

DAFTAR PUSTAKA

- Artikel Non Personal, 18 Maret 2009, Wikipedia Bahasa Indonesia, http://id.wikipedia.org/wiki/Six_Sigma, *Six Sigma*, diakses 25 April 2009.
- Besterfield, Dale H., and Basterfield, Glen H., 2003, *Total Quality Management*, Third Edition, Pearson Education International, New Jersey: Upper Saddle River.
- De Feo, Joseph., and Barnard, William W., 2004, *Juran Institute's Six Sigma Breakthrough and Beyond*, New York: McGraw-Hill.
- Heizer, Jay., and Render, Barry., 2006, *Operation Management*, 7th edition, Terjemahan Dwianoegrahwati Setyoningsih dan Indra Almahdy, *Manajemen Operasi*, Edisi Tujuh, Jakarta: Salemba Empat.
- Gazpersz, V., 2002, *Pedoman Implementasi Program Six Sigma Terintegrasi ISO 9001:2000, MBNQA, dan HACCP*, Jakarta: PT. Gramedia Pustaka Utama.
- Okasatria Novyanto, 6 Desember 2007, Blogspot, <http://okasatria.blogspot.com/2007/12/perbandingan-antara-3-sigma-dengan-6.html>, *Mengenal Teori Dasar Six Sigma Secara Sederhana*, diakses 8 Mei 2009.
- Manggala D, 22 November 2003, Beranda Net, <http://www.beranda.net/faktorq/sixsigmasederhana1.htm>, *Apa Itu Six Sigma*, diakses 25 April 2009.
- Pande, Peter S., Neuman, Robert P., dan Cavanagh Roland R., 2000, *The Six Sigma Way: How GE, Motorola, and Other Top Companies are Honing Their Performance*, Terjemahan Dwi Probantini, *The Six Sigma Way: Bagaimana GE, Motorola, dan Perusahaan Terkenal Lainnya Mengasah Kinerja Mereka*, Yogyakarta: Andi Yogyakarta.
- Six Sigma Department, 2008, *Six Sigma Green Belt Training*, Modul Training, Tangerang: PT. Dynaplast, Tbk.
- Walpole, R. E., 1995, *Pengantar Statistika*, Edisi Ketiga, PT. Gramedia Pustaka Utama: Jakarta.