

DAFTAR PUSTAKA

- Adams, C., and Kleiss, J., 1999, *An Overview of ergosoft's Usability Testing Method*, http://www.ergolabs.com/utesting_ergosoft.pdf, [online, accessed 22 March 2009].
- Andarwati, S. R., and Sankarto, B. S., 2005, Pemenuhan Kepuasan Penggunaan Internet Oleh Peneliti Badan Litbang Pertanian di Bogor, *Jurnal Perpustakaan Pertanian*, Vol. 14, Nomor 1. pp. 10-17.
- Arh, T., and Blazic, B. J., 2008, A Case Study of Usability Testing – the SUMI Evaluation Approach of the EducaNext Portal, *WSEAS Transactions on Information Science & Applications*, 2, 175-181.
- Baravalle, A., and Lanfranchi, V., 2003, *Remote Web usability testing*, <http://brm.psychonomic-journals.org/content/35/3/364.full.pdf>, [online, accessed 22 March 2009].
- Blank, L., 1982, *Statistical Procedures for Engineering, Management, and Science*, McGraw-Hill, Inc., New York.
- Chillarege, R., 1999, Software Testing Best Practices, *IBM Research*, 1-11.
- Czerwinski., 2003, Subjective Duration Assessment : *An Implicit Probe for Software Usability*, <http://research.microsoft.com/en-us/um/people/horvitz/sda-web.pdf>, [online , accessed 22 March 2009].
- Departemen Komunikasi dan Informatika., 2008, Pengguna Internet di Indonesia Meningkat, *Sekretariat Negara Republik Indonesia, Portal Nasional Republik Indonesia*, http://www.indonesia.go.id/id/index.php?option=com_content&task=view&id=9487&Itemid=695, [online accessed 19 July 2009].
- DeWitt, A. J., and Kuljis, Jasna., 2006, *Aligning Usability and Security : A Usability Study of Polaris*, <http://cups.cs.cmu.edu/soups/2006/proceedings/p1-dewitt.pdf>, [online accessed 17 March 2009].
- Evans, J. R., and Olson, D. L., 2003, *Statistics Data Analysis, and Decision Modeling*, 2nd ed., Prentice Hall, New Jersey.

- Fere, X., Juristo, N., Windi, H., and Constantine, L., 2001, Usability Basics for Software Developers, *IEEE Software*, January/February 2001, 22-29.
- Gardner, J., 2007, Remote Web Site Usability Testing - Benefits Over Traditional Methods, *International Journal of Public Information Systems*, vol 2007:2, 63-72.
- Grossman, T., Fitzmaurice, G., and Attar, R., 2009, A Survey of Software Learnability: Metrics, Methodologies and Guidelines, *CHI 2009*, Boston, USA.
- Hanna, L., Ridsen, K., and Alexander, K. J., 1997, Guidelines for Usability Testing with Children, *Interaction.*, September+October 1997, 9-14.
- ISO 9241-11, 1998, Ergonomic Requirements for Office Work With Visual Display Terminals (VDTs) – Part 11: Guidance on Usability, *International Standard*, Part 11, First Edition.
- Kantner, L., Rosenbaum, S., and Leas, C., 1997, The Best of Both Worlds: Combining Usability Testing and Documentation Projects, *IPCC 97 Proceedings.*, 1-8.
- Lewis, J. R., 1993, *IBM Computer Usability Satisfaction Questionnaires: Psychometric Evaluation and Instructions for Use*, <http://drjim.0catch.com/usabqtr.pdf>, [online, accessed 5 July. 2009].
- Mann, P. S., 2004, *Introductory Statistics*, 5th Ed., John Wiley & Sons, Inc., New Jersey.
- Markopoulos, P., and Bekker, M., 2002, *How to Compare Testing Methods with Children Participants*, <http://www.idemployee.id.tue.nl/p.markopoulos/downloadablePapers/IDC2002MarkopoulosAndBekker.pdf>, [online accessed 21 June 2009].
- Mihai, O., Gheorghe, O., and Maria., S. A., 2008, *Qualitative Marketing Research Through Usability Testing*, <http://steconomice.uoradea.ro/anale/volume/2008/v4-management-marketing/190.pdf>, [online, accessed 22 March 2009].
- Nielsen, Jakob., 1993, *Usability Engineering.*, Morgan Kaufmann, San Fransisco.

- Norman, D. A., 2003, Attractive Things Work Better, *Don Norman Emotional Design*, Chapter 1, pp. 1-12.
- Ott, L., 1984, *An Introduction to statistical methods and data analysis, Second Edition*, Duxbury Press., Boston.
- Oztoprak, A., and Erbug, C., 2008, *Field versus Laboratory Usability Testing: a First Comparison*, http://www.aydinoztoprak.com/images/HFES_Oztoprak_.pdf, [online accessed 21 June 2009].
- Palanque, P., Bernhaupt, R., Boring, R., and Johnson, C., 2006, Testing Interactive Software: A Challenge for Usability and Reliability, *CHI 2006*.
- Paul, C. L., 2007, *Usability Testing of the Kubuntu Installation Process*, http://www.obso1337.org/hci/kde/Kubuntu_Installation_Usability_testing_June_2007.pdf, [online accessed 21 June 2009].
- PC Media., 2009, *Web Browser Terbaru: IE 7 Beta 3 vs Firefox 2.0 Beta 1 vs Opera 9.0. Who's The Best?*, <http://www.pcmedia.co.id/detail.asp?id=1589&Cid=19&cp=2&Eid=33>, [online accessed 19 July 2009].
- Roto, V., 2005, *Browsing on Mobile Phones*, http://www.research.att.com/~rjana/WF12_Paper1.pdf, [online, accessed 22 March 2009].
- Rubin, J., 1994, *Handbook of Usability Testing : How to Plan, Design, and Conduct Effective Tests*, John Wiley & Sons, Inc., New York.
- Storto, C. L. and Ponsiglione, C., 2001, *A Method to Assess WEB Site Usability Based on DEA (Data Envelopment Analysis)*. URL: http://gandalf.fcee.urv.es/sigef/english/congressos/congres8/pdf_ab/319.pdf, [online, accessed 5 July. 2009].
- Sosiawan, E. A., 2008, *Perkembangan Teknologi Komunikasi*, <http://www.geocities.com/wahyu2610/PTK.2.05.pdf>, [online accessed 19 July 2009].
- Suyanto, 2007, *Telekomunikasi : Dulu, Sekarang dan Masa Depan, Departemen Teknik Informatika STT Telkom*,

www.ittelkom.ac.id/staf/suy/.../Suyanto%20-%20Orasi%20Ilmiah.pdf,
[online accessed 19 July 2009].

Utama, A. A. G. D. S., 2008, *Analisis Persepsi Tampilan Visual Telepon Selular Berdasarkan Model Segmentasi 3 Dimensi dan Kansei Evaluation Form*, Jurusan Teknik Mesin dan Industri UGM, Yogyakarta.

Uyanto., S. S., 2009, *Pedoman Analisis Data dengan SPSS*, Edisi ketiga, Graha Ilmu., Jakarta, Indonesia.

Vosen., P. H., 2005, *The Role of Usability Testing in Software Quality Control: Finding Mismatches, not Defects*, http://www.se-hci.org/bridging/interact2005/04_Vossen.pdf, [online accessed 21 June 2009].

Waterson, S., Landay, J. A., and Matthews, T., 2001, *In the Lab and Out in the Wild: Remote Web Usability Testing for Mobile Devices*, <http://taramatthews.org/pubs/CHI2002webquilt.pdf>, [online, accessed 5 July. 2009].

<http://usabilityhome.com/> [Online, accessed 16 March 2009].