

## DAFTAR PUSTAKA

- Atkinson, R., 1999. *“Project management: cost, time and quality, two best guesses and a phenomenon, its time to accept other success criteria”*. International Journal of Project Management 17, 337–342.
- Arain, F. (2007). *“Critical success factors of project management practices in Pakistan construction industry”*. Construction Information Quarterly Journal of the Chartered Institute of Building (CIOB), CIQ Paper No. 224, 9(4):179–185.
- Atencio, Marca. (2013). *“A Critical Success Factors Framework That Includes Leadership Competencies For Successful Delivery of Projects”*.
- Annual Report PT Huawei Tech Investment. (2017). Diperoleh 25 Maret 2018, [www.huawei.com](http://www.huawei.com)
- Belassi, W. and Tukei, O. (1996). *“A new framework for determining critical success/ failure factors in projects”*. International Journal of Project Management, 14(3):141–152.
- Boyer, D., Creech, H., and Paas, L. (2008). *“Critical success factors and performance measures for start-up social and environmental enterprises”*. International Institute for Sustainable Development, SEED Initiative Research Program.
- Chan, A.P.C., Scott, D. and Chan, A.P.L. (2004). *“Factors affecting the success of a construction project.”* Journal of Construction Engineering Management, 130(1), 153-155.
- Charvat, J. (2003). *“Project management methodologies: selecting, implementing and supporting methodologies and processes for projects”*. John Wiley & Sons.
- Chin, C. M. M. & Spowage, A. C. (2010). *“Defining & classifying project management methodologies”*. PM World Today, XII (V).
- Clarke, A. (1999). *“A practical use of key success factors to improve the effective of project management”*. International Journal of Project Management, 17(3):139–145.
- Cleland, D. and King, W. (1983). *“Systematic Analysis and Project Management”*. New York: McGraw-Hill.

- Collyer, S. & Warren, C. (2009). *“Project Management Approaches for Dynamic Environments”*. International Journal of Project Management, 27(4), 355.
- Collyer, S., Warren, C., Hemsley, B. & Stevens, C. (2010). Aim, fire, aim - Project planning styles in dynamic environments. Project Management Journal 41 (4), 108—121.
- Conti, B., and Kleiner, B. (2003). *“How to increase teamwork in organizations”*. Journal of Quality, 5(1), 26-29.
- Cooke-Davies, T. (2002). *“The real success factors in projects”*. International Journal of Project Management, 6(3):164—170.
- Cooper, R. Donald and Schindler, S. Pamela. (2014). Business Research Methods, Twelfth Edition. New York. McGraw Hill.
- Dachyar, M., & Noviannei, M. (2012). *“Customer Satisfaction Index Telecommunication Industry in Indonesia”*. World Academy of Science, Enginnering and Technology, 69(September 2012).
- Daily, Investor. Industri TIK Tumbuh Melebihi Ekonomi. Diperoleh 10 Februari 2018, dari <http://www.beritasatu.com/digital-life/392306-industri-tik-tumbuh-melebihi-ekonomi.html>
- Dvir, D., Tsvi Raz & Shenhar, A. (2003). *“An empirical analysis of the relationship between project planning and project success”*. International Journal of Project Management, 89—95.
- Heizer, Jay and Barry Render. (2004). Operation Management 7<sup>th</sup> edition (International Ed.). New Jersey. Pearson-Prentice Hall.
- Hughes B., Cotterell M. (2009). Software Project Management, Fifth Edition, McGraw-Hill Higher education.
- Iyer, K. and Tha, K. (2006). *“Critical factors affecting schedule performance: Evidence from Indian construction projects”*. Journal of Construction Engineering and Management, 132(8):871— 881.
- Kosaroglu, Mustafa & Robert Alan Hunt. (2009). *“New Product Development Projects and Project Manager Skill Sets in The Telecommunication Industry”*. International Journal of Managing Projects in Business.
- Marterella, J. (2007). *“The eight success factors of a high performance sales and marketing organization”*. A Chally Focus Article, Sales and Marketing: Executive Strategies for Growth (electronic).

- Milosevic, D. & Patanakul, P. (2005). *“Standardized project management may increase development project success”*. International Journal of Project Management, 23, 181-192.
- Morris and Hughes (1987). *“The anatomy of major projects: a study of the reality of project management”*. Chichester: John Wiley and Sons, pages 21–38, 193–270.
- Muller, R. and Turner, J. (2005). *“The project manager’s leadership style as a success factor on projects: a literature review”*. Project Management Journal, 36(2):49–61.
- Muslim, E., Nurcahyo, R., Priyanto, A., Prasetya, N., Industri, D. T., Teknik, F., & Indonesia, U. (2010). *“Analisis Industri Telekomunikasi di Indonesia”*. Jurnal Manajemen Teknologi, 9(1), 36–49
- Park, S. (2009). *Whole life performance assessment: Critical success factors*. Journal of Construction Engineering and Management, 135(11):1146–1161.
- Pinto, J. and Kharbanda, O. (1995). *“Successful Project Mangers: Lending your team to success”*. New York: Van Nostrance Reinhold.
- Project Management Institute. (2013). *A Guide to The Project Management Body of Knowledge (PMBOK Guide)*, 5th ed. Pennsylvania: Project Management Institute, Inc.
- Rehman, T. and Ogunlana, S. (2009). *“Construction professionals’ perception of critical success factors for large-scale construction projects”*. Construction Innovation: Information, Process, Management, 9(2):149–167.
- Rockart, J. (1979). Chief executives define their own data needs. Harvard Business Review, 57(2):13, 81–93.
- Sudhakar, Goparaju Purna. (2012). *“A Model of Critical Success Factors For Software Projects”*. Journal of Enterprise Information Management, Vol. 25 Iss: 6, pp.537 – 558.
- Survei Citi: Persaingan Telkomsel, XL, Indosat Makin Ketat. Diperoleh 25 Maret 2018, dari <http://www.bareksa.com/id/text/2015/02/03/survei-citi-persaingan-telkomsel-xl-indosat-makin-ketat/9285/news>
- Theory of the Triple Constraint – a Conceptual Review. Diperoleh 1 Maret 2018. [http://www.academia.edu/8294762/Theory\\_of\\_the\\_Triple\\_Constraint\\_a\\_Conceptual\\_Review](http://www.academia.edu/8294762/Theory_of_the_Triple_Constraint_a_Conceptual_Review)

- Ugwu, O. and Kumaraswang, M. (2007). *“Critical success factor for construction ict projects — some empirical evidence and lessons for emerging economies”*. IT conference paper, 12:231–249.
- Wahyudi, Ade. (2017). Jumlah Pengguna Smartphone di Indonesia. Diperoleh 25 Maret 2018, dari <https://databoks.katadata.co.id/datablog/2017/01/24/indonesia-raksasa-teknologi-digital-asia>
- Yu, A., Shen, Q., and et al. (2006). *“Investigation of critical success factors in construction project briefing of content analysis”*. Journal of Construction Engineering and Management, 132(11):1178–1186.