UNIVERSITAS
GADJAH MADA
Analisis Faktor - Faktor Yang Memengaruhi Penerimaan dan Penggunaan e Kinerja BKN pada Dinas Kesehatan Kabupaten Barito Selatan
RAISA MELINA, Dr. Agus Joko Pitoyo, M.A; Dr. Novi Widyaningrum, M.A
Universitas Gadjah Mada, 2026 | Diunduh dari http://etd.repository.ugm.ac.id/

DAFTAR PUSTAKA

Abdul Wahi, N. S., & Berenyi, L. (2023). Systematic Literature Review on Adoption of E-government among Employees in the Public Sector. *ACM International Conference Proceeding Series*, 21–28. https://doi.org/10.1145/3603304.3603336

Abdul Wahi, N. S., & Berényi, L. (2023). Validating UTAUT model for e-government adoption among employees: a pilot study. *Gradus*, *10*(2), 1–6. https://doi.org/10.47833/2023.2.eco.009

Ajzen, I. (2012). The theory of planned behavior. *Handbook of Theories of Social Psychology: Volume 1*, 438–459. https://doi.org/10.4135/9781446249215.n22

Al-Azizi, L., H. Al-Badi, A., & Al-Zrafi, T. (2018). Exploring the Factors Influencing Employees' Willingness to Use Mobile Applications in Oman: Using UTAUT Model. *Journal of E-Government Studies and Best Practices*, *2018*, 1–27. https://doi.org/10.5171/2018.553293

Alfiani, H., Kurnia Aditya, S., Lusa, S., Indra Sensuse, D., Wibowo Putro, P. A., & Indriasari, S. (2024). E-Government Issues in Developing Countries Using TOE and UTAUT Frameworks: A Systematic Review. *Policy & Governance Review*, *8*(2), 169. https://doi.org/10.30589/pgr.v8i2.932

Ali, S. H., & Thu, H. (2025). App fatigue in mHealth: Beyond improving apps, advance equity by meeting people where they are. *PLOS Digital Health*, *4*(11), e0001107. https://doi.org/10.1371/journal.pdig.0001107

Alraja, M. N., Hammami, S., Chikhi, B., & Fekir, S. (2016). International Review of Management and Marketing The Influence of Effort and Performance Expectancy on Employees to Adopt E-government: Evidence from Oman. *International Review of Management and Marketing*, *6*(4), 930–934. http:www.econjournals.com

Amalia, R. N., Dianingati, R. S., & Annisaa, E. (2022). Pengaruh Jumlah Responden terhadap Hasil Uji Validitas dan Reliabilitas Kuesioner Pengetahuan dan Perilaku Swamedikasi | Amalia | Generics: Journal of Research in Pharmacy. *Journal of Research in Pharmacy*, *2*(1), 9–15. https://ejournal2.undip.ac.id/index.php/generics/article/view/12271/7192

Amirusholihin. (2025). *Modul Pengolahan Data Menggunakan Software Smart PLS*.

Amrouni, K. I. A., Arshah, R. A., & Kadi, A. J. (2019). A Systematic Review: Factors Affecting Employees' Adoption of E-government Using an Integration of UTAUT & TTF Theories. *KnE Social Sciences*, *2019*, 54–65. https://doi.org/10.18502/kss.v3i22.5044

UNIVERSITAS
GADJAH MADA
Analisis Faktor - Faktor Yang Memengaruhi Penerimaan dan Penggunaan e Kinerja BKN pada Dinas Kesehatan Kabupaten Barito Selatan
RAISA MELINA, Dr. Agus Joko Pitoyo, M.A; Dr. Novi Widyaningrum, M.A
Universitas Gadjah Mada, 2026 | Diunduh dari http://etd.repository.ugm.ac.id/

Arlina, A., & Saipul, S. (2024). Analisis Efektivitas Penerapan Kinerja Dalam Menggunakan Aplikasi e-Kinerja BKN dan Aplikasi Sinerja BKD pada RSUD dr. Doris Sylvanus Provinsi Kalimantan Tengah. *Edu Sociata (Jurnal Pendidikan Sosiologi)*, *7*(2), 768–775. https://doi.org/10.33627/es.v7i2.3018

Blut, M., Yee, A. Y. L., Chong, L., Tsigna, Z., & Venkatesh, V. (2021). Meta-analysis of the unified theory of acceptance and use of technology (UTAUT) : Challenging Its Validity and Charting a Research Agenda in the Red Ocean. *Journal of the Association for Information Systems, Forthcoming*, *23*(1), 13–95. https://aisel.aisnet.org/jais/vol23/iss1/10

Brown, S. A., Massey, A. P., Montoya-Weiss, M. M., & Burkman, J. R. (2002). Do I really have to? User acceptance of mandated technology. *European Journal of Information Systems*, *11*(4), 283–295. https://doi.org/10.1057/palgrave.ejis.3000438

Choirunnisa, L., Caesar Oktaviana, T. H., Ridlo, A. A., & Rohmah, E. I. (2023). PERAN SISTEM PEMERINTAH BERBASIS ELEKTRONIK (SPBE) DALAM MENINGKATKAN AKSESIBILITAS PELAYANAN PUBLIK DI INDONESIA UIN Sunan Ampel Surabaya Pendahuluan Dalam era digital yang semakin berkembang pesat , pemerintah di seluruh dunia mencari cara untuk menin. *Sosio Yustisia: Jurnal Hukum Dan Perubahan Sosial*, *3*(1), 71–95. https://jurnalpps.uinsa.ac.id/index.php/sosioyustisia/article/view/401%0Afile:///C:/Users/USER/Downloads/PERAN+SISTEM+PEMERINTAH+BERBASIS+ELEKTRONIK+(SPBE)+DALAM+MENINGKATKAN+AKSESIBILITAS+PELAYANAN+PUBLIK+DI+INDONESIA+(1).pdf

Congo, S., & Choi, S. O. (2022). Evaluating Public Sector Employees' Adoption of E-Governance and Its Impact on Organizational Performance in Angola. *Sustainability (Switzerland)*, *14*(23). https://doi.org/10.3390/su142315605

Daniali, S. M., Barykin, S. E., Zendehdel, M., Kalinina, O. V., Kulibanova, V. V., Teor, T. R., Ilyina, I. A., Alekseeva, N. S., Lisin, A., Moiseev, N., & Senjyu, T. (2022). Exploring UTAUT Model in Mobile 4.5G Service: Moderating Social–Economic Effects of Gender and Awareness. *Social Sciences*, *11*(5). https://doi.org/10.3390/socsci11050187

Davis, F. D. (1989). Perceived usefulness, perceived ease of use, and user acceptance of information technology. *MIS Quarterly: Management Information Systems*, *13*(3), 319–339. https://doi.org/10.2307/249008

Dinni, & Saputra, I. (2025). Implementasi Sistem Informasi Kesehatan (SIKNAS dan SIKDA) : Literatur Review. *Jurnal Cinta Nusantara*, *3*(4), 24–30.

Fadilah, R., & Surya Negara, E. (2022). Analisis Faktor Yang Mempengaruhi Penerimaan Pengguna Aplikasi Elektronik Renumerasi Kinerja (E-RK) Menggunakan Metode UTAUT dan SDT (Studi Kasus : Pemerintah Kabupaten Musi Rawas). *Jurnal Ilmiah Matrik*, *24*(1), 40–50.

UNIVERSITAS
GADJAH MADA
Analisis Faktor - Faktor Yang Memengaruhi Penerimaan dan Penggunaan e Kinerja BKN pada Dinas Kesehatan Kabupaten Barito Selatan
RAISA MELINA, Dr. Agus Joko Pitoyo, M.A; Dr. Novi Widyaningrum, M.A
Universitas Gadjah Mada, 2026 | Diunduh dari http://etd.repository.ugm.ac.id/

https://doi.org/10.33557/jurnalmatrik.v24i1.1658

Feng, K., & Haridas, D. (2025). A unified model integrating UTAUT-Behavioural intension and Object-Oriented approaches for sustainable adoption of Cloud-Based collaborative platforms in higher education. *Scientific Reports*, *15*(1), 1–18. https://doi.org/10.1038/s41598-025-08446-9

Firmansyah, R., Sinaga, R. C., Sunarto, E. P., Hafiz, Z., & Aji, P. (2025). Reformasi Birokrasi Melalui Regenerasi Aparatur Sipil Negara Dalam Mewujudkan Birokrasi Yang Transformatif di Era Digital. *Journal of Social Contemplativa*, *3*(2), 114–125. https://doi.org/10.61183/jsc.v3i2.95

Fraij, J. (2022). UTAUT2 Model to Investigate the Adoption Of E-HRM in the Telecommunication Sector. *Wseas Transactions on Communications*, *21*(2007), 181–188. https://doi.org/10.37394/23204.2022.21.22

Gunawan, H., & Sinaga, B. L. (2018). Analisis Pengaruh Gender Dalam Penerimaan Teknologi "Smart City" Dengan Model UTAUT. *Semnas Ristek 2018*, 349–354.

Gupta, B., Dasgupta, S., & Gupta, A. (2008). Adoption of ICT in a government organization in a developing country: An empirical study. *Journal of Strategic Information Systems*, *17*(2), 140–154. https://doi.org/10.1016/j.jsis.2007.12.004

Hair, J. F., Ringle, C. M., & Sarstedt, M. (2011). PLS-SEM: Indeed a silver bullet. *Journal of Marketing Theory and Practice*, *19*(2), 139–152. https://doi.org/10.2753/MTP1069-6679190202

Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). When to use and how to report the results of PLS-SEM. *European Business Review*, *31*(1), 2–24. https://doi.org/10.1108/EBR-11-2018-0203

Hamid, R. S., & Anwar, S. M. (2019). *Structural Equation Modeling (SEM) Berbasis Varian (Konsep Dasar dan Aplikasi Program Smart PLS 3.2.8. dalam Riset Bisnis* (Abiratno, S. Nurdiyanti, & A. D. Raksanagara (eds.); 1st ed.). PT Inkubator Penulis Indonesia.

Haris, M. I., Rusdi, R., Zhafira, N. H., & Hidayat, M. R. (2024). Penerapan Model UTAUT pada Penggunaan E-SKP Pegawai Kecamatan di Nagan Raya. *Jurnal Ilmiah Ekonomi Terpadu (Jimetera)*, *4*(2), 104. https://doi.org/10.35308/jimetera.v4i2.10004

Hasanein, A. M., Elsayed Sobaih, A. E., & Elshaer, I. A. (2024). Examining Google Gemini's Acceptance and Usage in higher education. *Journal of Applied Learning and Teaching*, *7*(2), 1–9.

Hofstede, G., Neuijen, B., Ohayv, D. D., & Sandres, G. (1990). Measuring Organizational Cultures : A Qualitative and Quantitative Study across Twenty Cases. *Administrative Science Quarterly*, *35*, 286–316. http://dx.doi.org/10.1016/j.jaci.2012.05.050

UNIVERSITAS
GADJAH MADA
Analisis Faktor - Faktor Yang Memengaruhi Penerimaan dan Penggunaan e Kinerja BKN pada Dinas Kesehatan Kabupaten Barito Selatan
RAISA MELINA, Dr. Agus Joko Pitoyo, M.A; Dr. Novi Widyaningrum, M.A
Universitas Gadjah Mada, 2026 | Diunduh dari http://etd.repository.ugm.ac.id/

Ibrahim, O. A., & Zakaria, N. H. (2016). E-government services in developing countries: A success adoption model from employees perspective. *Journal of Theoretical and Applied Information Technology*, *94*(2), 383–396.

Idaiani, S., Hendarwan, H., & Herawati, M. H. (2023). Disparities of Health Program Information Systems in Indonesia: A Cross-Sectional Indonesian Health Facility Research 2019. *International Journal of Environmental Research and Public Health*, *20*(5). https://doi.org/10.3390/ijerph20054384

Irawan, B. (2013). Studi Analisis Konsep E-Government : Sebuah Paradigma Baru dalam Pelayanan Publik. *Paradigma*, *2*, 174–201.

Kampira, A., & Mukonza, R. M. (2025). E-Government/AI Integration State and Capacity in Developing Countries: A Systematic Review. *Administrative Sciences*, *15*(12), 1–21. https://doi.org/10.3390/admsci15120482

Ke, Q., Gong, Y., & Ke, C. (2025). Bridging AI literacy and UTAUT constructs: structural equation modeling of AI adoption among Chinese university students. *Humanities and Social Sciences Communications*, *12*(1), 1–13. https://doi.org/10.1057/s41599-025-05775-y

Kementerian Pendayagunaan Aparatur Negara dan Reformasi Birokrasi. (2022). *Laporan Pelaksanaan Evaluasi SPBE Tahun 2021*.

Kementerian Pendayagunaan Aparatur Negara dan Reformasi Birokrasi. (2023). Laporan Pelaksanaan Pemantauan dan Evaluasi SPBE Tahun 2022. In *Kementerian Pendayagunaan Aparatur Negara dan Reformasi Birokrasi Republik Indonesia* (Vol. 53, Issue 9).

Kementerian Pendayagunaan Aparatur Negara Dan Reformasi Birokrasi. (2019). *Buku Laporan Evaluasi SPBE 2019*.

Keputusan Menteri Pendayagunaan Aparatur Negara Dan Reformasi Birokrasi Republik Indonesia Nomor 13 Tahun 2024 Tentang Hasil Evaluasi Sistem Pemerintahan Berbasis Elektronik Pada Instansi Pusat Dan Pemerintah Daerah Tahun 2023, Pub. L. No. 13, 1 (2024).

Marsh, E., Perez Vallejos, E., & Spence, A. (2024). Overloaded by Information or Worried About Missing Out on It: A Quantitative Study of Stress, Burnout, and Mental Health Implications in the Digital Workplace. *SAGE Open*, *14*(3), 1–17. https://doi.org/10.1177/21582440241268830

Maznorbalia, A. S., & Awalluddin, M. A. (2020). Users Acceptance of E-Government System in Sintok. *Policy & Governance Review*, *5*(1), 66–81. https://doi.org/10.30589/pgr.

McClelland, G. H., & Judd, C. M. (1993). Statistical difficulties of detecting interactions and moderator effects. *Psychological Bulletin*, *114*(2), 376–390. https://doi.org/10.1037/0033-2909.114.2.376

Muhammad, S. S., Irza, S., & Raudah. (2025). Implementasi Sistem E-Kinerja

UNIVERSITAS
GADJAH MADA
Analisis Faktor - Faktor Yang Memengaruhi Penerimaan dan Penggunaan e Kinerja BKN pada Dinas Kesehatan Kabupaten Barito Selatan
RAISA MELINA, Dr. Agus Joko Pitoyo, M.A; Dr. Novi Widyaningrum, M.A
Universitas Gadjah Mada, 2026 | Diunduh dari http://etd.repository.ugm.ac.id/

Badan Kepegawaian Negara (BKN) Dalam Meningkatkan Kinerja Pegawai Dinas Perhubungan Kabupaten Hulu Sungai Utara. *Administrasi Negara*, *7*(1), 106–115. https://doi.org/10.36658/aliidarabalad

Nuari, S. E., Nurkhin, A., & Kardoyo. (2019). Analisis Determinan Pemanfaatan Edmodo dengan Menggunakan Unified Theory of Acceptance and Use of Technology (UTAUT). *Jurnal Pendidikan Akuntansi Indonesia*, *XVII*(1), 57–73.

Onibala, A. A., Rindengan, Y., & Lumenta, A. S. (2021). Analisis Penerapan Model UTAUT2 Terhadap E-Kinerja pada Pemerintah Provinsi Sulawesi utara. *E-Journal Teknik Informatika*, *2*, 1–13. http://repo.unsrat.ac.id/2974/

Pangulu, V., Ninta Tarigan, S. F., & Abudi, R. (2025). Evaluasi Penggunaan Aplikasi Primary Care (P-Care) BPJS Kesehatan Dengan Metode Task Tecnology Fit pada Petugas Kesehatan di Puskesmas Se Kota Gorontalo Evaluation of the Use of the BPJS Kesehatan Primary Care (P-Care) Application Using the Task Techn. *Jurnal Kolaboratif Sains*, *8*(1), 207–215. https://doi.org/10.56338/jks.v8i1.6677

Purwanto, E. (2020). *Technology Adoption A Conceptual Framework* (E. Purwanto (ed.); 1st ed.). Yayasan Pendidikan Philadelphia.

Puspita Sari, D. P., & Rahman, A. (2019). Analisis Faktor-Faktor yang Mempengaruhi Minat Pemanfaatan Teknologi Informasi bagi Auditor. *Journal of Economic, Bussines and Accounting (COSTING)*, *2*(2), 202–211. https://doi.org/10.31539/costing.v2i2.562

Rahmi, K. H., Fahrudin, A., Supriyadi, T., Herlina, E., Rosilawati, R., & Ningrum, S. R. (2025). Technostress and cognitive fatigue: Reducing digital strain for improved employee well-being: A literature review. *Multidisciplinary Reviews*, *8*(12). https://doi.org/10.31893/multirev.2025380

Setiabudhi, H., Suwono, Setiawan, Y. A., & Karim, S. (2025). *Analisis Data Kuantitatif Menggunakan SmartPLS 4* (I. P. H. H. Duari (ed.)). Borneo Novelty Publishing. https://ebooks.borneonovelty.com/media/publications/588838-analisis-data-kuantitatif-dengan-smartpl-29069ce4.pdf

Setiawan, A. (2024). Statistik Untuk Penelitian. In *Pusat Penerbit STIE Ganesha*.

Sheppard, B. H., Hartwick, J., & Warshaw. (1998). The Theory of Reasoned Action: A Meta-Analysis of Past Research with Recommendations for Modifications and Future Research. *Journal of Consumer*, *15*(December), 325–343.

Sheppard, B. H., Hartwick, J., & Warshaw, P. R. (1988). The Theory of Reasoned Action: A Meta-Analysis of Past Research with Recommendations for Modifications and Future Research. *Journal of Consumer Research*, *15*(3), 325. https://doi.org/10.1086/209170

UNIVERSITAS
GADJAH MADA
Analisis Faktor - Faktor Yang Memengaruhi Penerimaan dan Penggunaan e Kinerja BKN pada Dinas Kesehatan Kabupaten Barito Selatan
RAISA MELINA, Dr. Agus Joko Pitoyo, M.A; Dr. Novi Widyaningrum, M.A
Universitas Gadjah Mada, 2026 | Diunduh dari http://etd.repository.ugm.ac.id/

Sholihin, P. M. (2021). Partial Least Squares Structural Equation Modeling. *Handbook of Market Research*, 587–632. https://doi.org/10.1007/978-3-319-57413-4_15

Sriwindono, H., & Yahya, S. (2014). The Influence of Cultural Dimension on ICT Acceptance in Indonesia Higher Learning Institution. *Australian Journal of Basic and Applied Sciences*, *8*(5), 215–225. www.ajbasweb.com

Sugiyono. (2020). *Metodologi Penelitian Kuantitatif, Kualitatif dan R & D*.

Sujarwoto. (2023). Analisis dan Interpretasi Data Kuantitatif dalam Riset Administrasi Publik. In *Pustaka. Ut*. https://pustaka.ut.ac.id/lib/wp-content/uploads/pdfmk/DAPU6210-M1.pdf

Sukkasem, A., & Punpugdee, N. (2018). The determinants of employee acceptance of mobile learning at a Thai state-owned enterprise. *ACM International Conference Proceeding Series*, *February*, 56–58. https://doi.org/10.1145/3268808.3268833

Suparyati, S. (2019). Analisis Perilaku Pengguna E-Kinerja Menggunakan Model UTAUT. *Kilat*, *8*(2), 208–218. https://doi.org/10.33322/kilat.v8i2.588

Surat Edaran Kepala Badan Kepegawaian Negara Nomor 11 Tahun 2023 Tentang Penggunaan Dan Pemanfaatan Aplikasi E-Kinerja Badan Kepegawaian Negara, Badan Kepegawaian Negara 1 (2023). www.bkn.go.id;

Syaefulloh, & Amelia, F. (2023). Analisis Penerapan Model Utaut (Unified Theory of Acceptance and Use of Technology) Terhadap Perilaku Pengguna Sistem Informasi (Studi Kasus : Sistem Informasi Akademik Universitas Di Pekanbaru). *Al-Qalam: Jurnal Ilmiah Keagamaan Dan Kemasyarakatan*, *17*(6), 3853–3875.

Taylor, S., & Todd, P. A. (1995). Understanding information technology usage: A test of competing models. *Information Systems Research*, *6*(2), 144–176. https://doi.org/10.1287/isre.6.2.144

Thompson, R. L., Higgins, C. A., & Howell, J. M. (1991). Personal Computing : Towards a Conceptual Model of Utilization. *MIS Quarterly*, 125–143. http://dx.doi.org/10.1016/j.jaci.2012.05.050

Trie, & Handayani, S. (2015). *Analisis Penerapan Model UTAUT (Unified Theory of Acceptance and Use of Technology) Terhadap Perilaku Pengguna Sistem Informasi (Studi Kasus : Sistem Informasi Akademik pada STTNAS Yogyakarta)*.

Tummers, L. (2011). Explaining the willingness of public professionals to implement new policies: A policy alienation framework. *International Review of Administrative Sciences*, *77*(3), 555–581. https://doi.org/10.1177/0020852311407364

Tummers, L. (2012). *Policy Alienation : Analyzing the experiences of Public*

UNIVERSITAS
GADJAH MADA
Analisis Faktor - Faktor Yang Memengaruhi Penerimaan dan Penggunaan e Kinerja BKN pada Dinas Kesehatan Kabupaten Barito Selatan
RAISA MELINA, Dr. Agus Joko Pitoyo, M.A; Dr. Novi Widyaningrum, M.A
Universitas Gadjah Mada, 2026 | Diunduh dari http://etd.repository.ugm.ac.id/

Professionals with New Policies (L. Tummers (ed.)).

Tummers, L., Bekkers, V., & Steijn, B. (2009). Policy alienation of public professionals: Application in a new public management context. *Public Management Review*, *11*(5), 685–706. https://doi.org/10.1080/14719030902798230

Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User Acceptance of Information: Towar a Unified View. *MIS Quarterly*, *27*(3), 425–478. https://www.jstor.org/stable/30036540

Wijaya, A., & Saleh, M. (2025). Sistem Pemerintahan Berbasis Elektronik (Spbe) Dalam Mewujudkan Prinsip Good Governance Pada Pemerintahan Daerah. *Jurnal Ilmu Hukum, Humaniora Dan Politik*, *5*(3), 2154–2164. https://doi.org/10.38035/jihhp.v5i3.4201

Williams, M. D., Rana, N. P., & Dwivedi, Y. K. (2015). The unified theory of acceptance and use of technology (UTAUT): a literature review. *Journal of Enterprise Information Management*, *28*(3), 443–488. https://doi.org/10.1108/s1569-3732(2011)0000014001

Wiwin Rusdiyanti, Ruliani, S. N., & Herliani, I. (2022). Implementasi Sistem Informasi Manajemen Rumah Sakit (SIMRS) Yang Dilakukan Dengan Kinerja Cukup Baik Dapat Menambah Beban Kerja Perawat. *Journal of Management Nursing*, *1*(3), 87–96. https://doi.org/10.53801/jmn.v1i3.37

Zeebaree, M., Agoyi, M., & Aqel, M. (2022). Sustainable Adoption of E-Government from the UTAUT Perspective. *Sustainability (Switzerland)*, *14*(9). https://doi.org/10.3390/su14095370

Żemojtel-Piotrowska, M., & Piotrowski, J. (2023). Hofstede ' s cultural dimensions theory. *Mindtools Free Newsletter*, *2*, 1–10.