

DAFTAR PUSTAKA

- Al Idrus, N. F. (2022). Dampak Politik Hukum dan Respon Masyarakat atas Pembaharuan Undang-Undang Minerba. *Jurnal Penegakan Hukum Dan Keadilan*, 3(2), 114–127.
- Almahdali, H., Sampe, F., Sulaiman, S., Puspita, M., Hendrawardani, B., Parinduri, R. Y., Tenri, A., Hendrayady, A., Arman, Z., & Prasetyo, Y. E. (2024). *Pengantar Ilmu Administrasi Negara*. Yayasan Tri Edukasi Ilmiah.
- Anam, C. (2024). Kota Malang Masuk 6 Daerah dengan Indeks Masyarakat Digital Terbaik. <https://Surabaya.Bisnis.Com/Read/20240910/531/1798567/Kota-Malang-Masuk-6-Daerah-Dengan-Indeks-Masyarakat-Digital-Terbaik>.
- Anderson, J. E. (2003). Public policymaking: An introduction. *Houghton Mifflin Google Schola*.
- Anny Riwayati, S. E. (2024). Prinsip-Prinsip Administrasi Publik. *PUBLIK*, 47.
- Anupriya Khan, & Satish Krishnan. (2017). Social Media Enabled E-Participation: Review and Agenda for Future Research. *E-Service Journal*, 10(2), 45. <https://doi.org/10.2979/eservicej.10.2.03>
- Astari, N. (2021). Sosial Media Sebagai Media Baru Pendukung Media Massa untuk Komunikasi Politik dalam Pengaplikasian Teori Agenda Setting: Tinjauan Ilmiah pada Lima Studi Kasus dari Berbagai Negara. *Jurnal Teknologi Dan Sistem Informasi Bisnis*, 3(1), 131–142. <https://doi.org/10.47233/jteksis.v3i1.190>
- Azis, B., Santosa, H., & Ernawati, J. (2019). ASSESSING PUBLIC PERCEPTION FOR ILLUMINATION OF BUILDING IN KAYUTANGAN STREET, MALANG, INDONESIA. *DIMENSI (Journal of Architecture and Built Environment)*, 46(1), 11–22. <https://doi.org/10.9744/dimensi.46.1.11-22>
- Baik. (2024). PRINSIP-PRINSIP. *Hukum Administrasi Negara*, 50.
- Bennett, W. L., & Segerberg, A. (2011). Digital Media and the Personalization of Collective Action. *Information Communication & Society*, 14(6), 770–799. <https://doi.org/10.1080/1369118x.2011.579141>
- Boulianne, S. (2015). Social media use and participation: a meta-analysis of current research. *Information Communication and Society*, 18(5), 524–538. <https://doi.org/10.1080/1369118X.2015.1008542>
- Boulianne, S. (2019). Revolution in the making? Social media effects across the globe. *Information, Communication & Society*, 22(1), 39–54.
- Brodie, R. J., Ilic, A., Juric, B., & Hollebeek, L. (2013). Consumer engagement in a virtual brand community: An exploratory analysis. *Journal of Business Research*, 66(1), 105–114.
- Bunjamin, B., Munfaqiroh, S., & Setiawan, S. (2020). PENYULUHAN DAN PENDAMPINGAN TENTANG STRATEGIC PLAN KAMPUNG HERITAGE KAYUTANGAN DENGAN PRODUCT DIVERSIVICATION. *Jurnal Pengabdian Kepada Masyarakat*, 7(2), 190–196.
- Chadwick, A. (2009). *The Internet and politics in flux*. Taylor & Francis.
- Chagas, V., Carreiro, R., Santos, N., & Popolin, G. (2022). Far-Right Digital Activism in Polarized Contexts: A Comparative Analysis of Engagement in

- Hashtag Wars. *Media and Communication*, 10(4).
<https://doi.org/10.17645/mac.v10i4.5622>
- Christensen, H. S. (2012). Simply slacktivism? *JeDEM*, 4(1), 1–23.
<http://www.jedem.org>
- Cobb, R. W., & Elder, C. D. (1971). The politics of agenda-building: An alternative perspective for modern democratic theory. *The Journal of Politics*, 33(4), 892–915.
- Dennis, J. (2019). *Beyond Slacktivism Political Participation on Social Media* (Halpin Darren, Ed.). <http://www.palgrave.com/gp/series/14850>
- Dewi, D. S. K. (2022). *Buku Ajar Kebijakan Publik Proses, Implementasi dan Evaluasi*. Penerbit Samudra Biru (Anggota IKAPI).
- Ding, I. (2020). Performative Governance. *World Politics*, 72(4), 525–556.
<https://doi.org/10.1017/s0043887120000131>
- Dunn, W. N. (2015). *Public policy analysis: An integrated approach*. Routledge.
- Dunn, W. N. (2018). Harold Lasswell and the Study of Public Policy. *Oxford Research Encyclopedia of Politics*.
<https://doi.org/10.1093/acrefore/9780190228637.013.600>
- Dutta, H. (2015). Graph Based Data Governance Model for Real Time Data Ingestion. *Csi Transactions on Ict*, 3(2–4), 119–125.
<https://doi.org/10.1007/s40012-016-0079-y>
- Elazhari, E., & Siregar, B. (2025). Reformasi Birokrasi dan Tantangan Tata Kelola Pemerintahan yang Baik di Tingkat Lokal: Analisis Kritis Terhadap Implementasi Sistem Merit. *All Fields of Science Journal Liaison Academia and Society*, 5(2), 138–149.
- Entman, R. M. (2006). *Framing Public Life: Perspectives on Media and Our Understanding of the Social World*, edited by Stephen D. Reese, Oscar H. Gandy, Jr., and August E Taylor & Francis.
<https://doi.org/10.1080/10584600500477385>
- Entman, R. M. (2007). Framing bias: Media in the distribution of power. *Journal of Communication*. <https://academic.oup.com/joc/article-abstract/57/1/163/4102665>
- Entman, R. M., & Usher, N. (2018). Framing in a fractured democracy: Impacts of digital technology on ideology, power and cascading network activation. *Journal of Communication*. <https://academic.oup.com/joc/article-abstract/68/2/298/4971609>
- Eriyanto, A. F. (2002). Konstruksi. *Ideologi Dan Politik Media*, Yogyakarta: LKIS.
- Faghrezi, M. R., & Satiawan, P. R. (2022). Arahana Pengembangan Koridor Basuki Rahmat Kawasan Kayutangan Kota Malang sebagai Heritage Tourism. *Jurnal Teknis ITS*, 11, D160–D166.
- Falco, E., & Kleinhans, R. (2018). Beyond Information-Sharing. A Typology Of Government Challenges And Requirements For Two-Way Social Media Communication With Citizens. In *The Electronic Journal of e-Government* (Vol. 16, Issue 1). www.ejeg.com
- Freelon, D., Marwick, A., & Kreiss, D. (2020). False equivalencies: Online activism from left to right. *Science*, 369(6508), 1197–1201.
- Gamble, M., & Teri. (2002). *Communication works+CD*. McGraw-Hill.

- George, J. J., & Leidner, D. E. (2019). From clicktivism to hacktivism: Understanding digital activism. *Information and Organization*, 29(3), 100249.
- Grubmüller, V., Götsch, K., & Krieger, B. (2013). Social media analytics for future oriented policy making. *European Journal of Futures Research*, 1(1). <https://doi.org/10.1007/s40309-013-0020-7>
- Halupka, M. (2014). Clicktivism: A Systematic Heuristic. *Wiley Periodicals*, 115–132.
- Halupka, M. (2018). The legitimisation of clicktivism. *Australian Journal of Political Science*, 53(1), 130–141. <https://doi.org/10.1080/10361146.2017.1416586>
- Hill, M., & Hupe, P. (2021). *Implementing public policy: An introduction to the study of operational governance*. Sage.
- Hockin-Boyers, H., & Clifford-Astbury, C. (2021). The politics of# diversifyyourfeed in the context of Black Lives Matter. *Feminist Media Studies*, 21(3), 504–509.
- Howlett, M. (2019). *Designing public policies: Principles and instruments*. Routledge.
- Ibrahim, R., & Olii, R. A. (2024). Strategi Reformasi Birokrasi Di Tingkat Lokal: Perspektif Good Governance Dalam Otonomi Daerah Kecamatan Kwandang. *Professional: Jurnal Komunikasi Dan Administrasi Publik*, 11(2), 769–774.
- Isma, Y. S., Kardiati, D., Muslem, M., Fadhillah, S. K., KN, J., Akmal, F., & Chairunnisak, S. (2025). Transformasi digital sebagai instrumen untuk memperluas aksesibilitas layanan publik. *Journal of Administrative and Social Science*, 6(2), 66–77.
- Jones, C. O. (1996). Pengantar Kebijakan Publik (Public Policy) Terjemahan Ricky Ismanto. *Jakarta: Penerbit PT Raja Grafindo Persada*.
- Jones, C. O. (2012). Pengantar Kebijakan Publik (Public Policy). *Rajagrafindo Persada*.
- Jovicevic, N. M. (2016). RES PUBLICA XXI 64 OFFLINE STUDENT POLITICAL ACTIVISM: SUPPORTED OR THWARTED BY ONLINE POLITICAL ENGAGEMENT? In *Res Publica-Journal of Undergraduate Research* (Vol. 21). <https://digitalcommons.iwu.edu/respublica/vol21/iss1/10>
- Karpf, D. (2010). Online Political Mobilization from the Advocacy Group's Perspective: Looking Beyond Clicktivism. *Policy & Internet*, 2(4), 7–41. <https://doi.org/10.2202/1944-2866.1098>
- Khan, G. F., Swar, B., & Lee, S. K. (2014). Social media risks and benefits: A public sector perspective. *Social Science Computer Review*, 32(5), 606–627.
- Kharisma, D. (2013). Peran Pendidikan Politik Dalam Partisipasi Politik Kalangan Muda. *Hasil Penelitian*.
- Kingdon, J. W. (2011). *Agendas, alternatives, and public policies, 1976, 1977, 1978, 1979 [United States]*. icpsr.umich.edu. <https://www.icpsr.umich.edu/web/ICPSR/studies/28024/export>
- Kingdon, J. W. (2014). *Agendas, alternatives, and public policies Essex*. Pearson Education Limited.
- Kusumanegara, S. (2010). *Model dan aktor dalam proses kebijakan publik*. Gava Media.

- Lee, Y.-H., & Hsieh, G. (2013). Does slacktivism hurt activism? The effects of moral balancing and consistency in online activism. *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems*, 811–820.
- Lele, G. (2023). Policy Convergence under Decentralization: Lessons from Indonesia's Response to the COVID-19 Pandemic. *Policy & Governance Review*, 7(3), 280–297.
- Loader, B. D., Vromen, A., & Xenos, M. A. (2014). The networked young citizen: Social media, political participation and civic engagement (First). *New York and London: Taylor & Francis. Doi, 10.*
- Mahardhika, Y. S., & Zuliarso, E. (2018). *Analisis Sentimen Terhadap Pemerintahan Joko Widodo Pada Media Sosial Twitter Menggunakan Algoritma Naives Bayes Classifier.*
- McCombs, M. (1977). Agenda setting function of mass media. *Public Relations Review*.
<https://www.sciencedirect.com/science/article/pii/S0363811177800088>
- McCombs, M. E., & Shaw, D. L. (1972). The agenda-setting function of mass media. *Public Opinion Quarterly*, 36(2), 176–187.
- McCombs, M. E., & Shaw, D. L. (1993). The evolution of agenda-setting research: Twenty-five years in the marketplace of ideas. *Journal of Communication*, 43(2), 58–67.
- McCombs, M. E., Shaw, D. L., & ... (2018). New directions in agenda-setting theory and research. *Advances in Foundational ...*
<https://doi.org/10.4324/9781315164441-9>
- Molyo, P. D., Yulistiowati, I. M., & Zulhilmi, F. (2021). Pengaruh Penggunaan Fitur Shopee Games Terhadap Customer Engagement Pada Kalangan Mahasiswa Di Kota Malang. *Jurnal Nomosleca*, 7(1), 57–66.
- Morozov, E. (2009). Iran: Downside to the "Twitter revolution". *Dissent*, 56(4), 10–14.
- Mubarak, A. (2012). *Model Impelementasi Program dalam Upaya Pencapaian Sasaran MDGs 2015 (Strategi Bagi Birokrasi Sebagai Ujung Tombak Implementasi 8 sasaran MDGs).*
- Mufidah, H. B., Alfianistiawati, R., Dionchi, P. H. P., & Fatanti, M. N. (2022a). Digital Creative Promotion Melalui Pembuatan Video Pendek Sebagai Strategi Promosi Kampung Sejarah “Kayutangan Heritage” Kota Malang. *Surya Abdimas*, 6(2), 311–323.
- Mufidah, H. B., Alfianistiawati, R., Dionchi, P. H. P., & Fatanti, M. N. (2022b). Digital Creative Promotion Melalui Pembuatan Video Pendek Sebagai Strategi Promosi Kampung Sejarah “Kayutangan Heritage” Kota Malang. *Surya Abdimas*, 6(2), 311–323.
- Mulyadi, L., Witjaksono, A., & Fathony, B. (2020). *Karakter Kawasan Dan Arsitektur Kota Malang Jawa Timur*. CV. Dream Litera Buana.
- Munzir, A. A. (2019). Beragam Peran Media Sosial dalam Dunia Politik di Indonesia. *JPPUMA Jurnal Ilmu Pemerintahan Dan Sosial Politik Universitas Medan Area*, 7(2), 173.
<https://doi.org/10.31289/jppuma.v7i2.2691>
- Obioha-Val, O., Selesi-Aina, O., Kolade, T. M., Gbadebo, M. O., Olateju, O. O., & Olaniyi, O. O. (2024). Real-Time Data Governance and Compliance in

- Cloud-Native Robotics Systems. *Journal of Engineering Research and Reports*, 26(11), 222–241. <https://doi.org/10.9734/jerr/2024/v26i111327>
- Pemerintah Kota Malang. (2022). *Buku III Master Plan Smart City KOTA MALANG*.
- Picazo-Vela, S., Gutiérrez-Martínez, I., & Luna-Reyes, L. F. (2012). Understanding risks, benefits, and strategic alternatives of social media applications in the public sector. *Government Information Quarterly*, 29(4), 504–511. <https://doi.org/10.1016/j.giq.2012.07.002>
- Pratama, A. C. J., Febrianita, R., & Chairil, A. M. (2023). Kritik Sosial Pada Pemerintah. *Jurnal Interaksi: Jurnal Ilmu Komunikasi*, 7(2), 185–198.
- Pring, B. E. B. (2023). *Pengembangan Creative Branding Ekowisata Boon Pring di Kabupaten Malang*.
- prokota.com. (2024, October 9). Pemkot Malang Usulkan 11 Program Prioritas di APBD 2025 ke DPRD, Diantaranya Penanganan Banjir Soehat dan Pengadaan Lahan Parkir Kayutangan. *Prokota.Com*.
- Rahmat, R., Susyanti, J., & Hardaningtyas, R. T. (2023). Pengaruh brand image, social media, dan daya tarik wisata terhadap minat berkunjung pada objek wisata Kampung Heritage Kayutangan Kota Malang. *E-JRM: Elektronik Jurnal Riset Manajemen*, 12(01).
- Rahmawati, N., Muslichatun, M., & Marizal, M. (2021). Kebebasan Berpendapat Terhadap Pemerintah Melalui Media Sosial Dalam Perspektif UU ITE. *Widya Pranata Hukum: Jurnal Kajian Dan Penelitian Hukum*, 3(1), 62–75.
- Reese, S. D. (2001). Framing public life: Perspectives on media and our understanding of the social world. *Lawrence Erlbaum*.
- Ridha, N. A. N., Andriyani, W., Kurniawan, E., Afriyanti, L., Maipauw, M. M., Amri, S. R., Wijayati, I. W., Arsyad, A. A. J., Nugroho, F. A., & Nugrahani, A. G. (2025). *MASYARAKAT DIGITAL DAN KEBEBASAN BERPENDAPAT: INTEGRASI PERSPEKTIF HUKUM, ETIKA, DAN LITERASI TEKNOLOGI*. Penerbit Widina.
- Rocheft, D. A., & Donnelly, K. P. (2012). Agenda-setting and political discourse: major analytical frameworks and their application. In E. Araral Jr, S. Fritzen, M. Howlett, M. Ramesh, & X. Wu (Eds.), *Routledge handbook of public policy* (pp. 189–203). Routledge.
- Rotman, D., Vieweg, S., Yardi, S., Chi, E. H., Preece, J., Shneiderman, B., Pirolli, P., & Glaisyer, T. (2013). *From Slacktivism to Activism: Participatory Culture in the Age of Social Media*. ACM Digital Library.
- Sekarsari, R. W., & Putra, L. R. (2023). Analisis Pembangunan Kayutangan Heritage Dari Formulasi Sampai dengan Evaluasi Kebijakan, Serta Dampaknya Terhadap Masyarakat Kota Malang. *PUBLIC CORNER*, 18(2), 139–154.
- Sentanu, I. G. E. P. S., Yustiari, S. H., & S AP, M. P. A. (2024). *Mengelola Kolaborasi Stakeholder Dalam Pelayanan Publik*. PT Indonesia Delapan Kreasi Nusa.
- Simarmata, S. (2014). Media baru, ruang publik baru, dan transformasi komunikasi politik di Indonesia. *Jurnal Interact*, 3(2), 18–36.
- sketsamalang.com. (2022, November 1). Pemkot Malang Tambah Titik Zona Parkir Kawasan Kayutangan Heritage. *Sketsamalang.Com*.

- Sparks, C. (2001). *The Internet and the global public sphere*. Cambridge University Press.
- Tranggono, T., Dhuhri, M. R., Qusyairi, D. A. Z., Puspa, N. A., Syawalita, T. K., Artanti, D. M., & Kusumaningrum, E. W. (2023). Peran Media Sosial Sebagai Wadah Aspirasi Masyarakat. *Bureaucracy Journal: Indonesia Journal of Law and Social-Political Governance*, 3(2), 2155–2164.
- Wahyudi N P M. (2021). *Implementasi open government melalui partisipasi masyarakat pada formulasi kebijakan (Studi pada raperda penyelenggaraan pesantren di Provinsi Lampung)*.
- Wahyuni, F. S., Faradisa, I. S., & Fathony, B. (2021). Pembuatan website Kampoeng Heritage Kayutangan sebagai media promosi untuk meningkatkan ekonomi rakyat dalam sektor ekonomi kreatif. *Jurnal Mnemonic*, 4(1), 26–30.
- White, M. (2010). Clicktivism is ruining leftist activism. *The Guardian*, 12(August), 2010.
- Wilkins, D. J., Livingstone, A. G., & Levine, M. (2019). All click, no action? Online action, efficacy perceptions, and prior experience combine to affect future collective action. *Computers in Human Behavior*, 91, 97–105.
- Woodford, M. R., & Preston, S. (2013). Strengthening Citizen Participation in Public Policy-Making: A Canadian Perspective. *Parliamentary Affairs*, 66(2), 345–363. <https://doi.org/10.1093/pa/psr065>
- Wright, S., & Street, J. (2007). Democracy, deliberation and design: the case of online discussion forums. *New Media & Society*, 9(5), 849–869.
- Zahariadis, N. (2016). *Handbook of public policy agenda setting*. books.google.com.
<https://books.google.com/books?hl=en&lr=&id=n4EwDQAAQBAJ&oi=fnd&pg=PR1&dq=zahariadis+public+polycymaking++an+introduction&ots=LJz85ZQn4e&sig=vFU9ocROjL4KS3Ylo90oIeHgFhI>
- Zainuddin, A. (2023). EKSISTENSI GOVERNANSI DIGITAL PEMERINTAH KOTA MALANG MELALUI MEDIA SOSIAL INSTAGRAM. *PANGRIPTA*, 6, 87–98. <https://doi.org/10.58411/yd9qte86>
- Zavattaro, S. M., & Sementelli, A. J. (2014). A critical examination of social media adoption in government: Introducing omnipresence. *Government Information Quarterly*, 31(2), 257–264.