ANALISIS PENGENDALIAN KUALITAS PRODUK BERDASARKAN TOTAL QUALITY MANAGEMENT UNTUK MEMINIMALISASI
CACAT DENGAN METODE 7 LANGKAH PERBAIKAN (Studi kasus di PT. Adi Satria Abadi, Yogyakarta)
Eko Joko Nugroho, Dr. Eng. Ir. R. Rachmad A. Sriwiaya S.T., M.T. . D.Eng. IPM., ASEAN. Eng
Universitas Gadjah Mada, 2009 | Diunduh dari http://etd.repository.ugm.ac.id/

DAFTAR PUSTAKA

Anonim, 2005, Panduan Mutu PT ASA, PT Adi Satria Abadi, Yogyakarta

Anonim, 2007, GKM, Direktorat Jenderal Industri Kecil dan Menengah Departemen Perindustrian, Jakarta

Anonim, 1996, Total Quality Management: A Continous Improvement Process, PHCC Educational Foundation.

Ariani, D.W., 2003, Pengendalian Kualitas Statistik, Penerbit Andi, Yogyakarta

Bass, I., 2007, Six Sigma Statistics With Excel and Minitab, McGraw-Hill, New York

Beckford, J., 1998, Quality a Critical Introduction, Rouledge, London

Ibrahim, B., 1997, TQM *(Total Quality Management):* Panduan Menghadapi Persaingan Global, Djambatan, Jakarta.

Besterfield, D.H., Besterfield-Michna, C., Besterfield, G.H., and Besterfield-Sacre,M., 2003, Total Quality Management, Third Edition, Pearson Education International, New Jersey

Dahl Gaard, J.D., 1998, Fundamentals of Total Quality Management, Taylor & Francis, London

Gaspersz, V., 2002, Pedoman Implementasi Program Six Sigma Terintegrasi Dengan ISO 9001:2001,MBNQA, dan HCCP, PT Gramedia Pustaka Utama, Jakarta

Tjiptono,F. dan Diana, A., 2001, *TQM*, Penerbit Andi, Yogyakarta

Juran, J.M. and Godfrey, B.A., 1999, Juran Quality Handbook, Fifth Edition, McGraw-Hill, New York

Klefsjo, B., Bergquist, B. and Edgeman R.L., 20xx, Six Sigma and Total Quality Management: different day same soup?, *International Journal Six Sigma and competitive advantage*, Inderscience Enterprises, Unknown

Kume, H., 1985, Statistical Methods For Quality Improvement, AOTS, Tokyo

Lee, H.L. and Whang, S., 2005, Higher supply chain security with lower cost: Lesson from Total Quality Management, *International Journal of Production Economics*, http:/www. sciencedirect.com, online 13 Juni 2009

Lens, H. and Wilrich, P.T., 2006, Frontiers in Statistical Quality Control, Phisica-Verlag, Berlin

Naidu, NVR., Babu, KM., Rajendra,G., 2006, Total Quality Management, New Age International Publisher, New Delhi

Nankana A.H., 2005, The Seven Magnificent, New Age International Publisher, New Delhi

UNIVERSITAS GADJAH MADA
ANALISIS PENGENDALIAN KUALITAS PRODUK BERDASARKAN TOTAL QUALITY MANAGEMENT UNTUK MEMINIMALISASI CACAT DENGAN METODE 7 LANGKAH PERBAIKAN (Studi kasus di PT. Adi Satria Abadi, Yogyakarta)
Eko Joko Nugroho, Dr. Eng. Ir. R. Rachmad A. Sriwiaya S.T., M.T. . D.Eng. IPM., ASEAN. Eng
Universitas Gadjah Mada, 2009 | Diunduh dari http://etd.repository.ugm.ac.id/

Oakland, J.S., 2003, TQM Text With Cases, Third edition, Butterworth-Heinenmann, Oxford

Oakland, J.S., 2008, Statistical Process Control, Sixth Edition, Butterworth-Heinenmann, Oxford

Omachonu, V.K., and Ross Joel E., 2004, Principles of Total Quality, CRC Press, Boca Raton, Florida

Pyzdek, T., 2003, Quality Engineering Handbook, Marcell Dekker, New York

Primadaya, 2006, 7 Tools Presentation, Primadaya Training & Consultancy, Jakarta

Primadaya, 2006, QCC for Facilitator & Advisor, Primadaya Training & Consultancy, Jakarta

Purba, F.E., 2008**,** Pengendalian Kualitas Produk Berdasarkan Statistical Process Control Untuk Meminimalisasi Jumlah Produk Cacat Dengan Metode *Respon Surface* **(**Studi kasus di PT. YPTI, Yogyakarta), Skripsi, Universitas Gadjah Mada, Yogyakarta

Redaksi Center for Quality Assurance, 2006, NewsLetter, *Edisi I/II Januari-Maret /2006*, CQF, Jakarta

Stapenhurst, T., 2005, Mastering Statistical Process Control, Butterworth-Heinenmann, Oxford

Salis, E., 2002, Total Quality Management in Education, Kogan-Page, London