

## DAFTAR PUSTAKA

- Aramyan, L., Ondersteijn, C., Van Kooten, O., and Lansink, A. O., 2006, *Performance Indicators in Agri-Food Production Chains*, Wageningen University, Netherlands
- Bauhof, N., 2004, SCOR Model: Supply Chain Operations Reference Model, *Beverage Industry*; Aug 2004; 95, 8; ABI/INFORM Trade & Industry
- Bolstorff, P., 2004, Supply Chain by The Numbers, *Logistics Today*; Jul 2004; 45, 7; ABI/INFORM Trade & Industry
- Bolstorff, P. and Rosenbaum, R., 2003, *Supply Chain Excellence: A Handbook for Dramatic Improvement Using the SCOR Model*, AMACOM, New York
- Bottani, E. and Rizzi, A., 2006, Strategic management of logistics service: A fuzzy QFD approach, *International Journal of Production Economics* 103 (2006) 585-599
- Capar, I., 2002, *A Supply Chain Performance Measurement System: A Case Study in Automotive Industry*, Licentiate Thesis of Graduate School of Engineering and Natural Sciences of Sabanci University
- Chan, F. T. S. and Qi, H. F., 2003, An Innovative Performance Measurement Method for Supply Chain Management, *Supply Chain Management: An International Journal*, Volume 8 No. 3
- Chibba, A., 2007, *Measuring Supply Chain Performance Measures-prioritizing performance measures*, Licentiate Thesis of Industrial Management Division of Lulea University of Technology
- Chopra, S., and Meindl, P., 2004, *Supply Chain Management, Strategy, Planning, and Operation 3<sup>rd</sup> Edition*, Pearson Prentice Hall, New Jersey

- Chou, C. F., 2004, *Development of a Comprehensive Supply Chain Performance Measurement System: A Case Study in the Grocery Retail Industry*, Massachusetts Institute of Technology
- Darwanto, H., 2003, *Balanced Scorecard untuk Organisasi Pemerintah* dari <http://www.bappenas.go.id/index.php?module=Filemanager&func=download&pathext=ContentExpress/&view=409/Herry%20Darwanto.doc.>, diakses tanggal 7 Juni 2008
- Fauske, H., Kollberg, M., Dreyer, H. C., and Bolseth, S., 2007, *Criteria for Supply Chain Performance Measurement Systems*, 14<sup>th</sup> International Annual EurOMA Conference, Turkey
- Fauzie, I. S., 2008, *Pengembangan Kerangka Kerja untuk Penilaian Performa Supply Chain dengan Metode SCOR*, Tugas Akhir Program Studi Teknik Industri Universitas Gadjah Mada
- Fisher, M., 1997, *What is the Right Supply Chain for Your Product?*, *Harvard Business Reviews March-April 1997*, President and Fellows of Harvard College
- Foster, F. A., 2005, *In Pursuit of Supply-Chain Excellence*, Global Logistics and Supply Chain Strategies
- Francis, J., 2007, *Team Building with The SCOR Model*, Supply Chain Management Review
- Gould, L. S., 2005, *What You Need to Know About Supply Chain Management*, *Automotive Design and Production*; Feb 2005; 117, 2; ABI/INFORM Trade & Industry
- Gunasekaran, A., Patel, C., and McGaughney, R. E., 2004, *A framework for supply chain performance measurement*, *International Journal of Production Economics* 87 (2004) 333-347
- Harinaldi, 2005, *Prinsip-Prinsip Statistik untuk Teknik dan Sains*, Penerbit Erlangga, Jakarta

- Jie, F., Kevin, P., and Rodney, C., 2007, *Supply Chain Practices, Supply Chain Performance Indicators and Competitive Advantage of Australian Beef Enterprises: A Conceptual Framework*, Australian Agricultural and Resource Economy Society (AARES) 51<sup>st</sup> Annual Conference, New Zealand
- Kim, W. C., and Mauborgne, R., 2006, *Blue Ocean Strategy, How to Create Uncontested Market Space and Make the Competition Irrelevant*, Harvard Business School Publishing Corporation, United States of America
- Klapper, L. S., Hamblin, N., Hutchison, L., Novak, L., and Vivar, J., 1999, *Supply Chain Management: A Recommended Performance Measurement Scorecard*, Logistics Management Institute
- KPMG Consulting, 2000, *Balanced Scorecard Benefits*, dari [http://www.dsca.mil/sc\\_conf\\_2000/businessMFnl/sld019.htm](http://www.dsca.mil/sc_conf_2000/businessMFnl/sld019.htm) diakses pada tanggal 7 Juni 2008
- Lee, B. K., Kang, K. H., Lee, Y. H., 2008, Decomposition heuristic to minimize total cost in a multi-level supply chain network, *Computers and Industrial Engineering* 54 (2008) 945-959
- Lin, C. T., Chiu, H., and Chu, P. Y., 2006, Agility index in the supply chain, *International Journal of Production Economics* 100 (2006) 285-299
- Luis, S., and Biromo, P. A., 2007, *Step by Step in Cascading Balanced Scorecard to Functional Scorecard*, PT Gramedia Pustaka Utama, Jakarta
- Lusa, J. S., 2006, *Berkenalan dengan Balanced Scorecard (BSC)* dari <http://jsofian.wordpress.com/2006/07/19/berkenalan-dengan-balanced-scorecard-bsc/> diakses pada tanggal 7 Juni 2008
- Maskel, B., 1991, *Performance Measurement for World Class Manufacturer: A Model for American Companies*, Productivity Press, New York
- Morton, R., 1997, Know The SCOR, Any Number Can Play, *Transportation & Distribution*; Feb 1997; 38, 2; ABI/INFORM Trade & Industry

- Park, J. H., Lee, J. K., and Yoo, J. S., 2005, A framework for designing the balanced supply chain scorecard, *European Journal of Information System* (2005) 14, 335-346
- Phelps, T., 2006, *SCOR and Benefits of Using Process Reference Model*, ppt.
- Sarode, P. A., 2002, *Decoding the DNA of SCOR Modeling*, ppt.
- Reichardt, E. and Nichols, L. J., SCOR Your ISO Certification, *Quality*; Feb 2003; 42, 2; ABI/INFORM Trade & Industry
- Rinaldy, D. S. and Suwignjo, P., 2006, Pengukuran Kinerja Supply Chain di PT XYZ dengan Menggunakan Metode SCOR, *Prosiding Seminar Nasional Manajemen Teknologi IV*, Program Studi MMT-ITS, Surabaya
- Saccomano, A., 1998, Keeping SCOR, *Traffic World*; Sep 28; 225, 13; ABI/INFORM Trade & Industry
- Snow, C., 2006, *Supply Chain Improvement: Take It From The Top* dari <http://www.intelligententerprise.com/showArticle.jhtml?articleID=181502351> diakses pada tanggal 7 Juni 2008
- Srimindarti, C., 2008, *Balanced Scorecard Sebagai Alternatif untuk Mengukur Kinerja* dari <http://www.stie-stikubank.ac.id/webjurnal> diakses pada tanggal 7 Juni 2008
- Stedman, C., 1998, Users eye standard for supply chain, *Computerworld*; Jun 1; 32, 22; ABI/INFORM Trade & Industry
- Sudjana, 1975, *Metoda Statistika*, Aasito, Bandung
- Supply Chain Excellence, Today's Best Driver of Bottom-Line Performance* dari [www.businessweek.com/adsections/2005/pdf/0515\\_supply.pdf](http://www.businessweek.com/adsections/2005/pdf/0515_supply.pdf) diakses pada tanggal 28 April 2008
- Supply Chain Council, 2005, *Supply-Chain Operations Reference-Model Version 7.0 Overview*, Supply Chain Council, Pittsburgh
- Supply Chain Council, 2008, *Supply-Chain Operations Reference-Model Version 9.0 Overview*, Supply Chain Council, Pittsburgh

- Tierney, S., 2004, Companies that have already scored benefits with SCOR, *Supply Chain Europe* Apr 2004; 13, 3; ABI/INFORM Trade & Industry
- Vanany, I., Suwignjo, P., Yulianto, D., 2005, *Design of Supply Chain Performance Measurement System for Lamp Industry*, 1<sup>st</sup> International Conference on Operations and Supply Chain Management, Bali
- Van der Vorst, J. G. A. J., 2006, *Performance Measurement in Agri-Food Supply-Chain Networks*, Logistics and Operations Research Group, Wageningen University, Hollandseweg
- Walpole, Ronald E., 1995, *Pengantar Statistika Edisi 3*, Gramedia Pustaka, Jakarta
- Wongergem, J., 2001, *Supply Chain Operations Reference-Model Includes All Elements of Demand Satisfaction*, Supply Chain Council
- Yaibuathet, K., Toncich, D., and Ng, C., 2003, *The Development of A Supply Chain Measurement Framework for The Milk Products Industry*, Industrial Research Institute Swinburne, Swinburne University of Technology, Australia