

DAFTAR PUSTAKA

- Arabian *et.al.* 2013. "A Research on the Impact of Cost of Quality Models and Reporting System on Managing Cost of Quality". *Journal Mechanical and Manufacturing*.
- Atkison *et.al.* 2012. *Management Accounting*. Sixth Edition. England: Pearson Education Limited.
- Blocher, E. J, David, E. Stout, dan Gary, Cokins,. 2010. *Cost Management: A Strategic Management*. New York: McGraw Hill.
- Bungin, Burhan. 2011. *Penelitian Kualitatif*. Edisi Kedua. Jakarta: Kencana Prenada Mediagroup.
- Cooper, Donald R, dan Schindler, Pamela. 2014. *Business Research Methods*. 12th Edition. New York: McGraw-Hill.
- Chopra dan Garg. 2011. Behavior Patterns of Quality Cost Categories. *Journal Total Quality Management*, Vol. 23 No. 5, pp. 510-515.
- Creswell, John W. 2014. *Research Design Qualitative, Quantitative, and Mixed Method Approaches*, 4th Edition. California: Sage Publication.
- Feigenbaum, Armand V. 1991. *Total Quality Control*. Third Edition Revised. New York: McGraw-Hill.
- Gasperz, V. 2005. *Total Quality Management*. Jakarta. PT Gramedia Pustaka.
- Hansen R. Don, dan Maryanne, M. Mowen. 2007. *Managerial Accounting*. 8th Edition. USA: Thomson South-Western.
- Hartono, Jogyanto. 2013. *Metodologi Penelitian Bisnis: Salah Kaprah dan Pengalaman-Pengalaman*. Edisi 6. Yogyakarta: BPFE-Yogyakarta.
- Ishikawa, Kaoru. 1992. *Pengendalian Mutu Terpadu*. Bandung: PT. Remaja Rosdakarya.
- Juran, Joseph M. dan Frank M. Gryna. 1993. *Quality Planning And Analysis: From Product Development Through Use*. 3rd Edition. New York: Mcgraw-Hill.
- Juran, Joseph M. 1998. *Juran's Quality Handbook*. Fifth Edition. New York: McGraw-Hill.
- Miles, M.B dan A.M Huberman. 2014. *Qualitative Data Analysis*. Beverly Hills: Sage Publication Inc.
- Mizuno, Shigeru. 1994. *Pengendalian Mutu Perusahaan Secara Menyeluruh*. Jakarta: Pustaka Binaman Pressindo.
- Mulyadi. 2004. *Total Quality Management (TQM)*. Yogyakarta: Jogja Global Media.
- Panucci, C.J dan Edwin G.W. 2010. "Identifying and Avoiding Bias in Research." *Journal of PRS*.

- Patterson, James G. 2010. *ISO 9000 Standar Kualitas Seluruh Dunia*. Jakarta: PT. Indeks.
- Rajendran, N.S. 2001. Dealing With Biases in Qualitative Research: A Balancing Act for Researchesrs. *Qualitative Research Convention*.
- Rowley, Jennifer. 2002. "Using Case Studies in Research". *Management Reserach News, Volume 25*.
- Russel, Roberta S dan Bernard W, Taylor . 2011. *Operating Management Creating Value Along The Supply Chain*. 7th Edition. Amerika: John Wiley and Sons, Inc.
- Schiffauerova dan Thomson, 2006. "A review of Research on Cost of Quality Models and Best Practices". *International Journal of Quality and Reliability Management*, Vol. 23 Iss: 6 pp. 647-669.
- Sekaran, Uma dan Roger, Bougie. 2016. *Research Methods for Business*. Seventh Edition. United Kingdom: John Wiley & Sons Ltd.
- Siregar, dkk. 2012. *Akuntansi Manajemen*. Yogyakarta: STIE YKPN.
- Smith, Joanna. 2014. Bias in Research. *EBN Journal, Volume 17 Number 4*.
- Sugiyono. 2009. *Metode Penelitian Bisnis: Pendekatan Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.
- Sugiyono. 2013. *Metode Penelitian Manajemen*. Bandung: Alfabeta.
- Sugiyono. 2015. *Memahami Penelitian Kualitatif*. Bandung: Alfabeta.
- Supriyono. R.A. 2002. *Akuntansi Biaya Dan Akuntansi Manajemen Untuk Teknologi Maju Dan Globalisasi*. Edisi Kedua. Yogyakarta:BPFE.Yogyakarta.
- Supriyono, R.A. 2009. *Manajemen Biaya Suatu Reformasi Pengelolaan Bisnis*. Edisi Pertama Buku 2.Yogyakarta: BPFE-Yogyakarta.
- Tukiran, Martinus. 2016. *Membangun Sistem Manajemen Mutu Berdasarkan ISO 9001: 2015*. Yogyakarta: Leutikaprio.
- Vaxevanidis, MN dan Petropoulos, G.2008. "A Literature Survey of Cost of Quality Models". *Journal of Angineering of Annals*.
- Yahya, Salleh dan Wee, Goh Keat. 2001. "The Implementation of an ISO 9000 Quality System". *International Journal of Quality and Reliability Management* Vol.18 Issues: 9 pp 941-966.
- Yamit, Zulian. 2013. *Manajemen Kualitas Produk dan Jasa*. Yogyakarta: Ekonisia.
- Yin. Robert K. 2009. *Case Study Research: Design and Methods*. Thousand Oaks: Sage Publications, Inc.
- <https://visitingjogja.com/dinas/>