

DAFTAR PUSTAKA

- Aćimović, Slobodan, Veljko Mijušković, Dušan Markovića, and Ana Todorović Spasenić. "The Relationship Between Logistics and Organizational Performance in a Supply Chain Context." *Serbian Journal of Management* 17, no. 2 (2022): 333–49. <https://doi.org/10.5937/sjm17-37401>.
- Appelbaum, Steven H., Medea Cesar Degbe, Owen Macdonald, and Thai Son Nguyen-Quang. "Organizational Outcomes of Leadership Style and Resistance to Change (Part One)." *Industrial and Commercial Training* 47, no. 2 (2015): 73–80. <https://doi.org/10.1108/ICT-07-2013-0044>.
- Bass, Bernard M., and Ronald E. Riggio. *Transformational Leadership*. 2nd ed. New Jersey: Lawrence Erlbaum Associates, Inc., 2006.
- Caliskan, Aylin, Sanem Eryilmaz, and Yucel Ozturkoglu. "Investigating The Effects of Barriers and Challenges On Logistics 4.0 in The Era of Evolving Digital Technology." *Journal of Modelling in Management*, 2024. <https://doi.org/10.1108/JM2-01-2024-0026>.
- Campbell, Karen A., Elizabeth Orr, Pamela Durepos, Linda Nguyen, Lin Li, Carly Whitmore, Paige Gehrke, Leslie Graham, and Susan M. Jack. "Reflexive Thematic Analysis for Applied Qualitative Health Research." *Qualitative Report* 26, no. 6 (2021): 2011–28. <https://doi.org/10.46743/2160-3715/2021.5010>.
- Dwivedi, Preeti, Vijit Chaturvedi, and Jugal Kishore Vashist. "Transformational Leadership and Employee Efficiency: Knowledge Sharing As Mediator." *Benchmarking* 27, no. 4 (2020): 1571–90. <https://doi.org/10.1108/BIJ-08-2019-0356>.
- Eng, Teck Yong, Kholoud Mohsen, and Lin Chih Wu. "Wireless Information Technology Competency and Transformational Leadership in Supply Chain Management: Implications for Innovative Capability." *Information Technology and People* 36, no. 3 (2023): 969–95. <https://doi.org/10.1108/ITP-06-2021-0489>.
- Gumusluoglu, Lale, and Arzu Ilsev. "Transformational Leadership, Creativity, and Organizational Innovation." *Journal of Business Research* 62, no. 4 (2009): 461–73. <https://doi.org/10.1016/j.jbusres.2007.07.032>.
- Hamza, Khadija Aya, Ayman Alshaabani, and Ildikó Rudnák. "Impact of Transformational Leadership On Employees' Affective Commitment and Intention to Support Change: Mediation Role of Innovative Behavior." *Problems and Perspectives in Management* 22, no. 2 (2024): 325–38. [https://doi.org/10.21511/ppm.22\(2\).2024.25](https://doi.org/10.21511/ppm.22(2).2024.25).

- Jung, Dong I., and John J. Sosik. "Transformational Leadership in Work Groups: The Role of Empowerment, Cohesiveness, and Collective-Efficacy on Perceived Group Performance." *Small Group Research* 33, no. 3 (2002): 313–36. <https://doi.org/10.1177/10496402033003002>.
- Kamal, Nur Nabilah Muhammad, Ke Guek Nee, Zubah Beevi, and Kenneth Leow. "Resisting Organisational Change? Psychological Resilience and Perceived Organisational Support As Mediators in Promoting Psychological Well-Being and Organisational Citizenship Behaviours." *International Journal of Wellbeing* 14, no. 3 (2024): 1–19. <https://doi.org/10.5502/ijw.v14i3.3501>.
- Kharitonovich, Alexander. "A Model of Organizational Change Process." *Organizacija* 55, no. 4 (2022): 288–304. <https://doi.org/10.2478/orga-2022-0019>.
- Lincoln, Y. S., and E. G. Guba. *Naturalistic Inquiry*. CA: Sage, 1985. <https://doi.org/10.1016/B978-0-08-102295-5.10579-7>.
- Mikel-Hong, Kris, Ning Li, Jia Yu, and Xiao Chen. "Resistance to Change: Unraveling The Roles of Change Strategists, Agents, and Recipients." *Journal of Management* 50, no. 6 (2024): 1984–2011. <https://doi.org/10.1177/01492063231198189>.
- Naeem, Muhammad, Wilson Ozuem, Kerry Howell, and Silvia Ranfagni. "A Step-by-Step Process of Thematic Analysis to Develop a Conceptual Model in Qualitative Research." *International Journal of Qualitative Methods* 22 (2023): 1–18. <https://doi.org/10.1177/16094069231205789>.
- Nguyen, Nga Thanh, Hoa Thi Tran, Loi Van Ta, and Phuoc Van Nguyen. "Key Determinants of Digital Transformation Stages in Vietnam Logistics Industry." *Journal of Infrastructure, Policy and Development* 8, no. 11 (2024): 1–28. <https://doi.org/10.24294/jipd.v8i11.8024>.
- Oreg, Shaul. "Personality, Context, and Resistance to Organizational Change." *European Journal of Work and Organizational Psychology* 15, no. 1 (2006): 73–101. <https://doi.org/10.1080/13594320500451247>.
- Pregmark, Johanna E. "Renewing Models for Change." *Learning Organization* 29, no. 3 (2022): 255–74. <https://doi.org/10.1108/TLO-05-2021-0056>.
- Premkumar, Prashant, Saji Gopinath, and Arqum Mateen. "Trends in Third Party Logistics – The Past, The Present & The Future." *International Journal of Logistics Research and Applications* 24, no. 6 (2021): 551–80. <https://doi.org/10.1080/13675567.2020.1782863>.
- PT XYZ. (2023). *Laporan Keuangan Internal Divisi Operasional 2022–2023* [Unpublished internal report]. PT XYZ.

- Re, Beatrice, Francesca Sanguineti, and Pietro Previtali. "Navigating Organizational Change Through A Processual Perspective On The Transition Toward The Circular Economy: Save The Duck Case Study." *Journal of Organizational Change Management* 37, no. 8 (2024): 77–93. <https://doi.org/10.1108/JOCM-05-2024-0248>.
- Rehman, Nabeel, Asif Mahmood, Muhammad Ibtasam, Shah Ali Murtaza, Naveed Iqbal, and Edina Molnár. "The Psychology of Resistance to Change: The Antidotal Effect of Organizational Justice, Support and Leader-Member Exchange." *Frontiers in Psychology* 12 (2021): 1–15. <https://doi.org/10.3389/fpsyg.2021.678952>.
- Sánchez, Iván D., María Sitú, and Laura Murillo. "Breaking Down Walls, Building Bridges: The Importance of Transformational Leadership Considering Contextual and Individual Factors in Resistance to Change." *International Journal of Organizational Analysis* 31, no. 7 (2023): 3295–3314. <https://doi.org/10.1108/IJOA-04-2022-3238>.
- Sendrea, Mariana. "Study and Synthesis of Concepts and Practices of Resistance to Organizational Change." *Economica* 1, no. 1 (2023): 45–55. <https://doi.org/10.53486/econ.2023.123.045>.
- Stewart, Wayne H., Ruth C. May, Kristin L. Scott, and Amy E. Ingram. "The Ties That (Un)Bind: Change and Organizational Commitment in Ukraine." *Management and Organization Review* 17, no. 1 (2021): 77–111. <https://doi.org/10.1017/mor.2020.61>.
- Wei, Li, Chalermkiat Wongvanichtawee, and Chia Hsien Tang. "The Role of Transformational Leadership in Mitigating Employee Turnover: Insights from China's High-Tech Industry." *Journal of Infrastructure, Policy and Development* 8, no. 9 (2024): 1–16. <https://doi.org/10.24294/jipd.v8i9.7830>.
- Wulandaru, Diah Retno, Anggraeni Pranandari, Zaqiah Vivi, and Syafika Dhea Taqiya Ramadhani. *Kepemimpinan Transformasi Menuju Era Keberlanjutan*. Yogyakarta: Deepublish, 2024.