

DAFTAR PUSTAKA

- Abdullahi, F.B., Lawal, M.M. dan Agushaka, J.O., 2010. Design And Implementation Of A Web-Based Gis For Patients Referral To Hospitals In Zaria Metropolis. In *IJRRAS*. hal. 435–439.
- Abdullahi, F.B. dan Makurdi, U., 2011. Design And Implementation Of A Web-Based GIS For Patients Referral To Hospitals In Zaria Metropolis. *IJRRAS*, 8(July), hal.109–114.
- Abel, G.A., Friese, C.R., Neville, B.A., Wilson, K.M., Hastings, B.T., Earle, C.C., Nancy, L. dan Richardson, L.C., 2012. Referrals for Suspected Hematologic Malignancy: A Survey of Primary Care Physicians. *PMC 2013 June 01*, 87(6), hal.634–636.
- Allard, M., Jelovac, I. dan Thomas, P., 2011. Treatment and Referral Decisions Under Different Physician Payment Mechanisms. *Journal of Health Economics*, 30(5), hal.880–893.
- Almansoori, W., Murshid, A., Xylogiannopoulos F., K., Alhadj, R. dan Rokne, J., 2012. Electronic Medical Referral System: Decision Support and Recommendation Approach. In *2012 IEEE 13th International Conference on Information Reuse & Integration (IRI)*. Ieee, hal. 572–577.
- Almansoori, W., Zarour, O., Jarada, T.N., Karampales, P., Rokne, J. dan Alhadj, R., 2011. Applications of Social Network Construction and Analysis in the Medical Referral Process. *2011 IEEE Ninth International Conference on Dependable, Autonomic and Secure Computing*, hal.816–823.
- Ansari, A.Q., Gupta, N.K. dan Ekata, 2012. Adaptive Neurofuzzy System for Tuberculosis. In *2012 2nd IEEE International Conference on Parallel, Distributed and Grid Computing*. hal. 568–573.
- Cerami, E., 2002. *Web Services Essential* First Edit., O'Reilly.
- Chi, C., Street, W.N. dan Ward, M.M., 2008. Building a Hospital Referral Expert System With a Prediction and Optimization Based Decision Support System Algorithm. *Journal of Biomedical Informatics*, 41, hal.371–386.
- Deloitte, 2008. *National E-Health and Information Principal Committee*, Australia.
- Esquivel, A., Sittig, D.F., Murphy, D.R. dan Singh, H., 2012. Improving The Effectiveness of Electronic Health Record-Based Referral Processes. *BMC medical informatics and decision making*, 12(1), hal.107.
- Feng, L., Gesan, W., Li, L. dan Wu, C., 2006. Web Service For Distributed Communication Systems. In *2006 IEEE International Conference on Service Operations and Logistics, and Informatics, SOLI 2006*. hal. 1030–1035.
- Ferrari, S., Wyse, J.P.H. dan Hu, Y., 2010. Analysis Of Time Cost For Alternative To Enhance Efficiency Within The Medical Emergency Referral System In Alberia. In *Electrical and Computer Engineering (CCECE)*, hal. 1,4, 2-5.
- Fuller, R., 1995. *Neural Fuzzy Systems*, Abo Akademi University.

- Gandhi, T.K., Keating, N.L., Ditmore, M., Kiernan, D., Johnson, R., Burdick, E. dan Hamann, C., 2008. Improving Referral Communication Using a Referral Tool Within an Electronic Medical Record. *Agency for Healthcare Research and Quality. Edited by Henriksen K, Battles JB, Keyes MA, Grady ML Rockville MD*, hal.1–12.
- Georgeff, M., 2007. *E-Health and The Transformation of Healthcare*, South Melbourne, Australia.
- Guo, M., Li, B. dan Wu, S., 2011. Effectiveness of Referral Incentive Policy : Exploring Using Queuing Network Model with Blocking. In *Service Systems and Service Management (ICSSSM), 2011 8th International Conference on*. Tianjin, China: IEEE, hal. 1–6.
- Haykin, S., 1999. *Neural Networks A Comprehensive Foundation 2 ed.* A. Dworkin, ed., United States of America: Tom Robbins.
- Højmark, T., Rose, K. dan Vedsted, P., 2009. Association Between General Practice Referral Rates and Patients' Socioeconomic Status and Access to Specialised health Care A Population-Based Nationwide Study. *Health Policy*, 92, hal.180–186.
- Huang, X.-W. dan Liou, D., 2010. Implementation of an Electronic Emergency Referral Document System. *2010 2nd International Conference on Education Technology and Computer*, hal.V2-93-V2-96.
- Jelski, J., Potts, J., Massey, Y. dan Burns-Cox, N., 2012. The Use Of Standardised Pro Forma To Improve The Quality Of Referrals. , 11(2013), hal.2013.
- Jin, B.J.B. dan Zou, D.Z.D., 2010. Research of Web Service Based on P2P. *Communication Software and Networks, 2010. ICCSN '10. Second International Conference on*, hal.412–415.
- Kahraman, C., Cevik, S. dan Oztaysi, B., 2015. Fuzzy Multicriteria Decision-Making: A Literature Review. *International Journal of Computational Intelligence Systems*, 8(4), hal.637–666.
- Kanagasundaram, R., Majumdar, S., Zaman, M., Srivastava, P. dan Goel, N., 2012. Exposing Resources as Web Services: a Performance Oriented Approach. *Performance Evaluation of Computer and Telecommunication Systems (SPECTS), 2012 International Symposium on*, hal.1–10.
- Kataria, P. dan Juric, R., 2010. Sharing e-Health Information Through Ontological Layering. In *2010 43rd Hawaii International Conference on System Sciences*. Ieee, hal. 1–10.
- Ke, W. dan Mostafa, J., 2009. A Referral Approach to Finding Medical Informatics Reviewers. In *2009 International Conference on Network-Based Information Systems*. Ieee, hal. 194–199.
- Kepmenkes, 2009. Standar Instalasi Gawat Darurat (IGD) Rumah Sakit. *Kementerian Kesehatan Republik Indonesia*, hal.29.
- Kim, E.-H., Linker, D.T., Coumar, A., Dean, L.S., Matsen, F. a dan Kim, Y., 2011.

- Factors Affecting Acceptance of A Web-Based Self-Referral System. *IEEE transactions on information technology in biomedicine : a publication of the IEEE Engineering in Medicine and Biology Society*, 15(2), hal.344–7.
- Kohavi, R., 1995. A Study of Cross-Validation and Bootstrap for Accuracy Estimation and Model Selection. In *Proc. of IJCAI'95*. hal. 1137–1145.
- Kusumadewi, S., Hartati, S., Harjoko, A. dan Wardoyo, R., 2006. *Fuzzy Multiple Attribute Decision Making (Fuzzy MADM)* 1 ed., Yogyakarta: Graha Ilmu.
- Kusumoputro, B. dan Herry, 2002. Kinerja PNN-Teroptimasi Berbasis Algoritma Genetika dalam Pengenalan Aroma 2 Campuran. In *Prosiding Ilmu Komputer dan Teknologi Informasi*. hal. 251–257.
- Maghsoud-Lou, E., Christie, S., Abidi, S.R. dan Abidi, S.S.R., 2017. Protocol-Driven Decision Support within e-Referral Systems to Streamline Patient Consultation, Triaging and Referrals from Primary Care to Specialist Clinics. *Journal of Medical Systems*, 41(9).
- Mao, K.Z., Tan, K.C. dan Ser, W., 2000. Probabilistic Neural-Network Structure Determination for Pattern Classification. *IEEE Transactions on Neural Networks*, 11(4), hal.1009–1016.
- Martín-Ruiz, Duboy, V., Lucas, F. dan Puerto, P., 2012. Development of a Knowledge Base for Smart Screening of Language Disorders in Primary Care. In *Proceedings of the 2012 IEEE 12th International Conference on Bioinformatics & Bioengineering (BIBE), Larnaca, Cyprus*. hal. 11–13.
- Mathkour, H., Gannouni, S. dan Beraka, M., 2012. Web Service Composition: Models and Approaches. *Proceedings of 2012 International Conference on Multimedia Computing and Systems, ICMCS 2012*, hal.718–723.
- Mikai, B., 2011. Miskomunikasi Picu Persoalan Dokter dan Pasien. Available at: <http://health.kompas.com/read/2011/06/28/1804198/Miskomunikasi.Picu.Persoalan.Dokter.dan.Pasien>.
- Montibeller, G. dan Franco, A., 2010. Multi-Criteria Decision Analysis for Strategic Decision Making. *Springer-Verlag Berlin Heidelberg 2010*.
- Nababan, P.S., 2014. Tak Bawa Surat Rujukan , Pasien Asma Dilarang Inap Pihak RSUD Duri. , (January), hal.2014.
- O'Malley, A.S. dan Reschovsky, J.D., 2011. Referral and Consultation Communication Between Primary Care and Specialist Physicians: Finding Common Ground. *Archives of internal medicine*, 171(1), hal.56–65.
- Omotosho, A., Adegbola, O. dan Adebo, A., 2016. A Patient-Based Hospital Referral Decision Support System. *International Journal of Computer Applications*, 155(10), hal.38–43.
- Persson, M. dan Lavesson, N., 2009. Identification of Surgery Indicators by Mining Hospital Data: A Preliminary Study. *Identification of Surgery Indicators by Mining Hospital Data: A Preliminary Study*, hal.323–327.

- Pires, R., Jelinek, H., Wainer, J., Goldenstein, S., Valle, E. dan Rocha, A., 2013. Assessing the Need for Referral in Automatic Diabetic Retinopathy Detection. *IEEE transactions on bio-medical engineering*, 60(12), hal.3391–3398.
- Poskotanews, 2013. IGD RSCM Selalu Kebanjiran Pasien. , hal.2013.
- Priharseno, Z.N., 2013. Satu Lagi , Bayi Meninggal Karena Ruang Rawat Penuh. *Kompas*.
- Reinhart, I., Dawoud, K., Shafiq, O., Alhajj, R., Rokne, J. dan Edworthy, S., 2011. Electronic Medical Referral System: A Forum-Based Approach. In *2011 IEEE 13th International Conference on e-Health Networking, Applications and Services*. Ieee, hal. 185–188.
- Richardson, L. dan Ruby, S., 2007. *RESTful Webservices* 1 ed., United States of America: O'Reilly.
- Saleem, R.M., Muhammad, A. dan Martinez Enriquez, A.M., 2010. Remote Patient Monitoring and Healthcare Management Using Multi-agent Based Architecture. *2010 Ninth Mexican International Conference on Artificial Intelligence*, hal.118–123.
- Saputri, E.E., Satria, R. dan Suhartono, V., 2015. Pemilihan Parameter Smoothing pada Probabilistic Neural Network dengan Menggunakan Particle Swarm Optimization untuk Pendeteksian Teks pada Citra. *Journal of Intelligent Systems*, 1(1), hal.22–26.
- Shigeta, A., Suto, Y. dan Nosu, K., 2008. Development of Management System For Electric Referral Documents and Healthcare Information Exchanging Based on Standardization Protocols. *2008 7th Asia-Pacific Symposium on Information and Telecommunication Technologies*, 7, hal.225–228.
- Singh, H., Esquivel, A., Sittig, D.F., Murphy, D., Kadiyala, H., Schiesser, R., Espadas, D. dan Petersen, L. a, 2010. Follow-Up Actions on Electronic Referral Communication in A Multispecialty Outpatient Setting. *Journal of general internal medicine*, 26(1), hal.64–9.
- Singh, R. dan Khan, I.A., 2012. An Approach for Integration Testing in Online Retail Applications. (*IJCSIT*), 4(3), hal.141–158.
- Soltani, A., Hewage, K., Reza, B. dan Sadiq, R., 2014. Multiple Stakeholders in Multi-Criteria Decision-Making in The Context of Municipal Solid Waste Management : A Review. *Elsevier*, 1.
- Straus, S.G., Chen, A.H., Yee, H.F. dan Kushel, J.M.B., 2011. Implementation of an Electronic Referral System for Outpatient Specialty Care. In *AMIA Annual Symposium Proceedings*. USA: American Medical Informatics Association, hal. 1337–1346.
- Sun, L., Yamin, M., Mushi, C., Liu, K., Alsaigh, M. dan Chen, F., 2014. Information Analytics for Healthcare Service Discovery. *Journal of Healthcare Engineering*, 5(4), hal.457–77.
- Sworo, G.D., Kam, M. dan Juan, E.J., 2012. Design of a Telemedicine-based

- system for Clinic-In-A-Can. *2012 IEEE Global Humanitarian Technology Conference*, hal.265–270.
- Terkini, P. dan Dan, T., 2010. Telemedika dan E-Health Serta Prospek Aplikasinya di Indonesia Oleh Prof. Soegijardjo Soegijoko. In *Seminar Nasional Aplikasi Teknologi Informasi 2010 (SNATI 2010) UII*.
- Tidwell, D., Reilly, P.O. dan Kulchenko, P., 2001. *Programming Web Services with SOAP* First., O'Reilly.
- Triyono, G., Hartati, S., Pulungan, R. dan Lazuardi, L., 2016. Referral Communication Model between Primary Health Centers and Hospitals Using Web Services. In *Cyberneticscom2016*. Makasar: IEEE, hal. 1–6.
- Ulman, S., Ray, S. dan Raikar, A., 2013. A Novel Application of the Osterwalder Model : Towards A Sustainable Ecosystem for Point of Care Technologies. In *2013 IEEE Point-of-Care Healthcare Technologies (PHT)*. hal. 16–18.
- Velasquez, M. dan Hester, P.T., 2013. An Analysis of Multi-Criteria Decision Making Methods. *International Journal of Operations Research*, 10(2), hal.56–66.
- Venhorst, K., Zelle, S.G., Tromp, N. dan Lauer, J.A., 2014. Multi-Criteria Decision Analysis of Breast Cancer Control in Low- and Middle- Income Countries : Development of A Rating Tool for Policy Makers. *Venhorst et al. Cost Effectiveness and Resource Allocation*, 12(1), hal.1–10.
- Viberg, N., Forsberg, B.C., Borowitz, M. dan Molin, R., 2013. International Comparisons of Waiting Times in Health Care–Limitations and Prospects. *Health policy*, 112(1–2), hal.53–61.
- Vulto, J.C.M., Louwman, W.J., Poortmans, P.M.P. dan Coebergh, J.W.W., 2005. Hospital Variation in Referral for Primary Radiotherapy in South Netherlands, 1988–1999. *Elsevier*, 41, hal.2722–2727.
- Wahyudi, 2013. Ditolak 4 RS , Bocah Penderita Muntaber Meninggal. *Sindonews*.
- Wang, M., Lau, C., Matsem, F.A. dan Kim, Y., 2006. Patient-Centered Health Record Link to A Referral Service. *Journal of the American Medical Informatics Association*, (206).
- Wang, M., Lau, C., Matsen, F.A. dan Kim, Y., 2004. Personal Health Information Management System and its Application in Referral Management. In *IEEE transactions of Information Technology in Biomedicine*. hal. 287–297.
- Wang, T.C. dan Lee, H. Da, 2009. Developing a Fuzzy TOPSIS Approach Based on Subjective Weights and Objective Weights. *Expert Systems with Applications*, 36(5), hal.8980–8985.
- Wong, T.T. dan Yang, N.Y., 2017. Dependency Analysis of Accuracy Estimates in k-Fold Cross Validation. *IEEE Transactions on Knowledge and Data Engineering*, 29(11), hal.2417–2427.
- Worku, Z.G., 2007. *A Framework for Multi-Agent Referral Decision Support*. Addis Ababa University.

- Wu, C.S. dan Khoury, I., 2012. e-Healthcare Web Service Broker Infrastructure in Cloud Environment. *Proceedings - 2012 IEEE 8th World Congress on Services, SERVICES 2012*, hal.317–322.
- Xu, X. dan Li, L., 2009. An Artificial Urban Health Care System and Applications. In *IEEE Intelligent Systems*. hal. 1–14.
- Yadav, S. dan Shukla, S., 2016. Analysis of K-Fold Cross-Validation Over Hold-Out Validation on Colossal Datasets for Quality Classification. In *2016 IEEE 6th International Conference on Advanced Computing 2016 6th International Advanced Computing Conference Analysis*. hal. 78–83.
- Yoon, P., Steiner, I. dan Reinhardt, G., 2003. Analysis of Factors Influencing Length of Stay in The Emergency Department. *Journal of Emergency Medicine*, 5(3), hal.155–161.
- Zimmermann, H.J., 1996. *Fuzzy Set Theory and Its Applications* 3 ed., London: Kluwer Academic.