

DAFTAR PUSTAKA

- A. DeNisi, Angelo, and C. E. Smith, "Performance appraisal, performance management, and firm-level performance", *The Academy of Management Annals*, vol. 8, no. 1, 2014, pp. 127-179
- Ackfeldt, A. & Malhotra, N. (2013). Revisiting the role stress-commitment relationship: can managerial interventions help? *European Journal of Marketing*, 47 (3), pp. 1-37.
- Aini, Z. (2018). Hubungan persepsi pendokumentasian asuhan keperawatan dengan kualitas dokumentasi asuhan keperawatan mahasiswa profesi keperawatan Universitas Jember (Undergraduate Thesis, Universitas Jember). Universitas Jember. Retrieved from <http://repository.unej.ac.id/handle/123456789/88074>
- Alamri M, Almazan J. Barriers of physical assessment skills among nursing students in Arab Peninsula. *Int J Health Sci* 2018;12(3):1e9. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5969778/>.
- Alberdi A., Aztiria A., and Basarab A., "Towards an automatic early stress recognition system for office environments based on multimodal measurements: A review.," *J. Biomed. Inform.*, vol. 59, pp. 49–75, 2016. <https://doi.org/10.1016/j.jbi.2015.11.007> PMID: 26621099
- Alkouri, O.A., AlKhatib, A.J., & Kawafhah, M. (2016). Importance and implementation of nursing documentation: Review study. *European Scientific Journal*, ESJ, 12 (3), 101–106. doi: 10.19044/esj.2016.v12n3p101.
- Babatunde, A. (n.d.). *Economic Insights-Trends and Challenges Occupational Stress: A Review on Conceptualisations, Causes and Cure*.
- Bali, A., Bali, D., Iyer, N., & Iyer, M. (2011). Management of Medical Records: Facts and Figures for Surgeons. *Journal of Maxillofacial and Oral Surgery*, 10(3). <https://doi.org/10.1007/s12663-011-0219-8>
- Baltes P.B., Reese H.W., Lipsitt L.P. Life-Span Developmental Psychology. *Annu. Rev. Psychol.* 1980;31:65–110. doi: 10.1146/annurev.ps.31.020180.000433. [DOI] [PubMed] [Google Scholar]
- Baron, James N. and David M. Kreps. 1999. *Strategic Human Resources. Frameworks for General Managers*. New York: John Wiley & Sons, Inc.
- Beddoe, A. E., & Murphy, S. O. (2004). Does mindfulness decrease stress and foster empathy among nursing students? *Journal of Nursing Education*, 43(7), 305-312. <https://doi.org/10.3928/01484834-20040701-07>
- Beier ME, Cockerham M, Branson S, Boss L. Aging and Burnout for Nurses in an Acute Care Setting: The First Wave of COVID-19. *Int J Environ Res Public Health*. 2023 Apr 18;20(8):5565. doi: 10.3390/ijerph20085565. PMID: 37107847; PMCID: PMC10138881.
- Bjerkan, J., Valderaune, V., & Olsen, R.M. (2021). Patient safety through nursing documentation: Barriers identified by healthcare professionals and students. *Frontiers in Computer Science*, 3, 624555. doi: 10.3389/fcomp.2021.624555.
- Blair W, Smith B. Nursing documentation: frameworks and barriers. *Contemp*

- Nurse. 2012;41(2):160–8. <https://doi.org/10.5172/conu.2012.41.2.160>.
- Blanchard-Fields F. Everyday Problem Solving and Emotion: An Adult Developmental Perspective. *Curr. Dir. Psychol. Sci.* 2007;16:26–31. doi: 10.1111/j.1467-8721.2007.00469.x. [DOI] [Google Scholar]
- Bohlander, George and Scott Snell. 2009. *Managing Human Resources*. South Western: Thompson.
- Brewer E.W., Shapard L. Employee Burnout: A Meta-Analysis of the Relationship between Age or Years of Experience. *Hum. Resour. Dev. Rev.* 2004;3:102–123. doi: 10.1177/1534484304263335. [DOI] [Google Scholar]
- Brooks Carthon JM, Hatfield L, Brom H, Houton M, Kelly-Hellyer E, Schlak A, Aiken LH. System-Level Improvements in Work Environments Lead to Lower Nurse Burnout and Higher Patient Satisfaction. *J Nurs Care Qual.* 2021 Jan-Mar 01;36(1):7-13. doi: 10.1097/NCQ.0000000000000475. PMID: 32102025; PMCID: PMC7483185.
- Campos, M. S. D., B. A. D. Oliveira, and M. G. Perroca. 2018. Workload of nurses: observational study of indirect care activities/interventions. *Revista Brasileira de Enfermagem* 71(2): 297-305.
- College of Registered Nurses of British Columbia. (2012). *Nursing documentation*. CRNBC
- Colligan, T. W. & Higgins, E. M. (2005). Workplace stress: Etiology and consequences. *Journal of Workplace Health*, 21, 2, pp. 90-97
- Cooper, C.L. & Marshall, J. (1978). Sources of managerial and white-collar stress. In C.L. Cooper & R. Payne (Eds), *Stress at Work* (pp. 81-106). Chichester, UK: Wiley.
- Coventry, T. H., S. E. Maslin-Prothero, and G. Smith. 2015. Organizational impact of nurse supply and workload on nurses continuing professional development opportunities: an integrative review. *Journal of Advanced Nursing* 71(12): 2715-2727.
- Damara D, Rahmatika C. Analisis Beban Kerja Tenaga Filing Rekam Medis (Studi Kasus Klinik Medika Saintika). *J Kesehatan Medika Saintika.* 2020;11(1):27-32.
- De Groot K, De Veer AJE, Paans W, Francke AL. Use of electronic health records in relation to standardized terminologies: a nationwide survey of nursing staff experiences. *Int J Nurs Stud.* 2020;104:103523. <https://doi.org/10.1016/j.ijnurstu.2020.103523>.
- De Groot, K., De Veer, A.J.E., Munster, A.M. et al. Nursing documentation and its relationship with perceived nursing workload: a mixed-methods study among community nurses. *BMC Nurs* 21, 34 (2022). <https://doi.org/10.1186/s12912-022-00811-7>
- Dillard, J.P. & Fritz, J. (1995). Interpersonal relationships and organizational performance. Paper presented at Annual Convention of the Western Speech Communication Association, Portland, OR.
- Dubinsky, A. J., Ingram, T. N., & Fay, C. H. (1984). An empirical examination of the assumed job tenure–vocational maturity linkage in the industrial sales force. *Journal of the Academy of Marketing Science*, 12, 52–62
- Duffield, C., Diers, D., O’Brien-Pallas, L., Aisbett, C., Roche, M., King, M., &

- Aisbett, K. (2011). Nursing staffing, nursing workload, the work environment and patient outcomes. *Applied Nursing Research*, 24(4), 244–255. <https://doi.org/10.1016/j.apnr.2009.12.004>
- Duffy WJ, Kharasch MS, Du H. Point of care documentation impact on the nurse-patient interaction. *Nurs Adm Q*. 2010;34(1):E1–E10.
- Flemming D, Hübner U. How to improve change of shift handovers and collaborative grounding and what role does the electronic patient record system play? Results of a systematic literature review. *Int J Med Inform*. 2013;82(7):580–92. <https://doi.org/10.1016/j.ijmedinf.2013.03.004>.
- French, J.R.P. & Caplan, R.D. (1973). Organisational stress and individual strain. In A.J. Marrow (Ed.), *The failure of success*. New York, NY: AMACOM.
- Galbraith, J.R. *Organization Design: An Information Processing View*. *Interfaces* 1974, 4, 28–36. [CrossRef]
- Gaudet CA. Electronic Documentation and Nurse-Patient Interaction. *ANS Adv Nurs Sci*. 2016;39(1):3–14.
- Geiger G, Merrilees K, Walo R, Gordon D, Kunov H. An analysis of the paper-based health record: information content and its implications for electronic patient records. *Medinfo*. 1995;8 Pt 1:295. PMID: 8591176.)
- Giyana, Frenti, 2012, ‘Analisis Sistem Pengelolaan Rekam Medis Rawat Inap Rumah Sakit Umum Daerah Kota Semarang’, *Jurnal Kesehatan Masyarakat*, Volume 1, Nomor 2, Tahun 2012, Halaman 48 – 61.
- Hardido TG, Kedida BD, Kigongo E. Nursing Documentation Practices and Related Factors in Patient Care in Ethiopia: A Systematic Review and Meta-Analysis. *Adv Med*. 2023 Nov 6;2023:5565226. doi: 10.1155/2023/5565226. PMID: 37965424; PMCID: PMC10643037.)
- Hariyati, R.T.S., Yani, A., Eryando, T., Hasibuan, Z., & Milanti, A. (2015). The effectiveness and efficiency of nursing care documentation using the SIMPRO model. *International Journal of Nursing Knowledge*, 27 (3), 136–142. doi: 10.1111/2047-3095.12086.
- Hariyati, R.T.S., Yani, A., Eryando, T., Hasibuan, Z., & Milanti, A. (2015). The effectiveness and efficiency of nursing care documentation using the SIMPRO model. *International Journal of Nursing Knowledge*, 27 (3), 136–142. doi: 10.1111/2047-3095.12086.
- Hjelle, E. G., Bragstad, L. K., Zucknick, M., Kirkevold, M., Thommessen, B., & Sveen, U. (2019). The General Health Questionnaire-28 (GHQ-28) as an outcome measurement in a randomized controlled trial in a Norwegian stroke population. *BMC Psychology*, 7(1). <https://doi.org/10.1186/s40359-019-0293-0>
- Hsu, Hui-Chuan, 2019, Age Differences in Work Stress, Exhaustion, Well-Being, and Related Factors from an Ecological Perspective, *Int. J. Environ. Res. Public Health* 2019, 16, 50; doi:10.3390/ijerph16010050
- Jacquart J., Papini S., Freeman Z., Bartholomew J. B., and Smits J. A. J., “Using exercise to facilitate arousal reappraisal and reduce stress reactivity: A randomized controlled trial,” *Ment. Health Phys. Act.*, vol. 18, p. 100324, Mar. 2020, <https://doi.org/10.1016/j.mhpa.2020.100324>
- Jalili M., Niroomand M., Hadavand F., Zeinali K., Fotouhi A. Burnout among

- Healthcare Professionals during COVID-19 Pandemic: A Cross-Sectional Study. *Int. Arch. Occup. Environ. Health.* 2021;94:1345–1352. doi: 10.1007/s00420-021-01695-x. [DOI] [PMC free article] [PubMed] [Google Scholar]
- Jarinto K., “Eustress: A Key to Improving Job Satisfaction and Health Among Thai Managers Comparing US, Japanese, and Thai Companies Using SEM Analysis,” *SSRN Electron. J.*, 2010, <https://doi.org/10.2139/ssrn.2284310> 14.
- Jazwinski dan Kim, (2019) (Jazwinski S.M., Kim S. Examination of the dimensions of biological age. *Front. Genet.* 2019;10:263. doi: 10.3389/fgene.2019.00263).
- Jefferies D, Johnson M, Griffiths R. A meta-study of the essentials of quality nursing documentation. *Int J Nurs Pract.* 2010;16(2):112–24. <https://doi.org/10.1111/j.1440-172X.2009.01815.x>.
- Jordan, T. R., Khubchandani, J., & Wiblishauser, M. (2016). The impact of perceived stress and coping adequacy on the health of nurses: A pilot investigation. *Nursing Research and Practice*, 2016, 5843256. <https://doi.org/10.1155/2016/5843256>
- Kabirzadeh A, Mohsenisaravi B, Asghari Z, Bagherianfarahabadi E, Bagerzadehladari R. Rate of general health, job stress and factors in medical records workers. *Health Inf Manag.* 2008;4(2):215~ 222.
- Kabirzadeh A, Mohsenisaravi B, Asghari Z, Bagherianfarahabadi E, Bagerzadehladari R. Rate of general health, job stress and factors in medical records workers. *Health Inf Manag.* 2008;4(2):215~ 222. (3)
- Kamil, H., Rachmah, R., & Wardani, E. (2018). What is the problem with nursing documentation? Perspective of Indonesian nurses. *International Journal of Africa Nursing Sciences*, 9, 111–114. doi: 10.1016/j.ijans.2018.09.002.
- Kanfer, R., Crosby, J. V., & Brandt, D. M. (1988). Investigating behavioral antecedents of turnover at three job tenure levels. *Journal of Applied Psychology*, 73, 331–335.
- Kelloway, E. K., Teed, M. & Kelly, E. (2008). The psychosocial environment: Towards an agenda for research. *International Journal of Workplace Health Management*, 1, 1, pp. 50-64.
- Khamisa N, Oldenburg B, Peltzer K, Ilic D. Work related stress, burnout, job satisfaction and general health of nurses. *Int J Environ Res Public Health.* 2015 Jan 12;12(1):652-66. doi: 10.3390/ijerph120100652. PMID: 25588157; PMCID: PMC4306884.
- Khayer M, Seyf D. Study of the relationship between coping with stress skills and academic achievement of undergraduate students in relation to some demographic factors. *Daneshvar Raftar.* 2004:25-34. (2)
- Kinman, G. & Jones, F. (2008). Effort-reward imbalance, over-commitment and work-life conflict: testing an expanded model. *Journal of Managerial Psychology*, 23, 3, pp. 236-251
- Kivimaki M, Leino-Arjas P, Luukkonen R, Riihimaki H, Vahtera J, Kirjonen J. Work stress and risk of cardiovascular mortality: prospective cohort study of industrial employees. *BMJ.* 2002;325(7369):857. [PubMed ID:

- 12386034]. (4)
- Kivimaki M, Leino-Arjas P, Luukkonen R, Riihimaki H, Vahtera J, Kirjonen J. Work stress and risk of cardiovascular mortality: prospective cohort study of industrial employees. *BMJ*. 2002;325(7369):857. [PubMed ID: 12386034]. (4)
- Kondrasuk, J. N., "So what would an ideal performance appraisal look like?", *Journal of Applied Business and Economics*, vol. 12, no. 1, 2011, pp. 57-71.
- Kossek, E. E., Kalliath, T., Kalliath, P. (2012). Achieving employee wellbeing in a changing work environment: an expert commentary on current scholarship. *International Journal of Manpower*, 33, 7, pp. 738-753.
- Kunte M, Gupta P, Bhattacharya S, Neelam N. Role Overload, Role Self Distance, Role Stagnation as Determinants of Job Satisfaction and Turnover Intention in Banking Sector. *Indian J Psychol Med*. 2017 Sep-Oct;39(5):590-599. doi: 10.4103/0253-7176.217022. PMID: 29200554; PMCID: PMC5688885.
- Kupriyanov R. and Zhdanov R., "The eustress concept: problems and outlooks.," *World J. Med. Sci.*, vol. 11, no. 2, pp. 179–185, 2014, <https://doi.org/https://doi.org/10.5829/idosi.wjms.2014.11.2.8433> 15.
- Le Fevre M., Matheny J., and Kolt G. S., "Eustress, distress, and interpretation in occupational stress," *J. Manag. Psychol.*, vol. 18, no. 7, pp. 726–744, Nov. 2003, <https://doi.org/10.1108/02683940310502412>
- Lee, K. L., & Low, G. T. (2007). The consequences of supervisory power – the contingent effect of age and length of service. *International Journal of Business and Management*, 3 (7).
- Levett-Jones T, Gersbach J, Arthur C, Roche J. Implementing a clinical competency assessment model that promotes critical reflection and ensures nursing graduates' readiness for professional practice. *Nurse Educ Pract* 2011;11(1):64e9. <https://doi.org/10.1016/j.nepr.2010.07.004>. Epub 2010/08/19)
- Li, L., H. Ai, L. Gao, H. Zhou, X. Liu, Z. Zhang, T. Sun, and L. Fan. 2017. Moderating effects of coping on work stress and job performance for nurses in tertiary hospital: a cross-sectional survey in China. *BMC Health Services Research* 17(401): 1-8.
- Linzer, M., Stillman, M., Brown, R., Taylor, S., Nankivil, N., Poplau, S., Goelz, E., Sinsky, C. & American Medical Association–Hennepin Healthcare System Coping With COVID Investigators. (2021). Preliminary report: US physician stress during the early days of the COVID-19 Pandemic. *Mayo Clinic Proceedings. Innovations, Quality & Outcomes*, 5(1), 127–136. <https://doi.org/10.1016/j.mayocpiqo.2021.01.005>
- Mabona JF, van Rooyen D, Ten Ham-Baloyi W. Best practice recommendations for healthy work environments for nurses: An integrative literature review. *Health SA*. 2022 Apr 25;27:1788. doi: 10.4102/hsag.v27i0.1788. PMID: 35548062; PMCID: PMC9082217.
- MacPhee, M., V. S. Dahinten, and F. Havaei. 2017. The impact of heavy perceived nurse work-loads on patient and nurse outcomes. *Administrative Sciences* 7(7): 1-17.

- Maryati W. [Hubungan Antara Karakteristik Dokter Dengan Kelengkapan Pengisian Lembar Ringkasan Keluar (Relationship between doctor characteristics and completeness of exit summary sheet filling)].[Article in Indonesian]. *J Manaj Inf Kesehat Indones* 2014;3:26–35.
- Maslach, C., & Jackson, S. E. (1981). The measurement of experienced burnout. *Journal of Organizational Behavior*, 2(2), 99–113. <https://doi.org/10.1002/job.403002020>
- Mauno, S.; Rulkolainen, M.; Kinnunen, U. Does aging make employees more resilient to job stress? Age as a moderator in the job stress-well-being relationship in three Finnish occupational samples. *Aging Ment. Health* 2013, 18, 411–422.
- Melnyk BM, Orsolini L, Tan A, Arslanian-Engoren C, D’Eramo Melkus G, Dunbar-Jacob J, Hill Rice V, Millan A, Dunbar S, Braun L, Wilbur J, Chyun D, Gawlik K, Lewis L. A national study links nurses’ physical and mental health to medical errors and perceived worksite wellnes. *Journal of Occupational and Environmental Medicine*. 2018;60(2):126–131.
- Michie, S. (2002). Causes and management of stress at work. *Journal of Occupational and Environmental Medicine*, 59, 1, pp. 67-72.
- Murphy, Kevin R. and Jeanette N. Cleveland. 1995. *Understanding Performance Appraisal: Social, Organisational, and Goal-Based Perspectives*. Thousand Oaks CA: Sage.
- Murphy, L. R. (1995). Occupational stress management: Current status and future directions. *Trends in Organisational Behaviour*, 2, pp. 1-14.
- Muryani, M., Pertiwiwati, E., & Setiawan, H. (2019). Kualitas pendokumentasian asuhan keperawatan di ruang rawat inap (Studi di RSUD Kalimantan Tengah). *Nerspedia*, 2 (1), 27–32.
- Muryani, M., Pertiwiwati, E., & Setiawan, H. (2019). Kualitas pendokumentasian asuhan keperawatan di ruang rawat inap (Studi di RSUD Kalimantan Tengah). *Nerspedia*, 2 (1), 27–32.
- National Academy of Medicine. (2021). *The future of nursing 2020–2030: Charting a path to achieve health equity*. Washington, DC: The National Academies Press.
- Ng, T. W. H., & Feldman, D. C. (2013). Does longer job tenure help or hinder job performance? *Journal of Vocational Behavior*, 83(3), 305–314. <https://doi.org/10.1016/j.jvb.2013.06.012>
- Nilasari, P., & Hariyati, R.T.S. (2021). Systematic review of missed nursing care or nursing care left undone. *Enfermeria Clinica*, 31, S301– S306. doi: 10.1016/j.enfcli.2020.12.036
- Nundy, S., Kakar, A., Bhutta, Z.A. (2022). *Medical Records*. In: *How to Practice Academic Medicine and Publish from Developing Countries?*. Springer, Singapore. https://doi.org/10.1007/978-981-16-5248-6_45
- Nursalam, N. (2014). *Manajemen keperawatan: Aplikasi dalam praktek keperawatan profesional* (4th Ed.). Salemba Medika.
- Nursalam. (2016). *Manajelmeln Kelpelrawatan Aplilkasildalam Praktilk Kelpelrawatan Profelsilonal Eldilsil5*. (P. P. Lelstaril, Eld.) (5th eld.). Jakarta: Salemba Meldilka.

- Oldland, E., Botti, M., Hutchinson, A. M., & Redley, B. (2020). A framework of nurses' responsibilities for quality healthcare — Exploration of content validity. *Collegian*, 27(2), 150–163. <https://doi.org/10.1016/j.colegn.2019.07.007>
- Olivares Bøgeskov B, Grimshaw-Aagaard SLS. Essential task or meaningless burden? Nurses' perceptions of the value of documentation. *Nordic Journal of Nursing Research*. 2019;39(1):9-19. doi:10.1177/2057158518773906
- Osipow, S. H., & Spokane, A. R. (1984). Measuring Occupational Stress, Strain, and Coping. In S. Oskamp (Ed.), *Applied Social Psychology Annual 5: Applications in Organizational Settings* (pp. 67-86). Beverly Hills, CA: Sage.
- Osipow, S.H. & Davis, A. (1988). The Relationship of coping resources to occupational stress and strain. *Journal of Vocational Behaviour*, 32, 1-15
- Prendergast, Canice. 1999. "The Provision of Incentives in Firms." *Journal of Economic Literature* 37(1): 7-63.
- Putri Ryandini, T., Lukman Hakim, Mokhamad Nurhadi, Mei Widyawati, & Dyah Pitaloka. (2024). Nurse Workload with Completeness of Nursing Documentation Model Source Oriented Record during Pandemic Period. *Jurnal Kesehatan Dr. Soebandi*, 12(1), 1–7. <https://doi.org/10.36858/jkds.v12i1.524>
- Radner, R. The Organization of Decentralized Information Processing. *Econometrica* 1993, 61, 1109–1146. [CrossRef]
- Rahmatika C, Arifatmi L. Pengaruh Pemberian Terapi Musik terhadap Nyeri Post Operasi Pasien Sectio Caesarea di Rumah Sakit Abdoel Madjid Bateo Muara Bulian. UMS National Public Health Seminar, Swiss Belinn Saripetojo Surakarta, 8 December 2018;10-22.
- Rahmatika C, Sulrieni IN, Sary AN. Kelengkapan Berkas Rekam Medis dan Klaim BPJS di RSUD M. Zein Painan. *J Kesehatan Medika Sainatika*. 2020;11(1):11-5.
- Rahmatika C, Wilopo SA, Prawitasari S. Failure contraception in Indonesia: IDHS 2012 data analysis. *Int J Comm Med Pub Health*. 2019;6(6):2295
- Ramos R., Jenny G., Bauer G. Age-Related Effects of Job Characteristics on Burnout and Work Engagement. *Occup. Med.* 2016;66:230–237. doi: 10.1093/occmed/kqv172. [DOI] [PubMed] [Google Scholar]
- Reh S., Wieck C., Scheibe S. Experience, Vulnerability, or Overload? Emotional Job Demands as Moderator in Trajectories of Emotional Well-Being and Job Satisfaction across the Working Lifespan. *J. Appl. Psychol.* 2021;106:1734–1749. doi: 10.1037/apl0000859. [DOI] [PubMed] [Google Scholar]
- Rizkianti, I., & Haryani, A. (2020). The Relationship Between Workload and Work Stress With Caring Behavior Of Nurses in Inpatient Rooms. *Jurnal Aisyah : Jurnal Ilmu Kesehatan*, 5(2), 159–166. <https://doi.org/10.30604/jika.v5i2.338>
- Ryandilnil, T. P., & Hakilm, L. (2019). Hubungan Mutu Pelayanan Kelpelrawatan delngan Tilngkat Kelpuasan Pasileln dilRuang Asoka RSUD Dr. R. Koelsma Tuban. *ARTEIRII: Jurnal Ilmu Kelselhatan*,

- 1(1), 85–93. <https://doi.org/10.37148/artelril.v1i1.7>
- Saleh IC. Faktor-faktor ketidaklengkapan rekam medis rawat inap dan implikasinya terhadap keberlangsungan finansial di rs swasta x: Universitas Pelita Harapan, Thesis, UPH karawasi. 2019.
- Salthouse T.A. Major Issues in Cognitive Aging. Oxford University Press; Oxford, UK: 2010. [Google Scholar]
- Samadi et al, (2013). Samadi S, Golmohammadi A, Seyedahmadian S, Rezapour T, Panahi H. The relationship between job stress and occupational empowerment of nurses in selected military hospitals of the country. *J Police Med.* 2013;2(1):31–7.)
- Saputera, B., & Suhermin, S. (2020). UNDERSTANDING NURSE WORKLOAD, WORK STRESS, AND SUPERVISION ON INFLUENCE OF CLINICAL PERFORMANCE. *International Conference of Business and Social Sciences*, 1(1).
- Sarafis, P., Rousaki, E., Tsounis, A., Malliarou, M., Lahana, L., Bamidis, P., Niakas, D., & Papastavrou, E. (2016). The impact of occupational stress on nurses' caring behaviors and their health related quality of life. *BMC Nursing*, 15(1), 56. <https://doi.org/10.1186/s12912-016-0178-y>
- Scheibe, S.; Spieler, I.; Kuba, K. An older-age advantage? Emotional regulation and emotional experience after a day of work. *Work Aging Retir.* 2016, 2, 307–320.
- Schneider, B. (1987). The people make the place. *Personnel Psychology*, 40, 437–453.
- Shakerinia, I. and Mohammadpour, M. (2010) Relationship between Job Stress and Resiliency with Occupational Burnout among Nurses. *Journal of Kermanshah University of Medical Sciences*, 14, 161-169.
- Shihundla, R. C., Lebese, R. T., & Maputle, M. S. (2016). Effects of increased nurses' workload on quality documentation of patient information at selected primary health care facilities in Vhembe District, Limpopo Province. *Curationis*, 39(1), 1–8. <https://doi.org/10.4102/curationis.v39i1.1545>
- Siegrist, J. (1996). Adverse health effects of high-effort/low-reward conditions. *Journal of Occupational Health and Psychology*, 1, pp. 27–41
- Simanjuntak M. Tinjauan Kepatuhan Dokter Dalam Pengisian Dokumen Rekam Medis Rawat Inap Di Rumah Sakit Umum Imelda Pekerja Indonesia (RSU Ipi) Medan Tahun 2018. *J Ilmiah Perekam dan Informasi Kesehatan Imelda.* 2018;3(2):518-23.
- Smeltzer SC, Bare BG, Hinkle JL, Cheever KH, Townsend MC, Gould B. *Brunner & Suddarth's Textbook of Medical Surgical Nursing 12th Edition.* Wolters Kluwer: Lippincott Williams and Wilkins; 2008.
- Subekti, I., Hadi, S., & Utami, N.W. (2012). Dokumentasi proses keperawatan. UMM Press.
- Sukaesih, S. (2008). Analysis of Factors Influencing the Performance of Medical Records Officers at Dr. M. Djamil Padang [Unpublished thesis]. Andalas University)
- Sulistiyawati, W., & Susmiati, S. (2020). The implementation of 3S (SDKI, SIKI,

- SLKI) to The quality of nursing care documentation in hospital's inpatient rooms. *STRADA Jurnal Ilmiah Kesehatan*, 9 (2), 1323–1328. doi: 10.30994/sjik.v9i2.468.
- Sunanda, K. (2018). Influence of Occupational Role Stressors on Employees Stress in It Sector. *IOSR Journal Of Humanities And Social Science (IOSR-JHSS)*, 23(5), 71. <https://doi.org/10.9790/0837-2305037182>
- Swanson, J.L. (1991). Occupational Stress Inventory (Research Version). In D.J. Keyser & R.C. Sweetland (Eds), *Test critiques*. Kansas City, MO: Test Corporation of America.
- Tanwar A. Impact of employee engagement on performance. *Int J Adv Engin Manage Sci* 2017;3:510–5.
- Tehrani H, Shojayizade D, Hoseiny SM, Sh A. Relationship between Mental Health, personality Trait and Life Events in Nurses Working in Tehran Emergency Medical Service (Tehran 115). *Iran J Nurs*. 2012;25(75):52-9. (8)
- Venkatesh B. and Ram N., “Eustress: A unique dimension to stress management.,” *Voice Res.*, vol. 4, no. 2, pp. 26–29, 2015.
- Wall, Toby D., Jonathan Michie, Malcolm Patterson, Stephen J. Wood, Maura Sheehan, Chris W. Clegg and Michael West. 2004. “On the Validity of Subjective Measures of Company Performance.” *Personnel Psychology* 57(1): 95–118.
- Wang, N., Hailey, D., & Yu, P. (2011). Quality of nursing documentation and approaches to its evaluation: A mixed-method systematic
- Werner, Jon M. and Mark C. Bolino. 1997. “Explaining U.S. Courts of Appeals Decisions Involving Performance Appraisal: Accuracy, Fairness and Validation.” *Personnel Psychology* 50(1): 1- 24.
- West MA, Dawson JF. Employee engagement and NHS performance. The King's Fund; 2012. Available from: <http://www.kingsfund.org.uk/sites/files/kf/employee-engagement-nhs-performance-west-dawson-leadership-review2012-paper.pdf>
- Wong EL, Yam CH, Cheung AW, Leung MC, Chan FW, Wong FY, Yeoh EK. Barriers to effective discharge planning: a qualitative study investigating the perspectives of frontline healthcare professionals. *BMC Health Serv Res*. 2011 Sep 29;11(1):242. doi: 10.1186/1472-6963-11-242. PMID: 21955544; PMCID: PMC3190337
- Wu Y, Zhou H, Ma X, et al Using standardized patients to assess the quality of medical records: an application and evidence from rural China *BMJ Quality & Safety* 2020;29:491-498.
- Yerkes R. M. and Dodson J. D., “The Relation of Strength of Stimulus to Rapidity of Habit-Formation,” *J. Comp. Neurol. Psychol.*, vol. 18, pp. 459–482, 1908.