

DAFTAR PUSTAKA

- Besterfield, D.H., 1994, *Quality Control*, Fourth Edition, Prentice-Hall, Inc., New Jersey.
- Besterfield, Dale. H., Besterfield-Michna, Carol, Besterfield, Glen. H., and Besterfield-Sacre, Mary, 2003, *Total Quality Management*, Third Edition, Pearson Education, Inc., Upper Saddle River, New Jersey.
- Brue, G., 2002, *Six Sigma For Manager*, Canary, Jakarta.
- Dewanto, F.A., 2007. *Mengerti tentang Six Sigma*, http://www.vibiznews.com/1new/journal_last.php?id=2&sub=journal&month=Juli&tahun=2007&page=quality, [online, accessed 31 Agust 2007].
- Dorothea, W.A., 2003, *Pengendalian Kualitas Statistik (Pendekatan Kuantitatif dalam Manajemen Kualitas)*, Penerbit ANDI, Yogyakarta.
- Eckes, G., 2001, *The Six Sigma Revolution*, John Willey&Sons, Inc., New York.
- Feigenbaum, A.V., 1996, *Kendali Mutu Terpadu*, Edisi Kedua, Erlangga, Jakarta.
- Gaspersz, V., 2002, *Pedoman Implementasi Program Six Sigma Terintegrasi ISO 9001:2000, MBNQA dan HACCP*, PT. Gramedia Pustaka Utama, Jakarta.
- Gaspersz, V., 2002, *Total Quality Management*, PT. Gramedia Pustaka Utama, Jakarta.
- HimaTitra, Org , 2002, *Six-Sigma*, <http://www.petra.ac.id/>, [online, accessed 8 May 2007].
- Jim Winings All Rights Reserved, 2005, *Six Sigma or 6 Sigma*, <http://www.sixsigmaspc.com/six-sigma/sixsigma.html>, [online, accessed 8 May 2007].
- Jim Winings All Rights Reserved, 2005, *DMAIC - Define, Measure, Analyze, Improve, Control*, Jim Winings All Rights Reserved, [http://www.sixsigmaspc.com/spc/statistical process control.html](http://www.sixsigmaspc.com/spc/statistical_process_control.html), [online, accessed 8 May 2007].
- Manggala, D. 2003. *beranda-faktorQ-apa itu six sigma*, <http://www.beranda.net>, [online, accessed 31 Agust 2007].

- Montgomery, D.C., 2001, *Introduction to Statistical Quality Control*, Fourth Edition, John Willey&Sons, Inc., New York.
- Pande, P. S., Neuman, R.P., Cavanagh, R. R., 2002, *The Six Sigma Way* (Bagaimana GE, Motorola, dan Perusahaan Terkenal Lainnya Mengasah Kinerja Mereka), Edisi bahasa Indonesia, Penerbit Andi, Yogyakarta.
- Pande, P. S., dan Holpp, L., 2003, *Berpikir Cepat: Six Sigma*, Penerbit Andi, Yogyakarta.
- Park, S. H, 2003, *Six Sigma For Quality and Productivity Promotion*, Asian Productivity Organization, Japan.
- Phill, K., 2007, *Sejarah Six Sigma*, <http://www.vibiznews.com/1new/journal.php?page=quality>, [online, accessed 31 Agust 2007].
- Thomas, P., 2002, *The Six Sigma Handbook*, Penerbit Salemba Empat, Jakarta.
- Tjiptono F. & Diana A., 2001, *Total Quality Management*, Penerbit Andi, Yogyakarta.
- Walpole, R.E. and Myers, R.H., 1999, *Ilmu Peluang dan Statistika untuk Insinyur dan Ilmuan*, Edisi Keempat, Penerbit ITB, Bandung.
- Walpole, R.E., 1995, *Pengantar Statistika*, Edisi Ketiga, PT. Gramedia Pustaka Utama, Jakarta.
- Wignjosoebroto, S., 1993, *Pengantar Teknik Industri*, Guna Widya, Jakarta.
- Yuniarto, H.A., 2006, *Six Sigma Method*, Teknik Industri FT-UGM, Yogyakarta.
- Yuniarto, H.A., 2005, *Quality Control*, Teknik Industri FT-UGM, Yogyakarta.