

## DAFTAR PUSTAKA

- Agarwal, E., Ferguson, M., Banks, M., Batterham, M., Bauer, J., Capra, S., & Isenring, E. (2012). Nutrition care practices in hospital wards : Results from the Nutrition Care Day Survey 2010. *Clinical Nutrition*, 31(6), 995–1001. <https://doi.org/10.1016/j.clnu.2012.05.014>.
- Baek, Y. J., Oh, N. G., Sohn, C.-M., Woo, M.-H., Lee, S. M., Ju, D. L., & Seo, J.-S. (2017). Applicability Evaluation of Job Standards for Diabetes Nutritional Management by Clinical Dietitian. *Clinical Nutrition Research*, 6(2), 99. <https://doi.org/10.7762/cnr.2017.6.2.99>
- Bel, R., Smirnov, V., & Wait, A. (2017). Managing change: Communication, managerial style and change in organization. *Ecomimic Modelling*. <https://doi.org/10.1109/TDEI.2009.5211872>
- Chenot, D., Benton, A. D., & Kim, H. (2009). The Influence of Supervisor Support, Peer Support, and Organizational Culture Among Early Career Social Workers in Child Welfare Services. *Child Welfare; Arlington*, 88(5), 129–148. Retrieved from <https://search-proquest-com.tcsedsystem.idm.oclc.org/docview/213807261/fulltextPDF/481B62D10D7D4B31PQ/8?accountid=34120>
- Choi, E. H., Kim, E., & Kim, P. B. (2018). Effects of the Educational Leadership of Nursing Unit Managers on Team Effectiveness : Mediating Effects of Organizational Communication. *Asian Nursing Research*, 1–7. <https://doi.org/10.1016/j.anr.2018.03.001>
- Eiras, M., Escoval, A., Monteiro Grillo, I., & Silva-Fortes, C. (2014). The hospital survey on patient safety culture in Portuguese hospitals. *International Journal of Health Care Quality Assurance*, 27(2), 111–122. <https://doi.org/10.1108/IJHCQA-07-2012-0072>
- Erickson, M., Braun, K., List, R., Utech, A., Moore, C., White, D. L., & Garcia, J. M. (2016). Evaluation of US Veterans Nutrition Education for Diabetes Prevention. *Journal of Nutrition Education and Behavior*, 48(8), 538–543.e1. <https://doi.org/10.1016/j.jneb.2016.06.007>
- Hu, X., Griffin, M., Yeo, G., Kanse, L., Hodkiewicz, M., & Parkes, K. (2018). A new look at compliance with work procedures: An engagement perspective. *Safety Science*, 105(September 2016), 46–54. <https://doi.org/10.1016/j.ssci.2018.01.019>
- Ibrahim, M. A. Bin, Chow, C., Poh, B. F., Ang, B., & Chow, A. (2017). Differences in psychosocial determinants of hand hygiene between health care professional groups: Insights from a mixed-methods analysis. *American*

*Journal of Infection Control*, 46(3), 253–260.  
<https://doi.org/10.1016/j.ajic.2017.09.014>

Kemenkes RI. (2013). *Pedoman Pelayanan Gizi Rumah Sakit*. Jakarta

Kemenkes RI. (2014). *Proses Asuhan Gizi Terstandar (PAGT)*.

Kim, H. J., Hur, W. M., Moon, T. W., & Jun, J. K. (2017). Is all support equal? The moderating effects of supervisor, coworker, and organizational support on the link between emotional labor and job performance. *BRQ Business Research Quarterly*, 20(2), 124–136.  
<https://doi.org/10.1016/j.brq.2016.11.002>

Kolkowska, E., Karlsson, F., & Hedström, K. (2017). Towards analysing the rationale of information security non-compliance: Devising a Value-Based Compliance analysis method. *Journal of Strategic Information Systems*, 26(1), 39–57. <https://doi.org/10.1016/j.jsis.2016.08.005>

Laur, C., Marcus, H., Ray, S., & Keller, H. (2016). Quality Nutrition Care: Measuring Hospital Staff's Knowledge, Attitudes, and Practices. *Healthcare*, 4(4), 79. <https://doi.org/10.3390/healthcare4040079>

Laur, C., McCullough, J., Davidson, B., & Keller, H. (2015). Becoming Food Aware in Hospital: A Narrative Review to Advance the Culture of Nutrition Care in Hospitals. *Healthcare*, 3(4), 393–407.  
<https://doi.org/10.3390/healthcare3020393>

Laur, C., Valaitis, R., Bell, J., & Keller, H. (2017). Changing nutrition care practices in hospital: A thematic analysis of hospital staff perspectives. *BMC Health Services Research*, 17(1), 1–15. <https://doi.org/10.1186/s12913-017-2409-7>

Laur, C. V., Keller, H. H., Curtis, L., Douglas, P., Murphy, J., Ray, S., & Ph, M. (2017). Comparing Hospital Staff Nutrition Knowledge, Attitudes, and Practices Before and 1 Year After Improving Nutrition Care: Results From the More-2-Eat Implementation Project.  
<https://doi.org/10.1177/0148607117718493>

Lippi, G., Mattiuzzi, C., Bovo, C., & Favaloro, E. J. (2017). Managing the patient identification crisis in healthcare and laboratory medicine. *Clinical Biochemistry*, 50(10–11), 605–611.  
<https://doi.org/10.1016/j.clinbiochem.2017.02.004>

Melo, S. (2016). The Impact of Accreditation on Healthcare Quality Improvement: a Qualitative Case Study. *Journal of Health Organization and Managemen*t, 30(8), 1242–1258.

- Murimi, M. W., Kanyi, M., Mupfudze, T., Amin, M. R., Mbogori, T., & Aldubayan, K. (2017). Factors Influencing Efficacy of Nutrition Education Interventions: A Systematic Review. *Journal of Nutrition Education and Behavior*, *49*(2), 142–165.e1. <https://doi.org/10.1016/j.jneb.2016.09.003>
- Niven, N. (2002). *Psikologi Kesehatan: Pengantar Untuk Perawat & Profesional Kesehatan Lain* (2nd ed.). Jakarta: EGC.
- Notoatmodjo, S. (2010). *Ilmu Perilaku Kesehatan*. Jakarta: Rineka Cipta.
- Ogoina, D., Pondei, K., Chima, G., Isichei, C., & Gidado, S. (2015). Knowledge , attitude and practice of standard precautions of infection control by hospital workers in two tertiary hospitals in Nigeria. <https://doi.org/10.1177/1757177414558957>
- Osaili, T. M., Al-Nabulsi, A. A., & Allah Krasneh, H. D. (2018). Food safety knowledge among foodservice staff at the universities in Jordan. *Food Control*, *89*, 167–176. <https://doi.org/10.1016/j.foodcont.2018.02.011>
- Podsakoff, N. P., Podsakoff, P. M., & Kuskova, V. V. (2010). Dispelling misconceptions and providing guidelines for leader reward and punishment behavior. *Business Horizons*, *53*(3), 291–303. <https://doi.org/10.1016/j.bushor.2010.01.003>
- Poerwani, S. K., & Sopacua, E. (2006). Akreditasi Sebagai Upaya Peningkatan Mutu Pelayanan Rumah Sakit. *Buletin Penelitian Sistem Kesehatan*, *9*, 125–133.
- Pousette, A., Larsman, P., Eklaaf, M., & Torner, M. (2017). The relationship between patient safety climate and occupational safety climate in healthcare ??? A multi-level investigation. *Journal of Safety Research*, *61*, 187–198. <https://doi.org/10.1016/j.jsr.2017.02.020>
- Priyoto. (2014). *Teori Sikap dan Perilaku dalam Kesehatan* (1st ed.). Yogyakarta: Nuha Medika.
- Kemenkes RI & KARS. (2011). Standar akreditasi rumah sakit.
- Rice, P., & Ezzy, D. (2002). *Qualitative Research Methods: Health Focus*. Australia: Oxford University Press.
- Rollins, C., & Dobak, S. (2017). Creating a Great Patient Experience: Improving Care with Food and Nutrition Services. *Journal of the Academy of Nutrition and Dietetics*, *118*(5), 805–808. <https://doi.org/10.1016/j.jand.2017.02.013>

- Sadule-Rios, N., & Aguilera, G. (2017). Nurses' perceptions of reasons for persistent low rates in hand hygiene compliance. *Intensive and Critical Care Nursing*, 42, 17–21. <https://doi.org/10.1016/j.iccn.2017.02.005>
- Sastry, A. S., Deepashree, R., & Bhat, P. (2017). Impact of a hand hygiene audit on hand hygiene compliance in a tertiary care public sector teaching hospital in South India. *American Journal of Infection Control*, 45(5), 498–501. <https://doi.org/10.1016/j.ajic.2016.12.013>
- Scheithauer, S., Batzer, B., Dangel, M., Passweg, J., & Widmer, A. (2017). Workload even affects hand hygiene in a highly trained and well-staffed setting: a prospective 365/7/24 observational study. *Journal of Hospital Infection*, 97(1), 11–16. <https://doi.org/10.1016/j.jhin.2017.02.013>
- Shaikh, Z. M., Al-Towyan, S., & Khan, G. (2016). Critical Analysis of International Patient Safety Goals Standards in Jci Accreditation and Cbahi Standards for Hospitals. *IMPACT: International Journal of Research in Business Management (IMPACT: IJRBM)*, 4(3), 71–78.
- Subarsono. (2006). *Analisis Kebijakan Publik: Konsep, Teori dan Aplikasi*. Yogyakarta: Pustaka Pelajar.
- Swan, W. I., Vivanti, A., Hakel-Smith, N. A., Hotson, B., Orrevall, Y., Trostler, N., ... Papoutsakis, C. (2017). Nutrition Care Process and Model Update: Toward Realizing People-Centered Care and Outcomes Management. *Journal of the Academy of Nutrition and Dietetics*, 117(12), 2003–2014. <https://doi.org/10.1016/j.jand.2017.07.015>
- Tachjan. (2006). *Implementasi Kebijakan Publik*. Bandung: Lemlit Unpad.
- Winarno, B. (2005). *Teori dan Proses Kebijakan Publik*. Yogyakarta: Media Pressiondo.
- Yin. (2009). *Case Study Research: Design and Methods* (4th ed.). London: Sage Publication.