects of The Dimensions of Technology Readiness on Technology Acceptance. *Journal of Interactive Marketing*, 22(4), 19–39.

Lazuardi, A. (2013). *Tingkat Kesiapan (Readiness) Pengadopsian Teknologi Informasi: Studi Kasus Panin Bank*. Universitas Indonesia.

Lee, H., Irani, Z., Osman, I., Balci, A., Ozkan, S., & Medeni, T. (2008). Research Note: Toward a Reference Process Model for Citizen-oriented Evaluation of E-Government Services. *Transforming Government: People, Process, and Policy*, 2(4), 297–310.

Lehto, X., Park, J., & Yang, S. (2013). *Adoption of Mobile Technologies for Chinese Consumers*. Purdue University.

Lin, J.-S., & Hsieh, P.-L. (2006). The Role of Technology Readiness in Customers’ Perception and Adoption of Self-service Technologies. *International Journal of Service Industry Management*, 17(5), 497–517.

Lombardi, P. (2011). New challenges in the evaluation of smart cities. *Network Industries Quarterly*, 13(2), 8–10.

Luyt, B., & Luyt, B. (2006). Defining the digital divide : the role of e-readiness indicators. <https://doi.org/10.1108/00012530610687669>

Macasio, J. (2009a). ICT Services Management Practitioner’s Not E-enterprise Architecture.



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX
SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY
DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Macasio, J. (2009b). *Open Practitioner Notes: Information System Strategic Planning Basics.*

Mahmood, Z. (n.d.). E-Government Implementation and Practice in Development Countries.

<https://doi.org/DOI: 10.4018/978-1-46666-4090-0.ch011>

Marinova, D., & Philimore, J. (2003). Models of innovation. In *The international handbook on innovation* (L.V. Shavi, pp. 44–53). Elsevier B.V.

Meyliana, Shunjaya, D., Nugroho, N. E., & Uranino, W. A. (2012). Kepuasan User terhadap Kinerja Sistem SAP pada PT Indofood CBP Sukses Makmur Tbk. *Jurnal Binus University*.

Mohammed, F., & Ibrahim, O. (2013). Refining E-government Readiness Index by Cloud Computing. *Jurnal Teknologi*, 1, 23–34.

Moore, G. ., & Benbasat, I. (1991). Development of an Instrument to Measure the Perceptions of Adopting an Information Technology Innovation. *Information Systems Research*, 2(3), 192–222.

Muliarto, H. (2009). *Konsep Smart City: Smart Mobility*.

Nteta, M., & Mostert, B. (2011). Availability and Utilisation of Information and Communication Technologies for Service Delivery: a South African Case Study. *South African Journal of Libraries and Information Science*, 77(2), 125–137.

Northrop, A., & Arsneault, S. (2008). Sampling and Data Collection. In *Handbook of Research Methods in Public Administration* (K. Yang &, pp. 213–240). New York: CRC Press.

O'Donnell, O., Boyle, R., & Timonen, V. (2003). Transformational Aspects of E-Government in Ireland: Issues to be Adressed. *Electronic Journal of E-Government*, 1(1), 22–30.

O'Grady, M., & O'Hare, G. (2012). How smart is your city? *Science*, 335(3), 1581–1582.
<https://doi.org/http://dx.doi.org/10.1126/science.1217637>

O'Neill, R. (2009). *E-Government: Transformation of Public Governance in New Zealand?* Victoria University of Wellington.

Odat, A. (2012). E-Government in Developing Countries: Framework of Challenges and Opportunities. *Journal of Theoretical and Applied Information Technology*, 46(2), 1013–1021.

Panchanatham, N., & Kumar, D. (2014). 2014. Strategies for Effective E-Governance Readiness. *Jurnal Exclusive Management Science*, 3(9).

Parasuraman, A. (2000). Technology Readiness Index (tri): A Multiple-Item Scale to Embrace New Technologies. *Journal of Service Research*, (May).



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX

SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY

DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Parasuraman, A., & Colby, C. . (2001). *Techno-Ready Marketing: How and Why Your Customers Adopt Technology*. The Free Press, New York, NY.

Parasuraman, A., & Colby, C. L. (2015). An Updated and Streamlined Technology Readiness Index : TRI 2 . 0, 18(1), 59–74. <https://doi.org/10.1177/1094670514539730>

Patrizio, D. ., Isabella, M., Rocca, G. ., & Valentina, T. (2004). ICT Infrastructure-the Regional Dimension. *Benchmarking the Informaton Society: E-Europe Indicators for European Regions*. BISER.

Paul, T. B. J. (2013). Applying the UTAUT to Understand Factors Affecting the Use of English E-Learning Websites in Taiwan, 1–12. <https://doi.org/10.1177/2158244013503837>

Peters, T. (2005). E-Readiness in Developing Countries : Current Status and Prospects toward the Millennium Development Goals E-Ready for What ? Prepared for info Dev, 27(0).

Porter, M. . (2003). The economic performance of regions, *Regional Studies*, 37, 549–478. <https://doi.org/http://dx.doi.org/10.1080/0034340032000108688>

Pramudita, A. (2010). *Analisis Faktor-faktor yang Mempengaruhi Penggunaan Sistem Informasi Akuntansi (Studi pada Universitas Surakarta)*. Universitas Sebelas Maret, Surakarta.

Purwanto, A. (2007). Rancangan dan Implementasi Model Pemeriksaan Kinerja Badan Pemeriksa Keuangan Republik Indonesia atas Aplikasi E-Government: Studi Kasus Kabupaten Sragen.

Rachamawti, I. (n.d.). Kajian Mengenai Keseuaian Technology-Readiness Index (TRI) dalam Konteks yang Berbeda, 1–11.

Rahmawati, R. (2017). Analisis Impelementasi Kebijakan Aplikasi Qlue Di Wilayah Jakarta Utara, 5(2), 386–404.

Reddick, C. ., Chatfield, A. ., & Jaramillo, P. . (2015). Public opinion on National Security Agency surveillance programs: A multi-method approach.

Rogers, E. (1995). *Diffusion in Innovations*. New York: Free Press.

Rosenbarg, M. J. (2000). *The E-Learning Readiness Survey*.

Rumpak, A. D. (2016). *Kajian Pemakai Website Jakarta Smart City Terhadap Kepercayaan Masyarakat Pada Pemerintah Provinsi DKI Jakarta*.

Sæbø, Ø., Rose, J., & Flak, K. . (2008). The shape of eParticipation: Characterizing an emerging research area. *Government Information Quarterly*, 25, 400–428.



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX
SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY
DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Safeena, R., & Kammani, A. (2013). Conceptualization of Electronic Government Adoption. *International Journal of Managing Information Technology*, 5(1), 13–22.

Saleh HA and Tarhini A (2013) Public sector employees' readiness toward e-government in Lebanon: an empirical study. *Sawt Al-Jamiaa* 4: 79–104

Santoso, S. (2015). *Menguasai Statistik Parametrik*. Jakarta: PT Elex Media Komputindo.

Sedana, N. ., & Wijaya, W. (2009). Penerapan Model UTAUT untuk Memahami Penerimaan dan Penggunaan Learning Management System. Studi Kasus: Experiential E-Learning of Sanata Dharma University. *Jurnal Sistem Informasi MTI UI*, 5(2).

Settles, A. (2005). *What skills are needed in an e-world: e-government skills and training programs for the public sector*. (In: Khosro). Practicing E-Government: A Global Perspective. Hershey, PA: Idea Group Publishing (an imprint of Idea Group Inc.

Singarimbun, M., & Effendi, S. (1995). *Metode Penelitian Survei*,. Jakarta: LP3ES.

Sophonthummapharn, K., & Tesar, G. (2007). Technology Readiness and Propensity of Cell Phone Users to Subscribe to Commercial Messaging Services. *Marketig Management Journal*, 17(2), 81–95.

Sugiyono. (2006). *Statistika Untuk Penelitian*. Bandung: CV Alfabeta.

Sugiyono. (2017). *Metode Penelitian Kuantitatif, Kualitatif dan Kombinasi (Mixed Methods)*. (M. . Sutopo, Ed.). Bandung: ALFABETA.

Tampubolon, L. P. D. (2016). Pemeringkatan E-Government Indonesia (PeGI) dan Pemanfaatan Teknologi Informasi di DKI Jakarta. *Jurnal Sistem Informasi (JSI)*, 8(2), 1121–1132.

Tavana, M., Zandi, F., & Katehakis, M. (2013). A hybrid fuzzy group ANP-TOPSIS framework for assessment of e-government readiness from a CiRM perspective. *Information & Management*, 50(7), 383–397.

Taylor, S., & Todd, P. . (1995). Understanding Information Technology Usage: A Test of Competing Models. *Information Systems Research*, (6), 144–176.

Thompson, R. ., Higgins, C. ., & Howell, J. M. (1991). Personal Computing: Toward a Conceptual Model of Utilization. *MIS Quarterly*, 15(1), 124–143.

Tornatzky, L. ., & Klein, K. . (1982). Innovation Characteristics and Innovation Adoption-Implementation: A Meta-Analysis of Findings. *IEEE Transactions on Engineering Management*, 29(1), 28–45.



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX

SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY

DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Tung, L., & Rieck, O. (2005). Adoption of electronic government services among business organizations in Singapore. *Journal of Strategic Information Systems*, 14(4), 417–440.

Turban, E., King, D., Lee, J., Warkentin, M., & Chung, H. . (2002). *Electronic Commerce 2002: A Managerial Perspective*. Prentice Hall, Upper Saddle River, NJ.

Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User Acceptance of Information Technology: Toward A Unified View. *MIS Quarterly*, 27(3), 425–478.

Venkatesh, V., Thong, J. Y. ., & Xu, X. (2012). Consumer Acceptance and Use of Information Technology: Extending the Unified Theory of Acceptance and Use of Technology. *MIS Quarterly*, 36(1), 157–178.

Venketesh, V., & Davis, F. . (2000). A Theoretical Extension of The Technology Acceptance Model: Four Longitudinal Field Studies. *Management Science*, 46(2), 186–204.

Venkatesh, V. (2012). Consumer Acceptance And Use Of Information Technology : Extending The Unified Theory, 36(1), 157–178.

Venkatesh, V., Morris, M. G. ., Davis, G. B. ., & Davis, F. D. (2011). User Acceptance of Information Technology : Toward a Unified View. *MIS Quarterly*, 27(3), 425–478.

Venketesh, V., & Morris, M. . (2000). Why Don't Men Ever Stop to Ask For Directions? Gender, Social Influence, and Their Role in Technology Acceptance and Usage Behavior. *MIS Quarterly*, 24(1), 115–139.

Von, H. (2004). Electronic Government (e-government) and development. *The European Journal of Development Research*, 16(417–432).

Widyawati, I. (2013). *Analisis Faktor-Faktor yang Mempengaruhi Niat menggunakan Pemanfaatan Sistem Informasi dan Penggunaan Sistem Informasi (Studi Empiris Pada BMT di Karisidenan Pati)*. Universitas Muria Kudus.

Widowati, D. P. D. (2016). <https://bpptik.kominfo.go.id/2016/09/09/2190/inilah-peringkat-e-government-indonesia-berdasarkan-survei-pbb-2016/>.

Yadnyana, N. P. A. W., & Ketut, I. (2016). Penerapan Model Unified Theory of Acceptance and Use of Technology di Kota Denpasar. *E-Jurnal Akuntansi Universitas Udayana*, 14(2), 1270–1297.

Yesser. (2005). *Supporting plans and methodologies: (a) E-Readiness assessment methodology for government organizations*. Riyadh, Saudi Arabia.



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX
SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY
DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Yeo RK. (2009). Electronic Government As A Strategic Intervention in Organizational Change Processes. *Journal of Change Management*, 9(3), 271–304.

Yusuf, M. (2014). Metode Penelitian: Kuantitatif, Kualitatif, dan Penelitian Gabungan (Edisi Pert). PT. Fajar Interpratama Mandiri.

Zhang, H., Xu, X., & Xiao, J. (2014). Diffusion of E-Government: A literature review and directions for future directions. *Government Information Quarterly*, 31(4), 631–636.

Zheng, L., & Y, J. (2011). Assessing E-Government Readiness for Local Government in China: Developing a Bottom-up Approach. The 5th International Conference on Theory and Practice of Electronic Governance, 91–96.

DOKUMEN dan REPORT

APEC. (2000). *E-Readiness Assessment Guide*.

APEC. (2008). *E-Commerce Readiness Assessment Initiative*.

Badan Pusat Statistik Provinsi DKI Jakarta. (2016). *Jakarta Dalam Angka 2016*.

Direktorat e-Government, A.-K. R. (2013). *PeGI Tingkat Provinsi Tahun 2013*.

Direktorat e-Government, A.-K. R. (2015). *PeGI Tingkat Provinsi Tahun 2015*.

IBM. (2001). *Creating an Infrastructure for eGovernment: Enabling Government Innovation*.

IBM. (2011). *ICT Infrastructure*.

Nations, U. (2016). *E-Government Survey 2016*.

OECD. (2003). *E-Government Studies: The E-Government Imperative*. OECD Publishing.

Tim PSPPR UGM. (2016). *Road Map Kota Uogyakarta Menuju Smart City*.

Y.N, L. (2010). *E-Government Application*.

World Bank. (2004). *Monitoring and Evaluation: Some Tools, Methods & Approaches*.

Washington D.C, USA.

WEBSITE BERITA

Muhammad Alif Goenawan. (2017). Pantau Banjir Jakarta dengan Aplikasi Ini. *Detik.com*.

Puspita, S. (2017). CRM, Pola Baru Pelaporan Qlue yang Ditandatangani Djarot dan Dikerjakan Anies-Sandi. *Kompas.com*.

Shendy Adam. (2017). CRM, Aplikasi Birokrat Ibu Kota “Zaman Now.” *Kompasiana.com*.



UNIVERSITAS
GADJAH MADA

KEBERHASILAN PROGRAM JAKARTA SMART CITY MENGGUNAKAN TINJAUAN E-READINESS,
TECHNOLOGY READINESS INDEX
SERTA UNIFIED THEORY OF ACCEPTANCE AND USE OF TECHNOLOGY
DHIA KHALILA RINJANY, Dr. Bevaola Kusumasari, M.Si

Universitas Gadjah Mada, 2018 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Srihandriatmo Malau. (2017). Qlue Bukan Aplikasi Punya Pemprov DKI. *Tribunnews.com*.

The Daily Oktagon. (2018). Jakarta Siaga Banjir, Pantau dengan Aplikasi Ini.