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LIST OF ABBREVIATIONS

AVID	: Australian Volunteers for International Development
DFAT	: Department of Foreign Affairs and Trade
NGO	: Non-Governmental Organisation
AVI	: Australian Volunteers International
ICT	: Information, Communication, and Technology
SRI	: Sumatra Rainforest Institute
LHHS	: <i>Lembaga Hutan Hujan Sumatra</i>
CRM	: Customer Relations Management
GIS	: Geographic Information System

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