

DAFTAR RUJUKAN

- Abidah, N. N., Fitri, A., dan Triyono, D. 2024. “Pengaruh Electronic Word of Mouth Terhadap Minat dan Keputusan Masyarakat Untuk Travelling (Studi Pada Wisatawan yang Berkunjung ke Daerah Istimewa Yogyakarta)”. *Jurnal Manajemen dan Bisnis Islam*. Vol. 1. No. 2. Hlm 3032–7253.
- Albab, U., Rochim, A. I., dan Indartuti, I. 2024. “Strategi Pengembangan Pariwisata Dengan Menggunakan Metode Analisis Swot: Kawasan Pecinan Kota Surabaya”. *Panorama: Jurnal Kajian Pariwisata*. Vol. 1. No. 2. Hlm. 41-50.
- Alexandris, K., Kouthouris, C., dan Meligdis, A. 2006. “Increasing Customers’ Loyalty in a Skiing Resort: The Contribution of Place Attachment and Service Quality. *International Journal of Contemporary Hospitality Management*. Vol. 18. No. 5. Hlm 414–425.
- Altinay, L., dan Paraskevas, A. 2008. *Planning Research in Hospitality and Tourism*. Burlington: Elsevier.
- Altman, I. dan Low S. M. 1992. *Place attachment*. New York: Plenum Press.
- Altunel, M., dan Erkut, B. 2015. “Cultural tourism in Istanbul: The mediation effect of tourist experience and satisfaction on the relationship between involvement and recommendation intention”. *Journal of Destination Marketing & Management*, Vol. 4. Hlm 213-221.
- Ardi, R. P., dan Widiyanti, S. 2025. “Analisa Komunikasi Word of Mouth Dalam Mendukung Pemanfaatan Media Digital Berbasis Kepuasan Pengunjung Universitas Bina Nusantara, Indonesia”. Vol. 11. No. 2. Hlm 51–61.
- Athar, L. M. I., Supriyadi, E., dan Kurnainsah, R. 2021. “Pengembangan konsep pariwisata perkotaan (urban tourism) di Kota Mataram”. *Media Bina Ilmiah*, Vol. 16. No. 4. Hlm 6665–6660.
- Chen, N., Dwyer, L., dan Firth, T. 2014. “Conceptualization and Measurement of Dimensionality of Place Attachment”. *Tourism Analysis*. Vol. 19. No. 3. Hlm 323–338.
- Chen, X., Cheng, Z. feng, dan Kim, G. B. 2020. “Make It Memorable: Tourism Experience, Fun, Recommendation and Revisit Intentions of Chinese Outbound Tourists”. *Sustainability (Switzerland)*. Vol. 12. No. 5. Hlm 1–24.
- Cooper, C., Fletcher, J., Gilbert, D., Shepherd, R. dan Wanhill, S. 1998 *Tourism Principles and Practice*, 2nd ed., Addison Wesley Longman Ltd, Harlow, Essex.

- Creswell, J. W. 2015. *Qualitative Inquiry and Research Design: Choosing Among Five Approaches*. (4th Edition). California, USA: SAGE Publications Inc.
- Dang, L., dan Weiss, J. 2021. "Evidence on the Relationship Between Place Attachment and Behavioral Intentions Between 2010 and 2021: A Systematic Literature Review". *Sustainability (Switzerland)*. Vol. 13. No. 23. Hlm 1-19.
- Douglas, A., Wessels, J-A., Pope, J., Morrison-Saunders, A., dan Hughes, M. 2019. "Measuring Kruger Visitors' Place Attachment to Specific Camps". *Koedoe - African Protected Area Conservation and Science*. Vol. 61. No 1. Hlm 1-11.
- Dwyer, L., Chen, N., dan Lee, J. 2019. "The Role of Place Attachment in Tourism Research". *Journal of Travel and Tourism Marketing*. Vol. 36. No. 5. Hlm 645-652.
- Elok, A. M., dan Mastuti Purwaningsih, S. 2024. "Gaya Hidup Elit Eropa Di Kawasan Toendjoengan Surabaya Tahun 1870-1942". *Journal Pendidikan Sejarah Avatara*. Vol. 15. No. 1.
- Halkiopoulos, C., Antonopoulou, H., Gkintoni, H., dan Giannoukou, I. (2021). "An Expert System for Recommendation Tourist Destinations: An Innovative Approach of Digital Marketing and Decision-Making Process". *International Journal of Innovative Science and Research Technology*. Vol. 6. No. 4. Hlm 398-404.
- Han, J. H., Kim, J. S., Lee, C. K., dan Kim, N. 2019. "Role of Place Attachment Dimensions in Tourists' Decision-Making Process in Cittáslow". *Journal of Destination Marketing and Management*. Vol. 11. Hlm 108-119.
- Hidalgo, M.C. dan Hernandez, B., 2001. "Place Attachment: Conceptual and Empirical Questions. *Jurnal of Environmental Psychology*. Vol. 21. No. 3. Hlm. 273-281.
- Hosany, S., Buzova, D., dan Blas, S. 2019. "The Influence of Place Attachment, Ad-Evoked Positive Affect, and Motivation on Intention to Visit: Imagination Proclivity as a Moderator". *Journal of Travel Research*. Vol. 59. Hlm 477-495.
- Hosany, S., Hunter-Jones, P., dan McCabe, S. 2020. "Emotions in Tourist Experiences: Advancing Our Conceptual, Methodological, and Empirical Understanding". *Journal of Destination Marketing and Management*. Vol. 16. Hlm 1-3.
- Hosany, S., Prayag, G., Van Der Veen, R., Huang, S., dan Deesilatham, S. 2017. "Mediating Effects of Place Attachment and Satisfaction on the Relationship between Tourists' Emotions and Intention to Recommend". *Journal of Travel Research*. Vol. 56. No. 8. Hlm 1079-1093.

- Isa, M. I., Hedayati Marzbali, M., dan Saad, S. N. 2022. “Mediating Role of Place Identity in the Relationship Between Place Quality and User Satisfaction in Waterfronts: a case study of Penang, Malaysia. *Journal of Place Management and Development*. Vol. 15. No. 2. Hlm 130–148.
- Isa, M. S., Ariyanto, H. H., dan Kiumarsi, S. 2020. “The Effect of Place Attachment on Visitors’ Revisit Intentions: Evidence from Batam. *Tourism Geographies*. Vol. 22. No. 1. Hlm 51-82.
- Jang, S. C. dan Feng, R. 2007. “Temporal Destination Revisit Intention: The Effects of Novelty Seeking and Satisfaction”. *Tourism Management*. Vol. 28. Hlm 580-590.
- Jennings, G. R. 2008. “Interviewing: a Focus on Qualitative Techniques”. In B. W. Ritchie, P. Burns, dan C. Palmer (Eds.), *Tourism Research Methods Integrating Theory with Practice*. CABI Publishing.
- Jorgensen, B. S., dan Stedman, R. C. 2001. “Sense of Place as an Attitude: Lakeshore Owners Attitudes Toward Their Properties”. *Journal of Environmental Psychology*. Vol. 21. No. 3. Hlm 233–248.
- Kasza-Kelemen, K. 2017. “Sustainable Consumption in Tourism? The relationship between Place Attachment and Pro-Environmental Behaviour in National Parks (Doctoral dissertation), Budapest, Hungary: Corvinus University of Budapest.
- Khairanti, N., dan Akhrani, L. A. 2023. “Seberapa Menarik Gunung Bromo? Studi Korelasional antara Destination Image dan Place Attachment”. *Jurnal Penelitian Psikologi*. Vol. 14. Hlm 27–35.
- Kim, J., Ritchie, J. R. B., dan Tung, V. W. S. “The Effect of Memorable Experience on Behavioral Intentions in Tourism: A Structural Equation Modeling Approach”. *Tourism Analysis*. Vol. 15. No. 6. Hlm. 637-648.
- Kotler, P., dan Keller, K. L. 2016. *Marketing Management*. (15th ed.). Boston: Pearson Education.
- Kurnainsah, R. dan Rosida, L. 2019. “Strategi Pengembangan Pariwisata Perkotaan (Urban Tourism) Kota Mataram Provinsi Nusa Tenggara Barat”. *Media Bina Ilmiah*. Vol. 16. No. 4. Hlm 6665–6660.
- Kusumatuti, B. S. 2023. *Analisis Dampak Revitalisasi Jalan Tunjungan Terhadap Pendapatan dan Perkembangan UMKM di Wilayah Jalan Tunjungan Surabaya*. Universitas Islam Negeri Sunan Ampel Surabaya.
- Kyle, G., Graefe, A., dan Manning, R. 2005. “Testing the Dimensionality of Place Attachment in Recreational Settings”. *Environment and Behavior*. Vol. 37. No. 2. Hlm 153–177.

- Lewicka, M. 2011. "On the Varieties of People's Relationships with Places: Hummon's Typology Revisited." *Environment and Behavior*. Vol. 43. No. 5. Hlm 676–709.
- Litvin, S. W., Goldsmith, R. E., dan Pan, B. 2008. "Electronic Word-of-Mouth in Hospitality and Tourism Management". *Tourism Management*. Vol. 29. Hlm 458–468.
- Maharani, D. K., Darmawan, D., dan Saman, M. Z. M. 2014. "Pengembangan Pariwisata Kota Surabaya Melalui City Tour". *Jurnal Hospitality dan Manajemen Jasa*. Vol. 2. No. 2. Hlm 433-441.
- Mason, P. A., Augustyn, M. M., dan Seakhoa-King, A. 2009. Exploratory Study in Tourism: Designing an Initial, Qualitative Phase of Sequenced, Mixed Methods Research. *International Journal of Tourism Research*. vol. 12. No. 5. Hlm. 432-448.
- Miles, M.B, Huberman, A.M, dan Saldana, J. (2014). *Qualitative Data Analysis, A Methods Sourcebook*. (Edition 3). USA: Sage Publications, Inc.
- Moore, R., dan Graefe, A. 1994. "Attachments to Recreation Settings: The Case of Rail-Trail Users". *Leisure Sciences*. Vol. 16. No. 1. Hlm 17–31.
- Pantelidis, C., tom Dieck, M. C., Jung, T. H., Smith, P., dan Miller, A. 2024. "Place Attachment Theory and Virtual Reality: The Case of a Rural Tourism Destination". *International Journal of Contemporary Hospitality Management*. Vol. 36. No. 11. Hlm. 3704-3727.
- Papadimitriou, D., Kaplanidou, K., dan Apostolopoulou, A. 2018. "Destination Image Components and Word-of-Mouth Intentions in Urban Tourism: A Multigroup Approach". *Journal of Hospitality and Tourism Research*. Vol. 42. No. 4. Hlm 503–527.
- Picken, F. 2018. "The Interview in Tourism Research". W. Hillman and K. Radel (Eds. 1) *Qualitative Tourism Methods*. Clevedon Hall: Channelview Publications.
- Pohlmann, A., Velasco, F., Guerra-Leal, E. M., dan Sepulveda, C. J. 2023. "Elevating the Boutique Appeal: Generating a Sense of Place in Luxury Hospitality Through Virtual Tours". *Consumer Behavior in Tourism and Hospitality*. Vol. 18. No. 1. Hlm 66– 80.
- Prasetyo, V. A., Strya I. D. G., dan Sudiarta, I. N. 2023. "Strategi Pengembangan Tunjungan Sebagai Destinasi Milenial." *JUMPA*. Vol. 9. No. 2. Hlm 760-785.
- Prayag, G., dan Ryan, C. 2012. "Antecedents of Tourists' Loyalty to Mauritius: The Role and Influence of Destination Image, Place Attachment, Personal

- Involvement, and Satisfaction”. *Journal of Travel Research*. Vol. 51. No. 3. Hlm. 342–356.
- Proshansky, H. M., Fabian, A. K., dan Kaminoff, R. 1983. “Place-Identity: Physical World Socialization of the Self”. *Journal of Environmental Psychology*. Vol. 3. No. 1. Hlm 57–83.
- Putri, J. M. K., dan Yudhistira, P. G. A. 2025. “Exploring the Role of Place Dependence, Identity, and Positive Experiences in Domestic Tourists’ Revisit Intention”. *Journal of Theoretical & Applied Management*. Vol. 18. No. 1. Hlm 168–189.
- Ram, Y., Bjork, P., dan Weidenfeld, A. 2016. “Authenticity And Place Attachment of Major Visitor Attractions”. *Tourism Management*. Vol. 52. Hlm 110-122.
- Ramkissoon, H., Smith, L. D. G., dan Weiler, B. 2013. “Testing the Dimensionality of Place Attachment and Its Relationships with Place Satisfaction and Pro-Environmental Behaviours: A Structural Equation Modelling Approach”. *Tourism Management*. Vol. 36. Hlm 552–566.
- Reitsamer, B. F., dan Brunner-Sperdin, A. 2021. “It’s All about the Brand: Place Brand Credibility, Place Attachment, and Consumer Loyalty”. *Journal of Brand Management*. Vol. 28. No. 3. Hlm 291–301.
- Rollero, C., dan De Piccolo, N. 2010. “Place Attachment, Identification and Environment Perception: An Empirical Study”. *Journal of Environmental Psychology*. Vol. 30. Hlm 198-205.
- Savitri, M. D. 2023. “Place Attachment Dan Loyalitas Wisatawan: Suatu Tinjauan Literatur”. *BULLET: Jurnal Multidisiplin Ilmu*. Vol. 2. No. 5. Hlm 1200–1208.
- Scannell, L. dan Gifford, R. 2014. “The Psychology of Place Attachment” dalam Gifford, R. 2014. *Environmental Psychology*. (5th ed.). Colville, WA: Optimal Books. Hlm. 272-302.
- Scannell, L., dan Gifford, R. 2010. “Defining Place Attachment: A Tripartite Organizing Framework”. *Journal of Environmental Psychology*. Vol. 30. No. 1. Hlm 1–10.
- Smaldone, D., Harris, C., dan Sanyal, N. 2005. “An Exploration of Place as a Process: The Case of Jackson Hole, WY”. *Journal of Environmental Psychology*. Vol. 25. No. 4. Hlm 397–414.
- Sop, S. A., dan Kervankiran, I. 2023. “How Does Place Attachment Affect Word-of-Mouth?: Evidence from a Street with Emerging Cafes”. *Journal of Leisure Research*. Vol. 54. No. 1. Hlm 109–130.

- Stedman, R. C. 2003. "Is It Really Just a Social Construction?: The Contribution of the Physical Environment to Sense of Place". *Society & Natural Resources*. Vol. 16. No. 8. Hlm 671–685.
- Stokols, D., dan Shumaker, S. A. 1981. "People and Places: A Transactional View of Settings". dalam J. Harvey (Ed.). *Cognition, Social Behavior and the Environment*. Hillsdale, NJ: Lawrence Erlbaum Associates, Hlm 441-488.
- Strandberg, C., dan Ek Styvén, M. 2021. "An Image Worth a Thousand Words? Expressions of Stakeholder Identity Perspectives in Place Image Descriptions". *Journal of Place Management and Development*. Vol. 14. No. 3. Hlm 315–330.
- Suban, S. A. 2024. "Visitor's Emotional Experience in Predicting Destination Image, Satisfaction, and Intention to Revisit: A Spa Tourism Perspective". *International Hospitality Review*.
- Taryadi, A. R., dan Miftahuddin, M. A. 2021. "The Role of Mediation Electronic Word of Mouth (E-WoM) in Relationship Quality of Services and Tourism Products Against Visiting Decisions". *Journal of Economics Research and Social Sciences*. Vol. 5. No. 1. Hlm 64–76.
- Tifany, M. dan Meirinawati, M. 2023. "Strategi Dinas Kebudayaan, Kepemudaan dan Olahraga, serta Pariwisata Kota Surabaya dalam Optimalisasi Wisata Tunjungan Romansa". *Publika*. Vol. 11. No. 2. Hlm 1763-1778.
- Tsai, C. T., Hsu, H., dan Chen, C. C. 2020. "An Examination of Experiential Quality, Nostalgia, Place Attachment and Behavioral Intentions of Hospitality Customers". *Journal of Hospitality Marketing and Management*. Vol. 29. No. 7. Hlm 869–885.
- Ujang, N. 2012. "Place Attachment and Continuity of Urban Place Identity". *Asian Journal of Environment-Behaviour Studies*. Vol. 2. No. 2. Hlm 117–132.
- Vada, S., Prentice, C., dan Hsiao, A. 2019. "The Influence of Tourism Experience and Well-Being on Place Attachment". *Journal of Retailing and Consumer Services*. Vol. 47. Hlm 322–330.
- Veal, A. J. 2006. *Research Methods for Leisure and Tourism*. (3rd ed.). Pearson Education Limited.
- Wang, L., dan Li, X. 2023. "The Five Influencing Factors of Tourist Loyalty: A Meta-Analysis". *PLoS ONE*. Vol. 18. Hlm 1–21.
- Wang, B., Yang, Z., Han, F., dan Shi, H. 2017. "Car Tourism in Xinjiang: The Mediation Effect of Perceived Value and Tourist Satisfaction on the Relationship between Destination Image and Loyalty". *Sustainability (Switzerland)*. Vol. 9. No. 1.

- Wiles, J. L., Rolleston, A., Pillai, A., Broad, J., Teh, R., Gott, M., dan Kerse, N. 2017. "Attachment to Place in Advanced Age: A Study of the LiLACS NZ Cohort". *Social Science & Medicine*. Vol. 185. Hlm 27–37.
- Williams, D. dan Vaske, J. 2003. "The Measurement of Place Attachment: Validity and Generalizability of a Psychometric Approach". *Forest Science*. Vol. 49. No. 6. Hlm 830–840.
- Williams, D. R., Patterson, M. E., Roggenbuck, J. W., dan Watson, A. E. 1992. "Beyond the Commodity Metaphor: Examining Emotional and Symbolic Attachment to Place". *Leisure Sciences*. Vol. 14. No. 1. Hlm 29–46.
- Yuksel, A., Yuksel, F. and Bilim, Y. 2010. "Destination Attachment: Effects on Customer Satisfaction and Cognitive, Affective, and Conative Loyalty". *Tourism Management*. Vol. 31. No. 2. Hlm 274-284.
- Zenker, S., Braun, E., dan Petersen, S. 2017. "Branding the Destination Versus the Place: The Effects of Brand Complexity and Identification for Residents and Visitors". *Tourism Management*. Vol. 58. Hlm. 15-27.

DAFTAR LAMAN

- Anonim. 2019. "Kampung "Segudang Prestasi" Genteng Candirejo Surabaya" dalam <https://tunashijau.id/kampung-segudang-prestasi-genteng-candirejo-surabaya/>. Diakses pada tanggal 20 Juni 2025 pukul 18.56 WIB.
- Dinas Komunikasi dan Informatika Provinsi Jawa Timur. 2024. "Sepanjang Tahun 2023, Wisatawan yang Berkunjung ke Surabaya Tembus 17,4 Juta" dalam <https://kominfo.jatimprov.go.id/berita/sepanjang-tahun-2023-wisatawan-yang-berkunjung-ke-surabaya-tembus-17-4-juta>. Diakses pada 31 Desember 2024 pukul 11.07 WIB.
- Kusumah, G. 2024. "Innovation in Urban Tourism Development: Strategies to Know" dalam <https://mpar.upi.edu/en/inovasi-dalam-pengembangan-pariwisata-urban-strategi-yang-harus-diketahui/>. Diakses pada tanggal 8 April 2023 pukul 23.56 WIB.
- Mahrus, M. 2020. "Menelusuri Menelusuri Sejarah Panjang Jalan Tunjungan Dikenal Sebagai Pusat Perdagangan" dalam https://www.uc.ac.id/library/menelusuri-sejarah-panjang-jalan-tunjungan-1_dikenal-sebagai-pusat-perdagangan-radar-surabaya-22-maret-2020-hal-3-chr-isyandi-tri-kartika-lib/. Diakses pada 27 Oktober 2023 pukul 22.55 WIB.
- Roosa, M. 2019. "Tunjungan Romansa, Kembalikan Kejayaan Kawasan Tunjungan" dalam <https://www.suarasurabaya.net/kelanakota/2021/tunjungan-romansa->

kembalikan-kejayaan-kawasan-tunjungan/#google_vignette. Diakses pada tanggal 23 Juli 2025 pukul 18.18 WIB.

Ulumuddin, I. 2019. “Festival Mlaku-Mlaku Nang Tunjungan Dimeriahkan Pertunjukan Seni dan Aneka Kuliner” dalam <https://jatim.inews.id/berita/festival-mlaku-mlaku-nang-tunjungan-dimeriahkan-pertunjukan-seni-dan-aneka-kuliner>. Diakses pada 1 November 2023 pukul 23.54 WIB.