

## DAFTAR PUSTAKA

- Alawi, M., Junadi, P. and Latifah, S. N. (2017) ‘Analisis Faktor-Faktor yang Berhubungan dengan Tingginya Rujukan Kasus Non Spesialistik Pasien Jaminan Kesehatan Nasional pada Puskesmas di Kabupaten Sukabumi Tahun 2015’, *Jurnal Ekonomi Kesehatan Indonesia*, 2(1). doi: 10.7454/eki.v2i1.1954.
- Andersen, R. and Newman, J. F. (2005) ‘Societal and individual determinants of medical care utilization in the United States’, *Milbank Quarterly*, 83(4). doi: 10.1111/j.1468-0009.2005.00428.x.
- Annisa, R., Wicaksono, T.Y., Kurniawan, D., Wahyudi, I. and Sulisty, S.H., 2020. Mengatasi defisit dana jaminan sosial kesehatan melalui perbaikan tata kelola. *INTEGRITAS: Jurnal Antikorupsi*, 6(2), pp.209–224. doi:10.32697/integritas.v6i2.664.
- Bitton, A., Ratcliffe, H., Veillard, J., Kress, D.H., Barkley, S., Kimball, M. and Secci, F., 2017. Primary health care as a foundation for strengthening health systems in low- and middle-income countries. *Journal of General Internal Medicine*, 32(5), pp.566–571. doi:10.1007/s11606-016-3898-5.
- BPJS Kesehatan RI (2019) *Peraturan Badan Penyelenggara Jaminan Kesehatan tentang Petunjuk Pelaksanaan Pembayaran Kapitasi Berbasis Kinerja pada Fasilitas Kesehatan Tingkat Pertama*. Indonesia.
- Badan Penyelenggara Jaminan Sosial (2017) *Peraturan BPJS Kesehatan Nomor 1 Tahun 2017 tentang Pemerataan Peserta di FKTP*. Indonesia.
- Briesacher, B. A. *et al.* (2022) *Pay-for-Performance in Nursing Homes*.
- Chen, L., Wan, N., Zeng, W. and Wang, F., 2023. The contributions of population distribution, healthcare resourcing, and transportation infrastructure to spatial accessibility of health care. *Inquiry (United States)*, 60, p.00469580221146041. doi:10.1177/00469580221146041.
- Creswell, J. W. (2015) *Penelitian Kualitatif & Desain Riset: Memilih di Antara Lima Pendekatan*. Edisi 3. Jakarta: Pustaka Pelajar.
- Eijkenaar, F. (2012) ‘Pay for performance in health care: An international overview of initiatives’, *Medical Care Research and Review*, pp. 251–276. doi: 10.1177/1077558711432891.

- Ertok, M. (2015) 'Evaluation of a Pay for Performance Scheme in Maternity Care: The Commissioning Quality and Innovation Payment Framework in England', *Procedia - Social and Behavioral Sciences*, 195, pp. 93–102. doi: 10.1016/j.sbspro.2015.06.333.
- Fadhilah Sri (2018) *Salinan Pemenuhan Indikator Kapitasi Berbasis Komitmen Pelayanan di Puskesmas Kabupaten Wajo Provinsi Sulawesi Selatan*, Universitas Gadjah Mada.
- Gobhuri, R.K., Olawade, D.B., Olatunji, G.D., Kokori, E., Aderinto, N. and David-Olawade, A.C., 2025. Telemedicine use in rural areas of the United Kingdom to improve access to healthcare facilities: A review of current evidence. *Informatics and Health*, 2(1), pp.41–48. <https://doi.org/10.1016/j.infoh.2025.01.003>.
- Haldane, V., Lhussier, M., Pitayarangsarit, S., Araujo de Carvalho, I., Muhiuddin Haque, M., Marston, C., Balabanova, D., and McKee, M., 2019. Community participation in health services development, implementation, and evaluation: A systematic review of empowerment, health, community, and process outcomes. *PLoS ONE*, [online] Public Library of Science. doi:10.1371/journal.pone.0216112.
- Hanafi, S.T., Putri, A.M. and Lestari, R., 2025. Penerapan sistem informasi kesehatan di puskesmas di Indonesia. *Sagita Academia Journal*, 3(1), pp.19–23. doi:10.61579/sagita.v3i1.333.
- Hicks, L.L. and Jacobs, P., 2014. *Economics of health and medical care*. Burlington, MA: Jones & Bartlett Learning.
- Jamili, S., Bahadori, M., Ravangard, R., Sadeghi, A., and Bastani, P., 2023. Comparison of pay-for-performance (P4P) programs in primary care of selected countries: a comparative study. *BMC Health Services Research*, 23(1). doi:10.1186/s12913-023-09841-6.
- Kurniawan, M.A., Kristiansyah, D., Wibisono, S., Thabrany, H. and Prabhakaran, S., 2017. Pengelolaan sisa lebih dana kapitasi di fasilitas kesehatan tingkat pertama milik pemerintah (Monitoring dan evaluasi Jaminan Kesehatan Nasional di Indonesia).
- Kementerian Kesehatan Republik Indonesia, 2024. *Peraturan Menteri Kesehatan Nomor 19 Tahun 2024* tentang Puskesmas. Jakarta: Kementerian Kesehatan RI.
- Kementerian Kesehatan RI (2022a) *Keputusan Menteri Kesehatan Republik Indonesia Nomor HK.01.07/MENKES/1186/2022* tentang Panduan Praktik Klinis. Indonesia.

Kementerian Kesehatan RI (2022b) *Peraturan Menteri Kesehatan Nomor 6 Tahun 2022 tentang penggunaan Jasa Pelayanan Kesehatan dan Dukungan Biaya Operasional Pelayanan Kesehatan*. Indonesia.

Kementerian Kesehatan RI (2023) *Keputusan Menteri Kesehatan Republik Indonesia Nomor HK.01.07/MENKES/2197/2023 tentang Formularium nasional*. Indonesia.

Kemenkes RI (2018) *Permenkes Nomor 61 Tahun 2017 tentang Petunjuk Teknis Penggunaan DAK Non Fisik Bidang Kesehatan Tahun Anggaran 2018*. Indonesia.

Kemenkes RI (2023) *Laporan Tematik Survei Kesehatan Indonesia 2023*. Indonesia

Kondo, K.K., Damberg, C.L., Mendelson, A., Motu'apuaka, M., Freeman, M., O'Neil, M., Relevo, R., Low, A., Kansagara, D. and Paynter, R., 2016. Implementation processes and pay for performance in healthcare: A systematic review. *Journal of General Internal Medicine*, 31, pp.61–69. doi:10.1007/s11606-015-3567-0.

Lester, H. and Roland, M. (2010) 'Performance measurement in primary care', in *Performance Measurement for Health System Improvement: Experiences, Challenges and Prospects*. Cambridge University Press, pp. 371–405. doi: 10.1017/CBO9780511711800.014.

Li, Y.N., Nong, D.X., Wei, B., Feng, Q.M. and Luo, H., 2016. The impact of predisposing, enabling, and need factors in utilization of health services among rural residents in Guangxi, China. *BMC Health Services Research*, 16(1). doi:10.1186/s12913-016-1825-4.

Olafsdottir, A.E., Agyepong, I.A., Mannion, R., Okonkwo, O., Asante, A.D., Gooloba, E., Mills, A. and Hanson, K., 2014. Pay for performance: An analysis of the context of implementation in a pilot project in Tanzania. *BMC Health Services Research*, 14(1). doi:10.1186/1472-6963-14-392.

Pholpark, A., Mon, H.M., Lim, L.T., Tsilaajav, T., de Oliveira Cruz, V. and Hanvoravongchai, P., 2025. Challenging inadequate and fragmented primary health care financing: Findings from Bangladesh, Indonesia, Maldives, and Nepal. *The Lancet Regional Health - Southeast Asia*. Elsevier Ltd. doi:10.1016/j.lansea.2025.100613.

Sambodo, N.P., Prabhakaran, S., Sparrow, R., Suryadarma, D. and Thabrany, H., 2023. Effects of performance-based capitation payment on the use of public primary health care services in Indonesia. *Social*

*Science and Medicine*, 327, p.115921.  
doi:10.1016/j.socscimed.2023.115921.

Scaiola, G., Schäfer, W., Boerma, W. and Groenewegen, P.P., 2020. Communication between general practitioners and medical specialists in the referral process: A cross-sectional survey in 34 countries. *BMC Family Practice*, 21(1), p.54. doi:10.1186/s12875-020-01124-x.

Semarajana, I., Krisnamurti, D.G. and Wahyuni, I., 2022. Faktor-faktor yang berhubungan dengan tingginya rujukan kasus non spesialisik oleh fasilitas kesehatan tingkat pertama di era Jaminan Kesehatan Nasional: Systematic review. *Jurnal Administrasi Rumah Sakit Indonesia*, 8(3). doi:10.7454/arsi.v8i3.3486.

Senitan, M., Alhaiti, A.H., Gillespie, J. and Alotaibi, B.F., 2017. The referral system between primary and secondary health care in Saudi Arabia for patients with type 2 diabetes: A systematic review. *Journal of Diabetes Research*, 2017, Article ID 4183604. doi:10.1155/2017/4183604.

Sugiyono (2015) *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Edisi 20. Bandung: Alfabeta.

Ulfah, Kusnanto and Pramono (2017) *Evaluasi Rujuk Balik Pasien Hipertensi dan Faktor-Faktor yang Mempengaruhi Rujuk Balik Pasien Hipertensi Peserta BPJS Kesehatan di RS PKU Muhammadiyah Yogyakarta*. Universitas Gadjah Mada.

Utarini, A. (2020) *Penelitian Kualitatif Dalam Pelayanan Kesehatan*. Edited by 1. Yogyakarta: Gadjah Mada University Press.

Utami, D. S., Murti, B. and Suryani, N. (2016) 'Kajian Implementasi Kapitasi Berbasis Pemenuhan Komitmen Pelayanan Jaminan Kesehatan Nasional di

Kota Surakarta', Diglib UNS, pp. 1–3. Vamos, E.P., Millett, C., Bottle, A., Majeed, A. and Curcin, V., 2011. Association of practice size and pay-for-performance incentives with the quality of diabetes management in primary care. *CMAJ: Canadian Medical Association Journal*, 183(12), pp.E809–E816. doi:10.1503/cmaj.101187.

Wenang, S., Maharani, A., Tampubolon, G. and Prince, M., 2021. Availability and accessibility of primary care for the remote, rural, and poor population of Indonesia. *Frontiers in Public Health*, 9, p.721886. doi:10.3389/fpubh.2021.721886.

World Health Organization (2022) *Primary health care measurement framework and indicators*.

World Health Organization (2022) *Global progress report on water, sanitation and hygiene in health care facilities: Fundamental first.*

Wulandari, R. (2017) *Implementasi Kapitasi Berbasis Pemenuhan Komitmen Pelayanan di Puskesmas Kabupaten Pacitan.* Universitas Gadjah Mada.

Yin, R. K. (2009) *Case Studi Research: Design & Methods.*

Zhang, W., Zhou, H., Zeng, Y., Li, Y., Guo, Y. and Meng, Q., 2024. Primary care providers' preferences for pay-for-performance programs: a discrete choice experiment study in Shandong China. *Human Resources for Health*, 22(1). doi:10.1186/s12960-024-00903-2.