

DAFTAR PUSTAKA

- Dave Chaffey, Gareth White (2010) *“Business Information Management: Improving Performance Using Information Systems 2nd Edition”*
- Gerardo W. Flintsch, Ph.D., dan P.E., J. W. Bryant, Jr., Ph.D., P.E., (2006). *“Data Collection for Supporting Decision Processes”*
- George Robert Terry, (1971), *“Principles of Management 6th edition,”*
- Indranil R. Bardhan , Haluk Demirkan , P. K. Kannan , Robert J. Kauffman & Ryan Sougstad (2014), *“An Interdisciplinary Perspective on IT Services Management and Service Science”*
- J Jacobsen, T Schlenker, L Edwards (2012), *“Implementing a digital asset management system: for animation, computer games, and web development”*
- Jacques Bughin, Michael Chui and James Manyika (2010), *“Clouds, big data, and smart assets: Ten tech-enabled business trends to watch”*
- JD Campbell, AKS Jardine, J McGlynn, (2016), *“Asset management excellence: optimizing equipment life-cycle decisions”*
- Jessica Keyes, (2006), *“Knowledge Management, Business Intelligence, and Content Management: The IT Practitioner's guide”*
- Jeffery Dean Lindsay (2006), *“Security systems for protecting an asset”*
<https://patents.google.com/patent/US7552467B2/en> (diakses, 3 Mei 2018)
- John Woodhouse (2007), *“Joining up the jigsaw puzzle –PAS 55 standards for the integrated management of assets”*



Jie Zhang, Han Li, Jennifer L. Ziegelmayr (2015), "*Resource or Capability? A Dissection of SMEs' it Infrastructure Flexibility and its Relationship with it Responsiveness*"

Khaled El-Akruti, Richard Dwight, Tieling Zhang (2013), "*The strategic role of Engineering Asset Management*"

Kreutzamp, Hagge, Deffur, Gellrich & Schulz (2003), "*Experience with an IT Assest Management System*"

Leentje Volker, Telli van der Lei & Andreas Ligtoet (2011), "*Developing a maturity model for infrastructural asset management systems*"

Lisa Seymour, Wadzanai Makanya, Simon Berrangé., (2007), "*End-Users' Acceptance of Enterprise Resource Planning Systems: An Investigation of Antecedents*"

Maria-Jose Arbulu Barturen, Mariano Diez Fernandez, Ignacio Fernandez Gonzalez, Elisa Martin Garijo (2010) "*Integrated system and method for the management of a complete end-to-end software delivery process*"
<https://patents.google.com/patent/US7735080B2/en> (diakses, 4 Mei 2018)

Mark Gregory Meye, Darrell Bruce McIndoe (2008), "*Global asset risk management system and methods*"
<https://patents.google.com/patent/US7343303B2/en> (diakses, Mei 2018)

Md. Anwar Hossain Masud, Xiaodi Huang (2012), "*An E-learning System Architecture based on Cloud Computing*"

- M. Spremic, Z. Zmirak & K. Kraljevic (2008), *“IT and business process performance management: Case study of ITIL implementation in finance service industry”*
- Melissa Christensen, Abesolom Fidel, Nihar Jain, Rutger Mons, Venkatesan Ramamoorthy, Vikas Sharma, Bart Jacob (2008), *“Maximo Asset Management Essentials V7.1 Implementer’s Guide”*
- Paul P. Tallon, Kenneth L. Kraemer & Vijay Gurbaxani (2015), *“Executives’ Perceptions of the Business Value of Information Technology: A Process-Oriented Approach”*
- Paul L. Drnevich, David C. Croson (2013), *“Information technology and business-level strategy: toward an integrated theoretical perspective”*
- Porter, Michael E. (1985). *Competitive Advantage: Creating and Sustaining Superior Performance*, New York: Free Press
- Reyes, A.I. 2015. *Implementation of an Asset Management and Maintenance System for the College of Information and Communications Technology*. International Journal of Innovation and Applied Studies.
- Royce, W. *Software Development Life Cycle*. (<http://www.waterfall-model.com/agile-softwaredevelopment-part-1/>), (12 November, 2012)
- Robert Winter, Ronny Fischer (2006), *“Essential Layers, Artifacts, and Dependencies of Enterprise Architecture”*
- S Lin, J Gao, A Koronios (2015), *“A data quality framework for engineering asset management”*

Stuart Harris. (2010) "*Integrated asset management*"

<https://ww2.isa.org/standards-and-publications/isa-publications/intech-magazine/2010/december/executive-corner-harris-integrated-asset-management/> , (diakses Mei 2018)

Van Grembergen, W., R. Saull, and S. De Haes. 2003. *Linking the IT Balanced Scorecard to the Business Objectives at a Major Canadian Financial Group. Journal of Information Technology Cases and Application*, Vol. 5, No. 1.

Wim Van Grembergen, Ronald Saull. 2001. *Aligning Business and Information Technology through the Balanced Scorecard at a Major Canadian Financial Group: its Status Measured with an IT BSC Maturity Model*

Zeithaml, V.A., Parasuraman, A. & Malhotra, A. J. of the Acad. Mark. Sci. 2002 30: 362. "Service quality delivery through web sites: A critical review of extant knowledge" <https://doi.org/10.1177/009207002236911> (Diakses 2018)