

Daftar Pustaka

1. Badan Nasional Penanggulangan Bencana. (2023). *Data dan Informasi Bencana Indonesia*. Diakses dari <https://bnpb.go.id/>
2. Dwiyanto, A. (2008). *Reformasi Birokrasi Publik di Indonesia*. Gadjah Mada University Press.
3. Haddow, G. D., Bullock, J. A., & Coppola, D. P. (2017). *Introduction to Emergency Management* (6th ed.). Butterworth-Heinemann.
4. Mardiasmo. (2009). *Akuntansi Sektor Publik*. Andi.
5. Maslow, A. H. (1943). A theory of human motivation. *Psychological Review*, 50(4), 370–396.
6. Peraturan Menteri Dalam Negeri Nomor 59 Tahun 2021 tentang Penerapan Standar Pelayanan Minimal.
7. Peraturan Menteri Dalam Negeri Nomor 100 Tahun 2018 tentang Penerapan Standar Pelayanan Minimal.
8. Bardach, E. (1977). *The implementation game: What happens after a bill becomes a law*. MIT Press.
9. Berman, P. (1978). The study of macro-implementation. *Public Policy*, 26(2), 157-184.
10. Birkland, T. A. (2016). *An introduction to the policy process: Theories, concepts, and models of public policy making* (4th ed.). Routledge.
11. Dery, D. (1984). *Problem definition in policy analysis*. University Press of Kansas.
12. Downs, A. (1967). *Inside bureaucracy*. Little, Brown and Company.
13. Edwards III, G. C. (1980). *Implementing public policy*. Congressional Quarterly Press.
14. Lipsky, M. (2010). *Street-level bureaucracy: Dilemmas of the individual in public services* (30th anniversary expanded ed.). Russell Sage Foundation.
15. Mazmanian, D. A., & Sabatier, P. A. (1983). *Implementation and public policy*. Scott, Foresman and Company.
16. Nakamura, R. T., & Smallwood, F. (1980). *The politics of policy implementation*. St. Martin's Press.
17. O'Toole Jr., L. J. (2000). Rational choice and policy implementation: Implications for theoretical synthesis. *Journal of Public Administration Research and Theory*, 10(1), 121-143.

18. Ostrom, E. (1990). *Governing the commons: The evolution of institutions for collective action*. Cambridge University Press.
19. Pressman, J. L., & Wildavsky, A. B. (1973). *Implementation*. University of California Press.
20. Sabatier, P. A., & Mazmanian, D. A. (1979). The conditions of effective implementation: A guide to accomplishing policy objectives. *Policy Analysis*, 5(4), 481-504.
21. Usman, N. (2010). *Manajemen implementasi kebijakan publik*. Media Pratama.
22. Van Meter, D. S., & Van Horn, C. E. (1975). The policy implementation process: A conceptual framework. *Administration & Society*, 6(4), 445-488.
23. Coppola, D. P. (2015). *Introduction to emergency management (5th ed.)*. Butterworth-Heinemann.
24. Dunn, W. N. (2000). *Public policy analysis: An introduction (3rd ed.)*. Prentice Hall.
25. Dwiyanto, A. (2008). *Reformasi birokrasi publik di Indonesia*. Gadjah Mada University Press.
26. Hill, M., & Hupe, P. (2002). *Implementing public policy: Governance in theory and practice*. Sage.
27. Kay, A. (2006). A critical examination of the argument for a 'policy turn' in political science. *British Journal of Politics and International Relations*, 8(4), 669-684.
28. Lan, G. Z. (2015). The study of public policy: A brief introduction. In G. Z. Lan (Ed.), *Public policy in China: Theories and practices* (pp. 3-22). Springer.
29. Lavigne, F., De Coster, B., Janský, J., Kelfoun, K., & Zahradníčková, K. (2018). People's behaviour in the face of volcanic hazards: Perspectives from Indonesia, Ecuador and the Caribbean. *Journal of Volcanology and Geothermal Research*, 357, 198-214.
30. Mazmanian, D. A., & Sabatier, P. A. (1983). *Implementation and public policy*. Scott, Foresman and Company.
31. Mileti, D. S., & Sorensen, J. H. (1990). *Communication of emergency public warnings: A social science perspective*. Oak Ridge National Laboratory.
32. Nakamura, R. T., & Smallwood, F. (1980). *The politics of policy implementation*. St. Martin's Press.
33. Peraturan Pemerintah Nomor 96 Tahun 2012 tentang Pelaksanaan Undang-Undang Nomor 25 Tahun 2009 tentang Pelayanan Publik.

34. Peraturan Menteri Dalam Negeri Nomor 59 Tahun 2021 tentang Penerapan Standar Pelayanan Minimal.
35. Peraturan Menteri Dalam Negeri Nomor 101 Tahun 2018 tentang Standar Teknis Pelayanan Dasar Pada Standar Pelayanan Minimal Sub-Urusan Bencana Daerah Kabupaten/Kota.
36. Quarantelli, E. L. (2005). A social science research agenda for the disaster field: Emphasizing the development of theory. In H. Rodríguez, E. L. Quarantelli, & R. R. Dynes (Eds.), *Handbook of disaster research* (pp. 472-490). Springer.
37. Sabatier, P. A., & Mazmanian, D. A. (1979). The conditions of effective implementation: A guide to accomplishing policy objectives. *Policy Analysis*, 5(4), 481-504.
38. Subarsono, A. G. (2010). *Analisis kebijakan publik: Konsep, teori, dan aplikasi*. Pustaka Pelajar.
39. UNISDR. (2015). *Sendai framework for disaster risk reduction 2015-2030*. United Nations Office for Disaster Risk Reduction.
40. Van Meter, D. S., & Van Horn, C. E. (1975). The policy implementation process: A conceptual framework. *Administration & Society*, 6(4), 445-488.
41. Wisner, B., Blaikie, P., Cannon, T., & Davis, I. (2004). *At risk: Natural hazards, people's vulnerability and disasters* (2nd ed.). Routledge.
42. Alexander, D. (2000). Confronting catastrophe. Why new realisms offer few solutions for reducing losses from natural hazards. *Disaster Prevention and Management: An International Journal*, 9(3), 161-170.
43. Badan Nasional Penanggulangan Bencana. (2007). *Undang-Undang Republik Indonesia Nomor 24 Tahun 2007 tentang Penanggulangan Bencana*. BNPB.
44. Badan Nasional Penanggulangan Bencana. (2012). *Pedoman penyusunan rencana penanggulangan bencana*. BNPB.
45. Coppola, D. P. (2015). *Introduction to emergency management* (5th ed.). Butterworth-Heinemann.
46. Federal Emergency Management Agency. (2018). *National incident management system*. FEMA.
47. International Federation of Red Cross and Red Crescent Societies. (2019). *Contingency planning guide: A community-based approach*. IFRC.
48. Johnson, C., & Mip, E. (2010). Housing recovery after disaster: Government and community roles. *Built Environment*, 36(2), 158-174.

49. Mileti, D. S. (1999). *Disasters by design: A reassessment of natural hazards in the United States*. Joseph Henry Press.
50. United Nations Office for Disaster Risk Reduction. (2015). *Sendai framework for disaster risk reduction 2015-2030*. UNISDR.
51. Auf der Heide, E. (2004). *Disaster response: Principles of preparation and coordination*. Mosby.
52. Bandura, A. (1997). *Self-efficacy: The exercise of control*. W H Freeman and Company.
53. Bardach, E. (1977). *The implementation game: What happens after a bill becomes a law*. MIT Press.
54. Bastian, A., Rohidi, R., & Suyitno, S. (2018). *Metodologi penelitian kualitatif dalam pendidikan*. UNIMED Press.
55. Bowen, G. A. (2009). Document analysis as a qualitative research method. *Qualitative Research Journal*, 9(2), 27-40.
56. Corbin, J., & Strauss, A. (2008). *Basics of qualitative research: Techniques and procedures for developing grounded theory* (3rd ed.). SAGE Publications.
57. Creswell, J. W. (2016). *Research design: Qualitative, quantitative, and mixed methods approaches* (5th ed.). SAGE Publications.
58. Denzin, N. K. (1978). *Sociological methods: A sourcebook* (2nd ed.). McGraw-Hill.
59. Eisenberger, R., Cummings, J., Armeli, S., & Lynch, P. (1986). Perceived organizational support, discretionary behavior, and job satisfaction. *Journal of Applied Psychology*, 71(1), 112–118.
60. Emerson, R. M., Fretz, R. I., & Shaw, L. L. (2011). *Writing ethnographic fieldnotes* (2nd ed.). University of Chicago Press.
61. Emory, C. W., & Cooper, D. R. (2014). *Business research methods* (12th ed.). McGraw-Hill Education.
62. Gilmour, R. S., & Lewis, C. W. (1991). *Managing government: The essentials*. Congressional Quarterly Press.
63. Hewitt, K. (1983). *Interpretations of calamity from the viewpoint of human ecology*. Allen & Unwin.
64. Hill, M. (2003). *The public policy process* (4th ed.). Pearson Education.
65. Katz, D., & Kahn, R. L. (1978). *The social psychology of organizations* (2nd ed.). John Wiley & Sons.

66. Kawulich, B. B. (2005). Participant observation as a data collection method. *Forum Qualitative Sozialforschung / Forum: Qualitative Social Research*, 6(2), Art. 43.
67. Merriam, S. B. (2009). *Qualitative research: A guide to design and implementation*. Jossey-Bass.
68. Nakamura, R. T., & Smallwood, F. (1980). *The politics of policy implementation*. St. Martin's Press.
69. North, D. C. (1990). *Institutions, institutional change and economic performance*. Cambridge University Press.
70. Ostrom, E. (1990). *Governing the commons: The evolution of institutions for collective action*. Cambridge University Press.
71. Patton, M. Q. (2015). *Qualitative research & evaluation methods (4th ed.)*. SAGE Publications.
72. Putnam, R. D. (2000). *Bowling alone: The collapse and revival of American community*. Simon & Schuster.
73. Rogers, E. M. (2003). *Diffusion of innovations (5th ed.)*. Free Press.
74. Rubin, H. J., & Rubin, I. S. (2012). *Qualitative interviewing: The art of hearing data (3rd ed.)*. SAGE Publications.
75. Sabatier, P. A., & Jenkins-Smith, H. C. (1993). *Policy change and learning: An advocacy coalition approach*. Westview Press.
76. Schattschneider, E. E. (1960). *The semi-sovereign people: A realist's view of democracy in America*. Holt, Rinehart and Winston.
77. Schein, E. H. (2010). *Organizational culture and leadership (4th ed.)*. Jossey-Bass.
78. Seidman, I. E. (2013). *Interviewing as qualitative research: A guide for researchers in education and the social sciences (4th ed.)*. Teachers College Press.
79. Spradley, J. P. (1980). *Participant observation*. Holt, Rinehart and Winston.
80. Sugiyono. (2014). *Metode penelitian kuantitatif, kualitatif, dan R&D*. Alfabeta.
81. Thompson, J. D. (1967). *Organizations in action*. McGraw-Hill.
82. UNISDR. (2015). *Sendai framework for disaster risk reduction 2015-2030*. United Nations Office for Disaster Risk Reduction.
83. Van de Ven, A. H., & Ferry, D. L. (1980). *Measuring and assessing organizations*. John Wiley & Sons.
84. Van Meter, D. S., & Van Horn, C. E. (1975). The policy implementation process: A conceptual framework. *Administration & Society*, 6(4), 445-488.



85. Weatherly, R., & Lipsky, M. (1977). Street-level bureaucrats and institutional innovation: Implementing special-education reform. *Harvard Educational Review*, 47(2), 171-197.
86. Wernerfelt, B. (1984). A resource-based view of the firm. *Strategic Management Journal*, 5(2), 171-180.